Brighton and Hove Children’s Hearing Services Working Group (CHSWG)



  

Minutes of meeting held on 06.07.2017

Present – Virginia Harvey; Alyson Davies; Anna Jenkins; Vanessa Sharp; Naomi Austin; Sul Regan Eva Jolly; Caroline Palmer; Lara

Apologies – Janine Blundell, Angie Ward; Polly Strauss

Agenda:-

* Service updates
* Ideas for what we need to do next as a group (brainstorming)

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| Item | Detail | Action |
| 1 | **Service updates**-**Community audiology** – Vanessa – IQUIPS accredited: this has been hard work for 18 months but very positive for the service. It has been a good tool to use and brought everyone together. The assessors said that they provide ‘a very good experience for all the patients’. Vanessa said that it had also been good for staff morale.**SNS –** Sul – in response to the request for clearer info to parents re the additional activities provided by the SNT by the parent reps at the last meeting, Sul has organised a mail shot to all of the preschool and primary parents. This included a letter but also flyers, made by Caroline, for all of the events. From now, these will be part of a ‘welcome pack’ that Sul will give to families when they first come on to caseload. We discussed again the idea raised at the pan sussex network meeting that these events could be opened out to east and west sussex – Sul will send out the info to the team leaders there.**NDCS –Eva –** Local offer on website – would be good to be linked to SNT website.Free social care advisory service – there is a lack of knowledge and understanding of social issues for Deaf children. Advice is given re assessment of a child / benefits/ PIPS / resources. It is sent out to social care teams across the country. Aimed at professionals, not parents.Vanessa queried being able to find leaflets on the NDCS website – Eva will follow up with web team.**Parents** – Alyson and Anna – 1. attended a meeting ‘how to improve social and health services’ interaction with deaf people’. Anna spoke to Jane Lodge, head of Participation and Care Commissioning group of the voluntary sector. Raised concern re the paediatric dept moving to the Alex. Jane asked for parents to email complaints which Anna and Alyson have been encouraging with help from the NDCS. Vanessa commented that the problem seems to be at the Trust level – it would be good to approach the head of the trust. Going forward: Anna and Alyson will monitor the number of responses; meet with the NDCS campaign team; meet with head of commissioning. Could a letter be sent from CHSWG?; Board meeting – PACC parents can take the issue to the BSUH trust board meeting to raise concern?2. PACC parents have been asked to write something in the AMAZE letter.3. Ideas discussed re use of money from PACC - £200 per year if attending 6 focus groups per year. Agreed that a website would be suitable use of the funds, to include: signposting to parents; news updates; links to social events; ‘survey monkey’ suggested to engage young people.**Health Visitor** – Lara – concern has been raised about the services leaving Hove. Vanessa explained that due to safeguarding and noise levels there had been no testing there for 2 years, but no complaints received.Youtube video re CHSWG and hearing services not being promoted / publicised – more information needed.Early Help Plans – these are now part of Front Door for families and the Integrated Team for Families (ITF). Anyone can complete an Early help referral – it does not have to be the health visitor. The professional most involved should be doing the assessment. Ange ward can lead on EH plans where there are multiple health concerns.**SLT** – Virginia – moving to system 1 (paper free) so SALT not available for most of September – goes live sept 19th.NDCS |  |
| 2 | Pan Sussex Network Meeting: 1. Discussion about whether parents should attend? Or one rep form each chswg rotate attendance? Or a parent attends for part of meeting? It was agreed that the parent voice comes through the CHSWG feedback – agreed by Alyson, who also added that agenda items could come from pacc website could be added.
2. Pan sussex training – eg counselling training / issues around teenagers etc – cost could be split between services. NDCS can do bespoke training.
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| 3 | CHSWG moving forward – Naomi – 1. Chswg needs to be on council website (sul will update this)
2. VH: need to look again at care pathway. Eva – Leeds research could be useful. Separate working group could be created to look at this then bring to the CHSWG? Care should be comparable across sussex. This could be raised with the pan sussex network. Outcome: develop one leaflet for parents across sussex.
3. Training re deaf awareness – pan sussex to increase parental attendance? Vanessa drew attention to the NDCS ‘my life my health’ videos on youtube re deaf awareness / mental health issues.
4. Working together – models in other teams?
5. Who attends chswg – anyone else to invite? – social services – ask Mo who to invite; local deaf children’s society; ENT; Mo; Tom Bewick (councillor)? SNT – mailshot parents in the autumn term NDCS flyer to invite parent reps.
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**Future Dates**:- Thursday November 2nd 2017 10-12 Stapley Road offices of Sensory Needs Team..