

# Personal Independence Payment

April 2017

Factsheet 2

**Personal Independence Payment or (PIP) is the benefit which replaced DLA for people of working age from April 2013. It assesses your ability to carry out activities to do with daily living and/or mobility.**

The rate you are awarded will be based on the impact of the disability or health condition and the extent to which you are able to live independently.

It is a working age benefit for people 16 – 64. It is non means tested, non contributory and non taxable.

Attendance allowance and DLA will remain for people over 65. DLA for children will remain up to the age of 16 when they will then need to make a claim for PIP.

## Welfare Rights Team

Revenues & Benefits  
Brighton & Hove City Council  
1st Floor Bartholomew House  
Bartholomew Square  
Brighton  
BN1 1JE

Advice Line: 01273 291116  
(Monday 10am -1pm)

Email: [welfarerights@brighton-hove.gov.uk](mailto:welfarerights@brighton-hove.gov.uk)

## New claimants

Since June 2013, new claims are for PIP. If you are already receiving DLA you will be invited to claim PIP some time in the next couple of years. People with fixed awards before September 2017 should be contacted 20 weeks before their award runs out.

Initial claims are made over the phone – **0800 917 2222 or textphone 0800 917 7777**

There are two forms: **PIP1** to make the initial claim is usually completed over the phone when you call to start your claim. It asks you to supply your name, address, contact details, payment details, etc. It also asks you about your nationality, whether you are in hospital or residential care or if you are terminally ill. If you are applying on the basis of terminal illness there are also questions relating to entitlement to the mobility component. Once the DWP has registered your claim for PIP they will send you a second form (**PIP2**). The **PIP2** asks how your ill health or disability affects you and relates that to descriptors in the assessment.

The questionnaire can also be used to decide whether there is sufficient information to make a decision without a consultation with a healthcare professional. You can give permission for the DWP to contact your own doctors and other professionals who know about how your health condition affects you. It is important that these doctors/ professionals are fully informed about difficulties you have in completing the activities in the assessment.

The form will have your name and address printed on it and will have an information booklet on how to complete it. There will be a letter explaining that you must return it by a certain date (normally one month) and that you must not delay it waiting for evidence in support of the claim. However if you do have evidence that supports how your disability affects you it is best to send it in with the questionnaire. It will also give you an opportunity to discuss your claim with your doctor or consultant or psychiatrist so they can support you with the right evidence.

## Existing DLA claimants

If you were 65 or older on 8 April 2013 you will remain on DLA and will not be expected to claim PIP.

Existing claimants will remain on DLA until they are invited to make a claim for PIP. **Transfer will not be automatic.** You will receive a letter inviting you to claim and giving you 28 days in which to make the claim. The letter should also tell you that your DLA award will end if you do not make a claim for PIP. If you have not made a claim within 28 days your claim will be suspended, although the DWP can extend the 28 day period if they think it is reasonable to do so.

If your DLA has been suspended because you have not made a PIP claim in time, you will get a letter to say that if you don't make the claim within a further 28 days your DLA claim will end.

## PIP

To get PIP you must

- Be aged 16-64
- If you claim PIP prior to 65 you can remain on it after 65.
- Satisfy the daily living and/or mobility activities test for 3 months prior to claiming and likely to continue to satisfy this test for a period of at least 9 months after claiming. You may not have to wait 3 months from the date of the claim if you can show your needs arose prior to the date of claim. DLA claimants will not have to wait 3 months for an award but must show that their condition is likely to remain for a further 9 months.
- Two components: a daily living component and a mobility component. Both components have two rates, a standard rate and an enhanced rate. Unlike DLA there is no lower rate in the daily living category

## Residence and presence conditions

You must:

- not be subject to immigration control.
- be habitually resident and have been present in Great Britain for two of the past three years prior to claiming. Refugees can apply straight away if they meet the disability conditions.

This can be a tough test to satisfy and if you are in doubt about your right to live in the UK or if you have lived abroad recently you may need expert advice.

These conditions also apply to Attendance Allowance, Carers Allowance and DLA for children from April 2013.

## The consultation

Once you have completed the questionnaire (**PIP2**) and returned it, most people will be invited to participate in a consultation with an ATOS healthcare professional. This could be by telephone or face to face, either in an assessment centre or in your own home. A copy of the questionnaire will be given to the healthcare professional. This could be a doctor but it might be a physiotherapist, a nurse or CPN.

You will be notified seven days in advance of this consultation. This can be via a letter or via an email or text if you have agreed.

If you don't attend the consultation or return the questionnaire your claim could be stopped unless you can show you had 'good reason'. You must contact Atos if you need to alter the time of the assessment.

You are allowed to take a friend or family member with you to the consultation for support. You can also request that the interview is recorded. The assessment starts as soon as you enter the building and you may not always be seen at the time you were expecting. The report is sent to DWP and a decision maker will decide whether to award based on all the evidence that has been sent in.

If you are not able to get to an assessment centre you must provide evidence to support why you could not attend. They may accept that you need to be assessed at home. The assessment centre has to be within 90 minutes of where you live and you can claim travel costs if you have asked for them in advance.

## **The assessment**

The assessment looks at whether your ability to carry out daily living activities, mobility activities or both is 'limited' or 'severely limited' by your physical or mental condition.

## **Scoring and choosing the right descriptor within each activity**

You choose the descriptor that applies to you most of the time; if more than one descriptor applies you must decide which one applies the most. For example if a) applies 40% of the time and c) applies 30% of the time, you choose descriptor a).

You can only apply one descriptor from each activity but the score from each activity can be added together to give an overall score.

In deciding whether a descriptor applies you should consider whether the activity can be done

- safely
- to an acceptable standard
- repeatedly; and
- within a reasonable time period.

For an award in either component you need to score a minimum of 8. A score of 8 will mean an award at the standard rate, a score of 12 or more, you will get the enhanced rate.

<b>Daily Living Component</b>	<b>Standard rate:</b> £55.65	<b>Enhanced rate</b> £83.10
<b>Mobility Component</b>	<b>Standard rate</b> £22.00	<b>Enhanced rate</b> £58.00

There will be no automatic entitlement to PIP - everyone will be assessed on their personal circumstances.

The only exception is for people who are terminally ill and who are not expected to live for more than six months. The DWP will deal with these claims quickly and the person will not need a consultation, or to fulfil the three month waiting period.

People with a lifetime award of DLA who are of working age will still need to be reassessed under PIP.

<b>Daily Living Activities</b>	
<b>1. Preparing food</b>	<b>Pts</b>
a. Can prepare and cook a simple meal unaided.	0
b. Needs to use an aid or appliance to either prepare or cook a simple meal	2
c. Cannot cook a simple meal using a conventional cooker but can do so using a microwave.	2
d. Needs prompting to either prepare or cook a simple meal.	2
e. Needs supervision or assistance to either prepare or cook a simple meal.	4
f. Cannot prepare and cook food.	8

<b>2. Taking nutrition</b>	<b>Pts</b>
a. Can take nutrition unaided.	0
b. Needs either: (i) to use an aid or appliance to be able to take nutrition; <b>or</b> (ii) supervision to be able to take nutrition; <b>or</b> (iii) assistance to be able to cut up food.	2
c. Needs a therapeutic source to take nutrition.	2
d. Needs prompting to be able to take nutrition (needs to be reminded to eat or needs prompting about portion size).	4
e. Needs assistance to be able to manage a therapeutic source to take nutrition.	6
f. Cannot convey food and drink to their mouth and needs another person to do so.	10

<b>3. Managing therapy or monitoring a health condition</b>	<b>Pts</b>
a. Either: (i) Does not receive medication, therapy or need to monitor a health condition; <b>or</b> (ii) Can manage medication, therapy or monitor a health condition unaided.	0
b. Needs any one or more of the following: (i) to use an aid or an appliance to be able to manage medication; (ii) supervision, prompting or assistance to be able to manage medication; (iii) supervision prompting or assistance to be able to monitor a health condition.	1
c. Needs supervision, prompting or assistance to manage therapy* that takes no more than 3.5 hours a week.	2
d. Needs supervision, prompting or assistance to be able to manage therapy that takes more than 3.5 but no more than 7 hours a week.	4
e. Needs supervision, prompting or assistance to be able to manage therapy that takes more than 7 but no more 14 hours a week.	6
f. Needs supervision, prompting or assistance to be able to manage therapy that takes more than 14 hours a week.	8

\*Therapy does not mean taking, applying or administering medication

<b>4. Washing and bathing</b>	<b>Pts</b>
a. Can wash and bathe unaided	0
b. Needs to use an aid or appliance to wash and bathe.	2
c. Needs supervision or prompting to be able to wash or bathe	2
d. Needs assistance to be able to wash either their hair or body below the waist	2
e. Needs assistance to be able to get in and out of the bath or shower.	3
f. Needs assistance to be able to wash their body between the shoulders and waist	4
g. Cannot wash and bathe at all and needs another person to wash their entire body.	8

<b>5. Managing toilet needs or incontinence</b>	<b>Pts</b>
a. Can manage toilet needs or incontinence unaided.	0
b. Needs to use an aid or appliance to manage toilet needs or incontinence.	2
c. Needs supervision or prompting to be able to manage toilet needs.	2
d. Needs assistance to be able to manage toilet needs.	4
e. Needs assistance to be able to manage incontinence of either bladder or bowel.	6
f. Needs assistance to be able to manage incontinence of both bladder and bowel.	8

<b>6. Dressing and undressing</b>	<b>Pts</b>
a. Can dress and undress unaided.	0
b. Needs to use an aid or appliance to dress or undress.	2
c. Needs either. (i) prompting to be able to dress, undress or determine appropriate circumstances for remaining clothed; or (ii) prompting or assistance to be able to select appropriate clothing	2
d. Needs assistance to dress or undress lower body.	2
e. Needs assistance to dress or undress upper body.	4
f. Cannot dress or undress at all.	8

<b>7. Communicating verbally</b>	<b>Pts</b>
a. Can express and understand verbal information unaided	0
b. Needs to use an aid or appliance to be able to speak or hear. (could apply to people who require a hearing aid or an electro larynx)	2
c. Needs communication support to be able to express or understand complex verbal information (may apply to people who require a sign language interpreter).	4
d. Needs communication support to express or understand basic verbal information (may apply to people who require a sign language interpreter).	8
e. Cannot express or understand verbal information at all even with communication support.	12

<b>8. Reading and understanding signs, symbols and words</b>	<b>Pts</b>
a. Can read and understand basic and complex written information either unaided or using spectacles or contact lenses	0
b. Needs to use an aid or appliance, other than spectacles or contact lenses, to be able to read or understand either basic or complex written information. (may apply to people who require low vision aids)	2
c. Needs prompting to be able to read or understand complex written information (may apply to people who require another person to explain information to them).	2
d. Needs prompting to be able to read or understand basic written information. (may apply to people who require another person to explain information to them)	4
e. Cannot read or understand signs, symbols or words at all (may apply to people who require another person to read everything to them).	8

<b>9. Engaging with other people face to face</b>	<b>Pts</b>
a. Can engage with other people unaided	0
b. Needs prompting to be able to engage with other people.	2
c. Needs social support to be able to engage with other people.	4
d. Cannot engage with other people due to such engagement causing either: (i) overwhelming psychological distress to the claimant; <b>or</b> (ii) the claimant to exhibit behaviour which would result in a substantial risk of harm to the claimant or another person	8

<b>10. Making budgeting decisions</b>	<b>Pts</b>
a. Can manage complex budgeting decisions unaided	0
b. Needs prompting or assistance to be able to make complex budgeting decisions	2
c. Needs prompting or assistance to be able to make simple budgeting decisions	4
d. Cannot make any budgeting decisions at all	6

<b>Mobility Activities</b>	
<b>1. Planning and following a journey</b>	<b>Pts</b>
a. Can plan and follow the route of a journey unaided	0
b. Needs prompting to be able to undertake any journey to avoid overwhelming psychological distress to the claimant.	4
c. For reasons other than psychological distress you cannot plan the route of a journey.	8
d. For reasons other than psychological distress cannot follow the route of an unfamiliar journey without another person, assistance dog or orientation aid.	10
e. Cannot undertake any journey because it would cause overwhelming psychological distress to the claimant.	10
f. For reasons other than psychological distress cannot follow the route of a familiar journey	12

without another person, an assistance dog or an orientation aid.	
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2. Moving around	Pts
a. Can stand and then move more than 200 metres, either aided or unaided.	0
b. Can stand and then move more than 50 metres but no more than 200 metres, either aided or unaided.	4
c. Can stand and then move unaided more than 20 metres but no more than 50 metres.	8
d. Can stand and then move using an aid or appliance more than 20 metres but no more than 50 metres.	10
e. Can stand and then move more than 1 metre but no more than 20 metres, either aided or unaided.	12
f. Cannot, either aided or unaided: (i) stand; or (ii) move more than 1 metre	12

## Notification of award

The award notice will advise you of the rate and the length of the award. Awards are normally made for a fixed period –e.g. one, two or five years. An indefinite award could be made but this is less likely. The notice will also detail your responsibility around changes in your circumstances.

## What if you fail the assessment? Appeals

If the decision maker determines that you are not entitled to PIP, you will be notified in writing and your PIP will not be paid. DWP will contact you to discuss the decision. If you dispute the decision either because of the rate of award or refusal you can ask the DWP to look at their decision again. It is now mandatory that the initial decision is reconsidered by the department before you are allowed to progress to an appeal. This is called a mandatory reconsideration. Ring the DWP on 0345 850 3322. It is best to follow up this phone call with a letter giving reasons why you want the mandatory reconsideration and why you disagree with the decision. It is important to do this within a month of the date on the decision letter. You also need to provide more medical evidence in support of the descriptors you dispute. If the DWP decide you are still not entitled you have a right to ask for an appeal from Her Majesty's Courts and Tribunal Service. Fill in form SSCS1 and enclose the mandatory reconsideration decision. Make sure you say why you disagree with the decision and where you should have been given points. Get evidence in support of the descriptors you have chosen.

Your appeal should be heard by an independent tribunal and they will assess you again looking at all the evidence and anything new that you submit to them.

It is always a good idea to have a representative at a tribunal. You might be able to get help with an appeal from the Welfare Rights Team or one of the other advice agencies in the city.

## PIP and Motability and Blue Badge, Road Tax

To qualify for the Motability Scheme you need to be receiving the enhanced rate of the mobility component of PIP for a period of 12 months or more. An award of 8 points or more under the 'moving around activity' or 12 points in the 'planning and following journeys activity' of PIP will automatically qualify you to get the Blue Badge. There is an assessed route via the local authority for those people not on the right rate of PIP who have mobility difficulties. If you get the

enhanced rate of the mobility component you will be exempt from road tax. The standard rate of the mobility component will get you a 50% discount on your road tax.

## **PIP and Carer's Allowance**

Both rates of the daily living component of PIP will act as a passport to carer's allowance.

## **PIP and means tested benefits**

There are no disability elements within Universal Credit that are awarded on the basis of an award of PIP.

### **Other sources of help or advice:**

#### **Possability People**

Disability Advice Centre (Brighton & Hove)  
Montague House, Montague Place, Brighton, BN2 1JE  
Tel: 01273 894050  
Email: [advice@possabilitypeople.org.uk](mailto:advice@possabilitypeople.org.uk)

#### **Brighton Unemployed Centre Families Project**

Welfare Rights Service: 01273 676171  
Website: [www.bucfp.org](http://www.bucfp.org)

#### **St Luke's Advice Service**

Tel: 01273 549203  
Email: [info@stlukesadviceservice.org.uk](mailto:info@stlukesadviceservice.org.uk)

#### **Money Advice Plus**

Moneyworks Advice Line: Tel: 0800 988 7037  
Website: [www.moneyadviceplus.org.uk](http://www.moneyadviceplus.org.uk)  
Email: [info@moneyadviceplus.org.uk](mailto:info@moneyadviceplus.org.uk)

#### **Citizen's Advice Bureau**

Tisbury Road Offices, Hove Town Hall, Tisbury Road, Hove. BN3 3BQ  
Telephone 03003309033

<http://www.brightonhovecab.org.uk/>

For Occupational Therapy, contact the council's Access Point on 01273 295555.