

Care in the city

The road ahead

A question we regularly get asked is "what will care and support be like in five years?" We face many challenges to adult care and health services from changes to national legislation and policy, increasing demand for our services, and a tough financial situation.

With that in mind, it's even more important that we have a clear sense of direction of where we want our services to be in the next few years. You can take a look at our journey ahead online or with this newsletter.

Over the next five years we will focus on working with our partners and stakeholders to provide advice, new technology, and health improvement services to help keep people on the right track and in control of their own care.



Best wishes,
Denise D'Souza
Executive Director
of Adult Social
Services

Talking Frank

Frank has lived in the same home in Brighton for over 30 years and intends to stay there. Despite losing the use of his left side due to a stroke he remains fiercely independent at the age of 89 with help from Carelink Telecare.

We're working with our partners to help keep people safe in their own homes, and only having to visit A & E when they have to. Frank says "I have had two falls in the last couple of years and both times I was able to press my Carelink alarm and within ten minutes or so help was on the way. I think they are marvellous."

For Frank, Carelink is a real lifeline because he has lived alone since his wife died five years ago, "I miss her every day – we only missed celebrating our Diamond wedding anniversary by 3 months" said Frank, who is adamant that he wants to stay in the home he shared his wife which is so full of happy memories.

"Knowing I have the support of Carelink makes me feel safe and secure in my home, confident that I can lead the life I want!" says Frank.



 **Better Care**
Delivering Better Care in Brighton & Hove

Improving collaboration

Tess Craven has been appointed by Community Works to support community and voluntary sector involvement in Better Care plans. "I'll be working with local health and social care voluntary sector providers to support collaboration with the NHS and Council," Tess explains. You can contact Tess at tess@bhcommunityworks.org.uk



Best of the rest

What's out there?

Thank you to everyone who helped make the 'What's out there?' learning disabilities market place event a success. Nearly 400 people came along to the Brighton Corn Exchange on 10 June to find out what services are available in the city for people with learning disabilities and autism.

Welcome to the team Regan!

In a new way of working, Regan Delf joined us in May as a joint Assistant Director for both Adult Services and Children's Services. Regan has responsibility for Special Educational Needs and Disability Services (SENDs) and supporting the new Learning Disabilities Strategy.

Check out TRI-X

The latest edition of Adult Services policies & procedures manual 'TRI-X' is now live and more streamlined than before! It's full of information for social care practitioners. You can access it at work, at home, or on the go. Check out <http://brightonadults.proceduresonline.com/index.htm> and register for updates!

The new team making a difference

Abbe Boeg leads a team that's growing. The Continuing Health Care (CHC) team have been improving how we work with our partners to ensure that people get the right service and their rights are protected.



By intensively carrying out assessments on people likely to become eligible for Continuing Health Care funding, which is provided by the NHS to support people with complex health and social care needs, Abbe and her team have been able to make sure service users receive the complex care they need under the correct funding stream.

They've also been working over the past year to develop CHC assessment skills and knowledge across the adult social care sector through training and briefings to Adult Social Care practitioners and external providers, as well as giving daily advice, support and information to CCG nurse assessors.

Thanks to rigorous record keeping customers who were initially not found eligible for CHC are reviewed after 3 months to ensure that no one misses out.

Great work CHC team!

Caring for the future

care and support & you

Adult Services are changing and we know the journey we need to take to continue to deliver the services our city needs.

We need to make sure that people stay well and are connected to their communities. When they do become unwell we must work together with partners in the NHS, Public Health, Housing and other community services to help them regain as much independence as possible.

Check out our vision of the journey ahead online at www.brighton-hove.gov.uk/asc-learning