

## Payments should be received by the dates shown on the front of your bill.

You can spread your instalments through to March, visit [www.brighton-hove.gov.uk/BRonline](http://www.brighton-hove.gov.uk/BRonline)

## What to do if you can't pay your Business Rates

You may be entitled to claim Small Business Rate Relief, Retail Discount, or other reliefs, for example if you are a charity. Visit [www.brighton-hove.gov.uk/BRHelp](http://www.brighton-hove.gov.uk/BRHelp) for more information.

If you have an email address or mobile phone, you can receive an email and/or text reminder to pay your instalments. Add these to your account by visiting [www.brighton-hove.gov.uk/myaccount](http://www.brighton-hove.gov.uk/myaccount).

## How to Pay



### Direct Debit

Visit our website at [www.brighton-hove.gov.uk/pay-business-rates](http://www.brighton-hove.gov.uk/pay-business-rates) You can pay by direct debit on **1st or 15th of each month**.



### Internet payments

You can pay using your debit or credit cards. **Amex** and **PayPal** are also accepted. Visit [www.brighton-hove.gov.uk/pay-business-rates](http://www.brighton-hove.gov.uk/pay-business-rates) and follow the instructions.



### Online Banking

Pay to account number **10631660**, sort code **30-80-12** quoting your Business Rates account number on the front of the bill



### 24-hour Automated Telephone Banking

Use your phone to pay by **Amex, debit or credit card**, any time, any day by calling **01273 291908**. Please have your Business Rate Account number and payment card to hand.



### PayPoint

Use the barcode on this bill to pay at a PayPoint outlet. To find your local PayPoint outlet, visit [paypoint.com](http://paypoint.com)

## Useful Links

### Help for your business

Whether your business has been affected by changes brought about by the pandemic, Brexit or any other economic challenges, you can find information about the current range of support at [www.brighton-hove.gov.uk/business](http://www.brighton-hove.gov.uk/business).

### Rateable Value enquiry

We have no control over the setting of your bill. If you want to query the rateable value, contact the Valuation

Office Agency directly at [www.gov.uk/correct-your-business-rates](http://www.gov.uk/correct-your-business-rates)

### Business and personal debt advice

You can access help for business debt at [www.businessdebtline.org](http://www.businessdebtline.org). There are also many advice agencies in the city who can help you with personal money worries. They may also be able to tell you if you are missing out on any other help. Visit [www.brighton-hove.gov.uk/benefits-advice](http://www.brighton-hove.gov.uk/benefits-advice) for details.

**Cost of our services for 2022/23** are summarised at [www.brighton-hove.gov.uk/budget](http://www.brighton-hove.gov.uk/budget) and the government's 'Explanatory Notes for Business Rates' can be found at [www.brighton-hove.gov.uk/BRnotes](http://www.brighton-hove.gov.uk/BRnotes)

How we use your data [www.brighton-hove.gov.uk/revenues-privacy-notice](http://www.brighton-hove.gov.uk/revenues-privacy-notice)

Can't access online? If you are unable to access our online service at [www.brighton-hove.gov.uk/BRonline](http://www.brighton-hove.gov.uk/BRonline), we have a limited phone service available on **01273 291981**.



Mental Health  
& Debt

## Money worries getting you down? Get help with your mental health:

Sussex Mental Healthline **0300 5000 101**  
Mental Health Rapid Response Service (MHRRS) **0800 0309 500**

**SAMARITANS**

Feeling suicidal?  
Contact Samaritans  
on **116 123**