

Instruction to your

bank or building society

to pay by Direct Debit



Please fill in the whole form and send it to: Revenues & Benefits, Brighton & Hove City Council, PO Box 2929, Brighton, BN1 1PS.

## Service user number Name and full postal address of your bank or building society: To: The Manager Bank/building society 9 9 4 Address Postcode Name(s) of account holder(s) Instruction to your bank or building society Please pay Brighton & Hove City Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Brighton & Hove City Council, if so, details will be passed electronically to my bank/building society. Bank/building society account number Signature(s) Branch sort code Council Tax reference number (Your 10-digit number)

Banks and building societies may not accept Direct Debit Instructions for some types of account

This is not part of the Instruction to your bank or building society and will be detached by Brighton & Hove City Council before submission to the paying bank.

Person(s) named on the Council Tax bill	Council Tax property address
Your name (if different to the above)	Your correspondence address (if different to the above)
Telephone number(s)	Please select your preferred monthly payment date (tick one box only)
Email address	1st 6th 15th 25th

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- . This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Brighton & Hove City Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Brighton & Hove City Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Brighton & Hove City Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Brighton & Hove City Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.