

Homemove Online Form FAQs

Will I have to fill in a form if I'm already registered?

No. All previous applications are still valid.

Can't I fill in a paper form?

Paper forms are still available and will be accepted. Please ask for a paper form if that is how you would prefer to apply to join the housing register.

What is the benefit of completing one online?

Most applicants will be given a provisional assessment once they complete their application form, which will enable them to log on to the Homemove scheme and place bids straight away.

Do I have to fill in the entire form in one go?

No, as long as you remember the password you enter at the beginning of the form, you can return to it as many times as you want before you complete it.

Does the provisional banding take all of my circumstances into account?

The provisional banding will only take into account some things- many factors will still need to be manually checked by the Homemove team. An example of this is any medical need to move.

Does that mean people can be made an offer without proving their circumstances?

No – the verification paperwork needs to be received by Homemove before any offers will be considered. The last screen of the online form will tell you what you need to bring, based on what you've told us as you've completed the form. **If** you bring us the necessary documents quickly, you could be made an offer shortly after assessment.

Will I have a better chance of being housed if I apply online?

No – the same priority banding criteria apply regardless of how an application is made. The main benefit of the online form is the ease of filling it in and the speed of assessment.

I currently have an application, but I want to update my details. Can I do this online?

Not yet- but we will be making this possible soon! If your circumstances change after submitting your application, contact the Homemove Team.