Brighton & Hove City Council
Highways and Transport

The Brighton & Hove Streetworks Permit Scheme

3 Year Permit Scheme Evaluation Report

February 2023

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TABLE OF CONTENTS

DOCUMENT INFORMATION 2
EXECUTIVE SUMMARY 4
PERMIT SCHEME COST BENEFIT ANALYSIS RESULTS 4
PERMIT SCHEME PERFORMANCE REPORT 5
DEVELOPING THE PERMIT SCHEME 7
APPENDIX 1 - EVALUATION BACKGROUND 9
APPENDIX 2 - KEY PERFORMANCE INDICATOR DATA 13
KPI 1 - THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED, AND THE NUMBER REFUSED. 13
KPI 2 - THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. 33
KPI 3 - THE NUMBER OF APPROVED EXTENSIONS 35
KPI 7 - NUMBER OF INSPECTIONS CARRIED OUT TO MONITOR CONDITIONS 35
HAUC TPI MEASURES 38
AUTHORITY MEASURES 44
APPENDIX 3 INCOME AND COSTS 56
AVERAGE PERMIT COST AND COST BENEFIT ANALYSIS 57

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EXECUTIVE SUMMARY

The Brighton & Hove City Council Permit Scheme (B&HPS) was introduced on 30th March 2015 and had a successful first 3 years with a steady increase in the volume of works managed by the scheme. This was effectively managed by the team and managers via forward planning, recruitment, and training.

Year 1, 2 and 3 were individually evaluated and reported on in line with the DfT requirements. This report is a 3-year evaluation and covers years 4 to 6 from the 1st of April 2018 to the 31st of March 2021, again, in line with the DfT requirements.

The purpose of this report is to evaluate the impact of the Permit Scheme, its operational performance and consider the fee structure, the costs, and benefits of operating the scheme and whether the Permit Scheme is meeting key performance indicators where these are set out in the Guidance.

The Permit Scheme is not intended to prevent activities necessary for the maintenance or improvement of the road network or the services running underneath it.

It is designed to make available the necessary resources to achieve an appropriate balance between the interests of the various parties and where possible, bring about effective co-ordination between all the different competing interests.

There are a wide range of indicators and measures that the industry has been discussing and agreeing that should be reported on.

Some of these are possible to report on and some require further work or system changes to prepare. This evaluation identifies all the indicators and measures agreed by the industry and various representative groups.

Although some data is not available currently, the requirement and format has been documented in this evaluation so that it can be identified easily and worked on over following years.

When the B&HPS was being developed, a Benefit to Cost Ratio was prepared using predicted costs and volumes of applications and an DfT assumed 5% reduction in works impact.

Now there are actual costs and actual works volumes and durations, this has been rerun using the same DfT 5% assumed reduction in works impact, base line societal costs of works and today's actual scheme operating costs.

PERMIT SCHEME COST BENEFIT ANALYSIS RESULTS

Year 4 Costs £680,509	Year 4 Benefit £2,869,515	Year 4 Benefit to Cost Ratio 4.22:1
Year 5 Costs £589,681	Year 5 Benefit £3,500,334	Year 5 Benefit to Cost Ratio 5.93:1
Year 6 Costs £673,832	Year 6 Benefit £5,223,981	Year 6 Benefit to Cost Ratio 7.75:1

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PERMIT SCHEME PERFORMANCE REPORT

It is important to note that during the past 3 years there have been major IT system changes nationally and Permit Teams have been transitioning to the DfT's Street Manager system and a variety of existing systems and interfaces have been developed and tested.

This has resulted in many gaps in the data seen below and throughout this report. This situation is expected to resolve itself over the next couple of years resulting in increased data allowing increased analysis and management focus. This ongoing improvement can already be seen in the data below.

During years 4 to 6 of operation of the Permit Scheme Permit applications received from Utility Promoters and Highway Authority Promoters has gradually grown from 11,253 to 14,633.

This total includes applications that were granted but subsequently cancelled by the Promoters before the works were undertaken.

On average, a consistent 80% to 90% of applications were from Utilities, which is an industry consistent figure, and 82% were granted consistently each year.

10% to 20% of applications were from the Highway Authority and 85% to 93% were granted each year. It is expected that the granted percentage would be higher as the applications are coming from within the organisation.

This is a clear indicator of Parity of treatment.

The number of applications Deemed, which is automatically granted due to no response by the permit team, has remained very low at less than 0.01%.

Permit Variation volumes are consistent and are granted at a rate of between 65% and 80%.

Varying Permits as opposed to refusing them is an effective co-ordination process demonstrating a dialogue between the Permit Team and Promoters to ensure the works cause the minimum disruption possible. Substantially high volumes of Variations is seen across the industry now that the process managing Permits is better understood and delivered.

The average individual Permit cost to Promotors was £61 and a figure seen across the industry. The expected range is £50 to £70.

Average durations of Major Utility Works were consistently 9 to 10 days.

Average durations of Major Authority Works grew from 9 to 28 days over the 3 years due to the larger scale type of works undertaken.

Conditions attached to granted permits has grown from 6,000 to over 10,000 per year, partly in line with volume increases and ongoing improvements in the consideration of the works proposals. These are conditions agreed with works Promoters, with the highest increases being date and time constraints, traffic space and signals.

Works volumes has risen by 30% but the number of conditions attached to works has risen by over 70%

This is a clear indication of the ongoing improvement in the consideration of the impact of works and the subsequent discussions and agreements with Promoters being reached to minimise their impact.

Inspections to monitor compliance with the Conditions attached to granted permits has grown from 4,000 to over 7,000 per year, partly in line with volume increases,

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however, there has been substantial growth due to business process improvements and staff availability. The volume of inspections has grown by over 80% whilst works volume have grown by 30%.

This level of monitoring and identification of non-compliance is a very positive result, and another clear indication of the ongoing improvement being made in managing the scheme even with the challenging environment of COVID-19 and the fibre rollout.

There were a total 125 breaches in year 4, 124 in year 5, and 111 in year 6. The impact and effectiveness of the Permit Scheme is reliant on compliance with requirements so is a critical area to maintain focus on.

YEAR 4 TO 6 YEAR ISSUES

COVID-19 and the Broadband rollout has impacted the industry enormously over the past 3 years. However, the Brighton & hove Permit Team's ability to deliver the full range of permit functions during this period of turmoil is an outstanding achievement by the whole team and their managers. The years have seen ongoing management and operational improvements across a range of measures, detailed above and in the tables below.

The IT system's ability to produce reports consistent with the industry's agreed indicators and measures has been a major problem, however, improvements can already be seen in the data recorded in this report and will continue to improve over time.

Historically, the industry has agreed on a range of reports that none of the system providers have been able to produce. The central government initiative to develop a new single central IT system called Street Manager is replacing current providers and will hopefully clarify KPI and management reporting requirements in future years.

STAFF

The Permit Scheme staffing level has continued to increase due to the number of permit applications that need to be managed.

The Permit Scheme is fully resourced, and this is expected to continue.

Actual operational requirements and operating costs are now better understood and fully accounted for.

OPERATIONAL COSTS

Operational costs are higher than original budget figures due to higher than anticipated volumes of work and inflationary cost increases.

CONCLUSIONS

This report provides evaluation findings of key indicators and measures for the Brighton and Hove Permit Scheme after its fourth, fifth and sixth year of operation.

The Consultant rates the Brighton and Hove Permit Scheme as **Excellent**.

One of the most impressive achievements is that Permit applications have grown by over 30% during the past 3 years and COVID-19 presented unique challenges, yet Deemed Permits (automatically granted when not assessed by the Permit Team) has remained below 0.01%.

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Considering the impact of the COVID-19 Pandemic, the Permit Scheme has been delivered very well with ongoing improvements delivered by management and the team year on year.

There are several key improvements seen in over the 3 years including continuous improvements in the volume of conditions attached to works, ongoing inspections of works against a backdrop of volume increases, effective revenue and cost management and delivery of parity of treatment between Utility and Authority promoters. This is all critical to the permit scheme achieving its objectives of managing works and minimising their impact.

The team consistently co-ordinate all road and street works in Brighton & Hove and take the time to review every application and apply conditions to minimise the impact of the works on the users of the network.

Income is expected to be in line with scheme operational costs going forward. Therefore, there is no need to consider an adjustment in fee rates to ensure costs and income are balanced over the coming several years.

There are still some difficulties gathering accurate data from the IT system, but this has improved, and is expected to continue to improve over the following years.

The Permit team and Promoters will continue to work together and make improvements to minimise the impact of works on the highway network.

Works are being Permitted and co-ordinated effectively against a backdrop of an unprecedented international pandemic and the rollout of a major fibre broadband initiative.

The entire network is being managed to the best of the team's ability with the tools and resources available to them and is a considerable achievement and worthy of praise.

LOOKING FORWARD

The Permit Scheme will continue to maintain its effectiveness over the following years with a focus on these key areas.

- Consider a Lane Rental Scheme to reduce works busy period durations and better align the charges for works with the cost of the disruption they cause.
- Update and maintain an accurate Traffic Sensitive Streets list as a key
- Monitor the DfT's new Street Manager system and feedback the need to improve data recording and reporting.
- Continuing staff recruitment, training, and development to maintain the required staff levels and skills.
- Consider how the Permit Team can support other initiatives within the highways area such as programmes to assess the level of compliance with Specification of the Reinstatement of Openings in Highways (SROH).
- Consider how the team can respond to Brighton & Hove City Council declaring a climate and biodiversity emergency in 2018 and its commitment as a city to become carbon neutral by 2030.

DEVELOPING THE PERMIT SCHEME

During 2013 and after an initial high-level financial assessment, consideration of the local needs and discussion with internal stakeholders, operational partners,

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consultants and neighboring Highway Authorities, Brighton & Hove City Council has decided that the most appropriate scheme for Brighton & Hove is one that would operate on all streets.

The Brighton & Hove Permit Scheme has been designed to assist the Council to manage the existing local road network for the benefit of all road users. The Permit Scheme will support existing activities and priorities of the Council and will provide a positive benefit. The Scheme will also encourage the undertakers, including those working for and on behalf of the Highway Authority to work in collaboration.

The Permit Scheme has been operationally and proactively focused on Strategically Significant Streets and to further the overall cultural shift to better management of the network. However, co-ordination of all activities on all streets will be undertaken to deliver effective and proactive management of the entire network and consider the needs of all highway users and stakeholders such as local community bus operators.

Lower fees will be charged for activities on non-traffic sensitive streets and category 3 and 4 roads.

Discounted fees will also be given in the following circumstances:

- Where several Permit applications for works that are of part of the same project but which are carried out on more than one street, but on a scale comparative to one street, are submitted at the same time.
- Where several Promoters are working within the same site submit applications at the same time. Where the Highway Authority Promoter is collaborating with Statutory Undertakers, those Undertakers will be eligible for the discount.
- Where works are undertaken wholly outside of traffic sensitive times on Traffic Sensitive Streets. The improvements in the planning processes will benefit the operational management of the road network and undertakers needing to carry out works.

PERMIT SCHEME OBJECTIVES

The objectives of the Brighton & Hove Permit Scheme are.

Working together to deliver a safe, efficient, and sustainable highway network for everybody.

All activities on highways have the potential to reduce the width of the street available to traffic, pedestrians and other users and have the potential to also inconvenience businesses and local residents.

The scale of disruption caused is relative to the type of activities being undertaken and the capacity of the street. Activities where the traffic flow is close to, or exceeds, the physical capacity of the street will have the potential to cause congestion, disruption, and delays.

The key objective of the Brighton & Hove Permit Scheme is to improve the strategic and operational management of the highway network through better planning, scheduling and management of activities to minimise disruption to any road or pavement user.

The Brighton & Hove Permit Scheme will enable better co-ordination of activities throughout the highway network, ensuring those competing for space or time in the street, including traffic, to be resolved in a positive and constructive way.

The objectives and benefits of the Brighton & Hove Permit Scheme are:

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- Reduced disruption on the road network
- Improvements to overall network management
- A reduction in delays to the travelling public
- A reduction in costs to businesses caused by delays
- Promotion of a safer environment
- Reduced carbon emissions

The Permit Scheme objectives will be facilitated by improving performance in line with the Authorities' Network Management Duty in relation to the following key factors:

- Enhanced co-ordination and cooperation
- Encouragement of partnership working between the Permit Authority, all Promoters, and key stakeholders
- Provision of more accurate and timely information to be communicated between all stakeholders including members of the public
- Promotion and encouragement of collaborative working
- Improvement in timing and duration of activities particularly in relation to the busiest streets within the network
- Promotion of dialogue with regard to the way activities are to be carried out
- Enhanced programming of activities and better forward planning by all Promoters

ALIGNED OBJECTIVES

The Permit Scheme objectives align with the strategic objectives contained within the Brighton & Hove Local Transport Plan 3 Part B Delivery Plan:

- Being innovative and creative
- Providing and using accurate/robust information
- Involving partners, stakeholders, and communities
- Ensuring integration and coordination

The implementation of the Permit Scheme was financially justified in the Cost Benefit Analysis produced during the design and consultation phase and was based on an assumption, required by the DfT, that it would produce a 5% reduction in roadworks.

APPENDIX 1 - EVALUATION BACKGROUND

PERMIT SCHEME EVALUATION

Swift Argent Ltd was commissioned by Brighton & Hove City Council (B&HCC) to evaluate the performance of the B&HPS as a requirement set out in The Traffic Management Permit Scheme (England) (Amendment) Regulations 2015 regulation 16A.

The B&HPS was implemented on 30th March 2015 and the purpose of this report is to gather and analyse data and to evaluate the Permit Scheme and consider the fee structure, the costs, and benefits of operating the Scheme and whether the Permit Scheme is meeting key performance indicators where these are set out in the Guidance.

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SCOPE OF WORK

In order to evaluate the performance of a Permit Scheme a number of data items are required to enable analysis.

Data is available within the street works IT system along with financial information from the Authority finance department.

The individual data items are set out later in this report for each indicator but will include the following categories.

- Number of Permits granted, modified, refused and varied
- Parity of treatment between Utilities and Authority works
- Conditions attached to Permits and breaches
- Variations and extensions and early starts
- Inspections carried out and results
- Works durations
- Customer enquiries
- Permit fees
- Operational costs
- Societal benefits

REPORT STRUCTURE

- Executive Summary
- Cost Benefit Analysis
- Permit Scheme Performance
- Evaluation Background
- Key Performance Indicator Data
- HAUC TPI Measures
- Authority Measures
- Costs and Income

KEY PERFORMANCE INDICATORS

A set of Key Performance Indicators (KPIs) and Objective Measures (OMs) are set out below to demonstrate parity of treatment between works for road purposes and street works undertaken by statutory undertakers.

Section 20.3 of the Permits Code of Practice states that every Authority that wants to run a Permit Scheme must explain how it intends to demonstrate parity of treatment for promoters in its application.

The Code contains seven KPIs that could be used for this purpose. The recording of KPIs 1 and 2 is a mandatory requirement of all Permit Schemes.

Authorities should select at least two others which they consider will demonstrate parity across their Permit Scheme. Authorities can also include their own KPIs.

- KPI 1 The number of Permit and Permit variation applications received, the number granted, and the number refused. (Breakdown of the data into applications granted and refused in relation to highway authority works for road purposes and works by utility promoters and provide a comparison with the percentage of Permits granted. Also, the data is further broken down by activity

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type into applications granted and refused.)

- KPI 2 The number of conditions applied by condition type.
- KPI 3 The number of approved extensions
- KPI 4 The number of occurrences of reducing the application period (early starts).
- KPI 5 The number of agreements to work in Section 58 and Section 58A restrictions. (Details of Section 58 and 58A restrictions will be provided as required under Section 8.3 of the TMA Code of Practice for Permits.)
- KPI 6 The proportion of times that a Permit authority intervenes on applications
- KPI 7 Number of inspections carried out to monitor conditions

The Statutory Guidance for Highway Authority Permit Schemes October 2015 set out TMA Permit Indicators (TPIs) for Permit Schemes are additional to the general TMA Performance Indicators, which are already being produced. The TPIs focus on occupancy, co-ordination, and inspections, and therefore relate mainly to the stages of the works from works start to final conclusion. These additional Permit indicators focus more on the process of Permit applications and responses, prior to the works being carried out.

- TPI1 Works Phases Started (Base Data)
- TPI2 Works Phases Completed (Base Data)
- TPI3 Days of Occupancy Phases Completed
- TPI4 Average Duration of Works Phases Completed
- TPI5 Phases Completed on time
- TPI6 Number of deemed Permit applications
- TPI7 Number of Phase One Permanent Registrations

In addition to DfT KPIs and HAUC TPIs. The authority can collate its own data. These measures should reflect the business case and objectives put forward in the Scheme submission documentation.

- AM 1 Average duration of works by Permit type (Included in report)
- AM 2 Inspections (% age of total undertaken and failures) (Included in report)
- AM 3 Days of Disruption Saved/ Number of collaborative works (Included in report)
- AM 4 Response Code – broken down by promoter (Included in report)
- AM 5 FPNs (Permit Breaches) (Included in report)
- AM 6 Levels of Customer Enquiries (Included in report)
- AM 7 Average Journey Times
- AM 8 Journey time reliability
- AM 9 Road Traffic Collisions
- AM 10 Carbon Emissions
- AM 11 Profit/Loss (Included in report)

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TABLE 2 PERMIT FEE RATES

Provisional Advance Authorisation	Road Category 0-2 or Traffic-sensitive £105	Road Category 3-4 and non-traffic-sensitive £75
Major works – over 10 days and all major works requiring a traffic regulation order.	Road Category 0-2 or Traffic-sensitive £240	Road Category 3-4 and non-traffic-sensitive £75
Major works – 4 to 10 days	Road Category 0-2 or Traffic-sensitive £130	Road Category 3-4 and non-traffic-sensitive £75
Major works – up to 3 days	Road Category 0-2 or Traffic-sensitive £65	Road Category 3-4 and non-traffic-sensitive £45
Standard works – between 4 and 10 days	Road Category 0-2 or Traffic-sensitive £130	Road Category 3-4 and non-traffic-sensitive £75
Minor works – 3 days or less	Road Category 0-2 or Traffic-sensitive £65	Road Category 3-4 and non-traffic-sensitive £45
Immediate works – Emergency Works, which are defined in Section 52 of NRSWA	Road Category 0-2 or Traffic-sensitive £60	Road Category 3-4 and non-traffic-sensitive £40
Permit Variations – the need to alter the original plan	Road Category 0-2 or Traffic-sensitive £45	Road Category 3-4 and non-traffic-sensitive £35

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APPENDIX 2 - KEY PERFORMANCE INDICATOR DATA

KPI 1 - THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED, AND THE NUMBER REFUSED.

Table 3 below shows a breakdown of Permit applications received granted and refused. This excludes Provisional Permit Applications (PAAs).

Data on Applications and Variations that are superseded is being removed from this and future reports as applications and variations applied for and granted is the meaningful data.

Data is further broken down into Permit applications received, granted and refused related to Highway Authority works and Utilities works on Table 4 below.

TABLE 3(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 4

Total Applications Received	11,253	
Total Variations Received	3,644	
Applications Granted	9,242	82%
Variations Granted	2,850	78%
Applications Refused	1,052	9%
Variations Refused	500	14%
Applications Deemed	26	<1%
Variations Deemed	0	

TABLE 3(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 5

Total Applications Received	11,439	
Total Variations Received	4,065	
Applications Granted	9,436	82%
Variations Granted	3,132	77%
Applications Refused	891	8%
Variations Refused	596	15%
Applications Deemed	21	<1%
Variations Deemed	0	

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TABLE 3(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, THE NUMBER GRANTED AND THE NUMBER REFUSED AND DEEMED. YEAR 6

Total Applications Received	14,633	
Total Variations Received	4,372	
Applications Granted	11,933	82%
Variations Granted	2,814	64%
Applications Refused	1,529	10%
Variations Refused	905	21%
Applications Deemed	75	1%
Variations Deemed	0	

TABLE 4(A) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 4

Highway Authority Total Permit Applications	1,147	10%
Utility Total Permit Applications	10,106	90%
Highway Authority Total Applications Granted	977	85%
Utility Total Applications Granted	8,265	82%
Highway Authority Total Applications Refused	109	6%
Utility Total Applications Refused	943	9%
Highway Authority Total Permit Variations	324	9%
Utility Total Permit Variations	3,320	91%
Highway Authority Total Variations Granted	259	80%
Utility Total Variations Granted	2,591	78%
Highway Authority Total Variations Refused	58	18%
Utility Total Variations Refused	442	13%

TABLE 4(B) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 5

Highway Authority Total Permit Applications	1,348	12%
Utility Total Permit Applications	10,091	88%
Highway Authority Total Applications Granted	1,260	93%
Utility Total Applications Granted	8,176	81%
Highway Authority Total Applications Refused	94	7%
Utility Total Applications Refused	797	8%
Highway Authority Total Permit Variations	324	8%
Utility Total Permit Variations	3,741	92%
Highway Authority Total Variations Granted	245	76%
Utility Total Variations Granted	2,887	77%
Highway Authority Total Variations Refused	63	19%
Utility Total Variations Refused	533	14%

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TABLE 4(C) KPI 1 PERMIT APPLICATIONS BY PROMOTER. YEAR 6

Highway Authority Total Permit Applications	2,831	19%
Utility Total Permit Applications	11,802	81%
Highway Authority Total Applications Granted	2,586	91%
Utility Total Applications Granted	9,347	79%
Highway Authority Total Applications Refused	160	6%
Utility Total Applications Refused	1,369	12%
Highway Authority Total Permit Variations	399	9%
Utility Total Permit Variations	3,973	91%
Highway Authority Total Variations Granted	310	78%
Utility Total Variations Granted	2,504	63%
Highway Authority Total Variations Refused	73	18%
Utility Total Variations Refused	832	21%

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TABLE 5(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 4

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	1,147	324	977	259	109	58	14	
BT	730	708	502	463	158	181	1	
Clear Channel	28	36	14	14	8	12		
Energy Assets Networks Ltd	3	2	1		1			
ES Pipelines	6	12	3	4	1	5		
Fulcrum Pipelines Limited	2	1	2	1				
GTC	1	3	1	2		1		
Highways England								
Network Rail	21	10	14	5	4	1		
Orange OCS Group	1	1						
Romec	3		3					
Southern Gas Networks	1,037	621	860	531	83	57	4	
Southern Water	6,484	1,116	5,446	956	406	100	5	
SSE Datacom	25	17	15	10	12	8		
T-Mobile (UK) limited	28	20	17	10	8	4		
Telefonica (O2 (UK) Limited)	28	16	20	9	5	2		
UK Power Networks South Eastern	606	454	484	350	82	40	1	
Vodafone	11	5	8	2	4	1		
Virgin Media	1,092	299	874	234	171	30	1	
Utility Total	10,106	3,320	8,265	2,591	943	442	12	

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TABLE 5(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 5

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	1,348	324	1,260	245	94	63	16	
BT	854	760	549	494	201	150		
Clear Channel	15	7	7	2	5	2		
Energy Assets Networks Ltd	19	44	12	15	2	12		
ES Pipelines	1		1					
Fulcrum Pipelines Limited	4	2	3	1				
GTC	12	9	9	6	2	1		
Highways England	2		2					
Independent Next Generation Networks Ltd	1							
Medway Council	1		1					
Network Rail	29	10	24	6	3	1		
Romec	3		3					
Southern Gas Networks	847	658	677	531	85	60		
Southern Water	6,402	1,196	5,377	1,031	300	181		
SSE Datacom	85	85	56	61	10	16	2	
Telefonica (O2 (UK) Limited)	42	38	23	16	10	12		
T-Mobile (UK) limited	31	9	25	4		2		
UK Power Networks South Eastern	688	642	523	489	71	80	2	
Vodafone	15	6	11	4	3	1		
Verizon Business Ltd	1	1						
Virgin Media	1,039	275	872	227	105	15	1	
Utility Total	10,091	3,741	8,176	2,887	797	533	5	

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TABLE 5(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION APPLICATIONS RECEIVED, GRANTED, REFUSED AND DEEMED BY PROMOTER. YEAR 6

Promoter	Applications Received	Variations Received	Applications Granted	Variations Granted	Applications Refused	Variations Refused	Applications Deemed	Variations Deemed
Highway Authority	2,831	399	2,586	310	160	73	22	
BT	2,625	1,527	1,706	919	516	503	9	
CityFibre	15	6	9		4			
Clear Channel	62	33	30	24	14	9		
EUNetworks Fiber UK Ltd	64	51	34	22	9	9	6	
Energy Assets Networks Ltd	15	7	13	4	3			
ES Pipelines	2		2					
Fulcrum Pipelines Limited	7	12	5	7	2	3		
Fulcrum Electrical Assets Limited	8	4	6	2	3			
GTC	15	18	10	5	4	5		
Highways England	7		3				1	
Last Mile Electricity Limited	15	8	6	2	9	2		
Murphy Power Distribution	5	3	2		2			
Network Rail	21	8	18	4	3			
UK Power Networks South Eastern	993	714	695	498	143	110	11	
Romec	2		2					
SSE Datacom	87	48	36	20	17	12	1	
Southern Gas Networks	853	639	880	264	130	40	15	
Southern Water	5,708	667	4,965	566	260	88	9	
Telefonica (O2 (UK) Limited)	49	11	26	8	16	3	1	
T-Mobile (UK) limited	166	76	98	30	36	34	1	
Vodafone	24	6	16	3	4	3		
Virgin Media	1,123	186	819	148	203	20	5	
Utility Total	11,802	3,973	9,347	2,504	1,369	832	53	

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TABLE 6(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	60	3%												
Major	56	2%	10	3%	24	2%	5	42%					27	4%
Standard	152	7%	51	13%	61	6%	3	25%					82	13%
Minor	1,596	70%	324	83%	786	73%	1	8%	1	100%			500	80%
Immediate	409	18%	4	1%	203	19%	3	25%					18	3%
Permit Variation														
Total	**2,273**		**389**		**1,074**		**12**		**1**				**627**	

TABLE 6(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	67	2%												
Major	92	3%	12	3%	8	1%	2	18%					11	3%
Standard	277	10%	55	15%	72	8%	4	36%					25	7%
Minor	1,627	56%	300	80%	719	81%			1	100%			315	89%
Immediate	851	29%	10	3%	86	10%	5	45%					2	1%
Permit Variation														
Total	**2,914**		**377**		**885**		**11**		**1**				**353**	

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TABLE 6(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	155	4%							1	5%				
Major	137	4%	41	5%	77	5%	5	24%	6	27%			39	8%
Standard	362	10%	165	18%	166	11%	4	19%	2	9%			28	6%
Minor	1,798	52%	632	71%	893	57%	4	19%	8	36%			413	85%
Immediate	1,031	30%	54	6%	444	28%	8	38%	5	23%			7	1%
Permit Variation														
Total	**3,483**		**892**		**1,580**		**21**		**22**				**487**	

TABLE 7(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	181	4%												
Major	189	4%	40	4%	102	4%	11	34%					75	3%
Standard	456	9%	178	18%	202	8%	9	28%	2	18%			304	12%
Minor	3,243	63%	758	77%	1,598	63%	5	16%	6	55%			2,060	83%
Immediate	1,052	21%	13	1%	642	25%	7	22%	3	27%			48	2%
Permit Variation														
Total	**5,121**		**989**		**2,544**		**32**		**11**				**2,487**	

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TABLE 7(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	228	4%												
Major	295	5%	30	3%	23	1%	5	19%					38	4%
Standard	586	10%	180	19%	212	10%	9	33%					66	7%
Minor	3,140	52%	703	74%	1,628	79%	2	7%	1	25%			777	87%
Immediate	1,827	30%	39	4%	205	10%	11	41%	3	75%			10	1%
Permit Variation														
Total	**6,076**		**952**		**2,068**		**27**		**4**				**891**	

TABLE 7(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	418	6%							3	5%				
Major	400	6%	92	6%	175	6%	8	18%	17	27%			104	10%
Standard	637	9%	287	19%	303	10%	10	22%	8	13%			78	8%
Minor	3,842	54%	1,015	68%	1,760	56%	9	20%	23	37%			806	81%
Immediate	1,869	26%	105	7%	920	29%	18	40%	12	19%			13	1%
Permit Variation														
Total	**7,166**		**1,499**		**3,158**		**45**		**63**				**1,001**	

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TABLE 8(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	241	3%												
Major	245	3%	50	4%	126	3%	16	36%					102	3%
Standard	608	8%	229	17%	263	7%	12	27%	2	17%			386	12%
Minor	4,839	65%	1,082	79%	2,384	66%	6	14%	7	58%			2,560	82%
Immediate	1,461	20%	17	1%	845	23%	10	23%	3	25%			66	2%
Permit Variation														
Total	**7,394**		**1,378**		**3,618**		**44**		**12**				**3,114**	

TABLE 8(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	295	3%												
Major	387	4%	42	3%	31	1%	7	18%					49	4%
Standard	863	10%	235	18%	284	10%	13	34%					91	7%
Minor	4,767	53%	1,003	75%	2,347	79%	2	5%	2	40%			1,092	88%
Immediate	2,678	30%	49	4%	291	10%	16	42%	3	60%			12	1%
Permit Variation														
Total	**8,990**		**1,329**		**2,953**		**38**		**5**				**1,244**	

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TABLE 8(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR UTILITY WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	573	5%							4	5%				
Major	537	5%	133	6%	252	5%	13	20%	23	27%			143	10%
Standard	999	9%	452	19%	469	10%	14	21%	10	12%			106	7%
Minor	5,640	53%	1,647	69%	2,653	56%	13	20%	31	36%			1,219	82%
Immediate	2,900	27%	159	7%	1,364	29%	26	39%	17	20%			20	1%
Permit Variation														
Total	**10,649**		**2,391**		**4,738**		**66**		**85**				**1,488**	

TABLE 9(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	37	10%												
Major	35	10%	2	5%	12	16%							1	2%
Standard	69	19%	7	18%	31	42%							30	65%
Minor	180	51%	30	75%	18	25%	1	100%	4	100%			15	33%
Immediate	35	10%	1	3%	12	16%								
Permit Variation														
Total	**356**		**40**		**73**		**1**		**4**		**-**		**46**	

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TABLE 9(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	40	9%												
Major	65	14%	2	11%	11	10%			2	40%			7	9%
Standard	103	23%	4	21%	29	26%			2	40%			40	50%
Minor	140	31%	8	42%	41	37%	1	100%	1	20%			33	41%
Immediate	101	22%	5	26%	31	28%								
Permit Variation														
Total	**449**		**19**		**112**		**1**		**5**				**80**	

TABLE 9(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	49	7%												
Major	60	8%	12	23%	8	6%	3	60%	3	50%			12	20%
Standard	113	16%	7	13%	19	13%			-	0%			30	51%
Minor	138	19%	14	26%	22	16%	1	20%	2	33%			13	22%
Immediate	369	51%	20	38%	92	65%	1	20%	1	17%			4	7%
Permit Variation														
Total	**729**		**53**		**141**		**5**		**6**				**59**	

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TABLE 10(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	95	12%												
Major	93	12%	7	10%	30	19%	1	33%					4	3%
Standard	209	27%	13	19%	62	39%	1	33%					73	63%
Minor	311	40%	48	69%	42	26%	1	33%	10	100%			37	32%
Immediate	72	9%	2	3%	25	16%							1	1%
Permit Variation														
Total	**780**		**70**		**159**		**3**		**10**		**-**		**115**	

TABLE 10(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	114	13%							2	15%				
Major	118	13%	3	9%	19	8%	1	50%	5	38%			20	12%
Standard	218	25%	7	20%	71	31%			3	23%			82	51%
Minor	222	25%	15	43%	79	34%	1	50%	3	23%			58	36%
Immediate	204	23%	10	29%	62	27%							1	1%
Permit Variation														
Total	**876**		**35**		**231**		**2**		**13**				**161**	

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TABLE 10(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	106	6%							1	6%				
Major	115	6%	25	23%	22	8%	2	33%	7	41%			26	20%
Standard	218	12%	14	13%	39	13%	1	17%	2	12%			71	54%
Minor	225	12%	27	25%	42	14%			3	18%			26	20%
Immediate	1,225	65%	41	38%	189	65%	3	50%	4	24%			9	7%
Permit Variation														
Total	**1,889**		**107**		**292**		**6**		**17**		**-**		**132**	

TABLE 11(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	132	12%												
Major	128	11%	9	8%	42	18%	1	25%					5	3%
Standard	278	24%	20	18%	93	40%	1	25%					103	64%
Minor	491	43%	78	71%	60	26%	2	50%	14	100%			52	32%
Immediate	107	9%	3	3%	37	16%							1	1%
Permit Variation														
Total	**1,136**		**110**		**232**		**4**		**14**		**-**		**161**	

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TABLE 11(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	154	12%												
Major	183	14%	5	9%	30	9%	1	33%	7	39%			27	11%
Standard	321	24%	11	20%	100	29%	-	0%	5	28%			122	51%
Minor	362	27%	23	43%	120	35%	2	67%	4	22%			91	38%
Immediate	305	23%	15	28%	93	27%							1	0%
Permit Variation														
Total	**1,325**		**54**		**343**		**3**		**18**				**241**	

TABLE 11(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR HIGHWAY WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	155	6%							1	4%				
Major	175	7%	37	23%	30	7%	5	45%	10	43%			38	20%
Standard	331	13%	21	13%	58	13%	1	9%	2	9%			101	53%
Minor	363	14%	41	26%	64	15%	1	9%	5	22%			39	20%
Immediate	1,594	61%	61	38%	281	65%	4	36%	5	22%			13	7%
Permit Variation														
Total	**2,618**		**160**		**433**		**11**		**23**		**-**		**191**	

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TABLE 12(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	97	4%												
Major	91	3%	12	3%	36	3%	5	38%					28	4%
Standard	221	8%	58	14%	92	8%	3	23%					112	17%
Minor	1,776	68%	354	83%	804	70%	2	15%	5	100%			515	77%
Immediate	444	17%	5	1%	215	19%	3	23%					18	3%
Permit Variation														
Total	**2,629**		**429**		**1,147**		**13**		**5**		**-**		**673**	

TABLE 12(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	107	3%												
Major	157	5%	14	4%	19	2%	2	17%	2	33%			18	4%
Standard	380	11%	59	15%	101	10%	4	33%	2	33%			65	15%
Minor	1,767	53%	308	78%	760	76%	1	8%	2	33%			348	80%
Immediate	952	28%	15	4%	117	12%	5	42%					2	0%
Permit Variation														
Total	**3,363**		**396**		**997**		**12**		**6**		**-**		**433**	

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TABLE 12(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 0-2 AND TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	204	5%												
Major	197	5%	53	6%	85	5%	8	31%	9	32%			51	9%
Standard	475	11%	172	18%	185	11%	4	15%	2	7%			58	11%
Minor	1,936	46%	646	68%	915	53%	5	19%	10	36%			426	78%
Immediate	1,400	33%	74	8%	536	31%	9	35%	6	21%			11	2%
Permit Variation														
Total	**4,212**		**945**		**1,721**		**26**		**28**				**546**	

TABLE 13(A) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	276	5%												
Major	282	5%	47	4%	132	5%	12	34%	-	0%			79	3%
Standard	665	11%	191	18%	264	10%	10	29%	2	10%			377	14%
Minor	3,554	60%	806	76%	1,640	61%	6	17%	16	76%			2,097	81%
Immediate	1,124	19%	15	1%	667	25%	7	20%	3	14%			49	2%
Permit Variation														
Total	**5,901**		**1,059**		**2,703**		**35**		**21**				**2,602**	

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TABLE 13(B) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	342	5%							2	12%				
Major	413	6%	33	3%	42	2%	6	21%	5	29%			58	6%
Standard	804	12%	187	19%	283	12%	9	31%	3	18%			148	14%
Minor	3,362	48%	718	73%	1,707	74%	3	10%	4	24%			835	79%
Immediate	2,031	29%	49	5%	267	12%	11	38%	3	18%			11	1%
Permit Variation														
Total	**6,952**		**987**		**2,299**		**29**		**17**				**1,052**	

TABLE 13(C) KPI 1 PERMIT AND VARIATION GRANTED, NUMBER REFUSED, DEEMED AND CANCELLED FOR CATEGORY 3-4 NON-TRAFFIC SENSITIVE STREETS FOR ALL WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	533	5%	25	1%	22	1%	2	4%	10	10%			26	2%
Major	618	6%	106	6%	214	6%	9	16%	19	20%			175	14%
Standard	862	8%	314	18%	345	9%	10	18%	11	11%			104	8%
Minor	5,067	47%	1,056	62%	1,949	52%	12	21%	27	28%			815	64%
Immediate	1,869	17%	105	6%	920	25%	18	32%	12	13%			13	1%
Permit Variation	1,889	17%	107	6%	292	8%	6	11%	17	18%			132	10%
Total	**10,838**		**1,713**		**3,742**		**57**		**96**				**1,265**	

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TABLE 14(A) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 4

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	373	4%												
Major	373	4%	59	4%	168	4%	17	35%	-	0%			107	3%
Standard	886	10%	249	17%	356	9%	13	27%	2	8%			489	15%
Minor	5,330	62%	1,160	78%	2,444	63%	8	17%	21	81%			2,612	80%
Immediate	1,568	18%	20	1%	882	23%	10	21%	3	12%			67	2%
Permit Variation														
Total	**8,530**		**1,488**		**3,850**		**48**		**26**				**3,275**	

TABLE 14(B) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 5

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	449	4%						%	2	9%				
Major	570	6%	47	3%	61	2%	8	20%	7	30%			76	5%
Standard	1,184	11%	246	18%	384	12%	13	32%	5	22%			213	14%
Minor	5,129	50%	1,026	74%	2,467	75%	4	10%	6	26%			1,183	80%
Immediate	2,983	29%	64	5%	384	12%	16	39%	3	13%			13	1%
Permit Variation														
Total	**10,315**		**1,383**		**3,296**		**41**		**23**				**1,485**	

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TABLE 14(C) KPI 1 THE NUMBER OF PERMIT AND PERMIT VARIATION GRANTED, NUMBER REFUSED, DEEMED SUPERSEDED AND CANCELLED FOR ALL WORKS BY ACTIVITY TYPE. YEAR 6

Activity Type	Permit App Granted		Permit App Refused		Variation Granted		Variation Refused		Deemed Permit Applications		Deemed Permit Variations		Cancelled /Aborted	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Provisional Advance	737	5%	25	1%	22	0%	2	2%	11	9%			26	1%
Major	815	5%	159	6%	299	5%	17	20%	28	23%			226	12%
Standard	1,337	9%	486	18%	530	10%	14	17%	13	10%			162	9%
Minor	7,003	47%	1,702	64%	2,864	52%	17	20%	37	30%			1,241	69%
Immediate	3,269	22%	179	7%	1,456	27%	27	33%	18	15%			24	1%
Permit Variation	1,889	13%	107	4%	292	5%	6	7%	17	14%			132	7%
Total	**15,050**		**2,658**		**5,463**		**83**		**124**				**1,811**	

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KPI 2 - THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE.

Conditions are attached to applications by the Works Promoter or when requested by the Permit Authority and help deliver the Permit Scheme objectives and societal benefits.

TABLE 15(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 4

Condition Type	Utility Works	Highway Authority Works	Total
Date Constraints			
Time Constraints	2,192	38	2,230
Out of Hours Work	500	6	506
Material and Plant Storage	405	-	405
Road Occupation Dimensions	241	20	261
Traffic Space Dimensions	903	41	944
Road Closure	103	3	106
Light Signals and Shuttle Working	232	7	239
Traffic Management Changes	264	11	275
Work Methodology	400		400
Consultation and Publicity	621	17	638
Environmental	24		24
Local	2	1	3
Total	**5,887**	**144**	**6,031**

TABLE 15(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 5

Condition Type	Utility Works	Highway Authority Works	Total
Date Constraints			
Time Constraints	2,191	34	2,225
Out of Hours Work	462	6	468
Material and Plant Storage	301		301
Road Occupation Dimensions	279	2	281
Traffic Space Dimensions	992	4	996
Road Closure	135	1	136

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Light Signals and Shuttle Working	341		341
Traffic Management Changes	299	1	300
Work Methodology	198	3	201
Consultation and Publicity	542	22	564
Environmental	77		77
Local	31		31
Total	**5,848**	**73**	**5,921**

TABLE 15(A) KPI 2 THE NUMBER OF CONDITIONS APPLIED BY CONDITION TYPE. YEAR 6

Condition Type	Utility Works	Highway Authority Works	Total
Date Constraints			
Time Constraints	2,772	91	2,863
Out of Hours Work	527	373	900
Material and Plant Storage	703		703
Road Occupation Dimensions	256	5	261
Traffic Space Dimensions	2,442	41	2,483
Road Closure	281	50	331
Light Signals and Shuttle Working	905	192	1,097
Traffic Management Changes	684	26	710
Work Methodology	449	24	473
Consultation and Publicity	604	50	654
Environmental	17		17
Local		1	1
Total	**9,640**	**853**	**10,493**

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KPI 3 - THE NUMBER OF APPROVED EXTENSIONS

TABLE 16(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 4

	Highway Authority	Utilities	Total
Total	69	418	487

TABLE 16(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 5

	Highway Authority	Utilities	Total
Total	83	1,160	1,243

TABLE 16(A) KPI 3 THE NUMBER OF APPROVED EXTENSIONS. YEAR 4

	Highway Authority	Utilities	Total
Total	170	1,544	1,714

KPI 7 - NUMBER OF INSPECTIONS CARRIED OUT TO MONITOR CONDITIONS

This KPI is broken down by promoter and shown as the number of sample permit condition checks carried out as a percentage of those issued.

TABLE 17(A) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 4

Promoter	Passed	Non-Compliant	Total inspections
BT	287	26	313
Fulcrum Pipelines Limited	24		24
Highway Authority	51	7	58
Network Rail	1		1
Orange PCS Group	18	4	22
SSE Datacom	38		38
Southern Gas Networks	728	113	841
Southern Water	1,943	50	1,992
Telefonica (O2 (UK) Limited)	24	4	28
T-Mobile (UK) Limited	96	6	102

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UK Power Networks South Eastern	383	5	388
Vodafone	28		28
Virgin Media	366	24	390
Utility Total	3,987	239	4,168

TABLE 17(B) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 5

Promoter	Passed	Non-Compliant	Total inspections
BT	363	27	390
Clear Channel	1		1
Fulcrum Pipelines Limited	7		7
Highway Authority	16		16
UK Power Networks South Eastern	374	32	406
Romec	1		1
SSE Datacom	38	18	56
Southern Gas Networks	734	66	800
Southern Water	2,994	82	3,076
Telefonica (O2 (UK) Limited)	29		29
T-Mobile (UK) Limited	87		87
Vodafone	6		6
Virgin Media	398	37	435
Utility Total	5,032	262	5,294

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TABLE 17(C) KPI 7 NUMBER OF INSPECTIONS CARRIED OUT BY PROMOTER TO MONITOR CONDITIONS. YEAR 6

Promoter	Passed	Non-Compliant	Total inspections
BT	585	45	630
Clear Channel	6		6
City Fibre	10	1	11
EUNetworks Fibre UK Ltd	7		7
Energy Assets Networks Ltd	5		5
Fulcrum Pipelines Limited	9	3	12
GTC	3		3
Highway Authority	1	1	2
Last Mile Electricity Limited	2		2
UK Power Networks South Eastern	648	53	701
Romec	8		8
Southern Gas Networks	882	50	932
SSE Datacom	11	2	13
Southern Water	3,903	129	4,032
T-Mobile (UK) Limited	130	18	148
Telefonica (O2 (UK) Limited)	38	1	39
Vodafone	35	1	36
Virgin Media	558	14	572
Utility Total	6,832	317	7,157

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HAUC TPI MEASURES

TABLE 18 TPI 1 WORKS PHASES STARTED (BASE DATA) BY PROMOTER.

This data is not available from the IT system at this time.

TABLE 19 TPI 1 WORKS PHASES STARTED (BASE DATA) FOR HIGHWAY AUTHORITY WORKS.

This data is not available from the IT system at this time.

TABLE 20 TPI 1 WORKS PHASES STARTED (BASE DATA) FOR UTILITY WORKS.

This data is not available from the IT system at this time.

TABLE 21 TPI 2 WORKS PHASES COMPLETED (BASE DATA) BY PROMOTER.

This data is not available from the IT system at this time.

TABLE 22 TPI 2 WORKS PHASES COMPLETED (BASE DATA) FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY.

This data is not available from the IT system at this time.

TABLE 23 TPI 2 WORKS PHASES COMPLETED (BASE DATA) FOR UTILITY WORKS BY REINSTATEMENT CATEGORY

This data is not available from the IT system at this time.

TABLE 24 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED BY PROMOTER

This data is not available from the IT system at this time.

TABLE 25 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY.

This data is not available from the IT system at this time.

TABLE 26 TPI 3 DAYS OF OCCUPANCY PHASES COMPLETED FOR UTILITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY.

This data is not available from the IT system at this time.

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TABLE 27(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 4

Works Type	Highway Authority	Utility
Major	9	9
Standard	8	9
Minor	2	2
Immediate-Urgent	1	4
Immediate-Emergency	2	3

TABLE 27(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 5

Works Type	Highway Authority	Utility
Major	11	14
Standard	8	10
Minor	2	2
Immediate-Urgent	1	4
Immediate-Emergency	1	5

TABLE 27(A) TPI 4 AVERAGE DURATION OF WORKS PHASES COMPLETED. YEAR 6

Works Type	Highway Authority	Utility
Major	28	9
Standard	9	9
Minor	2	2
Immediate-Urgent	2	6
Immediate-Emergency	1	6

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TABLE 28(A) TPI 5 PHASES COMPLETED ON TIME. YEAR 4

Works Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	331	663	5,953	1,720	510	9,177
Highway Authority	127	201	452	69	69	918
Utilities	204	462	5,501	1,651	441	8,259

TABLE 28(B) TPI 5 PHASES COMPLETED ON TIME. YEAR 5

Works Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	319	732	6,002	2,045	530	9,628
Highway Authority	99	216	345	227	130	1,017
Utilities	220	516	5,657	1,818	400	8,611

TABLE 28(C) TPI 5 PHASES COMPLETED ON TIME. YEAR 6

Works Type	Major	Standard	Minor	Urgent	Emergency	Total
All Promoters	365	735	5,831	3,178	461	10,570
Highway Authority	91	191	321	1,637	92	2,332
Utilities	274	544	5,510	1,541	369	8,238

TABLE 29(A) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 4

Highway Authority	14
Utility	12

TABLE 29(B) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 5

Highway Authority	18
Utility	5

TABLE 29(C) TPI 6 NUMBER OF DEEMED PERMIT APPLICATIONS. YEAR 6

Highway Authority	23
Utility	62

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TABLE 30 TPI 7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS.

This data is not available from the IT system at this time.

TABLE 31 TPI7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS FOR HIGHWAY AUTHORITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY STREET.

This data is not available from the IT system at this time.

TABLE 32 TPI7 NUMBER OF PHASE ONE PERMANENT REGISTRATIONS FOR UTILITY WORKS BY REINSTATEMENT CATEGORY AND TRAFFIC SENSITIVITY STREET.

This data is not available from the IT system at this time.

TABLE 33 NUMBER OF PAA APPLICATIONS SUBMITTED.

Year 4.	505
Year 5	539
Year 6	850

TABLE 34 NUMBER OF PAA APPLICATIONS GRANTED

Year 4.	373
Year 5	419
Year 6	573

TABLE 35 NUMBER OF PAA APPLICATIONS DEEMED

Year 4.	This data is not available from the IT system at this time
Year 5	2
Year 6	4

TABLE 36 NUMBER OF “INITIAL” PERMIT APPLICATIONS SUBMITTED FOR A WORKS PHASE

Year 4.	11,252
Year 5	11,434
Year 6	14,692

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TABLE 37 NUMBER OF PERMIT APPLICATIONS GRANTED ON FIRST APPLICATION SUBMISSION

Year 4.	9,224
Year 5	9,321
Year 6	11,565

TABLE 38 NUMBER OF "MODIFIED" APPLICATIONS SUBMITTED PRIOR TO PERMIT BEING GRANTED OR DEEMED

Year 4.	499
Year 5	694
Year 6	991

TABLE 39 NUMBER OF PERMIT APPLICATIONS DEEMED

Year 4.	26
Year 5	21
Year 6	75

TABLE 40 NUMBER OF APPLICATIONS CANCELLED PRIOR TO GRANT / DEEMED

Year 4.	429
Year 5	384
Year 6	1,954

TABLE 41 NUMBER OF GRANTED / DEEMED PERMITS FOR WHICH AND ACTUAL START NEVER OCCURRED

Year 4.	1,557
Year 5	1,484
Year 6	1,679

TABLE 42 NUMBER OF AUTHORITY IMPOSED VARIATIONS / REVOKES

Year 4.	150
Year 5	182
Year 6	132

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TABLE 43 NUMBER OF DURATION VARIATIONS AFTER WORKS STARTED

Year 4.	515
Year 5	664
Year 6	945

TABLE 44 NUMBER OF DURATION VARIATIONS REFUSED

Year 4.	122
Year 5	40
Year 6	77

TABLE 45 NUMBER OF PERMIT APPLICATIONS WITH “COLLABORATION INDICATOR” SET

Year 4.	73
Year 5	51
Year 6	15

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AUTHORITY MEASURES

TABLE 46(A) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 4

Works Type	Highway Authority	Utility
Major Works	9	9
Standard Works	8	9
Minor Works	2	2
Immediate Urgent Works	1	4
Immediate Emergency Works	2	3

TABLE 46(B) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 5

Works Type	Highway Authority	Utility
Major Works	11	14
Standard Works	8	10
Minor Works	2	2
Immediate Urgent Works	1	3
Immediate Emergency Works	1	5

TABLE 46(C) AM 1 AVERAGE DURATION OF WORKS IN DAYS BY PERMIT TYPE. YEAR 6

Works Type	Highway Authority	Utility
Major Works	28	9
Standard Works	9	9
Minor Works	2	2
Immediate Urgent Works	2	6
Immediate Emergency Works	1	6

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TABLE 47(A) AM 2 CATEGORY A, B AND C INSPECTIONS AND FAILURE RATES BY PROMOTER. YEAR 4

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority	12	7	58%	46		0%				58	7	12%
BT	111	17	15%	252	9	4%				363	26	7%
UK Power Networks Southeastern	159	4	3%	229	1	0%				388	5	1%
Vodafone				28	1	4%				28	1	4%
Virgin Media	43	5	12%	347	17	5%				390	22	6%
Telefonica (O2 (UK) Limited)				28	4	14%				28	4	14%
Orange PCS Group				22	4	18%				22	4	18%
SSA Datacom				17		0%				17		0%
T-Mobile (UK) Limited				102	6	6%				102	6	6%
Southern Gas Networks	350	48	14%	491	65	13%				841	113	13%
Fulcrum Pipelines Limited				24		0%				24		0%
Southern Water	562	10	2%	1,853	40	2%				2,415	50	2%
Utility Total	1,225	84	7%	3,393	147	4%				4,618	231	5%

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TABLE 47(B) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 5

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority	9		0	7		0				16		0
BT	159	23	14%	231	4	2%				390	27	7%
UK Power Networks Southeastern	180	8	4%	226	24	11%				406	32	8%
Vodafone				6	-	0%				6		0%
Virgin Media	110	25	23%	325	12	4%				435	37	9%
Telefonica (O2 (UK) Limited)	4		0%	25		0%				29	-	0%
Romec				1		0				1		0
Clear Channel	1		0%	3		0%				4	-	0%
SSA Datacom	16	7	44%	40	11	28%				56	18	32%
T-Mobile (UK) Limited	6		0%	81		0%				87	-	0%
Southern Gas Networks	356	56	16%	444	10	2%				800	66	8%
Fulcrum Pipelines Limited				7	-	0%				7	-	0%
Southern Water	1,176	66	6%	1,900	23	1%				3,076	89	3%
Utility Total	2,008	185	9%	3,289	84	3%				5,297	269	5%

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TABLE 47(C) AM 2 CATEGORY A, B AND C INSPECTIONS (PERCENTAGE OF TOTAL UNDERTAKEN AND FAILURES) YEAR 2 BY PROMOTER BY ACTIVITY TYPE BY PROMOTER. YEAR 6

Promoter	Total CAT A Inspections	Total CAT A Failures	Total CAT A Failure rate	Total CAT B Inspections	Total CAT B Failures	Total CAT B Failure rate	Total CAT C Inspections	Total CAT C Failures	Total CAT C Failure rate	Total Inspections	Total Failures	Total Failure rate
Highway Authority	1		0%	1	1	100%				2	1	50%
BT	146	11	8%	484	34	7%				630	45	7%
UK Power Networks Southeastern	275	32	12%	255	17	7%				530	49	9%
Vodafone	7		0%	29	1	3%				36	1	3%
Virgin Media	55	3	5%	617	11	2%				672	14	2%
Telefonica(O 2(UK)Limited)	7		0%	24	1	4%				31	1	3%
Romec			#DIV/0!	8	-	0%				8		0%
Clear Channel	1		0%	2	-	0%				3		0%
SSA Datacom	3	2	67%	3	-	0%				6	2	33%
T-Mobile(UK)Limited	27	3	11%	121	15	12%				148	18	12%
Southern Gas Networks	299	29	10%	633	23	4%				932	52	6%
Fulcrum Pipelines Limited			#DIV/0!	12	3	25%				12	3	25%
EUNetworks Fibre UK Limited	2		0%	5	-	0%				7		0%
Energy Assets Networks Ltd				5				-		5		0%
Southern Water	589	40	7%	3,443	79	2%				4,032	119	3%
Utility Total	1,411	120	9%	5,641	184	3%				7,052	304	4%

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TABLE 48 AM 3 - DAYS OF DISRUPTION SAVED/ NUMBER OF COLLABORATIVE WORKS

Year 4 Total Collaborative Works	73
Year 5 Total Collaborative Works	51
Year 6 Total Collaborative Works	15

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AM 4 - RESPONSE CODE

Previous response codes have been replaced with the table below.

The below table outlines 5 categories for reporting on Permit Refusals and Modification Requests, further refusals codes and sample text are provided for specific refusals reasons within those broad categories.

Authorities should wherever possible utilise the detailed codes in preference to the generic codes (e.g., RC11 or RC12 should be used over RC10) as this will drive more meaningful outputs and identify areas of improvement in permit applications, therefore only the codes below should be used to bring National consistency.

Both Authorities and Undertakers can report on this data and use the results to drive improvements in the quality of Permit Applications.

It is very important to note that whatever code is used, the reason for the refusal must be entirely clear.

If using the general codes (RC10, RC20), the specific reason must be clearly stated.

Please also refer to Regulation 9 (10) of the amended Regulations.

Equally, all works promoters should be fully aware it is an offence to undertake works without a valid permit.

Each code is worded ambiguously, so the Highway Authority will need to specify if it requires a refusal or modification.

PERMIT RESPONSE CODES, TYPE, DESCRIPTION AND SUGGESTED TEXT

Permit Response Code RC10 Missing Information	This would include instances where required conditions have not been provided/are not necessary or conflict. The works description or location information provided is insufficient. Use this code for missing information issues not covered by the below.
Permit Response Code RC11 Condition Not Provided/Not Necessary	You have omitted essential conditions for these works. If you still plan to proceed with the activity, you must supply the appropriate conditions within the conditions text box. [NAME] [Tel]
Permit Response Code RC12 TM Not Received	Please provide the required [illustration/traffic management drawing/works activity footprint] for this activity. Please supply the required plan and submit a new application once you have received approval. [NAME] [Tel]
Permit Response Code RC20 Incorrect Details on Permit	This would include where the dates, USRN or primary recipient of the Permit are incorrect. Use this code for incorrect Permit detail issues not covered by the below.
Permit Response Code RC21 Incorrect Primary Recipient	You have incorrectly selected XXX as the primary recipient of the permit. If you still plan to proceed with this activity you must submit a new permit application ensuring that you have issued it to the correct permitting authority. [NAME] [Tel]

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Permit Response Code RC22 Location Issues	Your location description and map coordinates conflict, preventing effective coordination of these works. If you still plan to proceed with the activity you must amend this information. [NAME] [Tel]
Permit Response Code RC23 Conflicting Information	You have conflicting information contained within your permit application. You state [Example 1] which conflicts with [Example 2] If you still plan to proceed with the activity you must supply consistent information. [NAME] [Tel]
Permit Response Code RC30 Co-ordination Issues	This would include where the works will cause any sort of conflict (e.g with an event.) Use this code for co-ordination issues not covered by the below.
Permit Response Code RC31 Clash of Works	Your works will conflict with other activities for your proposed dates at this location, and collaboration is not possible. Please submit a new permit application with alternative dates. The conflicting works are estimated to be completed on [XX/XX/XXXX]. [NAME] [Tel]
Permit Response Code RC32 Timing of Works	You have not specified the precise [Times/Days] that your work site(s) will be occupying the public highway. If you still plan to proceed with this activity you must supply the necessary timing information. [NAME] [Tel]
Permit Response Code RC33 Collaboration / Co-ordination	Your works will conflict with other activities for your proposed dates at this location. Please confirm you can co-ordinate your works with the party who are (Name of Conflicting Promoter). If you still plan to proceed with this activity you must submit a new permit application with alternative dates or an agreement of collaboration. The conflicting works are estimated to be completed on [XX/XX/XXXX] by (XXXXX promoter). [NAME] [Tel]
Permit Response Code RC40 Lack of Approval	This would include where TM approval has not been given, an early start has not been sought, the duration applied for is not viewed as acceptable or where the Permit applied for does not reflect prior agreements made. Use this code for general lack of approval or the codes below for a specific issue.
Permit Response Code RC41 Incorrect TM	You have not gained the relevant [TM plan/WAF/site meeting] (delete as appropriate) approval for these works. [NAME] [Tel]
Permit Response Code RC42 Early Start Agreement	No Early Start Agreement has [not been obtained/not been justified] for this activity. [NAME] [Tel]
Permit Response Code RC43 S.58 Restriction	This street is protected by a section 58 restriction. Please provided evidence that you have the relevant agreement to work within this restriction. [NAME] [Tel]
Permit Response Code RC44 Duration	The duration is considered to be excessive / insufficient [delete as required] because [XX]. Please specify a duration not longer than [XX] working days. [NAME] [Tel]
Permit Response Code RC50 Other	Any other reason not covered – As above you must clearly state the refusal reason – this category should be kept to a minimum otherwise the quality of the data can be diluted and made less useful in driving performance improvement.

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TABLE 49(A) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 4

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	5		5	3		10	1	3	8		2	-	9				47
BT	14	3	11	9	1	8	13	3	30	1	3	6	27			8	184
Clear Channel									1								5
Energy Assets Networks Ltd									1								
ES Pipelines Ltd									1							1	4
Network Rail	1			1													1
Southern Gas Networks	12	-	1	4	-	24	4	2	6		3	-	7			3	45
Southern Water	12	2	19	5	2	32	7	11	69	3	43	4	55				149
SSE Datacom	2		-			2							1				13
Telefonica (O2 (UK) Limited)	1	1		1						1				1			2
T-Mobile (UK) Limited	1		1			2	2		2	-	1	-	1				2
UK Power Networks South Eastern	6	-	6	1		8	3	1	12	-	2	-	7			2	51
Virgin Media	7	1	2	3	-	4	4	3	20	1	7	-	25				92
Vodafone										1							1
Utility Total	56	7	40	24	3	80	33	20	142	7	59	10	123	1		14	549

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TABLE 49(B) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 5

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	3	2	2	2		16	1		7		1		3				47
BT	24	9	12	6	-	17	16	1	13	24	3	7	56			8	140
Clear Channel						2		1				4	2			1	2
Energy Assets Networks Ltd	5	1	2				2				1		1			3	1
GTC													2				1
Network Rail	3																
Southern Gas Networks	18	3	6	13	1	18	8	-	6	6	3	4	18			8	34
Southern Water	24	17	6	7	8	33	10	5	51	33	35	3	120			3	49
SSE Datacom	4	-	3	1	-	6	1	1	2	6	1	-	4			-	9
Telefonica (O2 (UK) Limited)	1	-	1	1		2		-	1	-	1	1	3			-	10
T-Mobile (UK) Limited												1					
UK Power Networks South Eastern	4	5	6	5	2	9	6	2	7	4	4	1	16			8	52
Virgin Media	10	2	-	5	1	7	4	2	13	14	8	-	14			-	22
Vodafone			1						1				2				
Utility Total	93	37	37	38	12	94	47	12	94	87	56	21	238			31	320

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TABLE 49(C) AM 4 PERMIT RESPONSE CODES ISSUED BY PROMOTER. YEAR 6

Code	RC10	RC11	RC12	RC20	RC21	RC22	RC23	RC30	RC31	RC32	RC33	RC40	RC41	RC42	RC43	RC44	RC50
Highway Authority	12	4	10	17		15	3	1	6	9	9	3	15			5	15
BT	111	75	86	73	1	68	37	14	68	202	8	24	191	1		32	45
Clear Channel			2	1		4	-		1	5		5	5				1
Energy Assets Networks Ltd	1	1								1		1					
EUNetwroks Fibre UK Ltd					2		1					1	1				
Fulcrum Electrical Assets Limited						1							2				
Fulcrum Pipelines Limited						1						2					
GTC	3					2					2	2	2				1
Last Mile Electricity Limited	2	2	3	2					1				1			1	2
Murphy Power Distribution											1						1
SSE Datacom	4	1	-	3		5	2	-	2	1	1	2	4			1	1
Southern Gas Networks	9	8	9	14		28	7	5	7	12	1	5	13			12	13
Southern Water	22	11	13	10	2	21	7	2	36	54	10	10	76			11	13
Telefonica (O2 (UK) Limited)	2	-	2	6			1					2	5				
T-Mobile (UK) Limited	10	-	9	2	-	7	2	1	2	14	-	-	46			2	6
UK Power Networks South Eastern	22	14	15	18		19	4	-	4	24	10	16	55			16	10
Virgin Media	9	21	-	9	2	11	3		12	63	4	3	27				5
Vodafone							1						3				
Utility Total	195	133	141	138	7	167	65	22	133	377	36	73	431	1		76	97

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AM 5 FPNS (PERMIT BREACHES)

Table 50 below shows the number of fixed penalty notices. Under section 74 (7B) failure to give a notice under regulation 74 (charge for occupation of the highway where works unreasonably delayed); under section 19 (1) working without a Permit and under 20 (1) Permit breaches.

The Permit Authority will continue to work with Promoters to reduce the number of FPN's.

PERMIT BREACH CODE DESCRIPTIONS

Code 70(6)	Failure to comply with requirements to give notice of completion of reinstatement
Code 74(7B)	Failure to give a notice under regulation 74 (charge for occupation of the highway where works unreasonably delayed)
Code 19(1)	Works without a permit
Code 20(1)	Permit breaches

TABLE 50(A) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 4

Breach Code data is not available from the IT system at this time.

Code	Total
BT	19
UK Power Networks South Eastern	5
Southern Gas Networks	38
Southern Water	31
T-Mobile (UK) Limited	1
Virgin Media	31
Utility Total	125

TABLE 50(B) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 5

Code	Total
BT	17
Energy Assets Networks Ltd	1
UK Power Networks South Eastern	22
Southern Gas Networks	30
Southern Water	33
SSE Datacom	2

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Virgin Media	19
Utility Total	124

TABLE 50(C) AM 5 FPNS (PERMIT BREACHES) – BROKEN DOWN BY PROMOTER. YEAR 6

Code	Total
BT	28
UK Power Networks South Eastern	18
Southern Gas Networks	31
Southern Water	20
T-Mobile (UK) Limited	1
Virgin Media	13
Utility Total	111

TABLE 51 AM 6 - LEVELS OF CUSTOMER ENQUIRIES.

This data is not available from the IT system at this time.

TABLE 52(A) KPI 4 THE NUMBER OF OCCURRENCES OF REDUCING THE APPLICATION PERIOD (EARLY STARTS).

This KPI shows where promoters start their works without having to comply with the minimum Permit application lead-in period, commonly known as early start agreements.

Detailed monthly data is not available from the IT system at this time.

Year 4 total was 469
Year 5 total was 477
Year 6 total was 1,097

TABLE 53 KPI 5 THE NUMBER OF AGREEMENTS TO WORK IN SECTION 58 AND SECTION 58A RESTRICTIONS. YEAR 2

This data is not available from the IT system at this time.

TABLE 54 KPI 6, THE PROPORTION OF TIMES THAT A PERMIT AUTHORITY INTERVENES ON APPLICATIONS. YEAR 2

This data is not available from the IT system at this time.

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APPENDIX 3 INCOME AND COSTS

FEE INCOME

This permit scheme evaluation report covers the period from the 1st April 2018 to the 31st March 2021 inclusive.

£612,192 of Permit and Permit Variation fee income was received over the 12 months in year 4.

£643,062 of Permit and Permit Variation fee income was received over the 12 months in year 5.

£718,012 of Permit and Permit Variation fee income was received over the 12 months in year 6.

Total fee income is increasing due to the increasing number of permit applications.

COSTS BUDGETS AND ACTUALS

Over the 3 years a total of £1,973,266 of Permit fee income was received and costs totalled £1,944,022.

As total fee income is matched to total costs over the 3-year period, no consideration will be given changing Permit fees in 2022/23.

Over the next 3 to 5 years a balanced position is expected to continue.

TABLE 55 AM 11 COSTS BUDGETS AGAINST ACTUALS

Operational Cost	Year 4	Year 5	Year 6
IT support	£95,031	£73,089	£100,848
Management Overhead	£25,700	£19,610	£39,030
Training	£2,179	£1,012	£0
Staff	£557,599	£495,970	£533,954
Totals	**£680,509**	**£589,681**	**£673,832**

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AVERAGE PERMIT COST AND COST BENEFIT ANALYSIS

By dividing the number of Utility Permits granted by the Permit Scheme cost an average cost per Permit can be calculated.

This is a useful indicator of the general scheme costs to Utilities and can be compared to other schemes to show a general financial efficiency level.

TABLE 56 AM 11 AVERAGE PERMIT COST, YEAR 1

Year 4 Total Utility Permit Applications 10,106	Year 4 Total Scheme Cost £680,509	Year 4 Average Permit Cost £67
Year 5 Total Utility Permit Applications 10,091	Year 5 Total Scheme Cost £589,681	Year 5 Average Permit Cost £58
Year 6 Total Utility Permit Applications 11,802	Year 6 Total Scheme Cost £673,832	Year 6 Average Permit Cost £57

TABLE 57 HIGHWAY AUTHORITY COST BENEFIT RESULTS. 5% REDUCTION IN WORKS IMPACT

Year 4 Costs £680,509	Year 4 Benefit £2,869,515	Year 4 Benefit to Cost Ratio 4.22:1
Year 5 Costs £589,681	Year 5 Benefit £3,500,334	Year 5 Benefit to Cost Ratio 5.93:1
Year 6 Costs £673,832	Year 6 Benefit £5,223,981	Year 6 Benefit to Cost Ratio 7.75:1

END

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