

homing in

www.brighton-hove.gov.uk/council-housing

Winter 2011



Linda King,
Chair of Essex Place
Tenants Association,
with her beloved
'H' and Goldie.
Read about the
Housing Tenancy
Team's RSPCA award
and why a dog is
not just for Christmas
on page 14

In this issue

Tweet success for City Assembly

Board talk from Seaside Community Homes

More career choices for Mears Apprentices

High rise heroes at Theobold House

Get ready, get set for snow



Brighton & Hove
City Council

Involving You

Thank you to everyone who made our seventh City Assembly the most successful, well attended and ground-breaking yet. The day was full of informed, passionate and thoughtful debate from a record number of residents, with a focus on budgets, benefits and financial inclusion.

For the first time the assembly was broadcast live, via the council website, and there was a live blog and twitter feed, giving those unable to attend in person the opportunity to be involved - these were projected on to a wide screen at the event. Another first came with provision of free childcare with an on site crèche which enabled parents and carers of young children the chance to join in, altogether making this the most lively and popular City Assembly yet!

The launch of the Resident Scrutiny Panel marked another big step forward for tenant empowerment, and we will be covering their progress in Homing In.

It's been a busy time in the last few weeks, especially with the inauguration of Seaside Homes (opposite page) which will release much needed funding to bring all tenants' homes up to Decent Homes Standard despite these difficult economic times.

Finally, in the run up to the festive season and the potential of severe weather on the way, you will see that we are well prepared. We are delighted that residents have been asking to become involved again for a great community effort. Read all about our cold snap information and advice on page 11.

A happy new year
Liz Wakefield
Cabinet Member for Housing



Councillor Liz Wakefield



The best City Assembly yet... Down to business – Chris Kift, Chair of the City Assembly starts the day



So much information for tenants and leaseholders



Liz Wakefield with Ray Freeman, Chair of Bristol Estate Association and his son Harry

Ann Ewings,
Heather Hayes and
Ted Harman and
(below) Roy Crowhurst,
board members of
Brighton & Hove
Seaside Community
Homes.



Seaside Homes - news from the board

Council tenants Roy Crowhurst, Ted Harman, Heather Hayes and Ann Ewings were all elected by the four council Area Housing Management Panels as board members of Brighton & Hove Seaside Community Homes. Here they report how this unique project is now helping to raise investment to bring all council tenants' homes up to the Decent Homes Standard.

Roy, Vice Chair of the charity set up by the council, said: "We're delighted we've finally 'gone live' with this project, after lots of hard work by board members and officers. We have now started to lease properties and make payments to the council, to plug the gap in the council's funding for improvements to council tenants' homes.

"With a loan from Santander, Seaside Homes will pay £17.3 million into the council housing budget to lease 499 empty properties from the council in batches over five years. And we'll pay an average of £21,000 each to bring them up to standard. That's a total of £28.5 million."

Ted added: "We will pay to bring homes back into use that have been empty as the council didn't have money to do the major work they need. And the council will be able to get all the properties back after 40 years."

"All tenants will be people nominated by the council's Temporary Accommodation Team who are homeless or have particular needs, who the council has a legal duty to house. They will get good quality, settled

accommodation as Seaside Community Homes tenants, so they won't be given priority for council housing," explained Heather.

Ann continued: "All our tenants will be assured tenants of Seaside Homes, not council tenants. They will pay a higher rent than council tenants, but can still get it paid by Housing Benefit if they're not working. The council's Temporary Accommodation Team will manage all the leased properties, and homes will be improved and maintained through the council's partnership with Mears."

Seaside's board has agreed to share future spare money with the council to provide more affordable housing or maintain or improve council housing.



Top choice

New recruits for this year's apprenticeships were able to choose from a wider range of potential careers in the construction industry. The traditional range of training skills to qualify as an electrician, plumber, gas fitter, carpenter and general builder, have been expanded to include landscape gardener and administrator.

Max Lucas aged 22 from Brighton (far left) has just started his three year apprenticeship with Mears as a landscape gardener. He will come away with a wealth of on the job experience and a GNVQ level 3 qualification to impress potential employers. Max said: "I am already learning the basics, putting in fencing and maintaining green spaces on estates. I really enjoy working outside and seeing the results is so positive."

Max with apprentices Andrew Rundle and James Saunders electricians, Jaz Hill, Jamie Mee and Aaron Cooper all apprentice administrators. There are ten apprentices in total this year.

Free helping!



Mears and council staff, along with contractors from Greenacres and Scion, have been volunteering to clean up neglected areas which can attract anti-social behaviour. Staff came up with the idea as a great way to get exercise, at the same time as benefitting the local community. The first event targeted a patch of overgrown land at the top of Rylands Drive on the Bates Estate which was being used to fly tip and for other anti-social activities. Volunteers worked all day, clearing ten truck loads of shrubbery. Tyla (pictured front right) said: "I am happy to give my time for this - I like working outdoors, I feel healthy and I am helping to improve the estate. I can't wait to lend a hand next time!"

Location, location, location!

Every day is different for Shannaz Uddin, but the biggest difference is not so much what she does as where she does it.

Shannaz is the first Resident Liaison Officer for Mears to be based on-site during work, from an office in St James' House in Kemptown.

Her main concerns are to ensure that major work taking place at the tower block for a communal boiler upgrade and improvements to the car park, roof and building, go ahead as efficiently and speedily as possible.

Shannaz said: "It's really important to be on-site so that I know exactly what's going on in the building at any time, but my job is also about people – I love running the coffee mornings, where I can chat with residents, and keep myself up to date at the resident meetings. I am working on a new residents' newsletter to keep everyone informed of



Shannaz Uddin

the progress we are making and I am looking forward to contributions from tenants!"

What's on your wish list?



Mears made a big contribution to the recent City Assembly

Is there something that you'd like improved in your neighbourhood?

The Estate Development Budget is a tenant choice budget of over half a million pounds a year that delivers resident led improvement priorities for their area. Each idea is considered by an elected panel of resident representatives and the bids agreed can really make a positive difference to a neighbourhood. If you have ideas on the improvements that your area needs, contact your local resident association or Community Participation Officer and let them know.

Don't forget your rent this Christmas!

With Christmas around the corner, it can be all too easy to fall behind with your rent.

It's important to keep on top of rent payments before the festive rush for presents and food, rather than be faced with arrears in the new year.

You can also pay:

- **Online.**

Go to <https://www.brighton-hove.gov.uk> and select 'housing rents'

- **Over the phone** with a debit card. Call our 24-hour automated payment line on 01273 291908. You can also pay with a debit or credit card by phoning the Housing Income Team on 01273 293224 Monday to Thursday 8.30am to 6.30pm and Friday 9am to 5pm.

- **At housing offices and PayPoint outlets with a PayPoint card.**

To order a card, contact the Rent Accounting Section on 01273 293065. Alternatively, you can print a PayPoint barcode at www.brighton-hove.gov.uk/paypoint and check out your nearest PayPoint outlet at the same time. If you don't have a printer, you can visit one of our Council Connect services or your local housing office.

Setting up a standing order for your rent and other charges means that you only have to think about your payments when the amount changes.

It's quick and free to set up, and is designed to keep you fully protected. You tell your bank or building society how much and how often, and the payments go out automatically until you tell them otherwise.

Or you can set up a direct debit, the easiest way to pay your rent. This is similar to a standing order, except we tell your bank or building society when the payment amounts change.

For further details, visit www.brighton-hove.gov.uk/rent, e-mail rentaccounting@brighton-hove.gov.uk or call 01273 293065.

The council never wants to prosecute or evict people, but every year around 20 council tenants in Brighton & Hove lose their homes for not paying their rent. Hundreds more are taken to court to recover money they owe.

If you are having difficulty paying your rent or are worried about debt, call the Housing Income Management Team on 01273 293224 as soon as possible. They are there to help and the earlier you contact them, the easier it will be.



"Unpaid rent can often be one of many debts, and part of a much bigger picture where all sorts of problems are impacting on someone's ability to cope," said Maria, who had many years' experience as a Housing Officer before joining the Income Management Team two years ago. "Our team works closely with other council departments and agencies to offer a package of ongoing support."

"Our team aims to be as flexible as possible. If it is more convenient for the tenant we will make a home visit, and can arrange to bring officers along from other departments, such as Housing Benefit, which often helps us to get to the bottom of the problem and find a solution more quickly."

A day in the life ...

Maria is a Senior Officer with the Income Management Team which is responsible for collecting almost £43 million a year in council rents and charges. "The large majority of tenants pay their rent on time," said Maria, "but there are some who fall behind with the rent, and need our help."



"Customers are welcome to drop in to the council's new Customer Service Centre in Bartholomew House, but it's better to make an appointment as we are often out and about."

"My work may be demanding but it is also very rewarding. It's so worthwhile to help someone sort out their debts and see them beginning to enjoy life again."

"I try to make myself as available as possible to give advice over the phone."



"We always try to work with tenants to avoid cases getting to court, but unfortunately there are times when a tenant refuses our help and this is the only option left."



Call the Income Team on 01273 293224
Monday to Thursday 8.30am to 6.30pm and Friday 9am to 5pm for advice over the phone or to make an appointment.
The earlier you call us the more we can help.

TV switchover help scheme

March 2012 will see the switchover from analogue to digital TV in our region.

The BBC-run Switchover Help Scheme helps older (75+) and disabled people make the change.

Most eligible people will be asked to pay £40 towards the standard help option, which includes easy to use equipment, an approved installer to supply and install, and a 12-month aftercare service including free helpline. This service is free for those on certain income-related benefits.

Call free: 0800 40 85 900,
www.helpscheme.co.uk

- The council's Trading Standards team is advising residents to be wary of opportunists who may try to sell residents unnecessary digital TV equipment. Contact the Buy with Confidence scheme, www.buywithconfidence.gov.uk, or call Consumer Direct on 08454 040 506.



Last year there were 1,154 reports of vulnerable adults suffering abuse in Brighton & Hove alone. Abuse can happen to anyone in any setting, and it can take many different forms.

Adult Abuse - break the silence

Financial, sexual, psychological and abuse by neglect are just a few examples. Most reports of abuse of vulnerable adults come through health or care professionals. This could mean that only the 'tip of the iceberg' cases get reported and there are people experiencing abuse who never get the help they need.

Adult Social Care Services in Brighton & Hove are running a publicity campaign to raise awareness of adult abuse and how to report concerns. The message is that stopping abuse is everyone's responsibility.



To find out more, visit www.brighton-hove.gov.uk/adult-abuse.

To report adult abuse, call the council's Adult Social Care Access Point on 01273 295555.



Left to right
Sarah Hill, Emily Ilieva
(Scheme Manager)
with Mark Read

Tony and Brandon Duke – what a team!

We're having a ball!

As part of their Citizenship studies, 16 year old Patcham High School table tennis champions, Brandon Duke and Sarah Hill decided to use their game to help others.

Working together to stop anti-social behaviour

Youths had been taking advantage of a vulnerable tenant for some time, knowing that he had long-standing issues with alcohol, they moved into his flat, stealing his money, drinking heavily and playing loud music.

"I didn't know how to stop them because I was completely addicted to alcohol," said the tenant, whose neighbours had no option but to report the problem to the council.

Tenancy Sustainment Officer Andrew Willard said: "When we are faced with complex cases like this we work with a number of agencies to resolve the problem. The police banned the youths from the property and briefed neighbours to stay alert. We explained to the tenant that he could lose his tenancy if he let them back in and social

workers liaised with the bank to return his stolen money. But, in the longer term, the tenant's alcohol problems needed to be addressed. Through his GP, we arranged for him to attend a rehabilitation programme run by the community alcohol team with regular follow up counselling and support.

"The combined actions of multi-agency working ensured the youths were made accountable for their actions and were prevented from exploiting the tenant any further. The block returned to normal, the anti-social behaviour stopped, and a vulnerable tenant was helped to keep his home and get his life back on track."

One resident said: "The situation is much so much better now. Things are completely different – thank you!"

Keeping it in the family

Brighton & Hove's Family Intervention Project (FIP) has helped a total of 69 troubled families in the last year, with a successful 84% reduction in anti-social behaviour.

This figure far outstrips national results, which average 58%. Richard Jordan, Social Inclusion Team Manager said: "We take anti-social behaviour very seriously, as these figures show.

"FIP works intensively with families to address the root causes of the behaviour, to help prevent the damaging cycle of eviction and relocation, where problems can just be shifted to a new neighbourhood. Successful interventions have had a significant impact on improving the quality of life for the whole community."

Research shows that for every £1 spent on family intervention £2 is saved through reduced costs of other services such as social services, police and NHS.

Brandon, who's grandfather Tony is a resident at Elwyn Jones Court, felt that this was the perfect place. Citizenship teacher, Tim Holtam said: "Table tennis is great fun for everyone – young and old and particularly wheelchair users. It's a compulsive sport, once you start you can't stop! Brandon came up with the idea of bringing it to Elwyn Jones and it's proved a great success.

The residents have already decided that they want table tennis every Thursday!"

Chair of Elwyn Jones Court, Mark Read (pictured) said: "I am so delighted that Brandon and Sarah hit on this idea. I rely on a wheelchair to get about and this game is ideal for people like me. It's also great to see people of all ages and abilities mixing and generally having a laugh together – which is what it's all about."

Manor Place relocation

At December's Cabinet Member for Housing meeting, the decision was made to relocate the Manor Place housing office to the Whitehawk Hub, to locate it with a number of other services. The move is likely to take place early next year and more information about will be sent to Whitehawk residents. Residents who currently use the Manor Place office to pay rent and other charges will be advised of alternative ways to pay.

Cutting edge

Bates Estate residents will be able to get around more easily thanks to new dropped kerbs which run level with the road.

Susan Hansen, Chair of Bates Estate Residents Association said: "These lowered kerbs will really help young families with push chairs as well as our older and disabled residents who rely on mobility scooters."

Brian Simmonds, who has been using his mobility scooter for the last four years, said: "My quality of life has improved so much. It used to take me so long to get around because I could not use the pavements.

"There are quite a number of scooter users on the estate who now find it so much safer and easier to get around. A big thank you to Sue and to the council for a grand job."

For information on dropped kerbs, contact travel.planning@brighton-hove.gov.uk or call 01273 292476



Council Highway Engineer,
Ben Stride with Brian
Simmonds and Sue Hansen



Peter's sweeping success

Peter Bartholomew has been the estate cleaner on the Bates Estate for over two years now. "He is a perfectionist," said resident and Rate Your Estate assessor Joe Kerr, who nominated Peter for the council's Making a Difference Award. He said: "Peter makes sure that all of the 57 entrance ways are spotlessly clean and he tirelessly litter picks all the green areas." Colin Sutton, Peter's supervisor, is delighted that Peter has gained the award which recognises staff bringing something above and beyond to their work. Colin said: "Peter really deserves this accolade – he is 100% reliable and so popular with the residents. Everyone is pleased for him."

Cold Comfort

A new local booklet 'Keep Warm Keep Well this winter' has just been launched by NHS Brighton and Hove in conjunction with the council.

The booklet gives information on the serious health effects of living in a cold home and contains a handy directory of local services offering help and advice to make homes warmer, which may be important for an elderly or vulnerable family member, friend or neighbour in need of support at this time of year. Copies are available in your local library, GP surgery or pharmacy, or you can visit www.brightonandhovepct.nhs.uk - just click on 'How to live healthily' and then 'Winter Warmth'.

To order a copy, call the NHS Health Promotion Library on 01273 523312, or email library.services@bsuh.nhs.uk. Alternatively, call Access Point on 01273 295555, or email accesspoint@brighton-hove.gov.uk.

Magnificent Seven

Seven brand new gritting trucks, 1500 tonnes of grit, and over 400 grit bins across the city. The figures speak for themselves.

The council is ready to take on severe weather conditions this winter. Councillor Liz Wakefield, cabinet member for housing, said: "Last winter staff and residents worked together to achieve extraordinary results, and we are building on that independent community spirit again. Many residents have already volunteered to work with our estate service, and have participated fully in our forward planning which ensures the most vulnerable are prioritised."

Updates and information about severe weather, including a map showing grit bin locations and gritting routes is available on the website at www.brighton-hove.gov.uk/snow

If you would like to volunteer to help your local community during severe weather, please email icanhelp@brighton-hove.gov.uk



Stanmer Park in winter
by Graeme Rolf, Cityparks

A lifeline... online

Do you find it difficult to get out in the cold weather? Now you can still contact friends and family, get your shopping, pay your rent, do your banking and have some fun without leaving your arm chair.

Go online. It's not as complicated as you might think, and so many benefits.

- get your shopping delivered to your door
- save money using price comparison sites
- pay your rent and check your account
- speak to family and friends for free
- find out about health issues using sites like www.nhsdirect.nhs.uk
- help with homework and learn something new!
- make new friends
- apply for jobs

Visit www.getonlineathome.org or ring 03719 100 100 to find out about discounted deals on computers from £165 (£95 if you are in receipt of certain benefits). Our Council Connect service has trained volunteers in local libraries who will show you how to use the internet for free.

Visit www.brighton-hove.gov.uk/council-connect to find out more, or look up www.ukonlinecentres.com – a free national service-for your nearest centre. Check out the best broadband deals at www.getonlineathome.org/internet-connections.aspx

Ray of sunshine

Chair of the Bristol Estate Community Association, Ray Freeman, has won the 'Above and Beyond the Call of Duty' category in the annual Argus Achievement Awards.

Ray's work with the local Community Pay Back scheme has led to a number of environmental improvements on the estate including the refurbished bin stores, clearance of overgrown areas and a programme of re-painting and decorating on outside public areas. He was also key to the transformation of redundant drying rooms into creative units for local artists, the development of a community shop, and a 'buddies' project for new residents on the estate. In 2004, Ray received a Home Office 'Taking a Stand' award for his contribution to tackling anti-social behaviour, and has since become a Community Crime Fighter.

Get connected on facebook

Thinking about downsizing or moving to a new area? Check out the new independent and non-profit making council mutual exchange page on facebook. Set up by forward thinking council tenant, Emma Page, the page is already a great success with up to 30 swaps well underway.

Emma said: "Exchanging is often the cheapest and simplest way to get what you want when circumstances change – so many people use facebook now it just made good sense."

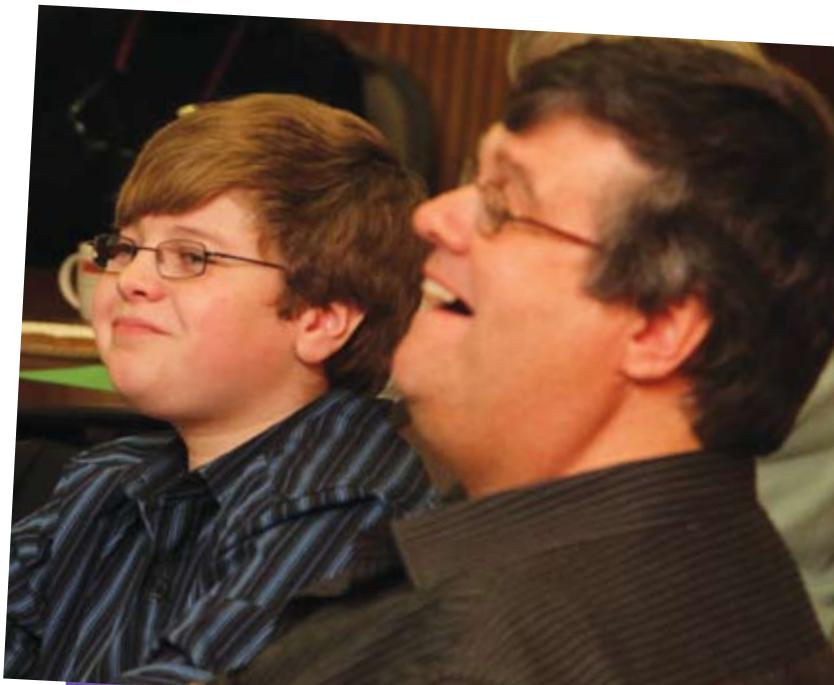
Tenant & Leaseholder Involvement



The council also runs a mutual exchange service through the homemove website - go to www.homemove.org.uk to register and find out more.

And we've started our very own tenant and leaseholder involvement

facebook page. Visit our page at www.facebook.com/tenantandleaseholder and 'like' us to get more involved in your council housing!



Following in Dad's footsteps

Ray with his son, Harry, aged 14, the youngest member at the City Assembly. Harry said: "I'm so proud of my Dad - I want to make a difference too!"

Second win for first class service

CareLink Plus has won the Public Service of the Year Award for the second year running at the Argus Achievement Awards. Carelink Manager, Emma Wills, said: "The team were thrilled to win again, they deserve the recognition for the invaluable services they provide to residents."

CareLink Plus operates 24-hours a day, seven days a week, every day of the year, allowing over 5000 service users to summon help in the event of an emergency situation such as a fall, sudden illness or worsening of a long term condition. The Telecare equipment provided enables customers to make choices that maintain their independence at home.

To find out more, call CareLink on 01273 673105 or visit www.brighton-hove.gov.uk/carelinkplus

We've got the power!

Theobald House residents want to say a big thank you to everyone who helped when an electrical fault left them without running water, lighting in hallways and lifts for 24 hours.

Debbie Williams, Chair of Theobald House Residents Association, said: "Officers reacted really quickly, placing battery lighting on the stairs, and delivering hundreds of bottles of drinking water to all of us. Every tenant received a personal visit to make sure they were alright and aware of what was happening and we had a security guard on duty throughout the night to keep us safe."

Councillor Liz Wakefield said: "I would like to say how impressed I was by the effort and dedication that night. Residents remained calm and in good spirits, it was inspiring to see how everyone worked so hard to help each other out. Our emergency rest centre team was on stand by to offer temporary accommodation, but due to such a great joint effort this wasn't required. So, thank you again to everyone for pulling together so brilliantly."



Debbie Williams (Chair of Theobald House Residents Association) in front. From left to right: Rosemary Miranda, Councillor Liz Wakefield (Cabinet Member for Housing), Ben Williams, Sim Ree and housing manager Mo Lawless

Uplifting news

Residents have helped set up a new lift repair and replacement contract. Up to 90 lifts will be replaced across nearly 50 blocks as part of a nine year programme. The new lift contract will offer value for money and best service, with a guarantee that any breakdown will receive priority attention for repairs.

Councillor Liz Wakefield, Cabinet Member for Housing, said:

"The programme will come as a welcome relief to residents who have endured increasing inconvenience with broken lifts. Breakdowns have become more commonplace in recent years as obsolete parts become harder to get hold of. Leaseholders will be asked to contribute to the cost but there will be flexible payment options to help."

Animal Crackers

Our Housing Tenancy Teams have jointly won the RSPCA Bronze Footprint award for the second year running. The award encourages housing management in all organisations, including the council, to ensure responsible pet ownership.

One of the initiatives that impressed judges was the team's work with the local Cats Protection League offering free cat neutering vouchers which are accepted by any vet in the city. Just ask at your local housing office if you are interested.

Councillor Liz Wakefield, Cabinet Member for Housing said: "Pets can mean everything to a lot of tenants, which is why we have a team of dedicated officers on hand to offer advice and support, with the welfare of the pet always in mind. This award recognises all their hard work and enthusiasm, I am sure they will be going for gold next year!"

If you want to keep pets you need to get written permission through your housing office, and follow the guidelines on responsible pet ownership as set out in your tenant handbook. You can contact the Animal Welfare Team for information and advice on 01273 292929 or 292446.



Terry Pester, Secretary of Essex Place Tenants Association, with his Collie, Sparkie who visits patients at the Royal Sussex and local schools where he helps Terry explain how important it is look after your pets.

Homemove gets personal

Homemove will be replacing its fortnightly colour magazine with personalised property lists which will be available online. Anyone registered on the Homemove scheme can access their own list of properties by logging in using their reference at www.homemove.org.uk.

Property lists can also be viewed in housing offices, the customer service centre in Bartholomew Square, sheltered schemes, and at the Java Café in Woodingdean.

Don't forget all libraries

provide free internet access if you don't have a computer at home. If you are genuinely concerned that you will not be able to bid or see the list, Homemove can assess you for a postal property list and they can bid under your instruction. If you think that you may need this help, please contact the Homemove Team on 01273 294400 (option 1).

Alternatively there is a fortnightly list subscription service at a cost of £10 for six months. Cheques or postal orders should

be made payable to 'Locata (Housing Services) Ltd' and sent with your identification number and mailing address to Homemove, PO BOX 340, Ruislip, HA4 4AR.

If you have any questions please visit www.brighton-hove.gov.uk/homemove, e-mail homemove@brighton-hove.gov.uk, call 01273 294400 (option 1) or write to Homemove Team, Bartholomew House, Bartholomew Square, Brighton BN1 1JP.

Festive recycling and refuse collection dates 2011



Normal Collection

Monday	26 December	→	Wednesday	28 December
Tuesday	27 December	→	Thursday	29 December
Wednesday	28 December	→	Friday	30 December
Thursday	29 December	→	Saturday	31 December
Friday	30 December	→	Tuesday	03 January

Holiday Collection

Monday	02 January	→	Wednesday	04 January
Tuesday	03 January	→	Thursday	05 January
Wednesday	04 January	→	Friday	06 January
Thursday	05 January	→	Saturday	07 January
Friday	06 January	→	Monday	09 January

Monday	09 January	→	Tuesday	10 January
Tuesday	10 January	→	Wednesday	11 January
Wednesday	11 January	→	Thursday	12 January
Thursday	12 January	→	Friday	13 January
Friday	13 January	→	Saturday	14 January

Normal collections resume week commencing Monday 16 January

Online services

Visit the council housing website at
www.brighton-hove.gov.uk/council-housing

Pay online at www2.brighton-hove.gov.uk

Go to or register for the Housing Customer online system at <https://housingcos.brighton-hove.gov.uk>

Information about Money Matters, Tax and Benefits
www.direct.gov.uk/en/MoneyTaxAndBenefits

Homemove website www.homemove.org.uk

Check out all housing online services at
www.brighton-hove.gov.uk/housingdoitnow

Useful contacts

Housing Benefits

housing.benefits@brighton-hove.gov.uk
01273 292000

Housing Income Management Team

housing.incomemanagement@brighton-hove.gov.uk
01273 293224

Repairs Helpdesk

BHCC.repairs@mearsgroup.co.uk
0800 052 6140

Rise (Charity supporting those suffering Domestic Abuse)
www.riseuk.org.uk
01273 622822

Carelink Plus Alarm Service

CareLinkPlus@brighton-hove.gov.uk
01273 673105

Citizens Advice Bureau

www.citizensadvice.org.uk/brightonhovecab
0845 1203710

Job Centre Plus

www.jobseekers.direct.gov.uk
0845 604 3719

Noise Nuisance

www.brighton-hove.gov.uk/noise
01273 292929 or
01273 292229 for out of hours emergencies

Council & Tenant Meetings

Housing Management Consultative Committee meetings:

Monday 19 December 2011 at 3pm

There is no HMCC in January, the next will be held at 3pm on Monday 6 February 2012.

Housing cabinet member meetings:

Thursday 1 December 2011 & Wednesday 18 January 2012 at 4pm

All meetings will be held in the Council Chamber, Hove Town Hall.

All council meetings are open to the public – and you can submit public questions.

The agenda and minutes will be available on the council website, www.brighton-hove.gov.uk/council-housing

If you have any comments or items, e-mail homingin@brighton-hove.gov.uk, call 01273 291496 or write to Homing In, Communications Team, Room G10, Kings House, Grand Avenue, Hove BN3 2LS. Homing In is produced by Brighton & Hove City Council's communications team and the Tenant Editorial Board.

Save paper and get Homing In online
Email housingcos@brighton-hove.gov.uk to stop receiving a paper copy of Homing In and we'll notify you when it is available on our website.

Translations

Translation? Tick this box and take to any council office.

ترجمة؟ ضع علامة في المربع وخذها إلى مكتب البلدية. Arabic

অনুবাদ ? বক্সে টিক চিহ্ন দিয়ে কাউন্সিল অফিসে নিয়ে যান। Bengali

需要翻譯？請在這方格內加刷，並送回任何市議會的辦事處。 Cantonese

ترجمه؟ لطفاً این مربع را علامتگذاری نموده و آن را به هر یک از دفاتر شهرداری ارائه نمایند. Farsi

Traduction? Veuillez cocher la case et apporter au council. French

需要翻译？请在这方格内划勾，并送回任何市议会的办事处。 Mandarin

Tłumaczenie? Zaznacz to okienko i zwróć do kóregokolwiek biura samorządu lokalnego (council office). Polish

Tradução? Coloque um visto na quadrícula e leve a uma qualquer repartição de poder local (council office). Portuguese

Tercümesi için kareyi işaretleyiniz ve bir semt belediye burosuna veriniz Turkish

other (please state)

This can also be made available in large print, Braille, or on CD or audio tape