

# FAQs -A Food Hygiene Inspection- What to Expect?

## 1. How do I prepare for my inspection and get the best food hygiene score?

You will receive your food hygiene rating score based on the result of your **first** inspection, so it is important that you are prepared before you open.

After registering your business with the Food Safety Team, you will be given guidance on how to comply with Food Law, which you should read in full. You will find it particularly helpful to work your way through the sheet, “How to get a 5!” which provides simple details of what you need to do to comply. You will also be given an ‘Awaiting Inspection’ sticker as part of the Food Hygiene Rating Scheme, which you should display on the outside of your business in an obvious place.

## 2. When will the officer visit?

A Local Authority Food Officer will aim to carry out the inspection any time from day one of your business trading to around 28 days later.

## 3. Will they let me know they are coming?

No, the inspection will be unannounced, in that you will **not** be informed of the visit. An appointment will only be made where your business is operated from your home.

## 4. When will I receive my food hygiene rating score?

You will be sent your food hygiene rating sticker with your full report after the inspection.

## 5. What will happen during the inspection?

The officer will be checking that your business handles food safely (during receipt, storage, preparation, processing and delivery). To do this they will:

- Review your food safety paperwork, including food safety procedures, monitoring records, allergen information, pest control reports, waste removal contracts, invoices and staff training plans and records.
- Check food hygiene practices (e.g. cooking, cooling, chilling, reheating, displaying etc.) by observing staff and asking them questions about what they do.
- Examine the suitability, condition and cleanliness of the facilities, structure and equipment used in the business.

## **6. Do I have to stop working/serving food when they attend?**

No. The Food Safety Officer will carry out their inspection when you are trading and staff should carry on working normally as much as practicable. The Food Safety Officer will want to observe how your business usually operates. Officers will try to avoid the busiest times to prevent additional burden, but this may not always be possible.

## **7. How will I know what I have to do next?**

You will be given feedback, advice and opportunity to ask questions during the visit. A brief report will be provided at the end of the inspection detailing what needs to be done and a more detailed full report will follow within 14 days. Your food hygiene rating sticker will be sent to you with the full report; this should replace your 'Awaiting Inspection' sticker.

## **8. When will my next inspection be?**

The frequency of your inspections is determined by a number of risk factors including, what food processes you carry out, how far and wide your business trades, what types of food you handle and how compliant your business was deemed at the last food hygiene inspection.

Depending on the seriousness of any hazards in a food premises, more formal legal action can be taken by an officer in accordance with the Environmental Health Enforcement Policy. For more information on this go to: <https://www.brighton-hove.gov.uk/content/business-and-trade/health-and-safety/environmental-health-enforcement-policy-0>

There are codes of practice that the officer must conform to when inspecting a food premises and when taking enforcement action. For more information on this go to: <https://www.food.gov.uk/about-us/food-and-feed-codes-of-practice>

For further help and guidance visit our website <https://www.brighton-hove.gov.uk/content/business-and-trade/food-safety> or contact the Food Safety Team by calling (01273) 294416/4491 or by emailing [ehl.food@brighton-hove.gov.uk](mailto:ehl.food@brighton-hove.gov.uk)