

Training & Commissioning News

for the Independent & Voluntary Care Sector based in Brighton & Hove- May 2014

FORTHCOMING EVENT FOR ALL CARE HOME PROVIDERS!

Dear Care Home Providers,

A date for your diary! You are warmly invited to the forthcoming Care Home Forum to be held on Thursday 29th May 2.00 to 4.30pm, at Blind Veterans UK, Greenways, Ovingdean, Brighton. East Sussex, BN2 7BS

The event will be chaired by Denise D'Souza who will also give a Council update. Gill Brooks (Clinical Commissioning Manager) will give a presentation on 'Better Care', and other speakers will include the Care Quality Commission, Paul Martin (General Manager – Hospital Assessment) who will run a session on hospital discharges, and Philip Letchfield (Head of Performance) who will give a brief update on The Care Bill.

It is anticipated that it will be an informative and stimulating event, and your attendance is both recommended and encouraged.

Care and Support Reforms

The Care Bill is currently making its way through Parliament. The legislation is a milestone revision of social care law.

The Department of Health has partnered with the Local Government Association (LGA) and the Association of Directors of Adult Social Services (ADASS) to deliver a programme of work to support this. There is some valuable information about the Bill and programme of support here:

<https://socialcare.blog.gov.uk/2014/02/07/care-and-support-reform-supporting-implementation/>

A new website and bulletin service has also been launched: <http://www.local.gov.uk/care-support-reform>

See Inside...

Care homes the extended offer – Ensuring quality services for children and adults with behaviour that challenges – Online policies and procedures manual - New NICE guidance for medication in care homes – CQC to inspect on the MCA – In brief – Social Care Showcase Success – Free community event – dates for your diary

Workforce Development Programme April 2014 – March 2015



For independent & voluntary sector adult social care **managers, senior staff, care workers and carers** based and working in Brighton & Hove

Cover Artwork by: Ozer Image 'Underwater' - a collaborative art work from BHCC Learning Disability Day Options OI: ArtCollective

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The new Workforce Development Programme is now available. The programme offers around 100 different course titles and development opportunities including:

- Health & safety courses
- Specialist training for mental health, learning disability and older people's services
- Management and Diplomas
- Medical conditions
- Safeguarding, MCA, DoLS, self neglect
- Telecare ... and more

Please visit www.brighton-hove.gov.uk/asctraining to download a copy

Contact Details

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coursesforcare@brighton-hove.gov.uk

Contracts tel: 01273 296207

Care homes – *the extended offer*

Many care homes are well placed to extend their offer of care to the wider community. They might consider a range of different options. These could include; a lunch club; time in the home plus tea; bath, shower and pampering; overnight stay with breakfast

These are just examples. Different homes may have different ideas.

Residents and other stakeholders eg staff, residents and people living locally could help determine the offer. Some care homes don't have enough space to invite others to join in with them. Others may welcome the additional stimulation new people bring with them.

Of course new activity will help with costs and showcase what care homes have to offer potential residents. Different care homes will charge different prices. Some will wish to attract self funders; others will want to target people who use personal budgets.

Some care homes will want to offer booked sessions for groups only. Other will support individuals to come in with a PA or carer to use facilities eg a bath. The options are varied and each care home has to do what is right for them.

If you are thinking about doing this. You can advertise your activity free of charge on ***It's Local Actually***. Simply follow the link below and click on "Register".

<http://www.thefedonline.org.uk/local>

Ensuring quality services for children and adults with behaviour that challenges

'Ensuring quality services: core principles for the commissioning of services for children, young people, adults and older people with learning disabilities and/or autism who display or are at risk of displaying behaviour that challenges' has been produced in response to Action 19 of Transforming Care: A national response to Winterbourne View Hospital; and restates a model of care which is known to represent best practice.

Its aim is to support the commissioning of high quality and safe services which meet the needs of children, young people, adults and older people with learning disabilities and/or autism who display or are at risk of displaying behaviour that challenges, together with the needs of their families, throughout the life course.

Locally commissioners are working with providers and professional stakeholders to discuss how to ensure these core principles are embedded in commissioning of local services. In the meantime all providers of services to adults with learning disabilities and/or autism are strongly encouraged to read the following guidance and consider how their services meet these core principles

http://www.local.gov.uk/place-i-call-home/-/journal_content/56/10180/5971490?_56_INSTANCE_0000_templateld=ARTICLE

Any questions or feedback to Mark.Hendriks@brighton-hove.gov.uk 01273 293071

B&HCC Adult Social Care On-line Policies & Procedures Manual:

Brighton & Hove City Council Adult Social Care has opened access to Tri-x their On-line Policies & Procedures Manual.

The manual provides:-

- information, policies, procedures under relevant headings and structured chapters
- individual 'team sites' for nominated staff teams
- more detailed descriptions of ASC teams, integrated ASC and health teams and functions
- useful links to web pages on our external website as well as corporate policies

To access Tri-x please visit:

<http://brightonadults.proceduresonline.com>

The Care Quality Commission to inspect on The Mental Capacity Act

Following a number of reports from the CQC highlighting patchy and inconsistent implementation of the Mental Capacity Act (MCA) the CQC has announced that it will routinely check on the implementation of the MCA as part of their inspections.

Chief executive David Behan said; “We expect more focus on reducing the restraint and restriction of vulnerable people lacking capacity”

“We want to ensure people who are unable to consent to treatment because they lack capacity receive high quality care as a fundamental part of health and care services. While there has been an increase in the use of DoLS there is still much more that needs to be done to ensure people are appropriately cared for”

“This year, CQC is strengthening its approach to monitoring this legislation and we will be working more closely with local authorities to support them in their roles as supervisory bodies.”

So whilst the focus will be on restrictive practices and deprivation of liberty expect the CQC to ask questions about the MCA.

In addition to training on restrictive practices and safeguarding adults we offer a range of training on the MCA including:

- MCA Briefing – All Staff
- DoLS Briefing – Provider Managers of registered services and staff working in services where there is a DoL in place.
- There is also an MCA Capability Framework to help staff understand their role and undertake critical reflection available at www.brighton-hove.gov.uk/asctraining

New NICE Guidance for Medication in Care Homes

NICE have recently published guidance which provides recommendations for good practice on the systems and processes for managing medicines in care homes

Care home managers should have a care homes medicines policy which they review to make sure it is up to date and is based on current legislation and the best evidence available.

The policy should include -

- Sharing information about a resident’s medicines, including when they transfer between care settings
- Ensuring that records are accurate and up to date
- Identifying , reporting and reviewing medicines-related problems
- Keeping residents safe (safe guarding)
- Accurately listing a resident’s medicines
- Reviewing medicines (medicines review) and ordering medicines
- Receiving, storing and disposing of medicines
- Helping residents to look after and take medicines themselves (self-administration)
- Care home staff administering medicines to residents, including staff training and competence requirements
- Care home staff giving medicines to residents without their knowledge (covert administration)
- Care home staff giving non-prescription and over – the counter products to residents (homely remedies) ,if appropriate

Opus is able to review existing policies and make recommendations and amendments to ensure that your policy is in line with the latest guidance. Please visit our website at www.opuspharmserve.com or email us at info@opuspharmserve.com . Also see the Workforce Development Programme for the range of medication training programmes available

In Brief

Safer People Handling Basic Awareness and Refresher

Appropriate clothing and footwear

We have received a number of reports regarding participants attending the Safer People Handling Basic Awareness and Refresher training wearing open toed sandals, slippers and high heel shoes. As the training includes moving and using mobile hoists there is a risk that participants could sustain injuries if they are not wearing suitable sturdy, flat footwear which covers the whole of the foot. Our joining instructions remind participants to wear appropriate shoes to minimise risk of injury.

Please could you remind staff that they must dress appropriately to attend training particularly for courses involving physical activities, such as Safer People Handling and First Aid.

Staff may be turned away due to health and safety reasons which would incur a non-attendance charge being applied.

Food Safety – Oral Papers

We are getting an increasing demand for people requesting an oral assessment on Food Safety training.

As requested in the course joining instructions, if an oral paper is required we will need a minimum of 5 working days notice. Failure to mention this on booking or in advance of training may mean we will not be able to provide this service.



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Driving up the Quality of Adult Social Care at The Surrey & Sussex Social Care Showcase 2014

Improving the quality of local adult social care provision was high on the

agenda for over 600 care providers who came to **The Surrey & Sussex Care Showcase**, the region's biggest business and training event for adult social care organisations. (Brighton Racecourse, Tuesday 11 March)



With this year's theme '*Driving Up the Quality of Social Care*' the Showcase's free seminar programme was the main draw for many care providers. Andrea Sutcliffe, the new Chief Inspector of Adult Social Care at the Care Quality Commission gave a keenly anticipated keynote speech exploring the changes to CQC inspections and how care home owners and managers can get involved in shaping CQC's new approach. Paul Richardson from the Department of Health gave delegates an update on the passage of the Care Bill through Parliament and outlined the government's plans to implement wide ranging reforms to the care and support system. David Pearson, Vice President of ADASS (Association of Directors of Adult Social Services) looked at the issues facing providers trying to improve quality in challenging times. Other top level speakers included Debbie Sorkin from National Skills Academy; Professor Andrew Kerslake from the Institute of Public Care; Elaine Cass from Social Care Institute for Excellence (SCIE) and Dame Philippa Russell DBE from the Standing Commission on Carers.

A wide range of exhibitors offering legal, financial and other business services, training opportunities and products and services for the care sector was available in Showcase's extensive exhibition area. This year's event was officially opened by Cllr Bill Randall, Deputy Mayor of Brighton and Hove.

This has been our most successful Showcase ever, proving that we can attract influential figures and decision makers from government and statutory bodies to help keep local providers up to date and at the forefront of high quality care provision. The feedback we have had from care providers for this year's event has been very encouraging and we intend to keep building on this success. Care Showcase plays an important role in helping us highlight and share all the good practice that goes on day by day, year by year within the adult social care sector in Brighton & Hove, Sussex and Surrey

The Care Showcase 2014 was sponsored by Lloyds Bank and supported by Brighton & Hove Council, Surrey Care Association, East and West Sussex County Councils. The event's media partners were Care Management Matters and Care Choices.

Dates for your Diary

4 th June	Advanced Dementia	26 th June pm	Self neglect
11 th June pm, 17 th June am	Safeguarding Adults Basic Awareness	12 th June	Managing Risks and behaviours with the least restrictive practices
20 th June pm	Safeguarding Adults Update	27 th June am	Telecare
23 rd June	Food Safety Level 2	25 th June am	Falls Prevention
9 th June am or pm	Care & Control of Medicines	25 th June pm	Pressure area care
16 th June am	Managing medicines for people with Dementia	20 th June am	Into to Epilepsy inc LD
13 th June	Dealing with conflict and aggression	19 th June	Person Centred Active Support (LD)
26 th June	Ageing process		
13 th June am	MCA		

Please visit www.brighton-hove.gov.uk/asctraining for a training request form to download the full detailed training programme

FREE COMMUNITY EVENT “DEMENTIA AWARENESS AND SUPPORT”

Thursday 22th May 2014, 10am to 4pm

Wondering what support there is for people with dementia?
What support is there for carers of people with dementia?
Wondering who you can talk to?
You are not alone!

EVERYONE WELCOME

Come and join us at Salvation Army Hall,
Leybourne Road, Bevendean, Brighton, BN2 4LT

Meet and talk to some of the support services in Brighton.
Teas and Coffees in the morning and a lovely buffet will be served. Event Hosted by Partridge House for more information please contact John Howgate or Jason Langley on:
01273 674499



Dignity Champions and Quality Assurors Meetings

If want to know more or have any questions about the meetings, please contact Sara Fulford on 295036

Dignity Champions from Older People's Care Homes	3 rd June 2-4pm	Kings House
Dignity Champions from Home Care services	18 th May 2-4pm	Wayfield Ave
Care Home Quality Assurors	10 th June 2-4pm	Kings House