RADAR Key – Frequently Asked Questions and Answers

Q1. **What is RADAR?**
A RADAR is The Royal Association for Disability and Rehabilitation. The RADAR key scheme is a nationwide scheme which enables people with disabilities to gain entry to disabled accessible toilets where the RADAR key lock is in place.

Q2. **What is a RADAR key?**
A RADAR keys have a large handle and can be easily held by people with mobility issues.

Q3. **Who can have a RADAR key?**
A RADAR keys are for use by disabled people. They are to enable disabled people to engage in their communities and take part in everyday activities with the knowledge that they can access a toilet where the key scheme is in place.

Q4. **Which public toilets in Brighton and Hove have a RADAR lock in place?**
A You can access a list of all the toilets in Brighton and Hove by visiting www.brighton-hove.gov.uk / opening hours and locations Where accessible toilets are listed they will either be accessed by using a RADAR key or available to all users.

Q5. **Are RADAR accessible toilets open 24 hours?**
A Due to constant misuse of the scheme all toilets are locked at night including RADAR accessible toilets.

Q6. **What do RADAR keys cost?**
A RADAR keys are supplied free of charge to Brighton and Hove residents. A charge of £6.00 is made for replacing lost keys and to non Brighton and Hove residents. Refunds are not given for returned keys.

Q7. **How can I get a key?**
A Those who consider themselves eligible for the scheme need to complete an application form and return to the address at the top of the form with one of the following:
   - A letter from your doctor confirming that you require access to disabled accessible toilets
   - A photocopy of both the front and back of your Orange or Blue Badge

A If you are an organisation who needs access to accessible toilets for service users please send a letter or email confirming:
   - The Organisation and its purpose.
   - Contact details.
   - Brief explanation as to why you need a key.
   - The number of keys needed. Please note the number issued may be limited.
Your control measures for ensuring keys are kept securely.

Q8. **How can I contact The Royal Association of Disability and Rehabilitation?**

**A** You can ring RADAR on: 020 72503222  
Fax: 020 72500212  
Minicom: 020 72504119  
Or write to:  
The Royal Association for Disability and Rehabilitation  
12 City Forum  
250 City Road  
London  
EC1V 8AF