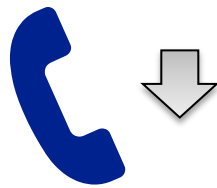


Council housing performance

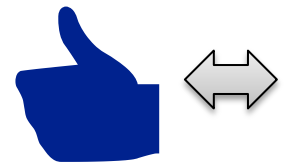
April to June 2017



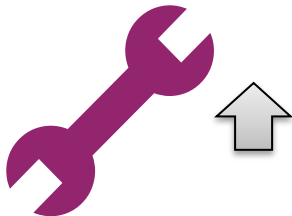
98.99%
Rent collected



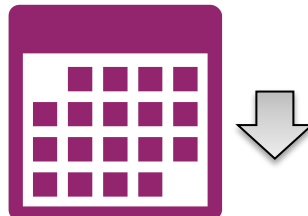
91%
Calls answered



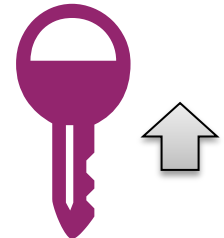
100%
Satisfaction
with ASB cases



15 days
Routine repairs
completion time



97%
Repairs
appointments
kept



21 days
Empty home
re-let time



99%
Cleaning tasks
completed



86
EDB works
completed



97%
Estate
inspections
done

Performance since previous quarter is:



Better



Same



Worse



Brighton & Hove
City Council