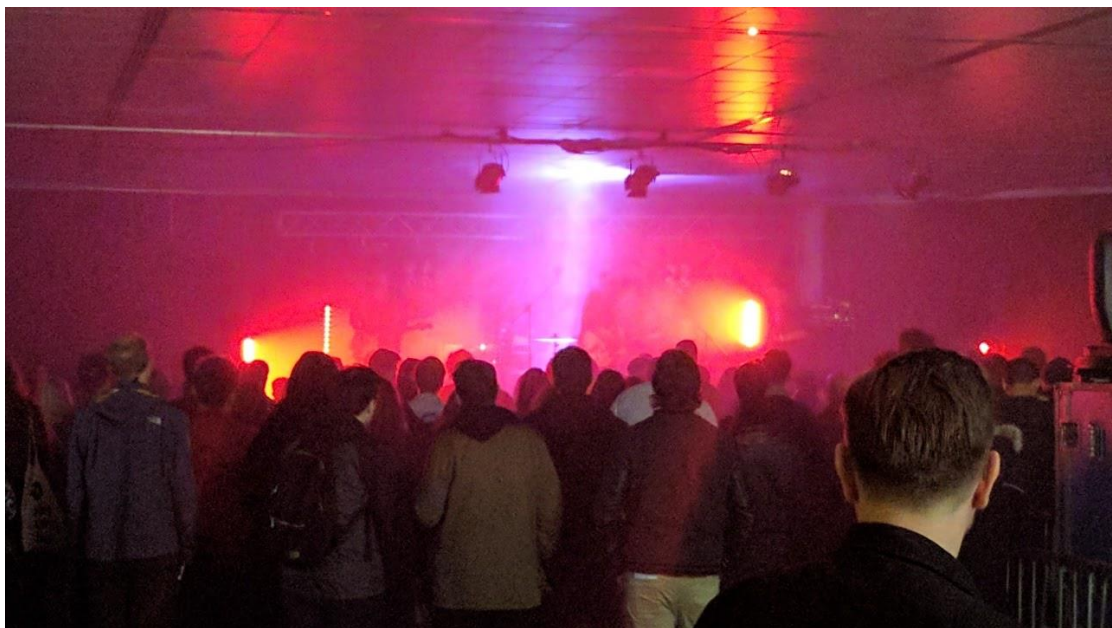




Brighton Centre

(Syndicate Wing)

Access Statement



Contents

PAGE

Getting Here and Parking	03
Arriving at the venue	07
Accessible Toilets	08
Assistance Dogs	09
Induction Loops	09
Medical Assistance	09
Emergencies	09
Feedback	10

Getting Here and Parking

The Brighton Centre – Syndicate Wing - is located in the heart of the city. We're easily accessible via public transport and are a short distance from Brighton Mainline Railway Station, Pool Valley Coach Station, city centre bus stops and taxi ranks; we also have our own cycle rack located at the front.

Our full address is Brighton Centre, Kings Road, Brighton, BN1 2GR.

Parking

If you are arriving by car, the nearest public car parks are Churchill Square Car Park 1 which gives very easy flat access to the doors of the Syndicate Wing. Please note that the car parks close to the venue can get very busy when shows finish and there may be a queue to exit.

Churchill Square Car Park 1, BN1 2RU

Full information on the car park, including parking charges, is available on [the Churchill Square website](#).

The entrance to the car park is via West Street. We advise customers to access this from the seafront road (Kings Road) as there is no right turn available if you are coming down West Street from the top of the road.

The height restriction of the car park is **2.13** metres.

Lighting in the car park is good.

There are accessible parking bays on all levels of the car park, but customers are advised to park on the lowest level if possible (Parking Level P1). If you park on a different level you will need to use the accessible lift to take you down to Parking Level P1 in order to exit the car park.

The distance from the car park exit to the venue is approx. **30 metres**. There is level access across the road with dropped kerbs via the pedestrian crossing next to the car park exit. Assistance is available via a call button if you need help when paying.

Churchill Square car park exit:



Rear entrance to the Brighton Centre:



Blue Badge parking and drop offs

There are designated Blue Badge parking bays close to the venue in West Street and Cannon Place but please note that those in Cannon Place are on a hill going down to the seafront. Blue Badge holders can park free of charge and without any time limit in these bays.

Blue Badge holders can also park for up to **3 hours** on any other single or double yellow line near the venue as per usual Blue Badge regulations, as long as you are not on a corner or causing an obstruction, and as long as you set the arrival time on the clock on your Blue Badge.

Taxis

If you need to book an accessible taxi we recommend the following taxi firms, all of which have accessible taxis in their fleets:

Brighton & Hove City Cabs: Tel 01273 205205 www.205205.com

Brighton and Hove Radio Cabs: Tel 01273 204060 www.brightontaxis.com

Brighton & Hove Streamline Taxis: Tel 01273 202020 www.streamlinetaxis.org

There is a free taxi-phone that can be used to call a taxi inside the venue.

Buses

If you are coming to the venue by local bus, the nearest bus stops are outside Churchill Square shopping centre in Western Road. This is approx. **700 metres** from the venue. Please note that access is via West Street which is on a hill. All city buses operated by Brighton & Hove Buses are accessible for wheelchair users. They also operate a “yellow card” scheme where you can alert the bus driver to any specific needs (eg please tell me when I get to my stop/please wait for me to sit down before you set off). More information is available on the [Brighton & Hove Buses website](#).

Train

If you are arriving by train you need to exit the station via the main exit at the front leading to Queens Road. From here there is step free access to the seafront and the Brighton Centre. This is approx. **950 metres** from the rear entrance to the venue. There is also a taxi rank outside the station should you need one.

Photo Routes

You can see the route from Brighton Station on [the VisitBrighton website PhotoRoutes page](#). The maps also show other routes around the city.

PhotoRoutes use a simple map based system, with images of each junction, showing a step-free route to your destination.

Shopmobility

There is a Shopmobility service operated by the FED Centre for Independent Living. The service is available from three locations in Brighton: Churchill Square Car Park, Kemptown and London Road. To book please call **01273 323239** for more information. Normal opening times are **Monday to Friday, 10am to 4pm**. Winter times are subject to change. More information is available from [the Shopmobility website](#).

Arriving at the venue

When arriving at the Brighton Centre – Syndicate Wing, the entrance into the venue is on Russell Road.

Access to the Syndicate Wing - Russell Road

Access is level to the doors of the Syndicate Wing and there is an accessible lift to take you to the first floor if required. Accessible toilets are also available on the ground floor and the first floor.

The floor surface is level and carpeted, and the lighting levels are good.

Syndicate Wing foyer:



Syndicate Wing

There is level access from the street into the Syndicate Wing, or there is an internal ramp which connects it to the main part of the venue. The ratio of the ramp is **1:15**.

Accessible Toilets

There are accessible toilets in the Syndicate Wing.

- All toilets have level entry
- All floor surfaces are smooth and anti-slip
- All areas are well lit
- The door clear opening width to all the toilets is **760mm**
- The locks can be opened from outside in an emergency
- There is clear floor space in all the toilets up to **1200 x 1200mm**
- There is right and left hand transfer to the WC
- The space beside the WC is **800mm**
- Vertical rails are fitted beside the WC
- The basin taps are lever taps
- Hot water temperature is controlled at the point of delivery
- There is a strobe light linked to the fire alarm
- There is an emergency cord
- There are colour contrasts between surfaces
- There is clear signage to all toilets
- There are baby changing facilities on the ground floor

Accessible toilet:



Assistance Dogs

Brighton Centre welcomes assistance dogs. They can either accompany you to your seat, or venue staff will willingly look after your dog while you enjoy the event. We can provide water bowls for your dog if required. There is no designated spending area within the immediate area, but waste bags can be disposed in bins on Russell Road.

Induction Loops

Please contact us so we can find out for you if it is available for a particular event or show. Hearing aids need to be switched to the T position in order to receive the signal.

Medical Assistance

Trained First Aiders are available for all events and can be summoned by stewards. There is also a First Aid Room available at all events, which can also be used as a quiet space.

Emergencies

In the event of an emergency there will be both an audible alarm in all areas, as well as strobe lights in the accessible toilets. Stewards will ensure the safe exit of all people.

There are Evacuation Chairs available. These have a safe working load of **136kgs**, and staff are trained to use them.

All areas of the venue have emergency evacuation plans including the accessible areas.

Our staff are fully trained in the evacuation of the venue and each accessible area has a specially trained member of staff who is able to evacuate people from the accessible areas.

If you would like further information on the plan for the area please do not hesitate to contact us in advance or speak to a member of our stewarding staff when you arrive at the venue.

Feedback

We welcome feedback on how we can improve the experience for all visitors. Please contact us to let us know what we can do to improve both this Access Statement and your experience of the venue in general.

Published: December 2017

Review Date: December 2018