

Comments, Complaints and Compliments about Adult Social Care Services Easy Read



Brighton & Hove
City Council

Please tell us what you think



It helps us to know what you think about our services. We really would like you to tell us what you think.



We would like to know what you think is **good** about the service.



We would like to know what you think is **bad** about the service.



We would like to know what we can do to try to make it better.

Who can help you tell us?



There are lots of people who can help you to tell us what you think:

- Key worker or advocate
- Manager
- Social Worker or Care Manager
- Friends
- Family

What will we do?



We will contact you when we get your comments.

We will look into what you have told us.



We will tell you what we will do about it.

Comments, complaints, compliments form



Name:



Address:



Phone number:

What you want to tell us and what you would like us to do:





Who we should contact with our response:



Signed:



Date:

How can you tell us what you think?



Fill in the form over the page and
post it to:

**Customer Feedback Team,
Hove Town Hall, Norton Rd, Hove
Postcode:
BN3 3BQ**

Other ways to tell us what you think



You can contact the Brighton & Hove City Council Complaints Team.



By phone
01273 291229



Or email
customerfeedback@brighton-hove.gov.uk



Or post
**Customer Feedback Team,
Hove Town Hall, Norton Rd,
Hove
Postcode:
BN3 3BQ**

