

housing management

£404.01
per property*

up
from £389.00

quartile group **4**

** total costs*




overall tenant satisfaction

81.00%

no change
from 81.00%

quartile group **1**



responsive repairs void works

£585.91
per property*

down
from £615.33

quartile group **1**

** total costs*




rent loss due to voids

.89%

up
from .87%

quartile group **1**



overheads as proportion of direct revenue costs

23.24%

up
from 21.09%

quartile group **4**



proportion of rent due collected

99.99%

down
from 100.07%

quartile group **1**

