

Appendix 4 Parent Survey Data Tables

Number of respondents to online survey – 450

1. Respondents' Demographic Data

1.1 Gender

Gender	Number	Per cent
Female	382	89.0
Male	47	11.0
Total	429	100

1.2 Age

Age	Number	Per cent
Under 25	3	0.8
25 to 34	75	18.8
35 to 44	221	55.4
45 and over	100	25.1
Total	399	100

1.3 Household composition

Household	Number	Per cent
Two parent household	329	74.8
Single parent household	111	25.2
Total	440	100

1.4 Employment

Employment	Number	Per cent
Employed part-time	183	41.3
Employed full-time	128	28.9
Looking after the home/children	54	12.2
Self-employed	35	7.9
On maternity leave	18	4.1
Permanently sick or disabled	10	2.3
Unemployed and available for work	10	2.3
Full-time education at school, college or university	4	0.9
Retired	1	0.2
Total	443	100

1.5 Ethnicity

Ethnicity	Number	Per cent
White British	342	80.1
White other	45	10.5
Black and minority ethnic	40	9.4
Total	427	100

1.6 Benefits

Benefits	Number	Per cent
No benefits	314	73.9
Working Tax Credit	71	16.7
Universal Credit	18	4.2
Income Support	15	3.5
Employment and Support Allowance	7	1.6
Total	425	100

1.7 Number of children

Total number of children of respondents to survey = 780

Average number of children per respondent = 1.73

Number of children	Number	Per cent
1	197	44.7
2	193	42.7
3	46	9.6
4	13	2.9
5	1	0.2
Total	450	100

1.8 Number of children by age group

Age group	Without SEND	With SEND	Total	Per cent with SEND
0 to 23 months	89	1	90	1.1
2 to 4	171	14	185	7.6
5 to 11	277	57	334	17.1
12 to 14	90	26	116	22.4
Over 14	31	24	55	43.6
Total	658	122	780	15.6

1.9 Location of respondents by ward

Ward	Number of Responses
Brunswick & Adelaide	10
Central Hove	10
East Brighton	16
Goldsmid	21
Hangleton & Knoll	25
Hanover & Elm Grove	25
Hollingdean & Stanmer	23
Hove Park	14
Moulsecoomb & Bevendean	16
North Portslade	13
Patcham	24
Preston Park	15
Queen's Park	16
Regency	3
Rottingdean Coastal	21
South Portslade	20
St. Peter's & North Laine	15
Westbourne	12
Wish	20
Withdean	18
Woodingdean	38
Other	
East Sussex	10
West Sussex	21
Postcode not given	44
Total	450

2. Respondents' Use of Childcare

Of 450 respondents, 315 (70 per cent) were using childcare.

2.1 Uses childcare for any of children

Uses childcare	Number	Per cent
Yes	315	70.3
No	133	29.7
Total	448	100

2.2 Age of child(ren) of respondents using childcare¹

Age	Total	Per cent
0 to 4	200	50.6
5 to 11	168	42.5
12 to 14	22	5.6
15 +	5	1.3
Total	395	100

2.3 Type of childcare used

Type	Number	Per cent of respondents
Friends/family (other than partner)	194	61.6
Day nursery	141	44.8
After-school club	106	33.7
Holiday playscheme	92	29.2
Breakfast club	78	24.8
After-school activity (like sport or drama)	76	24.1
Holiday activity (like sport or drama)	62	19.7
Pre-school/playgroup	60	19.0
Childminder	53	16.8
Nanny/au pair	19	6.0
School nursery class	7	2.2
Home childcarer	5	1.6

3. Ease of Finding Childcare²

3.1 63.2 per cent of parents stated that it was very or fairly easy to find childcare (down 9.8 per cent from 2016)

Ease of finding childcare	Number	Per cent
Very easy	101	25.1
Fairly easy	153	38.1
Neither easy nor difficult	45	11.2
Fairly difficult	71	17.7
Very difficult	32	8.0
Total	402	100

3.2 45.9 per cent of respondents said that they had been unable to find childcare at some point in the last 12 months when needed³

Unable to find childcare in past 12 months	Number	Per cent
Yes	179	45.9
No	211	54.1
Total	390	100

¹ Respondents were asked about their experience of childcare for their two youngest children

² Question asked of respondents using childcare only

³ Question not asked in 2016

4. Overall Satisfaction with Childcare

4.1 Quality

86.6 per cent of respondents were very or fairly satisfied with the quality of their childcare (down 6.4 per cent from 2016)

Quality	Number	Per cent
Very satisfied	223	56.3
Fairly satisfied	120	30.3
Neither satisfied nor dissatisfied	31	7.8
Fairly dissatisfied	17	4.3
Very dissatisfied	5	1.3
Total	396	100

4.2 Location

81.9 per cent of respondents were very or fairly satisfied with the location of their childcare (down 8.1 per cent from 2016)

Location	Number	Per cent
Very satisfied	214	53.9
Fairly satisfied	111	28.0
Neither satisfied nor dissatisfied	43	10.8
Fairly dissatisfied	22	5.5
Very dissatisfied	7	1.8
Total	397	100

4.3 Individual needs

77.3 per cent of respondents were very or fairly satisfied with the way their child's individual needs were met (down 8.7 per cent from 2016)

Way child's individual needs are met	Number	Per cent
Very satisfied	161	40.7
Fairly satisfied	145	36.6
Neither satisfied nor dissatisfied	59	14.9
Fairly dissatisfied	20	5.1
Very dissatisfied	11	2.8
Total	396	100

4.4 Opening hours

75.6 per cent of respondents were very or fairly satisfied with their childcare's opening hours (down 8.1 per cent from 2016)

Opening hours	Number	Per cent
Very satisfied	186	47.2
Fairly satisfied	112	28.4
Neither satisfied nor dissatisfied	28	7.1
Fairly dissatisfied	58	14.7
Very dissatisfied	10	2.5
Total	394	100

4.5 Choice

51.0 per cent of respondents were very or fairly satisfied with the amount of choice available (down 15 per cent from 2016)

Amount of choice available	Number	Per cent
Very satisfied	90	22.8
Fairly satisfied	111	28.2
Neither satisfied nor dissatisfied	77	19.5
Fairly dissatisfied	76	19.3
Very dissatisfied	40	10.2
Total	394	100

4.6 Affordability

49.4 per cent of respondents were very or fairly satisfied with the affordability of their childcare (down 2.6 per cent from 2016)

Affordability	Number	Per cent
Very satisfied	62	15.5
Fairly satisfied	135	33.8
Neither satisfied nor dissatisfied	57	14.3
Fairly dissatisfied	93	23.3
Very dissatisfied	52	13.0
Total	399	100

4.7 Flexibility

46.8 per cent of respondents were very or fairly satisfied with the flexibility of their childcare, (such as a child being able to attend different sessions to match working patterns)⁴

Flexibility	Number	Per cent
Very satisfied	96	24.3
Fairly satisfied	89	22.5
Neither satisfied nor dissatisfied	76	19.2
Fairly dissatisfied	100	25.3
Very dissatisfied	34	8.6
Total	395	100

4.8 Childcare arrangements overall

73.6 per cent of respondents were very or fairly satisfied with their childcare arrangements overall (down 7.4 per cent from 2016)

Childcare arrangements overall	Number	Per cent
Very satisfied	112	28.2
Fairly satisfied	180	45.3
Neither satisfied nor dissatisfied	45	11.3
Fairly dissatisfied	47	11.8
Very dissatisfied	13	3.3
Total	397	100

⁴ Question not asked in 2016

5. Non-SEND/SEND Data

5.1 Ease of finding childcare

Per cent found it very or fairly easy to find childcare		
Child without SEND	Child with SEND	Difference
69.4	31.9	37.5
Per cent unable to find childcare at any point in last 12 months when needed		
Child without SEND	Child with SEND	Difference
38.1	72.5	34.3

5.2 Satisfaction with childcare

Satisfaction measure	Child without SEND	Child with SEND	Difference
	Per cent very or fairly satisfied		
Affordability	49.5	44.9	4.6
Location	85.0	59.4	25.6
Quality	87.7	71.0	16.7
Opening hours	74.8	69.6	5.2
The way child's individual needs are met	77.8	66.7	11.1
Flexibility	46.5	43.5	3.1
Amount of choice available	53.8	31.9	21.9
Childcare arrangements overall	77.8	46.4	31.4

5. Two Parent/Single Parent Household Data

5.1 Ease of finding childcare

Per cent found it very easy or easy to find childcare		
Two parent household	Single parent household	Difference
67.6	42.2	25.4
Per cent unable to find childcare at any point in last 12 months when needed		
Two parent household	Single parent household	Difference
41.5	59.4	17.9

6.2 Satisfaction with childcare

Satisfaction measure	Two parent household	Single parent household	
	Per cent very or fairly satisfied		Difference
Affordability	50.8	41.9	8.8
Location	84.5	69.4	15.2
Quality	86.4	86.9	-0.5
Opening hours	77.7	65.0	12.7
The way child's individual needs are met	78.4	71.4	6.9
Flexibility	47.7	39.3	8.4
Amount of choice available	53.8	35.5	18.3
Childcare arrangements overall	73.6	53.2	20.4

6. Not in Receipt of Benefits/In Receipt of Benefits Data⁵

6.1 Ease of finding childcare

Per cent found it very or fairly easy to find childcare		
Not in receipt of benefits	In receipt of benefits	Difference
64.8	54.0	10.9
Per cent unable to find childcare at any point in last 12 months when needed		
Not in receipt of benefits	In receipt of benefits	Difference
44.2	52.4	8.2

7.2 Satisfaction with childcare

Satisfaction measure	Not in receipt of benefits	In receipt of benefits	
	Per cent very or fairly satisfied		Difference
Affordability	46.3	58.3	-12.1
Location	83.1	73.3	9.7
Quality	87.3	83.1	4.2
Opening hours	74.8	75.9	-1.0
The way child's individual needs are met	78.1	75.0	3.1
Flexibility	45.8	50.8	-5.1
Amount of choice available	50.0	50.0	0.0
Childcare arrangements overall	75.2	62.3	12.9

⁵ Benefits are Income Support, Universal Credit, Working Tax Credit, Employment and Support Allowance and Jobseeker's Allowance

7. Age of Child(ren) Data

7.1 Ease of finding childcare

Per cent found it very or fairly easy to find childcare			
Child aged 0 to 4	Child aged 5 to 11	Child aged 12 to 14 ⁶	Child aged 15+ ⁷
70.2	58.0	25.0	20.0
Per cent unable to find childcare at any point in last 12 months when needed			
Child aged 0 to 4	Child aged 5 to 11	Child aged 12 to 14	Child aged 15+
32.5	53.3	70.0	100

7.2 Satisfaction with childcare

Satisfaction measure	Child aged 0 to 4	Child aged 5 to 11	Child aged 12 to 14	Child aged 15+
	Per cent very or fairly satisfied			
Affordability	44.0	54.4	36.8	20.0
Location	88.0	74.6	55.0	60.0
Quality	92.1	76.3	80.0	60.0
Opening hours	83.8	61.5	65.0	60.0
The way child's individual needs are met	88.0	62.1	65.0	60.0
Flexibility	46.6	45.6	40.0	0
Amount of choice available	56.3	43.2	30.0	0
Childcare arrangements overall	82.7	62.7	60.0	20.0

8. Type of Childcare Data⁸

8.1 Ease of finding childcare

Per cent found it very or fairly easy to find childcare				
After-school activity/club	Childminder	Day nursery	Holiday activity/ playscheme	Pre-school/ playgroup
65.2	37.5	76.9	38.9	66.7
Per cent unable to find childcare at any point in last 12 months when needed				
After-school activity/club	Childminder	Day nursery	Holiday activity/ playscheme	Pre-school/ playgroup
47.8	56.3	26.4	72.2	26.7

⁶ 45 per cent of children in this age group had SEND

⁷ Only five respondents had children in this age group and all had SEND

⁸ Responses from people using one type of childcare only, in addition to friends and family. Data reported for types of childcare with 10 or more responses only

8.2 Satisfaction with childcare

Satisfaction measure	After-school activity/club	Child-minder	Day nursery	Holiday activity/play-scheme	Pre-school/play-group
	Per cent very or fairly satisfied				
Affordability	60.9	12.5	35.5	61.1	66.7
Location	69.6	75.0	86.8	61.1	86.7
Quality	78.3	75.0	92.6	66.7	96.7
Opening hours	65.2	56.3	90.9	77.8	83.3
The way child's individual needs are met	65.2	81.3	88.4	66.7	93.3
Flexibility	43.5	56.3	47.9	44.4	46.7
Amount of choice available	43.5	37.5	56.2	38.9	70.0
Childcare arrangements overall	65.2	62.5	81.8	38.9	93.3

9. Ward Data⁹

9.1 Ease of finding childcare

Ward	Number finding it very or fairly easy to find childcare	Total	Per cent
Brunswick & Adelaide	9	11	81.8
East Brighton	3	10	30.0
Goldsmid	9	22	40.9
Hangleton & Knoll	24	33	72.7
Hanover & Elm Grove	17	26	65.4
Hollingdean & Stanmer	14	19	73.7
Hove Park	12	19	63.2
North Portslade	10	14	71.4
Patcham	14	22	63.6
Preston Park	11	14	78.6
Queen's Park	6	17	35.3
Rottingdean Coastal	14	22	63.6
South Portslade	10	14	71.4
Westbourne	9	10	90.0
Wish	9	15	60.0
Withdean	15	24	62.5
Woodingdean	25	35	71.4

⁹ Data reported for wards with 10 or more respondents

9.2 Unable to find childcare at some point in the last 12 months when needed

Ward	Number	Total	Per cent
Brunswick & Adelaide	5	11	45.5
East Brighton	7	10	70.0
Goldsmid	13	22	59.1
Hangleton & Knoll	12	31	38.7
Hanover & Elm Grove	14	26	53.8
Hollingdean & Stanmer	9	17	52.9
Hove Park	9	18	50.0
North Portslade	4	11	36.4
Patcham	10	22	45.5
Preston Park	5	14	35.7
Queen's Park	8	16	50.0
Rottingdean Coastal	12	21	57.1
South Portslade	4	13	30.8
Westbourne	5	10	50.0
Wish	6	14	42.9
Withdean	7	24	29.2
Woodingdean	14	33	42.4

9.3 Affordability – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	5	11	45.5
Goldsmid	9	22	40.9
Hangleton & Knoll	17	33	51.5
Hanover & Elm Grove	15	26	57.7
Hollingdean & Stanmer	8	19	42.1
Hove Park	11	19	57.9
North Portslade	11	14	78.6
Patcham	13	21	61.9
Preston Park	5	14	35.7
Queen's Park	4	17	23.5
Rottingdean Coastal	7	22	31.8
South Portslade	7	14	50.0
Westbourne	6	10	60.0
Wish	10	15	66.7
Withdean	10	24	41.7
Woodingdean	23	35	65.7

9.4 Location – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	7	10	70.0
East Brighton	5	10	50.0
Goldsmid	20	22	90.9
Hangleton & Knoll	26	33	78.8
Hanover & Elm Grove	25	26	96.2
Hollingdean & Stanmer	17	19	89.5
Hove Park	17	19	89.5
North Portslade	12	14	85.7
Patcham	18	21	85.7
Preston Park	13	14	92.9
Queen's Park	13	17	76.5
Rottingdean Coastal	15	22	68.2
South Portslade	11	14	78.6
Westbourne	9	10	90.0
Wish	10	13	76.9
Withdean	19	24	79.2
Woodingdean	29	35	82.9

9.5 Quality – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	8	10	80.0
East Brighton	8	10	80.0
Goldsmid	20	22	90.9
Hangleton & Knoll	26	33	78.8
Hanover & Elm Grove	24	26	92.3
Hollingdean & Stanmer	18	19	94.7
Hove Park	15	19	78.9
North Portslade	13	14	92.9
Patcham	15	21	71.4
Preston Park	13	14	92.9
Queen's Park	11	17	64.7
Rottingdean Coastal	18	22	81.8
South Portslade	14	14	100
Westbourne	10	10	100
Wish	11	13	84.6
Withdean	22	23	95.7
Woodingdean	33	35	94.3

9.6 Opening hours – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	7	10	70.0
East Brighton	6	10	60.0
Goldsmid	16	22	72.7
Hangleton & Knoll	24	33	72.7
Hanover & Elm Grove	20	26	76.9
Hollingdean & Stanmer	19	20	95.0
Hove Park	11	19	57.9
North Portslade	10	13	76.9
Patcham	18	21	85.7
Preston Park	10	14	71.4
Queen's Park	11	17	64.7
Rottingdean Coastal	13	22	59.1
South Portslade	11	14	78.6
Westbourne	9	10	90.0
Wish	9	13	69.2
Withdean	19	23	82.6
Woodingdean	31	35	88.6

9.7 Way child's individual needs are met – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	5	10	50.0
East Brighton	5	10	50.0
Goldsmid	19	22	86.4
Hangleton & Knoll	24	33	72.7
Hanover & Elm Grove	25	26	96.2
Hollingdean & Stanmer	16	19	84.2
Hove Park	15	18	83.3
North Portslade	12	13	92.3
Patcham	15	21	71.4
Preston Park	10	14	71.4
Queen's Park	12	17	70.6
Rottingdean Coastal	15	22	68.2
South Portslade	12	14	85.7
Westbourne	9	10	90.0
Wish	9	15	60.0
Withdean	19	23	82.6
Woodingdean	28	35	80.0

9.8 Flexibility – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	5	10	50.0
Goldsmid	10	22	45.5
Hangleton & Knoll	16	33	48.5
Hanover & Elm Grove	12	26	46.2
Hollingdean & Stanmer	7	19	36.8
Hove Park	8	19	42.1
North Portslade	10	14	71.4
Patcham	8	21	38.1
Preston Park	4	14	28.6
Queen's Park	7	17	41.2
Rottingdean Coastal	5	22	22.7
South Portslade	7	14	50.0
Westbourne	7	10	70.0
Wish	5	14	35.7
Withdean	6	23	26.1
Woodingdean	25	35	71.4

9.9 Choice – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	6	10	60.0
East Brighton	6	15	40.0
Goldsmid	9	22	40.9
Hangleton & Knoll	17	33	51.5
Hanover & Elm Grove	15	25	60.0
Hollingdean & Stanmer	12	19	63.2
Hove Park	9	19	47.4
North Portslade	10	14	71.4
Patcham	6	21	28.6
Preston Park	7	14	50.0
Queen's Park	9	17	52.9
Rottingdean Coastal	6	21	28.6
South Portslade	6	14	42.9
Westbourne	8	10	80.0
Wish	7	14	50.0
Withdean	8	23	34.8
Woodingdean	23	35	65.7

9.10 Childcare arrangements overall – very or fairly satisfied

Ward	Number	Total	Per cent
Brunswick & Adelaide	7	10	70.0
Goldsmid	14	22	63.6
Hangleton & Knoll	24	30	80.0
Hanover & Elm Grove	22	26	84.6
Hollingdean & Stanmer	17	19	89.5
Hove Park	13	19	68.4
North Portslade	10	14	71.4
Patcham	15	21	71.4
Preston Park	10	14	71.4
Queen's Park	10	17	58.8
Rottingdean Coastal	14	22	63.6
South Portslade	10	14	71.4
Westbourne	9	10	90.0
Wish	9	15	60.0
Withdean	19	23	82.6
Woodingdean	27	35	77.1

10. Respondents who would like to use childcare at a different time

45.2 per cent of respondents would like childcare at a different time.

Time	Number	Per cent of respondents
During the school holidays	88	21.8
7 am to 8 am	79	19.6
After 6 pm	67	16.6
3 pm to 6 pm	62	15.4
Saturday childcare	42	10.4
8 am to 9 am	31	7.7
Overnight	29	7.2
Sunday childcare	20	5.0
Before 7 am	14	3.5

10.1 Childcare at different time by age of child

35.7 per cent of respondents using childcare with a child under the aged of five would like to use childcare at a different time

Children aged 0 to 4		
Time	Number	Per cent of respondents
7 am to 8 am	41	50.6
During the school holidays	27	33.3
After 6 pm	26	32.1
3 pm to 6 pm	19	23.5
Saturday childcare	16	19.8
8 am to 9 am	12	14.8
Overnight	8	9.9
Sunday childcare	7	8.6
Before 7 am	5	6.2

50.3 per cent of respondents using childcare with a child aged five to 11 would like to use childcare at a different time

Children aged 5 to 11		
Time	Number	Per cent of respondents
During the school holidays	49	57.6
After 6 pm	35	41.2
3 pm to 6 pm	34	40.0
7 am to 8 am	34	40.0
Saturday childcare	19	22.4
8 am to 9 am	17	20.0
Overnight	12	14.1
Before 7 am	9	10.6
Sunday childcare	9	10.6

45 per cent of respondents using childcare with a child aged 12 to 14 would like to use childcare at a different time

Children aged 12 to 14		
Time	Number	Per cent of respondents
During the school holidays	8	88.9
3 pm to 6 pm	7	77.8
After 6 pm	5	55.6
7 am to 8 am	4	44.4
Overnight	4	44.4
Saturday childcare	4	44.4
Sunday childcare	3	33.3
8 am to 9 am	1	11.1

11. How respondents find childcare information

Source	Number	Per cent of respondents
Friends/family	174	60.0
Internet	136	46.9
School	108	37.2
Local advertising (leaflet, poster, local newspaper)	80	27.6
Social media (Facebook, Twitter)	74	25.5
Brighton & Hove Family Information Service/Family Services Directory	64	22.1
Brighton & Hove city council website	36	12.4
Library	17	5.9
Children's centre	14	4.8
Employer	10	3.4
Health service (health visitor, midwife, GP)	10	3.4
Other	9	3.1

12. Reasons for using childcare¹⁰

Reason	Number	Per cent of respondents
So that I can work	252	86.3
So that my child/children can take part in different activities	152	52.1
So that my child/children can make friends	125	42.8
For my child/children's educational development	123	42.1
Because my child/children enjoy it	108	37.0
So that I can go shopping/attend appointments/socialise	51	17.5
So that I can look after the home or other children	40	13.7
So that I can study/train	22	7.5
So that I can look for work	9	3.1
Respite	7	2.4
For emergency care only	5	1.7
Other	3	1.0

13. Help with childcare costs

Type of Funding	Total	Per cent of respondents
Free childcare for two, three and four year olds	92	47.9
Employer childcare vouchers	88	45.8
Tax free childcare	30	15.6
Childcare element of Working Tax Credit	28	14.6
Universal Credit	8	4.2

¹⁰ Insufficient responses to break data down demographically

14. Free Childcare for Two, Three and Four Year Olds

Number of respondents with a child aged two, three or four = 145

14.1 Awareness of free childcare

15 hours a week for some two year olds	Number	Per cent
I am not eligible for this childcare	72	62.6
I am eligible and I use this childcare	9	7.8
I was not aware of this childcare	4	3.5
I am eligible but do not use this childcare	2	1.7
Total	115	100

15 hours a week for all three and four year olds	Number	Per cent
I am eligible and I use this childcare	67	55.4
I am not eligible for this childcare	13	10.7
I am eligible but do not use this childcare	9	7.4
I was not aware of this childcare	3	2.5
I don't know if I am eligible for this childcare	3	2.5
Total	121	100

30 hours a week for some three and four year olds	Number	Per cent
I am eligible and I use this childcare	54	41.5
I am not eligible for this childcare	38	29.2
I am eligible but do not use this childcare	10	7.7
I don't know if I am eligible for this childcare	10	7.7
I was not aware of this childcare	5	3.8
Total	130	100

14.2 Reason respondents eligible for free childcare did not use it

Reason	Number
Child is not old enough yet (has not reached term after second or third birthday)	4
Will be charged additional fees for using free hours	2
Cannot find a provider who will offer free hours	2
Prefers to have child at home	2
Child's nursery will not offer 30 hours free childcare and respondent does not want to move child	1
Respondent does not know how to access it	1
The free hours do not fit around work	1
Total	13

14.3 Satisfaction with free childcare times

76.3 per cent of respondents strongly agreed or tended to agree that they were happy with the free childcare session times they had been offered

I am happy with the free childcare session times I have been offered	Number	Per cent
Strongly agree	38	39.2
Tend to agree	36	37.1
Neither agree nor disagree	10	10.3
Tend to disagree	7	7.2
Strongly disagree	6	6.2
Total	97	100

14.4 Ease of finding free childcare

70.2 per cent of respondents strongly agreed or tended to agree that it was easy for them to find free childcare

It was easy for me to find free childcare	Number	Per cent
Strongly agree	34	36.2
Tend to agree	32	34.0
Neither agree nor disagree	11	11.7
Tend to disagree	9	9.6
Strongly disagree	8	8.5
Total	94	100

14.5 Satisfaction with choice of providers

64.6 per cent of respondents strongly agreed or tended to agree that they were happy with the choice of providers of free childcare

I am happy with the choice of providers of free childcare	Number	Per cent
Strongly agree	31	32.3
Tend to agree	31	32.3
Neither agree nor disagree	17	17.7
Tend to disagree	9	9.4
Strongly disagree	8	8.3
Total	96	100

14.6 Paying for additional hours

72 respondents (69.9 per cent) paid for additional hours to top up their free childcare and the reasons given were as follows

Reason for paying for additional hours	Number	Per cent
I need more hours than the free ones offered in order to work/train	47	66.2
The way my childcare provider offers their sessions means that I need to purchase additional hours in order to get the free ones	31	43.7
I want my child to attend childcare for more than just the free hours	12	16.9
Other	4	5.6
Provider charges top up fees	2	2.8

14.7 30 hours free childcare improving family finances

70 per cent of providers agreed or tended to agree that 30 hours free childcare had improved their family's finances

30 hours free childcare has improved my family's finances	Number	Per cent
Strongly agree	29	41.4
Tend to agree	20	28.6
Neither agree nor disagree	9	12.9
Tend to disagree	7	10.0
Strongly disagree	5	7.1
Total	70	100

14.8 30 hours free childcare enabling increase in hours of work

42.3 per cent of respondents agreed or tended to agree that 30 hours free childcare had enabled them to increase their hours of work

30 hours free childcare has enabled me to increase my hours of work	Number	Per cent
Strongly agree	14	26.9
Tend to agree	8	15.4
Neither agree nor disagree	16	30.8
Tend to disagree	6	11.5
Strongly disagree	8	15.4
Total	52	100

14.9 30 hours free childcare enabling starting work

30 per cent of respondents strongly agreed or tended to agree that 30 hours free childcare had enabled them to start work

30 hours free childcare has enabled me to start work	Number	Per cent
Strongly agree	5	12.5
Tend to agree	7	17.5
Neither agree nor disagree	13	32.5
Tend to disagree	8	20.0
Strongly disagree	7	17.5
Total	40	100

14.10 Using more than one childcare provider

11 respondents (10.7 per cent) received free childcare from more than one provider, and the reasons given were as follows

Reason for using more than one provider	Number
I use one provider as wraparound care for my main provider which is only open limited hours	4
I could not get all the free hours I was eligible for at my preferred provider	3
I like my child to experience different kinds of provision, for example home-based care as well as a nursery or pre-school	2
Child has SEND	1
Other	1
Total	11

14.11 Respondents paying for additional services

40 respondents (59.7 per cent) paid extra for food such as breakfast, lunch or snacks, and 26 respondents (41.9 per cent) paid extra for special classes or outings

15. Respondents Who Did Not Use Childcare

133 respondents did not use childcare

15.1 Reason for not using childcare

Reason	Number	Per cent of responses
I am at home to look after my children	42	33.1
The cost is too expensive	41	32.3
My children are at school and my work fits around school hours	40	31.5
I cannot earn enough to make it worthwhile financially	23	18.1
My children are old enough to look after themselves	21	16.5
I cannot find childcare that meets my child's special needs	21	16.5
My partner is at home to look after my children	13	10.2
There is no childcare available for my children's age	11	8.7
Other, please give detail below	11	8.7
I only need childcare on an occasional basis and this is not available	11	8.7
I cannot find the flexible childcare I need	8	6.3
I do not trust anyone to care for my children	7	5.5
I cannot find childcare that fits my working hours	5	3.9
I previously used childcare and was not happy with it	2	1.6
Childcare is not welcoming to me and my family	2	1.6
Childcare is in the wrong location or too difficult to get to	2	1.6

15.2 Consequence of lack of childcare

Lack of childcare is preventing respondent from	Number	Per cent of responses
	Number of responses	Per cent of responses
Working longer hours	42	51.2
Returning to work	26	31.7
Working more flexibly	24	29.3
Entering education or training	19	23.2
Changing jobs	18	22.0

15.3 Other comments about childcare

178 respondents made additional comments about childcare¹¹

Comment	Number	Per cent of responses
High cost of childcare and impact on work and family life/finances	73	41.0
Opening hours of childcare are insufficient, particularly for school-age children	34	19.1
Difficulty finding childcare or enough childcare for children with SEND/limited one to one support	31	17.4
Hard to find childcare for older children (including with SEND) and particularly in the summer holidays	20	11.2
There is not enough choice of childcare, long waiting lists, not in the right location near home	17	9.6
More flexible childcare is needed, including ad hoc, and term-time only provision	15	8.4
Free entitlements should be completely free with no restrictions or additional charges	13	7.3
There should be more free childcare , e.g. for younger children, and eligibility criteria should be expanded	11	6.2
There should be more help with childcare costs , particularly for those no in receipt of benefits	11	6.2
Happy with quality of child's childcare or childcare in the city in general	10	5.6

16. Additional demographic data

16.1 Sexuality

Sexuality	Number	Per cent
Heterosexual	392	96.3
Bisexual	9	2.2
Lesbian	6	1.5
Total	407	100

¹¹ 10 or more comments on a particular topic only

16.2 Religion

Religion	Number	Per cent
No religion	213	50.8
Christian	136	32.5
Other	70	16.7
Total	419	100

16.3 Disability

Disabled	Number	Per cent
No	372	88.6
Yes	48	11.4
Total	420	100

16.4 Type of disability

Disability	Number	Per cent of responses
Mental health condition	21	45.7
Long-standing illness	20	43.5
Physical impairment	18	39.1
Sensory impairment	5	10.9
Autistic spectrum	1	2.2
Learning disability/difficulty	1	2.2

16.5 Carer

Carer	Number	Per cent
No	316	74.4
Yes	109	25.6
Total	425	100

16.6 Caring for

Caring for	Number	Per cent of responses
Child with special needs	92	84.4
Parent	12	11.0
Other family member	7	6.4
Partner/spouse	5	4.6

16.7 Armed forces service

Armed forces service	Yes	Per cent
Member of a current or former service man or woman's immediate family/household	10	2.5
Served in UK armed forces in the past	4	1.0
Currently serving in UK armed forces (including reservists or part-time service)	1	0.2

