Brighton & Hove City Council
Highways and Transport

The Brighton & Hove Streetworks Permit Scheme

3 Year Permit Scheme Evaluation Report Years 7 to 9

December 2024

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EXECUTIVE SUMMARY

The Brighton & Hove City Council Permit Scheme (B&HPS) was introduced on 30th March 2015 and had a successful first 3 years with a steady increase in the volume of works managed by the scheme. This was effectively managed by the team and managers via forward planning, recruitment, and training.

Year 1, 2 and 3 were individually evaluated and reported on in line with the DfT requirements. Years 4 to 6 were evaluated as a single 3-year report in line with the DfT requirements. This report is another 3-year evaluation and covers years 7 to 9 from the 1st of April 2021 to the 31st of March 2024, again, in line with the DfT requirements.

The purpose of this report is to evaluate the impact of the Permit Scheme, its operational performance and consider the fee structure, the costs, and benefits of operating the scheme and whether the Permit Scheme is meeting key performance indicators where these are set out in the Guidance.

The Permit Scheme is not intended to prevent activities necessary for the maintenance or improvement of the road network or the services running underneath it.

It is designed to make available the necessary resources to achieve an appropriate balance between the interests of the various parties and where possible, bring about effective co-ordination between all the different competing interests.

There are a wide range of indicators and measures that the industry has been discussing and agreeing that should be reported on.

Some of these are possible to report on and some require further work or system changes to prepare. This evaluation identifies all the indicators and measures agreed by the industry and various representative groups.

Although some data is not available currently, the requirement and format has been documented in this evaluation so that it can be identified easily and worked on over following years.

When the B&HPS was being developed, a Benefit to Cost Ratio was prepared using predicted costs and volumes of applications and an DfT assumed 5% reduction in works impact.

Now there are actual costs and actual works volumes and durations, this has been rerun using the same DfT 5% assumed reduction in works impact, base line societal costs of works and today's actual scheme operating costs.

PERMIT SCHEME COST BENEFIT ANALYSIS RESULTS

Year 7 Costs £774,792	Year 7 Benefit £8,437,974	Year 7 Benefit to Cost Ratio 10.89:1
Year 8 Costs £829,505	Year 8 Benefit £8,603,066	Year 8 Benefit to Cost Ratio 10.37:1
Year 9 Costs £848,562	Year 9 Benefit £7,900,040	Year 9 Benefit to Cost Ratio 9.31:1

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PERMIT SCHEME PERFORMANCE REPORT

It is important to note that during the past 3 years there has been ongoing major IT system developments regarding the integration of the DfT's Street Manager system and a variety of existing systems and interfaces have been developed and deployed.

This has resulted in many gaps in the data seen below and throughout this report. This situation continues to resolve itself resulting in increased data allowing increased analysis and management focus. This ongoing improvement can already be seen in the data below.

During years 7 to 9 of operation of the Permit Scheme Permit applications received from Utility Promoters and Highway Authority Promoters has gradually begun to decrease from 19,774 to 16,264.

Authority applications have grown from 2,869 in year 7 to 4,664 in year 9. This could be linked to the changes in council contracts, that have meant that permit applications have increased. In this time we also had fibre rollout within the City which equated to a large amount of works.

Utility applications have reduced from 19,905 in year 7 to 11,600 in year 9. This is a common position developing nationally and primarily a result of the broadband rollout being delivered.

This total includes applications that were granted but subsequently cancelled by the Promoters before the works were undertaken.

On average, a consistent 80% to 90% of applications were from Utilities, which is an industry consistent figure, and an average of 80% were granted each year.

15% of applications were from the Highway Authority in years 7 and 8 and this percentage has grown in year 9 to 29% as Authority volumes have increased and the Utility volumes have decreased.

Circa 87% of Authority applications were granted and circa 80% of Utility applications were granted. There is an expectation that Authority applications will be granted as a slightly higher rate as they come from within the organisation. This is a clear indicator of Parity of treatment.

The number of applications Deemed, which is automatically granted due to no response by the permit team, has remained consistently very low at less than 1%.

Permit Variation volumes are consistent and are granted at a rate of between 75% and 89%.

Varying Permits as opposed to refusing them is an effective co-ordination process demonstrating a dialogue between the Permit Team and Promoters to ensure the works cause the minimum disruption possible. Substantially high volumes of Variations is seen across the industry now that the process managing Permits is better understood and delivered.

The average individual Permit cost to Promotors was £44 and a figure seen across the industry. The expected range is £30 to £50.

Average durations of Major Utility Works have varied from 5 to 12 and appear to be increasing.

Average durations of Major Authority Works are consistently 13 to 14 days over the 3 years due to the larger scale type of works undertaken.

Conditions attached to granted permits has grown, partly in line with volume increases and ongoing improvements in the consideration of the works proposals. In addition, there are now additional requirements for conditions to be included in all applications, principally regarding 'Consultation and Publicity'. This is a clear

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indication of the ongoing improvement in the consideration of the impact of works and the subsequent discussions and agreements with Promoters being reached to minimise their impact.

Inspections to monitor compliance with the Conditions attached to granted permits has grown and fallen back, partly in line with volume increases and decreases, however, generally there has been substantial growth in inspections due to business process improvements and staff availability.

This level of monitoring and identification of non-compliance is a very positive result, and another clear indication of the ongoing improvement being made in managing the scheme.

There was a total of 447 Utility Permit breaches in year 7, 341 in year 8, and 401 in year 9. This is an increase over recent years and partly reflects increased volume along with increased monitoring of compliance. The impact and effectiveness of the Permit Scheme is reliant on compliance with requirements so is a critical area to maintain focus on.

YEARS 7 TO 9 ISSUES

The Broadband rollout has impacted the industry enormously and has continued over the past 3 years. However, the Brighton & Hove Permit Team's ability to deliver the full range of permit functions during this period of turmoil is an outstanding achievement by the whole team and their managers. The years have seen ongoing management and operational improvements across a range of measures, detailed above and in the tables below.

The IT system's ability to produce reports consistent with the industry's agreed indicators and measures has been a major problem, however, improvements can already be seen in the data recorded in this report and will continue to improve over time.

Historically, the industry has agreed on a range of reports that none of the system providers have been able to produce. The central government initiative to develop a new single central IT system called Street Manager is replacing current providers and will hopefully clarify KPI and management reporting requirements in future years.

STAFF

The Permit Scheme staffing level has continued to increase due to the number of permit applications that need to be managed.

The Permit Scheme is fully resourced, and this is expected to continue.

Actual operational requirements and operating costs are now better understood and fully accounted for.

OPERATIONAL COSTS

Operational costs are higher than original budget figures due to higher than anticipated volumes of work and inflationary cost increases.

CONCLUSIONS

This report provides evaluation findings of key indicators and measures for the Brighton and Hove Permit Scheme after its seventh, eighth and ninth year of operation.

The Consultant rates the Brighton and Hove Permit Scheme as **Excellent**.

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One of the most impressive achievements is that Permit applications have continued to grow and then reduced during the past 3 years, yet Deemed Permits (automatically granted when not assessed by the Permit Team) has remained below 0.5%.

Considering the fluctuation on works volumes and the increasing in operations such as compliance monitoring, the Permit Scheme has been delivered very well with ongoing improvements delivered by management and the team year on year.

There are several key improvements seen in over the 3 years including continuous improvements in the volume of conditions attached to works, ongoing inspections of works against a backdrop of volume increases, effective revenue and cost management and delivery of parity of treatment between Utility and Authority promoters. This is all critical to the permit scheme achieving its objectives of managing works and minimising their impact.

The team consistently co-ordinate all road and street works in Brighton & Hove and take the time to review every application and apply conditions to minimise the impact of the works on the users of the network.

Income is expected to be in line with scheme operational costs going forward. Therefore, there is no need to consider an adjustment in fee rates to ensure costs and income are balanced over the coming several years.

There are still some difficulties gathering accurate data from the IT system, but this has improved, and is expected to continue to improve over the following years.

The Permit team and Promoters will continue to work together and make improvements to minimise the impact of works on the highway network.

Works are being Permitted and co-ordinated effectively, especially considering the work volume demands from the rollout of the fibre broadband.

The entire network is being managed to the best of the team's ability with the tools and resources available to them and is a considerable achievement and worthy of praise.

LOOKING FORWARD

The Permit Scheme will continue to maintain its effectiveness over the following years with a focus on these key areas.

- Consider a Lane Rental Scheme to reduce works busy period durations and better align the charges for works with the cost of the disruption they cause.
- Update and maintain an accurate Traffic Sensitive Streets list as a key
- Monitor the DfT's new Street Manager system and feedback the need to improve data recording and reporting.
- Continuing staff recruitment, training, and development to maintain the required staff levels and skills.
- Consider how the Permit Team can support other initiatives within the highways area such as programmes to assess the level of compliance with Specification of the Reinstatement of Openings in Highways (SROH).
- Consider how the team can respond to Brighton & Hove City Council declaring a climate and biodiversity emergency in 2018 and its commitment as a city to become carbon neutral by 2030.

DEVELOPING THE PERMIT SCHEME

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During 2013 and after an initial high-level financial assessment, consideration of the local needs and discussion with internal stakeholders, operational partners, consultants and neighboring Highway Authorities, Brighton & Hove City Council has decided that the most appropriate scheme for Brighton & Hove is one that would operate on all streets.

The Brighton & Hove Permit Scheme has been designed to assist the Council to manage the existing local road network for the benefit of all road users. The Permit Scheme will support existing activities and priorities of the Council and will provide a positive benefit. The Scheme will also encourage the undertakers, including those working for and on behalf of the Highway Authority to work in collaboration.

The Permit Scheme has been operationally and proactively focused on Strategically Significant Streets and to further the overall cultural shift to better management of the network. However, co-ordination of all activities on all streets will be undertaken to deliver effective and proactive management of the entire network and consider the needs of all highway users and stakeholders such as local community bus operators.

Lower fees will be charged for activities on non-traffic sensitive streets and category 3 and 4 roads.

Discounted fees will also be given in the following circumstances:

- Where several Permit applications for works that are of part of the same project but which are carried out on more than one street, but on a scale comparative to one street, are submitted at the same time.
- Where several Promoters are working within the same site submit applications at the same time. Where the Highway Authority Promoter is collaborating with Statutory Undertakers, those Undertakers will be eligible for the discount.
- Where works are undertaken wholly outside of traffic sensitive times on Traffic Sensitive Streets. The improvements in the planning processes will benefit the operational management of the road network and undertakers needing to carry out works.

PERMIT SCHEME OBJECTIVES

The objectives of the Brighton & Hove Permit Scheme are.

Working together to deliver a safe, efficient, and sustainable highway network for everybody.

All activities on highways have the potential to reduce the width of the street available to traffic, pedestrians and other users and have the potential to also inconvenience businesses and local residents.

The scale of disruption caused is relative to the type of activities being undertaken and the capacity of the street. Activities where the traffic flow is close to, or exceeds, the physical capacity of the street will have the potential to cause congestion, disruption, and delays.

The key objective of the Brighton & Hove Permit Scheme is to improve the strategic and operational management of the highway network through better planning, scheduling and management of activities to minimise disruption to any road or pavement user.

The Brighton & Hove Permit Scheme will enable better co-ordination of activities throughout the highway network, ensuring those competing for space or time in the street, including traffic, to be resolved in a positive and constructive way.

The objectives and benefits of the Brighton & Hove Permit Scheme are:

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- Reduced disruption on the road network
- Improvements to overall network management
- A reduction in delays to the travelling public
- A reduction in costs to businesses caused by delays
- Promotion of a safer environment
- Reduced carbon emissions

The Permit Scheme objectives will be facilitated by improving performance in line with the Authorities' Network Management Duty in relation to the following key factors:

- Enhanced co-ordination and cooperation
- Encouragement of partnership working between the Permit Authority, all Promoters, and key stakeholders
- Provision of more accurate and timely information to be communicated between all stakeholders including members of the public
- Promotion and encouragement of collaborative working
- Improvement in timing and duration of activities particularly in relation to the busiest streets within the network
- Promotion of dialogue with regard to the way activities are to be carried out
- Enhanced programming of activities and better forward planning by all Promoters

ALIGNED OBJECTIVES

The Permit Scheme objectives align with the strategic objectives contained within the Brighton & Hove Local Transport Plan 3 Part B Delivery Plan:

- Being innovative and creative
- Providing and using accurate/robust information
- Involving partners, stakeholders, and communities
- Ensuring integration and coordination

The implementation of the Permit Scheme was financially justified in the Cost Benefit Analysis produced during the design and consultation phase and was based on an assumption, required by the DfT, that it would produce a 5% reduction in roadworks.

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APPENDIX 1 - EVALUATION BACKGROUND

PERMIT SCHEME EVALUATION

Swift Argent Ltd was commissioned by Brighton & Hove City Council (B&HCC) to evaluate the performance of the B&HPS as a requirement set out in The Traffic Management Permit Scheme (England) (Amendment) Regulations 2015 regulation 16A.

The B&HPS was implemented on 30th March 2015 and the purpose of this report is to gather and analyse data and to evaluate the Permit Scheme and consider the fee structure, the costs, and benefits of operating the Scheme and whether the Permit Scheme is meeting key performance indicators where these are set out in the Guidance.

SCOPE OF WORK

In order to evaluate the performance of a Permit Scheme a number of data items are required to enable analysis.

Data is available within the street works IT system along with financial information from the Authority finance department.

The individual data items are set out later in this report for each indicator but will include the following categories.

- Number of Permits granted, modified, refused and varied
- Parity of treatment between Utilities and Authority works
- Conditions attached to Permits and breaches
- Variations and extensions and early starts
- Inspections carried out and results
- Works durations
- Customer enquiries
- Permit fees
- Operational costs
- Societal benefits

REPORT STRUCTURE

- Executive Summary
- Cost Benefit Analysis
- Permit Scheme Performance
- Evaluation Background
- Key Performance Indicator Data
- HAUC TPI Measures
- Authority Measures
- Costs and Income

KEY PERFORMANCE INDICATORS

A set of Key Performance Indicators (KPIs) and Objective Measures (OMs) are set out below to demonstrate parity of treatment between works for road purposes and street works undertaken by statutory undertakers.

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Section 20.3 of the Permits Code of Practice states that every Authority that wants to run a Permit Scheme must explain how it intends to demonstrate parity of treatment for promoters in its application.

The Code contains seven KPIs that could be used for this purpose. The recording of KPIs 1 and 2 is a mandatory requirement of all Permit Schemes.

Authorities should select at least two others which they consider will demonstrate parity across their Permit Scheme. Authorities can also include their own KPIs.

- KPI 1 The number of Permit and Permit variation applications received, the number granted, and the number refused. (Breakdown of the data into applications granted and refused in relation to highway authority works for road purposes and works by utility promoters and provide a comparison with the percentage of Permits granted. Also, the data is further broken down by activity type into applications granted and refused.)
- KPI 2 The number of conditions applied by condition type.
- KPI 3 The number of approved extensions
- KPI 4 The number of occurrences of reducing the application period (early starts).
- KPI 5 The number of agreements to work in Section 58 and Section 58A restrictions. (Details of Section 58 and 58A restrictions will be provided as required under Section 8.3 of the TMA Code of Practice for Permits.)
- KPI 6 The proportion of times that a Permit authority intervenes on applications
- KPI 7 Number of inspections carried out to monitor conditions

The Statutory Guidance for Highway Authority Permit Schemes October 2015 set out TMA Permit Indicators (TPIs) for Permit Schemes are additional to the general TMA Performance Indicators, which are already being produced. The TPIs focus on occupancy, co-ordination, and inspections, and therefore relate mainly to the stages of the works from works start to final conclusion. These additional Permit indicators focus more on the process of Permit applications and responses, prior to the works being carried out.

- TPI1 Works Phases Started (Base Data)
- TPI2 Works Phases Completed (Base Data)
- TPI3 Days of Occupancy Phases Completed
- TPI4 Average Duration of Works Phases Completed
- TPI5 Phases Completed on time
- TPI6 Number of deemed Permit applications
- TPI7 Number of Phase One Permanent Registrations

In addition to DfT KPIs and HAUC TPIs. The authority can collate its own data. These measures should reflect the business case and objectives put forward in the Scheme submission documentation.

- AM 1 Average duration of works by Permit type (Included in report)
- AM 2 Inspections (% age of total undertaken and failures) (Included in report)
- AM 3 Days of Disruption Saved/ Number of collaborative works (Included in report)
- AM 4 Response Code – broken down by promoter (Included in report)
- AM 5 FPNs (Permit Breaches) (Included in report)

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- AM 6 Levels of Customer Enquiries (Included in report)
- AM 7 Average Journey Times
- AM 8 Journey time reliability
- AM 9 Road Traffic Collisions
- AM 10 Carbon Emissions
- AM 11 Profit/Loss (Included in report)

TABLE 1 PERMIT FEE RATES

Provisional Advance Authorisation	Road Category 0-2 or Traffic-sensitive £105	Road Category 3-4 and non-traffic-sensitive £75
Major works – over 10 days and all major works requiring a traffic regulation order.	Road Category 0-2 or Traffic-sensitive £240	Road Category 3-4 and non-traffic-sensitive £75
Major works – 4 to 10 days	Road Category 0-2 or Traffic-sensitive £130	Road Category 3-4 and non-traffic-sensitive £75
Major works – up to 3 days	Road Category 0-2 or Traffic-sensitive £65	Road Category 3-4 and non-traffic-sensitive £45
Standard works – between 4 and 10 days	Road Category 0-2 or Traffic-sensitive £130	Road Category 3-4 and non-traffic-sensitive £75
Minor works – 3 days or less	Road Category 0-2 or Traffic-sensitive £65	Road Category 3-4 and non-traffic-sensitive £45
Immediate works – Emergency Works, which are defined in Section 52 of NRSWA	Road Category 0-2 or Traffic-sensitive £60	Road Category 3-4 and non-traffic-sensitive £40
Permit Variations – the need to alter the original plan	Road Category 0-2 or Traffic-sensitive £45	Road Category 3-4 and non-traffic-sensitive £35

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APPENDIX 2 - KEY PERFORMANCE INDICATOR DATA

KPI 1 - THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED, AND THE NUMBER REFUSED.

Table 3 below shows a breakdown of Permit applications received granted and refused. This excludes Provisional Permit Applications (PAAs).

Data on Applications and Variations that are superseded is being removed from this and future reports as applications and variations applied for and granted is the meaningful data.

Data is further broken down into Permit applications received, granted and refused related to Highway Authority works and Utilities works on Table 4 below.

TABLE 2(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 7

Total Applications Received	19,774	
Total Variations Received	3,092	
Applications Granted	15,231	77%
Variations Granted	2,308	75%
Applications Refused	4,047	20%
Variations Refused	334	11%
Applications Deemed	85	<1%
Variations Deemed	49	1.58%

TABLE 2(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 8

Total Applications Received	19,608	
Total Variations Received	3,610	
Applications Granted	15,529	79%
Variations Granted	3,221	89%
Applications Refused	3,032	15%
Variations Refused	330	9%
Applications Deemed	49	<1%
Variations Deemed	20	<1%

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TABLE 2(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 9

Total Applications Received	16,264	
Total Variations Received	4,128	
Applications Granted	14,260	88%
Variations Granted	3,787	92%
Applications Refused	2,035	13%
Variations Refused	261	6%
Applications Deemed	36	<1%
Variations Deemed	10	<1%

TABLE 3(A) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 7

Highway Authority Total Permit Applications	2,869	15%
Utility Total Permit Applications	16,905	85%
Highway Authority Total Applications Granted	2,577	90%
Utility Total Applications Granted	12,654	75%
Highway Authority Total Applications Refused	277	10%
Utility Total Applications Refused	3,770	22%
Highway Authority Total Permit Variations	372	12%
Utility Total Permit Variations	2,720	88%
Highway Authority Total Variations Granted	297	80%
Utility Total Variations Granted	2,011	74%
Highway Authority Total Variations Refused	29	8%
Utility Total Variations Refused	305	11%

TABLE 3(B) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 8

Highway Authority Total Permit Applications	2,936	15%
Utility Total Permit Applications	16,672	85%
Highway Authority Total Applications Granted	2,274	77%
Utility Total Applications Granted	13,255	79%
Highway Authority Total Applications Refused	149	5%
Utility Total Applications Refused	2,883	17%
Highway Authority Total Permit Variations	221	6%
Utility Total Permit Variations	3,398	94%
Highway Authority Total Variations Granted	206	93%
Utility Total Variations Granted	3,015	89%
Highway Authority Total Variations Refused	12	5%
Utility Total Variations Refused	318	9%

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TABLE 3(C) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 9

Highway Authority Total Permit Applications	4,664	29%
Utility Total Permit Applications	11,600	71%
Highway Authority Total Applications Granted	4,456	96%
Utility Total Applications Granted	9,804	85%
Highway Authority Total Applications Refused	458	10%
Utility Total Applications Refused	1,577	14%
Highway Authority Total Permit Variations	599	15%
Utility Total Permit Variations	3,529	85%
Highway Authority Total Variations Granted	572	95%
Utility Total Variations Granted	3,215	91%
Highway Authority Total Variations Refused	19	3%
Utility Total Variations Refused	242	7%

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TABLE 4(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 7

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	2,869	372	2,577	297	277	29	14	4
BT	4,329	791	2,710	547	1,546	132	11	1
CityFibre	1,349	509	897	226	387	72	37	42
Energy Assets Networks Ltd	10	3	6	3	4			
EE	148	20	71	18	73	2		
Euronetworks	12	2	7	2	5			
Fulcrum Electrical Assets	24	7	10	7	13			
Fulcrum Pipelines	4	3	3	3	1			
Gas Transportation CP LTD	58	19	31	18	26	1		
Harlaxton Energy Networks Limited	7		1		6			
Last Mile Electricity Limited	30	8	15	8	12		1	
National Highways	35	2	14	2	18			
Neoscorp Ltd	29	4	14	3	15	1		
Network Rail	39	12	30	11	7			1
NWP Street Ltd	45	10	27	10	16			
O2 Limited	35	3	27	3	8			
Royal Mail Property & Facilities Solutions	3		3					
Southern Gas Networks	928	433	717	402	200	29	2	
Southern Water	7,180	369	6,222	359	666	9	13	
UK Power Distribution Ltd	2	6	2	2		4		
UK Power Networks South Eastern	1,060	367	735	305	315	49	3	1
Verizon Business	1		1					

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Virgin Media	1,532	135	1,088	65	430	6	4	
Vodafone	44	17	23	17	21			
West Sussex County Council	1				1			
Utility Total	**16,905**	**2,720**	**12,654**	**2,011**	**3,770**	**305**	**71**	**45**

TABLE 4(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 8

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	2,936	221	2,274	206	149	12	3	2
Bournemouth, Christchurch and Poole Council	2		2					
BT	4,630	912	3,168	768	1,396	139	13	1
CityFibre	1,480	748	1,251	689	179	41	13	14
Eclipse Power Networks	24	38	13	31	9	7		
EE	181	41	90	40	86			
Electricity Network Company Limited	19	16	11	13	8	3		
Euronetworks	5	5	5	5				
Fulcrum Electrical Assets	3	2	2	2	1			
Fulcrum Pipelines	4	2	3	2	1			
Gas Transportation CP LTD	8	3	5	1	2	2		
Global Reach Networks Ltd	22	4	12	4	9			
Grain Communications Limited	4	9	1	9	3			
Hutchinson 3G Limited	16	6	5	6	11			
ITS Technology Group LTD	44	22	30	19	13	2		
Last Mile Electricity Limited	16	3	4	3	12			
MUA Electricity Ltd	10	5	5	3	5	2		

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National Highways	60	5	43	5	15			
Neoscorp Ltd	35	9	14	9	21			
Network Rail	60	9	42	7	17			
NWP Street Ltd	36	9	26	9	8	-	-	-
O2 Limited	35	11	11	11	22			
Open Fibre Networks	5	1	2	1	3			
Royal Mail Property & Facilities Solutions	3		3					
Southern Gas Networks	787	304	607	265	168	29	9	
Southern Water	6,931	565	6,302	541	531	15	3	
Surrey County Council	2				2			
UK Power Networks South Eastern	1,102	497	740	431	338	58	7	3
Virgin Media	1,130	161	848	139	16	20	1	
Vodafone	33	8	16	8	17			
West Sussex County Council	1				1			
Utility Total	16,672	3,389	13,255	3,015	2,883	318	46	18

TABLE 4(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 9

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	4,664	599	4,456	572	458	19	16	4
BT	2,139	1,072	1,540	954	530	105	4	1
CityFibre	823	370	658	338	156	23	7	2
Cornerstone	10	1	3	1	7			
Eclipse Power Networks	4	2	3	2				
EE	57	21	36	18	20	3		
Electricity Network Company Limited	7	7	4	5	3	1		
Fulcrum Electrical Assets Limited	10	6	7	6	1			

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Gas Transportation CP LTD	1							
Global Reach Networks Ltd	55	29	38	27	17	2		
Grain Communications Limited	109	88	74	81	33	6		
Hutchinson 3G Limited	5		3		2			
IPM Comms	5	1		1	5			
ITS Technology Group Ltd	320	163	252	156	68	7		
MUA Electricity Ltd	19	7	13	4	6	3		
National Highways	44	15	38	15	4			
Last Mile Electricity Limited	3	1	2	1	1			
Neoscorp Ltd	8	1	6	1	2			
Network Rail	33	5	29	3	1			2
NWP Street Ltd	28	9	20	9	7			
O2 Limited	19	7	12	4	7	1		
Open Fibre Networks	1		1					
UK Power Distribution Ltd	6	1	3	1	3	-	-	-
UK Power Networks South Eastern	979	516	703	459	262	48	1	
Royal Mail Property & Facilities Solutions	2	1	2	1				
Southern Gas Networks	851	483	681	448	155	24	1	
Southern Water	5,333	721	5,062	680	190	17	7	1
Virgin Media	732	2	615		99	2		
Vodafone	2		1					
Utility Total	11,600	3,529	9,804	3,215	1,577	242	20	6

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TABLE 5(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	193	7%	152	20%									62	8%
Major	228	9%	48	6%	133	28%	19	32%	6	32%	7	88%	83	11%
Standard	132	5%	77	10%	66	14%	10	17%	2	11%			57	7%
Minor	1,487	58%	451	59%	178	37%	18	31%	11	58%	1	13%	549	71%
Immediate	537	21%	35	5%	105	22%	12	20%					19	2%
Permit Variation														
Total	**2,577**		**763**		**482**		**59**		**19**		**8**		**770**	

TABLE 5(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	219	8%	119	19%					3	38%			57	7%
Major	334	12%	56	9%	120	19%	17	23%	3	38%	4	80%	147	19%
Standard	161	6%	90	14%	145	23%	19	26%					58	7%
Minor	1,353	49%	334	52%	272	43%	31	42%	2	25%	1	20%	502	64%
Immediate	708	26%	40	6%	95	15%	7	9%					25	3%
Permit Variation														
Total	**2,775**		**639**		**632**		**74**		**8**		**5**		**789**	

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TABLE 5(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	36	2%	37	11%									17	4%
Major	62	3%	10	3%	44	6%	3	6%					18	4%
Standard	175	9%	76	23%	149	21%	13	25%	1	25%	1	100%	67	14%
Minor	1,056	52%	173	53%	384	54%	29	55%	3	75%			353	74%
Immediate	720	35%	32	10%	130	18%	8	15%					20	4%
Permit Variation														
Total	**2,049**		**328**		**707**		**53**		**4**		**1**		**475**	

TABLE 6(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	881	9%	620	21%					1	2%			248	9%
Major	1,115	11%	209	7%	472	25%	86	35%	18	28%	28	76%	323	12%
Standard	530	5%	379	13%	301	16%	39	16%	5	8%	4	11%	177	6%
Minor	5,769	56%	1,656	55%	681	36%	84	34%	38	59%	3	8%	1,984	71%
Immediate	1,999	19%	142	5%	422	22%	37	15%	2	3%	2	5%	60	2%
Permit Variation														
Total	**10,294**		**3,006**		**1,876**		**246**		**64**		**37**		**2,792**	

TABLE 6(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY

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3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	796	8%	486	19%	1	<1%			11	29%			231	8%
Major	1,346	13%	222	9%	446	19%	59	24%	9	24%	8	62%	546	19%
Standard	647	6%	341	14%	536	22%	58	24%	3	8%	2	15%	221	8%
Minor	5,059	48%	1,295	52%	994	42%	103	42%	12	32%	2	15%	1,854	63%
Immediate	2,634	25%	154	6%	409	17%	24	10%	3	8%	1	8%	80	3%
Permit Variation														
Total	**10,482**		**2,498**		**2,386**		**244**		**38**		**13**		**2,932**	

TABLE 6(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	155	2%	142	11%									60	3%
Major	234	3%	43	3%	173	6%	11	6%			2	40%	72	3%
Standard	704	9%	288	23%	572	21%	58	31%	6	46%	1	20%	185	9%
Minor	3,903	50%	651	52%	1,444	54%	94	50%	7	54%	2	40%	1,683	82%
Immediate	2,762	36%	128	10%	490	18%	24	13%					59	3%
Permit Variation														
Total	**7,758**		**1,252**		**2,679**		**187**		**13**		**5**		**2,059**	

TABLE 7(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND

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CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,074	8%	772	20%					1	1%			310	9%
Major	1,343	10%	257	7%	605	26%	105	34%	24	29%	35	78%	406	11%
Standard	662	5%	456	12%	367	16%	49	16%	7	8%	4	9%	234	7%
Minor	7,256	56%	2,107	56%	859	36%	102	33%	49	59%	4	9%	2,533	71%
Immediate	2,536	20%	177	5%	527	22%	49	16%	2	2%	2	4%	79	2%
Permit Variation														
Total	**12,871**		**3,769**		**2,358**		**305**		**83**		**45**		**3,562**	

TABLE 7(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,015	8%	605	19%	1	<1%			14	30%			288	8%
Major	1,680	13%	278	9%	566	19%	76	24%	12	26%	12	67%	693	19%
Standard	808	6%	431	14%	681	23%	77	24%	3	7%	2	11%	279	7%
Minor	6,412	48%	1,629	52%	1,266	42%	134	42%	14	30%	3	17%	2,356	63%
Immediate	3,342	25%	194	6%	504	17%	31	10%	3	7%	1	6%	105	3%
Permit Variation														
Total	**13,257**		**3,137**		**3,018**		**318**		**46**		**18**		**3,721**	

TABLE 7(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND

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CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	191	2%	179	11%									77	3%
Major	296	3%	53	3%	217	6%	14	6%			2	33%	90	4%
Standard	879	9%	364	23%	721	21%	71	30%	7	41%	2	33%	252	10%
Minor	4,959	51%	824	52%	1,828	54%	123	51%	10	59%	2	33%	2,036	80%
Immediate	3,482	36%	160	10%	620	18%	32	13%					79	3%
Permit Variation														
Total	**9,807**		**1,580**		**3,386**		**240**		**17**		**6**		**2,534**	

TABLE 8(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	41	7%	10	18%					3	100%			1	5%
Major	49	8%	8	14%	35	45%	5	83%			1	100%	3	15%
Standard	87	15%	11	19%	25	32%	1	17%					10	50%
Minor	65	11%	14	25%	11	14%							4	20%
Immediate	336	58%	14	25%	6	8%							2	10%
Permit Variation														
Total	**578**		**57**		**77**		**6**		**3**		**1**		**20**	

TABLE 8(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY

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0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	20	3%	4	15%										
Major	28	4%	3	12%	18	40%	2	100%						
Standard	70	11%	4	15%	15	33%							8	53%
Minor	56	8%	5	19%	7	16%							3	20%
Immediate	487	74%	10	38%	5	11%							4	27%
Permit Variation														
Total	**661**		**26**		**45**		**2**						**15**	

TABLE 8(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	29	3%	11	32%									6	14%
Major	35	4%	4	12%	24	18%	1	25%	2	67%			4	9%
Standard	84	9%	5	15%	34	26%	3	75%					8	18%
Minor	261	29%	7	21%	63	47%			1	33%			20	45%
Immediate	502	55%	7	21%	12	9%							6	14%
Permit Variation														
Total	**911**		**34**		**133**		**4**		**3**				**44**	

TABLE 9(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY

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3-4 NON TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	169	7%	47	17%	1	<1%			11	73%			6	6%
Major	188	7%	43	16%	156	46%	19	66%	2	13%	3	75%	16	17%
Standard	373	14%	50	18%	112	33%	5	17%	1	7%			51	54%
Minor	250	10%	62	23%	47	14%	3	10%	1	7%			16	17%
Immediate	1,597	62%	69	25%	23	7%	2	7%			1	25%	6	6%
Permit Variation														
Total	**2,577**		**271**		**339**		**29**		**15**		**4**		**95**	

TABLE 9(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	72	3%	23	19%									4	8%
Major	90	4%	18	15%	63	39%	7	70%			2	100%	1	2%
Standard	221	10%	19	15%	57	35%	3	30%					29	58%
Minor	165	8%	15	12%	24	15%			1	33%			8	16%
Immediate	1,565	74%	49	40%	17	11%			2	67%			8	16%
Permit Variation														
Total	**2,113**		**124**		**161**		**10**		**3**		**2**		**50**	

TABLE 9(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY

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3-4 NON-TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	123	3%	38	31%	1	<1%			3	23%			23	14%
Major	133	4%	12	10%	91	19%	6	40%	4	31%	3	75%	14	9%
Standard	299	8%	20	16%	133	28%	8	53%			1	25%	29	18%
Minor	1,053	30%	25	20%	204	43%	1	7%	3	23%			74	47%
Immediate	1,937	55%	28	23%	49	10%			3	23%			19	12%
Permit Variation														
Total	**3,545**		**123**		**478**		**15**		**13**		**4**		**159**	

TABLE 10(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	210	7%	57	17%	1	<1%			14	78%			7	6%
Major	237	8%	51	16%	191	46%	24	69%	2	11%	4	80%	19	17%
Standard	460	15%	61	19%	137	33%	6	17%	1	6%			61	53%
Minor	315	10%	76	23%	58	14%	3	9%	1	6%			20	17%
Immediate	1,933	61%	83	25%	29	7%	2	6%			1	20%	8	7%
Permit Variation														
Total	**3,155**		**328**		**416**		**35**		**18**		**5**		**115**	

TABLE 10(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND

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CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	92	3%	27	18%									4	6%
Major	118	4%	21	14%	81	39%	9	75%			2	100%	1	2%
Standard	291	10%	23	15%	72	35%	3	25%					37	57%
Minor	221	8%	20	13%	31	15%			1	33%			11	17%
Immediate	2,052	74%	59	39%	22	11%			2	67%			12	18%
Permit Variation														
Total	**2,774**		**150**		**206**		**12**		**3**		**2**		**65**	

TABLE 10(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	152	3%	49	31%	1	<1%			3	19%			29	14%
Major	168	4%	16	10%	115	19%	7	37%	6	38%	3	75%	18	9%
Standard	383	9%	25	16%	167	27%	11	58%			1	25%	37	18%
Minor	1,314	29%	32	20%	267	44%	1	5%	4	25%			94	46%
Immediate	2,439	55%	35	22%	61	10%			3	19%			25	12%
Permit Variation														
Total	**4,456**		**157**		**611**		**19**		**16**		**4**		**203**	

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TABLE 11(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	234	7%	162	20%					3	14%			63	8%
Major	277	9%	56	7%	168	30%	24	37%	6	27%	8	89%	86	11%
Standard	219	7%	88	11%	91	16%	11	17%	2	9%			67	8%
Minor	1,552	49%	465	57%	189	34%	18	28%	11	50%	1	11%	553	70%
Immediate	873	28%	49	6%	111	20%	12	18%					21	3%
Permit Variation														
Total	**3,155**		**820**		**559**		**65**		**22**		**9**		**790**	

TABLE 11(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	239	7%	123	18%					3	38%			57	7%
Major	362	11%	59	9%	138	20%	19	25%	3	38%	4	80%	147	18%
Standard	231	7%	94	14%	160	24%	19	25%					66	8%
Minor	1,409	41%	339	51%	279	41%	31	41%	2	25%	1	20%	505	63%
Immediate	1,195	35%	50	8%	100	15%	7	9%					29	4%
Permit Variation														
Total	**3,436**		**665**		**677**		**76**		**8**		**5**		**804**	

TABLE 11(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY

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0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	65	2%	48	13%									23	4%
Major	97	3%	14	4%	68	8%	4	7%	2	29%			22	4%
Standard	259	9%	81	22%	183	22%	16	28%	1	14%	1	100%	75	14%
Minor	1,317	44%	180	50%	447	53%	29	51%	4	57%			373	72%
Immediate	1,222	41%	39	11%	142	17%	8	14%					26	5%
Permit Variation														
Total	**2,960**		**362**		**840**		**57**		**7**		**1**		**519**	

TABLE 12(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,050	8%	667	20%	1	<1%			12	15%			254	9%
Major	1,303	10%	252	8%	628	28%	105	38%	20	25%	31	76%	339	12%
Standard	903	7%	429	13%	413	19%	44	16%	6	8%	4	10%	228	8%
Minor	6,019	47%	1,718	52%	728	33%	87	32%	39	49%	3	7%	2,000	69%
Immediate	3,596	28%	211	6%	445	20%	39	14%	2	3%	3	7%	66	2%
Permit Variation														
Total	**12,871**		**3,277**		**2,215**		**275**		**79**		**41**		**2,887**	

TABLE 12(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY

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3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	868	7%	509	19%	1	<1%			11	27%			235	8%
Major	1,436	11%	240	9%	509	20%	66	26%	9	22%	10	67%	547	18%
Standard	868	7%	360	14%	593	23%	61	24%	3	7%	2	13%	250	8%
Minor	5,224	41%	1,310	50%	1,018	40%	103	41%	13	32%	2	13%	1,862	62%
Immediate	4,199	33%	203	8%	426	17%	24	9%	5	12%	1	7%	88	3%
Permit Variation														
Total	**12,595**		**2,622**		**2,547**		**254**		**41**		**15**		**2,982**	

TABLE 12(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	288	2%	154	11%	91	3%	6	3%	4	11%	3	23%	74	3%
Major	533	4%	63	4%	306	8%	19	9%			3	23%	101	4%
Standard	1,757	12%	313	21%	776	21%	59	27%	9	25%	1	8%	259	11%
Minor	5,840	40%	679	47%	1,493	41%	94	43%	10	28%	2	15%	1,702	72%
Immediate	2,762	19%	128	9%	490	13%	24	11%					59	3%
Permit Variation	3,545	24%	123	8%	478	13%	15	7%	13	36%	4	31%	159	7%
Total	**14,725**		**1,460**		**3,634**		**217**		**36**		**13**		**2,354**	

TABLE 13(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED

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SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 7

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,284	8%	829	20%	1	<1%			15	15%	-	0%	317	9%
Major	1,580	10%	308	8%	796	29%	129	38%	26	26%	39	78%	425	12%
Standard	1,122	7%	517	13%	504	18%	55	16%	8	8%	4	8%	295	8%
Minor	7,571	47%	2,183	53%	917	33%	105	31%	50	50%	4	8%	2,553	69%
Immediate	4,469	28%	260	6%	556	20%	51	15%	2	2%	3	6%	87	2%
Permit Variation														
Total	**16,026**		**4,097**		**2,774**		**340**		**101**		**50**		**3,677**	

TABLE 13(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 8

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	1,107	7%	632	19%	1	<1%			14	29%			292	8%
Major	1,798	11%	299	9%	647	20%	85	26%	12	24%	14	70%	694	18%
Standard	1,099	7%	454	14%	753	23%	80	24%	3	6%	2	10%	316	8%
Minor	6,633	41%	1,649	50%	1,297	40%	134	41%	15	31%	3	15%	2,367	63%
Immediate	5,394	34%	253	8%	526	16%	31	9%	5	10%	1	5%	117	3%
Permit Variation														
Total	**16,031**		**3,287**		**3,224**		**330**		**49**		**20**		**3,786**	

TABLE 13(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED

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SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 9

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	353	2%	202	11%	91	2%	6	2%	4	9%	3	21%	97	3%
Major	630	4%	77	4%	374	8%	23	8%	2	5%	3	21%	123	4%
Standard	2,016	11%	394	22%	959	21%	75	27%	10	23%	2	14%	334	12%
Minor	7,157	40%	859	47%	1,940	43%	123	45%	14	33%	2	14%	2,075	72%
Immediate	3,984	23%	167	9%	632	14%	32	12%					85	3%
Permit Variation	3,545	20%	123	7%	478	11%	15	5%	13	30%	4	29%	159	6%
Total	**17,685**		**1,822**		**4,474**		**274**		**43**		**14**		**2,873**	

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KPI 2 - THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE.

Conditions are attached to applications by the Works Promoter or when requested by the Permit Authority and help deliver the Permit Scheme objectives and societal benefits.

TABLE 14(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 7

Condition Type	Utility Works	Highway Authority Works	Total
Date Constraints	16,905	2,869	19,774
Time Constraints	7,461	600	8,061
Out of Hours Work	80	4	84
Material and Plant Storage	1,858	11	1,869
Road Occupation Dimensions	1,448	78	1,526
Traffic Space Dimensions	4,364	39	4,403
Road Closure	674	263	937
Light Signals and Shuttle Working	3,570	397	3,967
Traffic Management Changes	3,123	284	3,407
Work Methodology	1,815	258	2,073
Consultation and Publicity	16,905	2,869	19,774
Environmental	475	19	494
Local	1,215	22	1,237
Total	**59,893**	**7,713**	**67,606**

TABLE 14(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 8

Condition Type	Utility Works	Highway Authority Works	Total
Date Constraints	16,688	2,936	19,624
Time Constraints	7,260	293	7,553
Out of Hours Work	59	3	62
Material and Plant Storage	1,493	15	1,508
Road Occupation Dimensions	916	6	922
Traffic Space Dimensions	3,884	18	3,902
Road Closure	791	98	889
Light Signals and Shuttle Working	4,198	253	4,451

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Traffic Management Changes	3,622	254	3,876
Work Methodology	1,481	144	1,625
Consultation and Publicity	16,688	2,936	19,624
Environmental	188	16	204
Local	638	22	660
Total	**57,906**	**6,994**	**64,900**

TABLE 14(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 9

Condition Type	Utility Works	Highway Authority Works	Total
Date Constraints	11,616	4,664	16,280
Time Constraints	3,200	559	3,759
Out of Hours Work	42	16	58
Material and Plant Storage	743	12	755
Road Occupation Dimensions	658	51	709
Traffic Space Dimensions	2,147	91	2,238
Road Closure	507	247	754
Light Signals and Shuttle Working	1,518	318	1,836
Traffic Management Changes	1,341	486	1,827
Work Methodology	905	89	994
Consultation and Publicity	11,616	4,664	16,280
Environmental	165	38	203
Local	131	13	144
Total	**34,589**	**11,248**	**45,837**

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KPI 3 - THE NUMBER OF APPROVED EXTENSIONS

TABLE 15(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 7

Month	Highway Authority	Utilities	Total
April	15	69	84
May	13	69	82
June	15	79	94
July	24	67	91
August	12	70	82
September	13	76	89
October	14	61	75
November	26	63	89
December	12	65	77
January	10	66	76
February	11	77	88
March			
Total	**165**	**762**	**927**

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TABLE 15(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 8

Month	Highway Authority	Utilities	Total
April	15	42	57
May	7	54	61
June	5	58	63
July	12	69	81
August	11	66	77
September	5	73	78
October	5	89	94
November	12	61	73
December	22	36	58
January	4	96	100
February	5	51	56
March	18	38	56
Total	**121**	**733**	**854**

TABLE 15(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 9

Month	Highway Authority	Utilities	Total
April	4	77	81
May	2	39	41
June	7	62	69
July	6	75	81
August	12	67	79
September	8	59	67
October	13	65	78
November	33	74	107
December	13	35	48
January	20	47	67
February	21	64	85
March	9	56	65
Total	**148**	**720**	**868**

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KPI 7 - NUMBER OF INSPECTIONS CARRIED OUT TO MONITOR CONDITIONS

This KPI is broken down by promoter and shown as the number of sample permit condition checks carried out as a percentage of those issued.

TABLE 16(A) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 7

Promoter	Passed	Non-Compliant	Total inspections
Highway Authority	31	11	42
BT	1,256	256	1,512
CityFibre	412	363	775
EE	69	17	86
Energy Asset Networks Limited	12	3	15
Euronetworks	10	10	20
Fulcrum Electrical Assets	12	7	19
Fulcrum Pipelines	6		6
Gas Transportation CP LTD	16	2	18
Last Mile Electricity Limited	11	11	
MUA Electricity Ltd			
Neoscorp Ltd	27	3	30
NWP Street Ltd	1		1
O2 Limited	16	3	19
Open Fibre Networks			
Royal Mail Property & Facilities Solutions	4		4
Southern Gas Networks	960	59	1,019
Southern Water	4,916	162	5,078
UK Power Networks South Eastern	771	45	816
Verizon Business	1		1
Virgin Media	842	64	906
Vodafone	20	6	26
Utility Total	9,362	1,000	10,362

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TABLE 16(B) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 8

Promoter	Passed	Non-Compliant	Total inspections
Highway Authority	44	5	49
BT	2,044	1,057	3,101
CityFibre	546	1,544	2,090
EE	80	10	90
Energy Asset Networks Limited	14		14
Euronetworks	21	8	29
Fulcrum Electrical Assets	7	1	8
Fulcrum Pipelines	5		5
Gas Transportation CP LTD	17		17
Grain Communications Limited	2	1	3
ITS Technology Group LTD		1	1
Last Mile Electricity Limited	20		20
MUA Electricity Ltd	2	1	3
Neoscorp Ltd	7		7
NWP Street Ltd	1		1
O2 Limited	18		18
Royal Mail Property & Facilities Solutions	6		6
Southern Gas Networks	1,073	263	1,336
Southern Water	8,595	335	8,930
UK Power Networks South Eastern	1,169	86	1,255
Virgin Media	1,301	134	1,435
Vodafone	19	2	21
Utility Total	**14,947**	**3,443**	**18,390**

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TABLE 16(C) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 9

Promoter	Passed	Non-Compliant	Total inspections
Highway Authority	17	16	33
BT	561	180	741
CityFibre	460	647	1,107
Cornerstone Telecommunications Infrastructure Limited	2		2
Eclipse Power Networks Limited	4		4
EE	16	3	19
Electricity Network Company Limited	4	7	11
Euronetworks	1		1
Gas Transportation CP LTD	2		2
Global Reach Networks Ltd	15	7	22
Grain Communications Limited	29	30	59
Hutchinson 3G Limited	4		4
ITS Technology Group LTD	77	47	124
Last Mile Electricity Limited	1		1
MUA Electricity Ltd	10	1	11
Neoscorp Ltd	6		6
NWP Street Ltd	16	3	19
O2 Limited	12		12
Open Fibre Networks	3		3
Royal Mail Property & Facilities Solutions	2		2
Southern Gas Networks	397	384	781
Southern Water	2,775	322	3,097
UK Power Networks South Eastern	401	40	441
Verizon Business	1	2	3
Virgin Media	227	46	273
Vodafone	2	-	2
West Sussex County Council			
Utility Total	**5,028**	**1,719**	**6,747**

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HAUC TPI MEASURES

TABLE 17 TPI 1 WORKS PHASES STARTED (BASE DATA) BY PROMOTER.

This data is not available from the IT system at this time.

TABLE 18 TPI 1 WORKS PHASES STARTED (BASE DATA) FOR HIGHWAY AUTHORITY WORKS.

This data is not available from the IT system at this time.

TABLE 19 TPI 1 WORKS PHASES STARTED (BASE DATA) FOR UTILITY WORKS.

This data is not available from the IT system at this time.

TABLE 20 TPI 2 WORKS PHASES COMPLETED (BASE DATA) BY PROMOTER.

This data is not available from the IT system at this time.

TABLE 2201 TPI 2 WORKS PHASES COMPLETED (BASE DATA) FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY.

This data is not available from the IT system at this time.

TABLE 22 TPI 2 WORKS PHASES COMPLETED (BASE DATA) FOR UTILITY WORKS BY REINSTATEMENT CATEGORY

This data is not available from the IT system at this time.

TABLE 23 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED BY PROMOTER

This data is not available from the IT system at this time.

TABLE 24 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY.

This data is not available from the IT system at this time.

TABLE 25 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED FOR UTILITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY.

This data is not available from the IT system at this time.

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TABLE 26(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 7

Works Type	Highway Authority	Utility
Major	13	7
Standard	6	5
Minor	2	2
Immediate-Urgent	2	3
Immediate-Emergency	1	5

TABLE 26(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 8

Works Type	Highway Authority	Utility
Major	14	5
Standard	6	6
Minor	2	2
Immediate-Urgent	2	3
Immediate-Emergency	1	5

TABLE 26(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 9

This data is not available from the IT system at this time.

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TABLE 27(A) TPI 5 PHASES COMPLETED ON TIME. YEAR 7

Works Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	3,873	1,559	6,768	3,758	611	16,569
Highway Authority	451	433	314	1,590	74	2,862
Utilities	**3,422**	**1,126**	**6,454**	**2,168**	**537**	**13,707**

TABLE 27(B) TPI 5 PHASES COMPLETED ON TIME. YEAR 8

Works Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	3,865	1,536	8,410	4,881	763	19,455
Highway Authority	260	315	244	1,887	221	2,927
Utilities	**3,605**	**1,221**	**8,166**	**2,994**	**542**	**16,528**

TABLE 27(C) TPI 5 PHASES COMPLETED ON TIME. YEAR 9

Works Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	1,139	1,664	7,272	5,568	550	16,193
Highway Authority	399	412	1,366	2,400	76	4,653
Utilities	**740**	**1,252**	**5,906**	**3,168**	**474**	**11,540**

TABLE 28(A) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 4

Highway Authority	14
Utility	73

TABLE 28(B) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 5

Highway Authority	3
Utility	46

TABLE 28(C) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 6

Highway Authority	16
Utility	22

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TABLE 29 TPI 7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS.

This data is not available from the IT system at this time.

TABLE 30 TPI7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY STREET.

This data is not available from the IT system at this time.

TABLE 31 TPI7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS FOR UTILITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY STREET.

This data is not available from the IT system at this time.

TABLE 32 NUMBER OF PAA APPLICATIONS SUBMITTED.

Year 7	2,145
Year 8	1,794
Year 9	596

TABLE 33 NUMBER OF PAA APPLICATIONS GRANTED

Year 7	1,243
Year 8	1,108
Year 9	344

TABLE 34 NUMBER OF PAA APPLICATIONS DEEMED

Year 7	11
Year 8	14
Year 9	3

TABLE 35 NUMBER OF “INITIAL” PERMIT APPLICATIONS SUBMITTED FOR A WORKS PHASE

Year 7	19,774
Year 8	19,624
Year 9	16,280

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TABLE 36 NUMBER OF PERMIT APPLICATIONS GRANTED ON FIRST APPLICATION SUBMISSION

This data is not available from the IT system at this time.

TABLE 37 NUMBER OF "MODIFIED" APPLICATIONS SUBMITTED PRIOR TO PERMIT BEING GRANTED OR DEEMED

This data is not available from the IT system at this time.

TABLE 38 NUMBER OF PERMIT APPLICATIONS DEEMED

Year 7	85
Year 8	49
Year 9	36

TABLE 39 NUMBER OF APPLICATIONS CANCELLED PRIOR TO GRANT / DEEMED

Year 7	228
Year 8	216
Year 9	124

TABLE 40 NUMBER OF GRANTED / DEEMED PERMITS FOR WHICH AND ACTUAL START NEVER OCCURRED

Year 7	3,236
Year 8	3,557
Year 9	1,902

TABLE 41 NUMBER OF AUTHORITY IMPOSED VARIATIONS / REVOKES

Year 7	28
Year 8	57
Year 9	75

TABLE 42 NUMBER OF DURATION VARIATIONS AFTER WORKS STARTED

This data is not available from the IT system at this time.

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TABLE 43 NUMBER OF DURATION VARIATIONS REFUSED

Year 7	117
Year 8	260
Year 9	67

TABLE 44 NUMBER OF PERMIT APPLICATIONS WITH "COLLABORATION INDICATOR" SET

Year 7	122
Year 8	112
Year 9	104

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AUTHORITY MEASURES

TABLE 45(A) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 7

Works Type	Highway Authority	Utility
Major Works	13	7
Standard Works	6	6
Minor Works	2	2
Immediate Urgent Works	2	3
Immediate Emergency Works	2	5

TABLE 45(B) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 8

Works Type	Highway Authority	Utility
Major Works	14	5
Standard Works	6	6
Minor Works	2	2
Immediate Urgent Works	2	3
Immediate Emergency Works	1	5

TABLE 45(C) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 9

Works Type	Highway Authority	Utility
Major Works	14	12
Standard Works	6	6
Minor Works	1	2
Immediate Urgent Works	1	3
Immediate Emergency Works	3	6

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TABLE 46(A) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 7

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority				35	2	6%	5		0%	40	2	5%
BT	87	2	2%	1,131	52	5%	62		0%	1,280	54	4%
CityFibre	232	32	14%	225	108	48%	685	11	2%	1,142	151	13%
EE	8		0%	44		0%	26		0%	78		0%
Energy Asset Networks Limited	3		0%	6	3	50%	5		0%	14	3	21%
Euronetworks	1		0%	21	4	19%				22	4	18%
Fulcrum Electrical Assets	5	1	20%	4		0%				9	1	11%
Fulcrum Pipelines	1		0%	3		0%	1		0%	5		0%
Gas Transportation CP LTD				9	1	11%	6		0%	15	1	7%
Last Mile Electricity Limited	5		0%	5		0%				10		0%
MUA Electricity Ltd												
Neoscorp Ltd				8	1	13%	17		0%	25	1	4%
NWP Street Ltd							1		0%	1		0%
O2 Limited	4		0%	9	2	22%	4		0%	17	2	12%
Royal Mail Property & Facilities Solutions				4		0%	1		0%	5		0%
Southern Gas Networks	206	8	4%	579	11	2%	74		0%	859	19	2%
Southern Water	689	4	1%	4,251	66	2%	363	9	2%	5,303	79	1%
UK Power Distribution Ltd	102	4	4%	573	13	2%	44		0%	719	17	2%
Virgin Media	40	1	3%	764	13	2%	70	2	3%	874	16	2%

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Vodafone	4		0%	11	2	18%	6		0%	21	2	10%
Utility Total	1,384	52	4%	7,641	273	4%	1,360	22	2%	10,385	347	3%

TABLE 46(B) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 8

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority				14	1	7%	34		0%	48	1	2%
BT	152	4	3%	972	200	21%	1,054	22	2%	2,178	226	10%
CityFibre	157	16	10%	543	179	33%	32	6	19%	732	201	27%
EE	14		0%	26	3	12%	56	1	2%	96	4	4%
Energy Asset Networks Limited							16		0%	16		0%
Euronetworks				2		0%	34	4	12%	36	4	11%
Fulcrum Electrical Assets	1		0%	1		0%	6		0%	8		0%
Fulcrum Pipelines				2		0%	4		0%	6		0%
Gas Transportation CP LTD	1		0%	9		0%	10		0%	20		0%
Grain Communications Limited	2	1	50%							2	1	50%
ITS Technology Group LTD				1	1	100%				1	1	100%
Last Mile Electricity Limited	3		0%	10		0%	15		0%	28		0%
MUA Electricity Ltd							2		0%	2		0%
Neoscorp Ltd							8		0%	8		0%
NWP Street Ltd							1		0%	1		0%
O2 Limited							14		0%	14		0%
Royal Mail Property &							3		0%	3		0%

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Facilities Solutions												
Southern Gas Networks	82	3	4%	470	46	10%	591	12	2%	1,143	61	5%
Southern Water	567	10	2%	4,716	131	3%	3,825	46	1%	9,108	187	2%
UK Power Distribution Ltd				2	1	50%				2	1	50%
UK Power Networks South Eastern	138	7	5%	480	33	7%	594	6	1%	1,212	46	4%
Verizon Business				1		0%				1		0%
Virgin Media	23		0%	575	29	5%	774	3	0%	1,372	32	2%
Vodafone	3		0%	8	2	25%	10		0%	21	2	10%
Utility Total	1,143	41	4%	7,818	625	8%	7,033	100	1%	15,994	766	5%

TABLE 46(C) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 9

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
BT	188	3	2%	128	7	5%	158	4	3%	474	14	3%
CityFibre	83	6	7%	120	34	28%	122	23	19%	325	63	19%
Eclipse Power Networks Limited	3		0%	2		0%				5		0%
EE	2		0%	6	2	33%	3		0%	11	2	18%
Electricity Network Company Limited				3	1	33%				3	1	33%
Energy Asset Networks Limited							1		0%	1		0%
Euronetworks				1		0%				1		0%
Fulcrum Pipelines				1		0%				1		0%
Gas Transportation CP LTD				1		0%				1		0%

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Global Reach Networks Ltd	2	1	50%	7	1	14%				9	2	22%
Grain Communications Limited	27	6	22%	11	10	91%				38	16	42%
Hutchinson 3G Limited				4		0%				4		0%
ITS Technology Group LTD	15	1	7%	31	7	23%				46	8	17%
Last Mile Electricity Limited				2		0%				2		0%
MUA Electricity Ltd				4		0%				4		0%
Neoscorp Ltd				1		0%	1		0%	2		0%
NWP Street Ltd				4	1	25%				4	1	25%
Open Fibre Networks				3		0%				3		0%
O2 Limited				3		0%				3		0%
Royal Mail Property & Facilities Solutions				2		0%				2		0%
Southern Gas Networks	56	3	5%	84	6	7%	83		0%	223	9	4%
Southern Water	520	4	1%	593	26	4%	732	13	2%	1,845	43	2%
UK Power Distribution Ltd							2	1	50%	2	1	50%
UK Power Networks South Eastern	54	2	4%	58	2	3%	102	2	2%	214	6	3%
Virgin Media	73	1	1%	84	2	2%	121		0%	278	3	1%
Vodafone				2		0%				2		0%
Utility Total	1,023	27	3%	1,155	99	9%	1,324	43	3%	3,502	169	5%

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TABLE 47 AM 3 - DAYS OF DISRUPTION SAVED/ NUMBER OF COLLABORATIVE WORKS

Year 7 Total Collaborative Works	122
Year 8 Total Collaborative Works	112
Year 8 Total Collaborative Works	105

AM 4 - RESPONSE CODE

Previous response codes have been replaced with the table below.

The below table outlines 5 categories for reporting on Permit Refusals and Modification Requests, further refusals codes and sample text are provided for specific refusals reasons within those broad categories.

Authorities should wherever possible utilise the detailed codes in preference to the generic codes (e.g., RC11 or RC12 should be used over RC10) as this will drive more meaningful outputs and identify areas of improvement in permit applications, therefore only the codes below should be used to bring National consistency.

Both Authorities and Undertakers can report on this data and use the results to drive improvements in the quality of Permit Applications.

It is very important to note that whatever code is used, the reason for the refusal must be entirely clear.

If using the general codes (RC10, RC20), the specific reason must be clearly stated.

Please also refer to Regulation 9 (10) of the amended Regulations.

Equally, all works promoters should be fully aware it is an offence to undertake works without a valid permit.

Each code is worded ambiguously, so the Highway Authority will need to specify if it requires a refusal or modification.

PERMIT RESPONSE CODES, TYPE, DESCRIPTION AND SUGGESTED TEXT

Permit Response Code RC10 Missing Information	This would include instances where required conditions have not been provided/are not necessary or conflict. The works description or location information provided is insufficient. Use this code for missing information issues not covered by the below.
Permit Response Code RC11 Condition Not Provided/Not Necessary	You have omitted essential conditions for these works. If you still plan to proceed with the activity, you must supply the appropriate conditions within the conditions text box. [NAME] [Tel]
Permit Response Code RC12 TM Not Received	Please provide the required [illustration/traffic management drawing/works activity footprint] for this activity. Please supply the required plan and submit a new application once you have received approval. [NAME] [Tel]
Permit Response Code RC20 Incorrect Details on Permit	This would include where the dates, USRN or primary recipient of the Permit are incorrect. Use this code for incorrect Permit detail issues not covered by the below.

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Permit Response Code RC21 Incorrect Primary Recipient	You have incorrectly selected XXX as the primary recipient of the permit. If you still plan to proceed with this activity you must submit a new permit application ensuring that you have issued it to the correct permitting authority. [NAME] [Tel]
Permit Response Code RC22 Location Issues	Your location description and map coordinates conflict, preventing effective coordination of these works. If you still plan to proceed with the activity you must amend this information. [NAME] [Tel]
Permit Response Code RC23 Conflicting Information	You have conflicting information contained within your permit application. You state [Example 1] which conflicts with [Example 2] If you still plan to proceed with the activity you must supply consistent information. [NAME] [Tel]
Permit Response Code RC30 Co-ordination Issues	This would include where the works will cause any sort of conflict (e.g with an event.) Use this code for co-ordination issues not covered by the below.
Permit Response Code RC31 Clash of Works	Your works will conflict with other activities for your proposed dates at this location, and collaboration is not possible. Please submit a new permit application with alternative dates. The conflicting works are estimated to be completed on [XX/XX/XXXX]. [NAME] [Tel]
Permit Response Code RC32 Timing of Works	You have not specified the precise [Times/Days] that your work site(s) will be occupying the public highway. If you still plan to proceed with this activity you must supply the necessary timing information. [NAME] [Tel]
Permit Response Code RC33 Collaboration / Co-ordination	Your works will conflict with other activities for your proposed dates at this location. Please confirm you can co-ordinate your works with the party who are (Name of Conflicting Promoter). If you still plan to proceed with this activity you must submit a new permit application with alternative dates or an agreement of collaboration. The conflicting works are estimated to be completed on [XX/XX/XXXX] by (XXXXX promoter). [NAME] [Tel]
Permit Response Code RC40 Lack of Approval	This would include where TM approval has not been given, an early start has not been sought, the duration applied for is not viewed as acceptable or where the Permit applied for does not reflect prior agreements made. Use this code for general lack of approval or the codes below for a specific issue.
Permit Response Code RC41 Incorrect TM	You have not gained the relevant [TM plan/WAF/site meeting] (delete as appropriate) approval for these works. [NAME] [Tel]
Permit Response Code RC42 Early Start Agreement	No Early Start Agreement has [not been obtained/not been justified] for this activity. [NAME] [Tel]
Permit Response Code RC43 S.58 Restriction	This street is protected by a section 58 restriction. Please provided evidence that you have the relevant agreement to work within this restriction. [NAME] [Tel]
Permit Response Code RC44 Duration	The duration is considered to be excessive / insufficient [delete as required] because [XX]. Please specify a duration not longer than [XX] working days. [NAME] [Tel]
Permit Response Code RC50 Other	Any other reason not covered – As above you must clearly state the refusal reason – this category should be kept to a minimum otherwise the quality of the data can be diluted and made less useful in driving performance improvement.

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TABLE 48(A) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 7

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	19	19	13	43		26	33	1	17	31	3	17	47	1		8	31
BT	149	178	102	87		81	121	4	69	380	16	78	506			94	75
CityFibre	90	47	21	20	16	22	32	8	42	17		71	48	3		8	47
Cornerstone Telecommunications Infrastructure Limited				1			1					2					
EE	9	2	9	2		4	3		4	12		5	26			2	5
Energy Asset Networks Limited				1			1					2					
Euronetworks	1	1				1	1						2				
Fulcrum Electrical Assets						4	5					1	2				3
Fulcrum Pipelines																1	
Gas Transportation CP LTD	2		1	2		4	5		5	1	1	2	4			2	2
Harlaxton Energy Networks Limited	1	3					1			2		1	3			1	
Last Mile Electricity Limited	1		1	2			2		1	1	2	1	3				
National Highways				2		1	3		3			1					10
Neoscorp Ltd		3	2	1	1	1	1		1	4	1		6				
Network Rail	1	1		1								1	4				
NWP Street Ltd	3	4	1	1		1	1		2	1		4	5				
Open Fibre Networks				2		1	3		3			1					10
O2 Limited	1	2	1				1			1		2				1	
Southern Gas Networks	17	21	18	10		25	20	1	10	45	4	18	28			6	8
Southern Water	35	73	27	19	2	32	16		136	70	31	23	231			16	14
Surrey County Council				2		1	3		3			1					10
UK Power Distribution Ltd	29	25	36	23		15	17	1	12	71	4	20	75			19	17
Verizon Business																	
Virgin Media	29	74	14	20		41	27		26	147	7	14	95	1		15	8
Vodafone		1	1	4		1	1		1	3	1		4			3	
West Sussex County Council				1													
Utility Total	**368**	**435**	**234**	**201**	**19**	**235**	**265**	**14**	**318**	**755**	**67**	**248**	**1,042**	**4**		**168**	**209**

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TABLE 48(B) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 8

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	17	19	9	28		19	9		15	10		6	29			2	10
BT	132	262	95	69	1	63	102	2	51	336	15	124	444			105	38
CityFibre	33	17	7	9	3	17	8	3	9	41	3	9	29	5		4	16
Eclipse Power Networks Limited	2	3	2				1		1	4						1	
Electrical Network Company Ltd		4							2	1	1		2				
Energy Asset Networks Limited																	
Fulcrum Electrical Assets												1	1				
Fulcrum Pipelines		1	1							1							
Gas Transportation CP LTD				1												1	1
Global Reach Networks Ltd		1	4	1						2	1						
Grain Communications Limited		1	2							2							
Hutchinson 3G Limited	2						2					4	4			1	1
ITS Technology Group LTD																	
Last Mile Electricity Limited	2	2	1				2			4			8			1	1
MUA Electricity Ltd			3						1				3				
National Highways				2		3	2			1			4				4
Neoscorp Ltd	1	5				1	3			3			3			8	
Network Rail	2	3		2			2		1	2		2	5			1	1
NWP Street Ltd	1			2						1		1	5				
Open Fibre Networks	1		1	1						1			1				
O2 Limited	3	3	3	2		3						7	6				1
Southern Gas Networks	17	32	19	14		22	18	1	4	16	3	10	33			3	2
Southern Water	29	83	29	27		40	23		65	39	32	26	179			12	5
Surrey County Council					2												
UK Power Networks South Eastern	22	70	31	22		28	12		12	80	6	35	77			26	15
Verizon Business																	
Virgin Media	19	69	19	12		7	16		18	94	11	13	48			10	3
Vodafone		2	5	3		1	1		1	2		4	6				
West Sussex County Council				1													
Utility Total	**266**	**558**	**222**	**168**	**6**	**185**	**192**	**6**	**165**	**630**	**72**	**236**	**858**	**5**		**173**	**88**

TABLE 48(C) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 9

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50

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Highway Authority	25	11	6	25		22	12		21	22	3	7	22	5		8	7
BT	52	119	30	40	3	54	58	6	33	117	13	35	172	3	1	36	22
CityFibre	10	17	1	1		24	18	11	36	21		9	29	2		3	9
Cornerstone Telecommunications Infrastructure Limited				6				1					2				
EE	3	2	2	1			1		3	4		7	3				1
Electrical Network Company Ltd			1							1	1		1				
Fulcrum Electrical Assets	1								1							1	
Global Reach Networks Ltd	5	3	2	5		3	3		1	1			5			1	1
Grain Communications Limited	6	2	3	2		8	6	2	4	6			6			3	5
Hutchinson 3G Limited							2						1				
IPM Comms	4									1		1	3			1	
ITS Technology Group LTD	6	17		1		4	6	1	5	25		2	19	1		5	4
MUA Electricity Ltd	2	1	3				2					1	2			1	1
National Highways	1		1						1				1				
Neoscorp Ltd	1	1															
Network Rail										1							
NWP Street Ltd	1					2	1		1	3		3	3				
O2 Limited	3		1			2				1		3	2			2	
Southern Gas Networks	20	25	20	14		41	27		2	24	3	16	31	1		7	13
Southern Water	15	10	29	11		18	19	1	28	28	8	10	34			4	5
UK Power Distribution Ltd		1					1			2							
UK Power Networks South Eastern	34	37	35	7		27	24	10	17	42	5	31	85	2		14	9
Virgin Media	16	33	2	2		6	7	1	8	26	1	5	18			6	1
Utility Total	**180**	**268**	**130**	**91**	**3**	**189**	**175**	**33**	**140**	**303**	**31**	**123**	**417**	**9**	**1**	**84**	**71**

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AM 5 FPNS (PERMIT BREACHES)

Table 50 below shows the number of fixed penalty notices. Under section 74 (7B) failure to give a notice under regulation 74 (charge for occupation of the highway where works unreasonably delayed); under section 19 (1) working without a Permit and under 20 (1) Permit breaches.

The Permit Authority will continue to work with Promoters to reduce the number of FPN's.

PERMIT BREACH CODE DESCRIPTIONS

Code 70(6)	Failure to comply with requirements to give notice of completion of reinstatement
Code 74(7B)	Failure to give a notice under regulation 74 (charge for occupation of the highway where works unreasonably delayed)
Code 19(1)	Works without a permit
Code 20(1)	Permit breaches

TABLE 49(A) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 7

Promoter	70(6)	74(7B)	19(1)	20(1)	Total
BT	45	63	13	4	125
CityFibre	52	72	28	23	175
EE		1			1
Energy Asset Networks Limited		1			1
Southern Gas Networks	2		1	6	9
Southern Water		19	3	8	30
UK Power Networks South Eastern		20	3	4	27
Virgin Media	16	50	9	4	79
Utility Total	**115**	**226**	**57**	**49**	**447**

TABLE 49(B) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 8

Promoter	70(6)	74(7B)	19(1)	20(1)	Total
BT	19	112	5	4	140
CityFibre	39	23	11	8	81
EE		1			1
Eclipse Power Networks Limited	2				2
Gas Transportation CP LTD		1			1
ITS Technology Group LTD	3				3
Last Mile Electricity Limited		2			2

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Network Rail		1			1
Southern Gas Networks		6		3	9
Southern Water	2	20	5	10	37
UK Power Distribution Ltd		38	4	3	45
Verizon Business					
Virgin Media	2	13	1	2	18
West Sussex County Council			1		1
Utility Total	**67**	**217**	**27**	**30**	**341**

TABLE 49(C) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 9

Promoter	70(6)	74(7B)	19(1)	20(1)	Total
BT	36	46	8	7	97
CityFibre		3	4	13	20
EE			1		1
Global Reach Networks Ltd	1			3	4
Grain Communications Limited	5	3	5		13
Hutchinson 3G Limited					
ITS Technology Group LTD	38	7	1	6	52
Last Mile Electricity Limited					
MUA Electricity Ltd	1	1			2
Southern Gas Networks	2	37	5	13	57
Southern Water	8	10	21	59	98
Surrey County Council					
UK Power Distribution Ltd		42	4	7	53
Virgin Media			1	3	4
Utility Total	**91**	**149**	**50**	**111**	**401**

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TABLE 50(A) AM 6 - LEVELS OF CUSTOMER ENQUIRIES.

This data is not available from the IT system at this time.

TABLE 51(A) KPI 4 NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 7

This KPI shows where promoters start their works without having to comply with the minimum Permit application lead-in period, commonly known as early start agreements.

	Highway Authority	Utilities	Total
Apr		7	7
May		4	4
Jun	1	7	8
Jul		3	3
Aug		2	2
Sep			
Oct		2	2
Nov		1	1
Dec			
Jan			
Feb		1	1
Mar		4	4
Total	**1**	**31**	**32**

TABLE 51(B) KPI 4 NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 8

	Highway Authority	Utilities	Total
Apr		1	1
May		4	4
Jun		5	5
Jul	1	6	7
Aug		2	2
Sep		11	11
Oct	1	4	5
Nov		3	3
Dec		2	2

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Jan		3	3
Feb		3	3
Mar		3	3
Total	**2**	**47**	**49**

TABLE 51(C) KPI 4 NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS). YEAR 9

	Highway Authority	Utilities	Total
Apr		2	2
May		4	4
Jun		6	6
Jul		1	1
Aug		4	4
Sep		3	3
Oct		5	5
Nov		4	4
Dec		2	2
Jan	1		1
Feb		6	6
Mar		4	4
Total	**1**	**41**	**42**

TABLE 52 KPI 5 THE NUMBER OF AGREEMENTS TO WORK IN SECTION 58 AND SECTION 58A RESTRICTIONS.

This data is not available from the IT system at this time.

TABLE 53 KPI 6, THE PROPORTION OF TIMES THAT A PERMIT AUTHORITY INTERVENES ON APPLICATIONS.

Year 7	0.14%
Year 8	0.29%
Year 9	0.46%

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APPENDIX 3 INCOME AND COSTS

FEE INCOME

This permit scheme evaluation report covers the period from the 1st April 2021 to the 31st March 2024 inclusive.

£836,797 of Permit and Permit Variation fee income was received over the 12 months in year 7 1st April 2021 to the 31st March 2022.

£828,129 of Permit and Permit Variation fee income was received over the 12 months in year 8 1st April 2022 to the 31st March 2023.

£634,450 of Permit and Permit Variation fee income was received over the 12 months in year 9 1st April 2023 to the 31st March 2024.

Total fee income is decreasing due to the decreasing number of permit applications.

COSTS BUDGETS AND ACTUALS

Over the 3 years a total of £2,299,375 of Permit fee income was received and costs totalled £2,452,859.

As total fee income is less than total costs over the 3-year period, no consideration will be given changing Permit fees in 2024/25.

Over the next 3 to 5 years a loss position is expected to continue to develop unless costs can be reduced.

TABLE 55 AM 11 COSTS BUDGETS AGAINST ACTUALS

Operational Cost	Year 7	Year 8	Year 9
KPI Production		£21,000	
IT support	£109,400	£91,518	£101,091
Management Overhead	£30,250	£29,080	£25,880
Training	£534	£0	£1,659
Staff	£634,608	£687,907	£719,932
Totals	**£774,792**	**£829,505**	**£848,562**

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AVERAGE PERMIT COST AND COST BENEFIT ANALYSIS

By dividing the number of Utility Permits granted by the Permit Scheme cost an average cost per Permit can be calculated.

This is a useful indicator of the general scheme costs to Utilities and can be compared to other schemes to show a general financial efficiency level.

TABLE 56 AM 11 AVERAGE PERMIT COST.

Year 7 Total Utility Permit Applications 19,774	Year 7 Total Scheme Cost £774,792	Year 7 Average Permit Cost £39
Year 8 Total Utility Permit Applications 19,608	Year 8 Total Scheme Cost £829,505	Year 8 Average Permit Cost £42
Year 9 Total Utility Permit Applications 16,264	Year 9 Total Scheme Cost £848,562	Year 9 Average Permit Cost £52

TABLE 57 HIGHWAY AUTHORITY COST BENEFIT RESULTS. 5% REDUCTION IN WORKS IMPACT

Year 7 Costs £774,792	Year 7 Benefit £8,437,974	Year 7 Benefit to Cost Ratio 10.89:1
Year 8 Costs £829,505	Year 8 Benefit £8,603,066	Year 8 Benefit to Cost Ratio 10.37:1
Year 9 Costs £848,562	Year 9 Benefit £7,900,040	Year 9 Benefit to Cost Ratio 9.31:1

END

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