

Cherry Tree Nursery

Frequently Asked Questions

1. What does my child need to bring with them to nursery?

- a change of clothing. If your child is toilet training, please provide socks, pants, trousers, shoes etc.
- Their comforter for sleeping if they use one
- Enough nappies for the session/s they are attending. (4 for a full day we can never have too many!)
- Bring enough formula milk or expressed breast milk for the child's session if required.

2. What happens if my child is ill at nursery?

We will contact you and ask you to take your child home. In the mean time we will attend to your child's needs, for example, take their temperature and if they have a high fever we will keep them cool by drinks of water and removal of some clothes.

3. How will I get feedback on my child's progress?

You can have daily informal chats with your key person at beginning and end of each session. You are welcome to look at your own child's Celebrating Me file. Your key person will arrange a time for you to discuss your child's development at termly meetings.

4. Who should I speak to if I have any concerns?

You can speak to any of the staff but your key person is your main point of contact. You are always welcome to speak to the Manager in person or by telephone.

5. What happens if the nursery has concerns about my child's development?

Your key person will discuss with you straight away if they have a concern. A meeting may be arranged if the key person and parent want to discuss any concerns further.

6. What happens on bank holidays?

The nursery is closed every bank holiday and you will not be charged for them

7. How long will it take for my child to settle?

We offer you three settling-in sessions which are shorter (2 hours) when you will attend with your child. For the first settling-in session you are asked to stay in the room. This is so that your child feels confident to explore the new environment without the worry of knowing where you are. For the second session we suggest the parent leaves the room, once the child has become settled and interested, for a short while but stays within the nursery. For the third settle the parent will probably be able to leave the room for longer but again they are asked to stay within the Children's Centre in case the child needs them. For children that need longer to settle an agreed arrangement can be decided with you and the key person.

Will my child go outside everyday?

We aim to have access to the garden for most of the day. If the door is not open the children can ask to go outside and staff will regularly ask them. We recommend that the children bring appropriate clothing for the garden.

Outdoor Clothing

In hot weather

Light cool clothing, long sleeves

A Sunhat

Sun cream above 20SPF

In cold weather

A warm waterproof coat

Gloves

Hat

Scarf

Wellington boots

Will you take my child on outings?

Yes! We will always ask for written permission from you before taking them out. The children often go on short walks to the neighbourhood park and up onto the Downs behind the nursery. We also join in with the activities arranged in the Children's Centre.

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