

# Training & Commissioning News

for the Independent & Voluntary Care Sector based in Brighton & Hove – Feb 2015

## The Care Act for Providers

The national Care & Support Reform Board have produced a power point presentation specifically for providers which covers all aspects of the legislation and concludes with some general implications for providers. It is accessible at the following link.

[www.local.gov.uk/care-support-reform/-/journal\\_content/56/10180/6527719/ARTICLE](http://www.local.gov.uk/care-support-reform/-/journal_content/56/10180/6527719/ARTICLE)

This site also contains a list of support tools that are being developed specifically for providers.

## The Sussex Multi Agency Safeguarding Adults Policy and Procedures

The policy and procedures are currently being rewritten ready for launch on 1<sup>st</sup> April. With the Care Act come new duties on everyone working with adults at risk of harm or abuse, so the Policy and Procedures now need updating to reflect this.

The Care Act also puts an emphasis on 'Making Safeguarding Personal', putting the focus on the person, their goals, wishes and desired outcomes from the safeguarding actions. You will notice significant changes to the safeguarding process, so keep an eye out for any launch events as we move towards April, in order to keep yourself and your team and colleagues fully informed. Don't forget, a change to the procedures may also mean a change to any training for staff that is delivered.

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## Training Programme

1 April - 31 July 2015

The training schedule for April to July will be circulated mid February.

For courses from September 2015 we are working to move to an online self service booking system. This will mean the way we organise and advertise training will change to include:

- Online catalogue, booking and course tracking
- Direct access to elearning
- Reminders when certificates will expire
- Access to individual and team training reports
- Ability to record other learning activities on your or your employees records
- Online feedback and storage for certificates and hand-outs
- Subscription to selected marketing

Further information will be available soon



## Learning Disability Review

In October 2014 a Learning Disability Review took place to inform the shape and future direction of the commissioning and provision of Learning Disability services in the City.

Following this review a new Strategy for Adults with Learning Disabilities has been developed in partnership with key stakeholders, including people with learning disabilities and family carers, which puts the needs and aspirations of people with learning disabilities at the heart of our planning

**"A Good, Happy & Healthy Life"**, Adults with Learning Disabilities in Brighton & Hove, will be presented to the Health & Well-Being Board on the 3<sup>rd</sup> February for approval. Once agreed as the new strategic direction, work will start to develop a Delivery Plan to take forward the new Strategy.

## Social Care Showcase

18<sup>th</sup> March 2015

Brighton Racecourse

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# PASA Network

## Practitioners Alliance for Safeguarding Adults

- ✓ Meet colleagues from cross sector organisations
- ✓ Two-way feedback with Brighton & Hove Safeguarding Adult Board
- ✓ Help promote positive outcomes for Adults at Risk
- ✓ Hear from key speakers about current issues and legislation updates
- ✓ Share ideas, materials, ask advice for inducting / training members of staff
- ✓ Free opportunity for care workers and other professionals at any level



The network is supported by PASA (Practitioners Alliance for Safeguarding Adults) who support other networks around the country helping to develop practice-based interventions and to generate positive outcomes in working with vulnerable adults. For more information about PASA UK visit <http://www.pasauk.org.uk/home>

The network has been running for 8 years and over the last year the PASA group have invited speakers and identified key topics including; updates on legal changes such as the Care Bill, case study discussion on Self Neglect; and feedback from the local Safeguarding Adults Board

The local PASA meeting is a friendly, self managed group which provides a great opportunity for learning and discussing common issues. Future planned meeting dates are on Mondays 2-3.45pm:

**9<sup>th</sup> March, 15<sup>th</sup> June, 28<sup>th</sup> September, 14<sup>th</sup> December**

email [michelle.jenkins@brighton-hove.gov.uk](mailto:michelle.jenkins@brighton-hove.gov.uk) for further details and to be added to the mailing list

## Social Care Showcase 2015

### 'Challenges and Opportunities of Working Together'

18<sup>th</sup> March 2015 – Brighton Racecourse

The free seminar programme is currently being finalised. Confirmed speakers include:

**Ray James**, Vice President, ADASS; **Andrea Sutcliffe**, Chief Inspector for Adult Social Care, Care Quality Commission (CQC); **Dr Glen Mason**, Director of People, Communities and Local Government, Department of Health; **Vic Rayner**, Chief Executive Officer, SITRA; **Christine Maclean**, Safeguarding Adults Consultant and Trainer, Heartstone Consultancy; **Des Kelly**, OBE, Executive Director, National Care Forum; **Debbie Sorkin**, National Director of Systems Leadership at the Leadership Centre; **Duncan White**, Senior Campaigns Officer, UKHCA; **Professor Rhidian Hughes**, Head of Social Care, Centre for Workforce; **Karen Stevens and Marianne Davis**, Locality Managers, Skills for Care; **Pam Day**, Senior Partner, Insource; **Sarah Elliott**, Chief Nurse of the South, NHS; **Mei-Ling Huang**, Partner, QualitySolicitors Burroughs Day; **Hilary Woodhead**, Director, Support In Dementia

As always, Showcase's exhibition area offers the unique 'one stop shop' opportunity for you and your staff to get up to date information and advice on products and services from training providers and workforce development specialists, lawyers and professional services, business advisors, care associations and suppliers to the care industry.

The Showcase is supported by Brighton & Hove City Council, East and West Sussex County Councils, Surrey Care Association and commercial sponsorship partners.



**For full details and to book your place**  
[www.careshowcase.org.uk](http://www.careshowcase.org.uk)

# Citywide Connect

A new approach supporting Brighton and Hove residents to stay healthy, well and independent, developed by The Fed Centre for Independent Living (The Fed) is already showing positive results.



Brighton and Hove  
Clinical Commissioning Group

The idea, called Citywide Connect, brings together health and social care providers, voluntary and community sector activity providers (including faith groups), and private sector providers (such as care homes, care agencies and services, housing and activity providers). Against a backdrop of ongoing reductions in health and social care funding, the different agencies are developing innovative ways of working together to meet a growing demand for services.

Keith Beadle, Projects and Innovation Officer at The Fed says: "There is a great deal of activity in our city which supports adults with different needs, provided by a wide range of different organisations in different sectors. While many of them know each other, most of them won't have worked together in such a direct way before. Citywide Connect will make this happen, work out where there may be gaps in services and think of creative ways of meeting need."

A successful round of hub meetings in the autumn attracted a diverse range of frontline staff, ranging from pharmacists, to nurses, fire and rescue service staff, housing estate managers, Clinical Commissioning Group, police, community development workers, community and voluntary sector staff, and libraries. The meetings enabled workers to make new connections and discuss the challenges and difficulties each of them faced in their working days, around identifying and supporting older and isolated people.

An important part of the hub meetings was the commitment by all participants to make an action pledge; 99 pledges were made across the three hub events, with a further 16 made since. These ranged from making use of It's Local Actually, The Fed's online database of community activity, to meeting up with services, sharing each other's information with colleagues, or working together on joint projects.

To date, 44 pledges have been fulfilled, resulting in, for example, a sheltered housing provider inviting day centre staff to their team meeting to talk to them about what they do. Two more residents are now going to the day centre. An independent home care agency learned about a befriending scheme and referred a client to it. A local charity for blind people are working with a team from Brighton and Hove City Council to improve the way a tenancy service works with visually impaired and blind people.

Keith continued: "These are just a few examples of how Citywide Connect has had a direct and positive impact on people's lives; there are many, many more.

"In an environment where the care market is changing, and with the implementation of The Care Act 2014, Citywide Connect encourages partners to think creatively about how they can work together. And how they can ensure people who are, or who are at risk of becoming socially isolated, can become more connected with their communities. Because when they are connected, they are more likely to stay well, healthy and independent. There's no money for new work, so we have to be smart, creative and connected. Keeping people well and feeling supported is at the heart of what we all do; having closer connections across services should make this more viable and ultimately, less expensive".

[www.thefedonline.org.uk/citywide-connect](http://www.thefedonline.org.uk/citywide-connect)

<http://www.thefedonline.org.uk/local>

## The next round of hub will take place as follows and will include a working lunch:

**East locality hub– Wednesday 11<sup>th</sup> February**

10.30 – 14.00 Dorset Gardens Methodist Church, Brighton, BN2 1RL

**North/Central locality hub– Thursday 26<sup>th</sup> February**

10.30 – 14.00 Brighthelm Centre, North Road, BN1 1YD

**West locality hub - Thursday 5<sup>th</sup> March**

10.30 – 14.00 The Salvation Army, Conway Street, Hove. BN3 3LA

To find out more, or to book your place, please contact the Citywide Connect team on 01273 20 89 34, or email us at [citywideconnect@thefedonline.org.uk](mailto:citywideconnect@thefedonline.org.uk)

## CQC Provider handbooks for adult social care services

The Care Quality Commission (CQC) has confirmed how it will regulate, inspect and rate care homes and community adult social care in England. Following joint development, consultation and testing over the last eighteen months, CQC has issued documents called 'handbooks', which will help care providers to understand how they will be assessed and rated from now on.

Specialist teams, including trained members of the public, will inspect services, unannounced, against what matters most to the people who use them – are they safe, caring, effective, responsive to their needs, and well-led.

If you haven't seen them, the handbooks for community adult social care services, residential adult social care services and hospice services are available here:

<http://www.cqc.org.uk/content/adult-social-care#handbooks>

## Social Care Commitment website *New and improved*

This week the Social Care Commitment has launched their new and improved website. The new site will make it even easier for people to embed the commitment as it comes with new guidance and case studies which show how different organisations have embraced the commitment.

There is also a new and improved process that allows users to register and sign up at the same time, meaning the process is simplified and will take less time. The Social Care Commitment team would love to know what you think, so [take a look](#) and [share your thoughts](#).

## How can local authorities and SME care providers work better together?

The Department of Health has commissioned the Institute of Public Care (IPC) at Oxford Brookes University to develop a Market Shaping Toolkit to promote innovative work between local authorities and SME care providers, to be published this spring.

There is a strong emphasis on case studies and current evidence of what works, so they need your help to ensure that the best practice and ideas on the ground make it into the toolkit. We hope you will help in two ways:

1. Are you a smaller care provider? There is an electronic questionnaire that we'd be grateful if someone from your organisation could complete. It should take no more than 15 minutes to complete and can be found at <https://www.surveymonkey.com/r/PPTNB6B>. We are asking you to fill this in by Friday 20<sup>th</sup> February.
2. **Are you involved in any active provider forums or networks** that are meeting before the end of February? IPC are seeking to engage with a number of forums to identify key issues and areas of success in relation to market shaping and innovation with SMEs. Please let IPC know if you have an active local or regional provider forum they could speak to.

Responses to item 2 above should be sent to [marketshaping@brookes.ac.uk](mailto:marketshaping@brookes.ac.uk) and IPC would be pleased to have any of your other ideas and queries to that same address.

If you would like to find out more about the market shaping toolkit, please visit the [IPC website](#). The website invites SME providers to complete a survey and invites examples of innovation in the sector.

## Carers Training – Older People

Oral Health Training opportunities are available from the Oral Health Promotion Team, part of The Special Care Dental Service in Brighton & Hove. Members of the Oral Health Promotion Team are able to visit your care home and deliver practical and informative oral health advice to carers.

Oral Care can be overlooked; however it can be crucial to residents feeling of wellbeing and quality of life.

The training sessions will enable and train care home staff to improve their knowledge of how to achieve better oral health for older people and be shown various techniques for improving mouth care.

### Cost: Free

For further information please contact The Oral Health Promotion Team on 01273 267345 email: [debbie.robinson@nhs.net](mailto:debbie.robinson@nhs.net)

## The Mental Capacity Act (MCA) and care planning

SCIE has published a report on The Mental Capacity Act (MCA) and care planning which aims to show commissioners and providers of care how to embed the principles of the MCA into care and support planning across the board. It is available here:

<http://www.scie.org.uk/publications/reports/70-mental-capacity-act-and-care-planning/>

## Contact us

tel: 01273 29 6185 / 6184 / 5103

e-mail:

[coursesforcare@brighton-hove.gov.uk](mailto:coursesforcare@brighton-hove.gov.uk)

## Dates for your Diary

10 Feb am	Telecare awareness/ prescribers
23 Feb am or pm 25 Feb pm	Decision making in dementia care
27 Feb pm	Medication, management & audit (for care homes)
5 March	Dealing with conflict & aggression
24 March am	Pressure Area Care
4 March	Person centred active support
6 March am	Intro to epilepsy
18 March	Social Care Showcase
14 April	Food & Nutrition

Please visit [www.brighton-hove.gov.uk/asctraining](http://www.brighton-hove.gov.uk/asctraining) for a training request form and to download the full training schedule



Brighton & Hove  
City Council