What our staff say about us

"Freeing up the transfer points already feels different and is helping social workers think differently about cases."

"I am enjoying the pods, the support from the other pod members is great, as is having the manager sitting in the team - what has worked well for me is the supervision and we all feel much more supported to be able to share our cases."

"I am using the Client Overview Report and it is brilliant for managing workloads."

"I have felt listened to and valued and having a manager that recognises the pressures has made an incredible difference to the morale of our pod."

"We have begun to see how duty is different and we are getting to know each other’s cases and covering for each other."

"It’s great having the adolescent pod at YOS as we can talk to a social worker who we know when we need to."

"I think my Reflective Practice Group is really going to help."

"Sharing the responsibility for decision-making in group supervision feels better for social workers and is a healthy way to make decisions."

"I have more work but it is feeling manageable, contained and safe, someone’s got my back."