

# Council housing performance

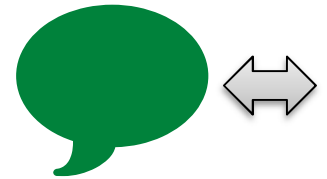
## Quarter 1 2018/19 (April to June 2018)



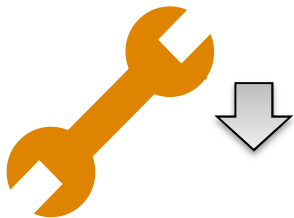
**98.56%**  
Rent collected



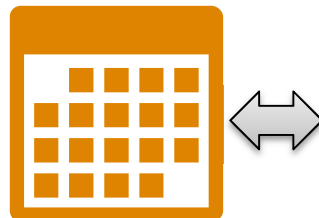
**95%**  
Repairs calls  
answered



**83%**  
Satisfaction  
with ASB cases



**16 days**  
Routine repairs  
completion time



**97%**  
Repairs  
appointments  
kept



**21 days**  
Empty home  
re-let time



**97%**  
Cleaning tasks  
completed



**98%**  
Mobile warden  
jobs done in  
time



**92%**  
Five-year  
tenancy visits  
completed

Performance since previous quarter is:



Better



Same



Worse



Brighton & Hove  
City Council