

Brighton & Hove City Council

# Libraries Public Consultation

Results Full Report

November 2015 – February 2016

Sally McMahon  
February 2016

### **Section 1: Summary of Consultation and Engagement**

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Q2. Is there anything that we have not considered or do you have any comments about the changes to the opening hours of community libraries?

Q7. What would you like to see in a new cultural centre in Hove?

Q11. Do you have any other ideas about how we could raise revenue from and for our library service?

Q14. What do you think could be future roles for volunteers in libraries?

### **Section 4: Subset of Responses from Hove Library users**

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## Section One: Consultation and Engagement

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### Library Services Review and Needs Analysis

1.1.1. The Library Services Review and Needs Analysis was based on extensive research, consultation and community engagement in the following ways:

- Interviews with adults in libraries in August 2015 (996 respondents)
- Exit surveys with library users (adults, children and young people) throughout the year for two years 2013-2015 (1,964 respondents aged 16 plus, 2,078 respondents aged 15 and below)
- Lapsed borrower survey (users who have not used the library for over 12 months (301 respondents)
- Qualitative research using focus groups and 'hall tests' with adults in 2015, ensuring inclusion of users and non-users, representation of equalities groups (56 focus group participants, 54 'hall test' participants)
- Qualitative research using focus groups and paired depth interviews with children and young people in 2015, ensuring inclusion of users and non-users and representation of equalities groups (49 focus group participants, 4 paired depth interviews)
- Systems Thinking research involving open conversations 2010 (2,328 participants)
- Review of Equal Access Services involving interview with people in residential homes and sheltered housing
- Feedback from service users such as Home Delivery recipients, participants in activities and events; feedback from project partners.

### Staff and Unions Consultation and Engagement

1.1.2. Staff and unions have been involved in the Libraries Modernisation programme in the following ways:

- Initial briefing sessions to all staff in December 2014 / January 2015
- Regular update newsletters and emails to staff
- Discussions in team meetings

- Scenario planning workshops with representatives from all staff levels
- Series of budget planning workshops
- Nine briefing sessions held by Head of Service with library staff
- Briefings to union representatives
- Discussions in library divisional consultative group meetings
- A Libraries lone working policy has been agreed with unions
- Three months of informal discussions with staff and managers to discuss the details of the ideas emerging during the service redesign work, including detailed contributions from individual staff and managers. All of which have been carefully considered and many of the ideas raised taken on board.

1.1.3. Formal consultation with staff and unions on a Library Service restructure will take place after budget decisions have been made in February 2016 and final proposals for changes to Library Services are agreed at Committee and Council in March 2016.

## **Public and Stakeholder Consultation November 2015 – February 2016**

1.1.4. General public and stakeholder consultation:

- The public consultation has been advertised widely through the media and anyone can take part by joining in the online consultation
- The consultation was also being publicised through social media:
  - It has regularly been on the BHCC homepage.
  - It is on the top of the main libraries page - <https://www.brighton-hove.gov.uk/content/leisure-and-libraries/libraries>
  - It has been regularly been tweeted about - <https://twitter.com/BHLibraries>
  - It has been shared via Facebook posts from BHCC libraries - <https://www.facebook.com/BrightonandHoveCityCouncil>
- Very detailed background papers were included as links from the survey so people can see the evidence leading up to the proposals
- Those unable to use the online survey could complete a hard copy survey in any public library
- Posters and leaflets advertising the library consultation were sent out to all libraries, schools and community organisations around the city
- Local schools, community groups, residents associations, councillors and other stakeholders were contacted to ensure they are aware of the proposals and encouraged to send us their views
- Library staff held face to face contact with groups who meet in a library or those participating in activity in a library
- Posters & flyers were sent to a range of organisations and groups

- Emails with electronic copy of flyer were sent to a wide range of organisations, groups, partners and contact lists
- Face to face community engagement outreach visits to stakeholder meetings, groups with particular emphasis on children, young people and families
- Presentations have been made to some partner organisations, e.g. via the Arts Commission

#### 1.1.5. Hove Library and Hove Museum proposals:

In addition to the consultation activity above, there has been additional activity specifically on the proposals for Hove Library and Hove Museum:

- More detailed information was put on display as exhibitions in both Hove Library and Hove Museum buildings, including draft layout plans and illustrations of what a new cultural centre in Hove might be like
- More details was put on a special Hove Library changes page on the website: [www.brighton-hove.gov.uk/hove-library](http://www.brighton-hove.gov.uk/hove-library)
- Officers have met with ward councillors, and some councillors from the Economic Development and Culture committee to discuss the proposals
- Libraries have emailed or written to all 9,930 current active borrowers using Hove Library (i.e. everyone who has used their library card in the library in the last year Nov 2014 to October 2015) drawing their attention to the proposals and asking them to let us know what they think
- The proposals were discussed at the Hove Central LAT meeting in November
- There have been two public meetings:
  - Thursday 7 January in Hove Museum 3.30 – 5.00 pm
  - Wednesday 27 January in Hove Library 6.00 – 7.30 pm

#### 1.1.6. Hollingbury Library and Westdene Library proposals:

In addition to the consultation activity above, there has been additional activity specifically on the proposals for Hollingbury and Westdene Libraries

- The Hollingbury proposals were included in the Children's Centre consultation with parents at Carden School in November/December
- Head of Service has met with the Head teachers of Westdene Primary School and Carden Primary School, and with the Principal at Portslade Academy, to get their views
- Head of Service has discussed the proposals with ward councillors
- Libraries have emailed or written to all current active borrowers using Hollingbury Library (718 adults) and Westdene Library (516 adults) i.e. everyone

who has used their library card in the library in the last year, drawing their attention to the proposals and asking them to let us know what they think

- There have been two public meetings on the Westdene and Hollingbury proposals. The meetings covered the proposals for both libraries to give people two opportunities to find out about and comment on the proposals
  - Tuesday 9 February 6.00 - 7.30pm Hollingbury Library
  - Thursday 4 February 6.00 - 7.30pm Westdene Library

## Results of the Public Consultation November 2015 – February 2016

1.1.7. The public survey received 1,124 responses. To give some comparison, the recent Children’s Centre consultation received 578 responses and the budget consultation received 450 responses. Although it is not comparing exact like for like, 1,124 respondents is about 3% of active library borrower numbers.

1.1.8. Taking the responses altogether, these were the headline results:

Questions	Tend to agree or strongly agree	Neither agree or disagree	Tend to disagree or strongly disagree
1. Do you agree or disagree with the proposal to increasing opening hours in community libraries so that they are accessible for 7 days a week by using ‘Libraries Extra’ technology and providing a mixture of both staffed and unstaffed hours?	62%	9%	29%
3. How much do you agree or disagree with the proposal for local organisations and public services to provide activities and services based in local libraries.	85%	5%	9%
4. Do you agree or disagree with the proposal to combine Hollingbury Library with Hollingbury Children’s Centre and increase Patcham Library’s opening hours?	48%	30%	22%
5. Do you agree with the proposal to provide additional classroom space for Westdene Junior school and reduce Westdene Library in size, providing unstaffed access via Libraries Extra and an increase Patcham Library’s opening hours?	41%	28%	30%
6. Do you agree or disagree with the proposal to combine Hove Library and Hove Museum in a newly extended building to create a new community/cultural centre for Hove?	57%	6%	38%
8. Do you agree or disagree with the proposal to expand the Home Delivery Service and change the way that services are delivered to residential homes and sheltered housing?	68%	19%	13%
9. Do you agree or disagree with the proposal to provide modern IT facilities, fast internet access, more digital resources and support to help people use the equipment and resources?	76%	11%	13%

12. Do you agree or disagree with the proposal to specifically target services for identified groups in the community?	71%	17%	12%
13. Do you agree or disagree with the proposal to increase volunteering opportunities?	68%	11%	22%

Qu 10. Are you in favour of the following changes to improve Library Services' income?	Yes	Under certain circumstances	No
Attracting funding from other services to help deliver their services (e.g. funding from children's service to support activities with children in libraries)	46%	40%	14%
Applying for more external grant funding to provide additional activities and events	77%	20%	3%
Providing training courses for which there would be a charge	57%	35%	8%
More retail outlets in libraries (like the Booklover store in Jubilee)	47%	32%	21%
More hiring of library space to other organisations	51%	38%	11%
Actively seeking sponsorship from organisations	54%	32%	14%
Actively seeking donations from individuals	51%	34%	15%

Question	Yes	Don't know/not sure	No
15. Would you be willing to volunteer to help out in your local or other library?	26%	34%	40%

The percentages are of those who answered the question. All figures rounded to nearest percent.

- 1.1.9. Most of the responses were overwhelmingly positive, with tend to agree or strongly agree achieving the highest percentage response in all of the 9 questions asked in this way. Qu 10 about improving income also saw a majority in favour of supporting the suggested ways to improve library income.
- 1.1.10. Whilst the majority of respondents did not want to volunteer themselves, a good number (26%, or 292 people) said they would be willing to volunteer or help out in a library.
- 1.1.11. The views of most respondents who answered the question about Hove Library were in agreement with the proposals, with 57% tending to agree or strongly agree.
- 1.1.12. An analysis of the responses from those who said they were users of Hove Library (708 respondents) resulted in a majority of 50% tending to agree or strongly agreeing with the proposals. (47% tended to disagree or strongly disagree, and 3% neither agreed nor disagreed)

- 1.1.13. In the analysis of all the responses, the specific question about Hollingbury Library resulted in 48% tending to agree or strongly agree and 22% tending to disagree or strongly disagree, with a high percentage (30%) neither agreed nor disagreed.
- 1.1.14. An analysis of the responses from those who said they were users of Hollingbury Library (115 respondents) produced a different response: 38% tended to agree or strongly agreed; 49% tended to disagree or strongly disagreed; and 13% neither agreeing nor disagreeing.
- 1.1.15. In the analysis of all the responses, the specific question about Westdene Library resulted 41% tending to agree or strongly agree and 30% tended to disagree or strongly disagree, with a high percentage (28%) neither agreeing nor disagreeing.
- 1.1.16. An analysis of the responses from those who said they were users of Westdene Library (86 respondents) produced a different response: 28% tended to agree or strongly agree; 69% tended to disagree or strongly disagree; and only 3% neither agreeing nor disagreeing.
- 1.1.17. There were four questions that were open-ended so that people could give their comments:
- 1.1.18. **Q2. Is there anything that we have not considered or do you have any comments about the changes to the opening hours of community libraries?** This received 486 comments, fairly evenly spread across those who agreed and disagreed. Interestingly some of the concerns raised were similar regardless of whether the respondents agreed or disagreed. These were mainly around safety and security when libraries are unstaffed, and there were quite a few questions about how this was going to work. There was a lot of support for the extra access, and some suggestions about other improvements to community libraries that could be made. Quite a lot of people made the point about not replacing staff with volunteers, and a number expressed concern about how they would be managed to avoid this, and whether there would be enough training and support for volunteers. Many of the comments can be addressed if the Library Service publicised in more detail how Libraries Extra will work and how the various concerns raised will be dealt with.
- 1.1.19. **Q7. What would you like to see in a new cultural centre in Hove?** This received 565 comments, fairly evenly spread across those who agreed and disagreed. The comments from those in favour of the proposals made many suggestions of what they would want to see in the new development, including activities and events for children and adults, lots of focus on learning with requests for classes, workshops and talks. There were requests for more exhibition spaces for local artists, for performance and cinema. People wanted dynamic spaces, and also places for research and reading, and access to information and advice. Local history, community events and better use of the outside spaces were also mentioned. There were some concerns about parking and transport, and whether the new space would be big enough.

1.1.20. Those who were against the proposals to move Hove Library focused on the historic nature of the Carnegie building that is worth saving in its own right, and how much they enjoyed and valued the existing service in its current location. Many were worried about the reduction in service and loss of books that they believed would happen, and did not see the value in bringing museums and libraries together. Many asked that the council find the savings from other services rather than libraries, and some said they would rather see the museum close than the library.

1.1.21. **Q11. Do you have any other ideas about how we could raise revenue from and for our library service?** This received 565 comments. The ideas were wide ranging and included charging for events and activities, room/space hire, donations, booksales, fundraising events, sell advertising, lottery and EU bids. The most mentioned idea was to increase or use more of council tax money to fund libraries and cutting expenditure elsewhere in the council. Others suggested campaigning or fundraising, as well as seeking bequests. There were a number of people who objected to the idea of commercialising libraries; others who suggested getting together committee or 'friends' group of local people to help raise money. Other suggested more sponsorship from companies, or looking at the American model of library funding. A small number suggested charging for membership, entrance and book loans, which are prohibited under the law.

1.1.22. **Q14. What do you think could be future roles for volunteers in libraries?** This received 549 comments, of which 306 were from people who agreed with the use of volunteers, and 165 were from people who disagreed. By far the most common response from those who agreed or disagreed, was that it was essential not to replace paid staff with volunteers. Those who disagreed with volunteers also saw this as a step towards running down libraries, and so to be resisted. However the majority of comments guardedly welcomed the use of volunteers if there were in addition to and in support of properly trained and paid staff. There were wide ranging suggestions about what were suitable volunteer roles, with a few saying 'anything' to others carefully thinking through what would be suitable such as help with activities and events; providing IT support, home delivery service, extending opening hours, supporting reading and as book champions, helping find books, shelving, and raising income. Many respondents were concerned that volunteers should have adequate training and support, and that there would be something in it for them, such as helping develop skills to get people back into work.

## Public Meetings

1.1.23. Hove Library – first public meeting held at Hove Museum on 7 January 2016: 30 people attended the meeting including both ward councillors. Many detailed questions were answered, and many people understood why the proposals were being made even if they were not personally in favour of them. There were some people who came along unsure what to think and went away convinced of the suitability of the proposals. Some could see the benefit of bringing the museum and library together but wanted to see the Carnegie library building remain in public hands. There were some who would never be persuaded of the need for change.

- 1.1.24. Hove Library – second public meeting at Hove Library on 27 January 2016: 74 people attended including both ward councillors, and a number of other councillors. Again, many detailed questions were answered, and many people understood why the proposals were being made even if they were not personally in favour of them. There were some people who came along unsure what to think and went away convinced of the suitability of the proposals. There were more positive supporters of the changes at this meeting than the earlier one, and there was more discussion around getting the details of the new development right, rather than just opposition to the move altogether.
- 1.1.25. Hove LAT meeting in November 2015 also discussed the proposals. This was the first time the proposals had been explained and most of the discussion was answering questions about the details of the proposals. Although there were a number of people who would always be opposed to the move of the library, there was some understanding about why these proposals were being made from others in the meeting.
- 1.1.26. Westdene Library public meeting on 4 February 2016: 28 people attended including all the ward councillors. Various concerns about the quality and level of service were raised, and some people were surprised to hear how many of the services would continue under Libraries Extra operation. The proposals is clearly not an improvement on the current provision but is preferable to a complete closure of the community library, given the close proximity of other community libraries.
- 1.1.27. Hollingbury Library public meeting on 9 February 2016: 20 people attended including all the ward councillors. It was a positive meeting, as some people had thought that the library service was going to close rather than be moved. Various concerns were raised about the limitations on the library service if it was based in the Children’s Centre, such as the limited opening hours and the small amount of resources there. The biggest concern raised was the lack of library resources for adult library users in the area, especially as there is no direct route by public transport from Hollingbury to Patcham Library which was being suggested as the nearest alternative. A suggestion was made to consider the possibility of locating a library collection in the Old Boat Community Centre in Hollingbury.
- 1.1.28. Notes on all the consultation meetings are available with the full consultation survey report.

## **Emails and other correspondence**

- 1.1.29. A total of 31 emails or letters were received during the consultation process, and all have been responded to. Many sought clarification of what was being proposed and the Head of Service was able to clear up a few misunderstandings of what was in the proposals and how the changes would work in practice.

## Libraries consultation - All respondents

**Q1. Do you agree or disagree with the proposal to increasing opening hours in community libraries so that they are accessible for 7 days a week by using 'Libraries Extra' technology and providing a mixture of both**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	224	19.9	22.4
	Tend to agree	395	35.1	39.5
	Neither agree nor disagree	94	8.4	9.4
	Tend to disagree	149	13.3	14.9
	Strongly disagree	137	12.2	13.7
	Total	999	88.9	100.0
Missing	No response	70	6.2	
	Don't know / not sure	55	4.9	
	Total	125	11.1	
Total		1124	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
62	29

**Q3. How much do you agree or disagree with the proposal for local organisations and public services to provide activities and services based in local libraries?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	552	49.1	53.2
	Tend to agree	334	29.7	32.2
	Neither agree nor disagree	56	5.0	5.4
	Tend to disagree	65	5.8	6.3
	Strongly disagree	30	2.7	2.9
	Total	1037	92.3	100.0
Missing	No response	47	4.2	
	Don't know / not sure	40	3.6	
	Total	87	7.7	
Total		1124	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
85	9

**Q4. Do you agree or disagree with the proposal to combine Hollingbury Library with Hollingbury Children's Centre and increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	134	11.9	15.2
	Tend to agree	291	25.9	33.1
	Neither agree nor disagree	261	23.2	29.7
	Tend to disagree	81	7.2	9.2

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
48	22

	Strongly disagree	112	10.0	12.7
	Total	879	78.2	100.0
Missing	No response	66	5.9	
	Don't know / not sure	179	15.9	
	Total	245	21.8	
Total		1124	100.0	

**Q5. Do you agree with the proposal to provide additional classroom space for Westdene Junior school and reduce Westdene Library in size, providing unstaffed access via Libraries Extra and an increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	98	8.7	11.3
	Tend to agree	261	23.2	30.0
	Neither agree nor disagree	246	21.9	28.3
	Tend to disagree	113	10.1	13.0
	Strongly disagree	152	13.5	17.5
	Total	870	77.4	100.0
Missing	No response	84	7.5	
	Don't know / not sure	170	15.1	
	Total	254	22.6	
Total		1124	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
41	30

**Q6. Do you agree or disagree with the proposal to combine Hove Library and Hove Museum in a newly extended building to create a new community/cultural centre for Hove?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	289	25.7	27.2
	Tend to agree	313	27.8	29.5
	Neither agree nor disagree	60	5.3	5.6
	Tend to disagree	65	5.8	6.1
	Strongly disagree	335	29.8	31.5
	Total	1062	94.5	100.0
Missing	No response	25	2.2	
	Don't know / not sure	37	3.3	
	Total	62	5.5	
Total		1124	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
57	38

**Q8. Do you agree or disagree with the proposal to expand the Home Delivery Service and change the way that services are delivered to residential homes and sheltered housing?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	253	22.5	26.1
	Tend to agree	403	35.9	41.5
	Neither agree nor disagree	186	16.5	19.2
	Tend to disagree	68	6.0	7.0
	Strongly disagree	60	5.3	6.2
	Total	970	86.3	100.0
Missing	No response	63	5.6	
	Don't know / not sure	91	8.1	
	Total	154	13.7	
Total	1124	100.0		

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
68	13

**Q9. Do you agree or disagree with the proposal to provide modern IT facilities, fast internet access, more digital resources and support to help people use the equipment and resources?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	460	40.9	45.1
	Tend to agree	315	28.0	30.9
	Neither agree nor disagree	110	9.8	10.8
	Tend to disagree	95	8.5	9.3
	Strongly disagree	39	3.5	3.8
	Total	1019	90.7	100.0
Missing	No response	69	6.1	
	Don't know / not sure	36	3.2	
	Total	105	9.3	
Total	1124	100.0		

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
76	13

**Q10. (Attracting funding from other services to help deliver their services) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	442	39.3	46.0
	Under certain circumstances	384	34.2	40.0
	No	135	12.0	14.0
	Total	961	85.5	100.0
Missing	No response	68	6.0	

	Don't know / not sure	95	8.5
	Total	163	14.5
Total		1124	100.0

**Q10. (Applying for more external grant funding to provide additional activities and events) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	764	68.0	76.5
	Under certain circumstances	201	17.9	20.1
	No	34	3.0	3.4
	Total	999	88.9	100.0
Missing	No response	63	5.6	
	Don't know / not sure	62	5.5	
	Total	125	11.1	
Total		1124	100.0	

**Q10. (Providing training courses for which there would be a charge) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	563	50.1	57.3
	Under certain circumstances	346	30.8	35.2
	No	74	6.6	7.5
	Total	983	87.5	100.0
Missing	No response	71	6.3	
	Don't know / not sure	70	6.2	
	Total	141	12.5	
Total		1124	100.0	

**Q10. (More retail outlets in libraries) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	456	40.6	47.1
	Under certain circumstances	311	27.7	32.1
	No	201	17.9	20.8
	Total	968	86.1	100.0
Missing	No response	69	6.1	

	Don't know / not sure	87	7.7
	Total	156	13.9
Total		1124	100.0

**Q10. (More hiring of library space to other organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	512	45.6	50.9
	Under certain circumstances	384	34.2	38.2
	No	110	9.8	10.9
	Total	1006	89.5	100.0
Missing	No response	61	5.4	
	Don't know / not sure	57	5.1	
	Total	118	10.5	
Total		1124	100.0	

**Q10. (Actively seeking sponsorship from organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	535	47.6	53.7
	Under certain circumstances	322	28.6	32.3
	No	140	12.5	14.0
	Total	997	88.7	100.0
Missing	No response	69	6.1	
	Don't know / not sure	58	5.2	
	Total	127	11.3	
Total		1124	100.0	

**Q10. (Actively seeking donations from individuals) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	493	43.9	50.8
	Under certain circumstances	329	29.3	33.9
	No	149	13.3	15.3
	Total	971	86.4	100.0
Missing	No response	69	6.1	

	Don't know / not sure	84	7.5
	Total	153	13.6
Total		1124	100.0

**Q12. Do you agree or disagree with the proposal to specifically target services for**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	319	28.4	31.5
	Tend to agree	404	35.9	39.9
	Neither agree nor disagree	173	15.4	17.1
	Tend to disagree	76	6.8	7.5
	Strongly disagree	41	3.6	4.0
	Total	1013	90.1	100.0
Missing	No response	58	5.2	
	Don't know / not sure	53	4.7	
	Total	111	9.9	
Total		1124	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
71	12

**Q13. Do you agree or disagree with the proposal to increase volunteering opportunities?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	263	23.4	25.4
	Tend to agree	437	38.9	42.1
	Neither agree nor disagree	110	9.8	10.6
	Tend to disagree	120	10.7	11.6
	Strongly disagree	107	9.5	10.3
	Total	1037	92.3	100.0
Missing	No response	49	4.4	
	Don't know / not sure	38	3.4	
	Total	87	7.7	
Total		1124	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
68	22

**Q15. Would you be willing to volunteer to help out in your local or other library?**

		Frequency	Percent	Valid Percent
Valid	Yes	276	24.6	26.0
	No	422	37.5	39.8

	Don't know / not sure	362	32.2	34.2
	Total	1060	94.3	100.0
Missing	No response	64	5.7	
Total		1124	100.0	

**Q2. Is there anything that we have not considered or do you have any comments about the changes to the opening hours of community libraries?**

**Those responding strongly agree or tend to agree**

7 day opening is an extremely good idea. People will use libraries more if the service is always available.

Accessibility for longer hours is a good thing. Being staffed only by volunteers is not, we want experienced and qualified library staff.

agree with the idea of keeping libraries open as often as possible with or without library staff

Although I realise that there will be CCTV security and volunteers. I'm worried about security and safety in the library when it is unmanned.

an evening service would certainly be valuable, Perhaps opening till 9. closing at 5 is far too early

Any possibility to reshuffle staffing rotas so that there is always one member of staff at each library on these proposed unstaffed days, at the expense of having one less member of staff on the proposed staff days? If these staffed days are already operating with just one member of staff then this is obviously not possible.

Are there enough suitably experienced volunteers to cover unstaffed days? Would adequate security be provided?

as long as community groups both adult and child centred can be assured of access when they need the library, and that activity groups ie mother and carer and toddler groups will still have availability. Disabled/elderly also need access. Will enough volunteers be available so that present services are increased not sidelined?

As long as existing staffed hours are not cut, this seems positive.

As long as it does not impact on Hove library

As long as the technology works. Today I tried to use my Libraries Extra card at Woodingdean, and the reader refused to accept my pin/card, even though I have checked and know that the pin is correct. Why can there not be a book drop off letterbox at those libraries which are closed? This would be much easier for people than fiddling about with yet another card and pin. Most of the times I would like to use the library when it is closed it is for returning books before the due date, rather than taking them out.

As long as the volunteers are treated fairly.

As long as you are confident that you will always be able to find enough volunteers for the unstaffed periods. If so, then it will be a great improvement in accessibility.

As long as you are not making staff cuts.

As students find Jubilee Library very beautiful and in a central position in Brighton, it would be greatly appreciated by them longer hours of opening, especially on weekends as well as weekdays

But why rely on volunteers surely this should be seen as an added bonus, not a necessity.

Cannot see the point of staffing on Sunday's, this would obviously have a cost implication- unstaffed would be fine.

Check this case study for Singapore Libraries. A longish, but worth a read, with some useful tips:

<https://www.cscollege.gov.sg/Knowledge/Pages/A-Library-for-the-People-A-Case-Study-of-the-National-Library-Board.aspx>

Clearly extending opening hours for community libraries is a positive. It will enable local residents to use the libraries at a time more convenient for them. There is a concern though over the need to use volunteers in place to enable this to happen. Reducing the use of paid professional library staff is a real shame and a shrinking asset. However, in the face of the national cut backs I think this proposal is a good way of sustaining a citywide service, how lucky we are to still have one.

Concerned about anti social behaviour in unstaffed times. But have not looked at any research into this area.

concerns- safety of staff and of volunteers. periodic tests and drills needed Clear instructions and training for volunteers so they are fully aware of equalities including giving proper help to the disabled Suggestion- set up work stations specifically for use by council staff who are able to "agile work" so they don't have to work at home or come all the way into their main office at town hall etc

Consider using Old Boat Corner Community Centre in Hollingbury as part of Adult Library Services/Community Hub. Car parking is difficult at Patcham Library. No.56 bus is only once an hour- to bring us home with heavy books.

could the non-staffed time be supplemented by voluntary staff time in other opening hours. I think this model has worked in other community library settings

Could you have spaces set up as professional work spaces through free wireless and access to computers. Could there be a change for this facility?

Excellent recruiting volunteers, many retirees who would be able to bring a lot of experience to this valuable community service

Feel there should be at least 1 day staffed at Hollingbury and Westdene libraries so they have the expertise of a trained librarian to oversee the running and use of the libraries. Not having trained staff at all, could impact on the quality and nature of the libraries.

focusing on volunteers and voluntary sector

From the "library services review" received today I am in favour of combining library and museum services so as to produce a cultural centre. I was wondering if different religious groups will be included as, for example, there has been a significant Jewish community in Brighton and Hove for many years. I also wondered if there will have to be any kind of extension work done to Hove museum and art gallery so as to continue, for example, the historic film section. I also wondered about increased access facilities to assist the growing population of disabled and partially sighted people. I would also like to see the numbers and subjects of large print books greatly increased.

General concern that volunteers take the place of trained and experienced library staff

good idea
Happy that libraries will be accessible via libraries extra, but unhappy that libraries will not be staffed til 7pm any weekday . Access to trained library staff is important. A library without a librarian is a reading room.
Happy with the concept of extending opening hours. "Volunteers will be recruited to support access at other times" - how will this be achieved? What if it turns out not to be feasible, e.g. not enough can be found?
Have all security issues been discussed with volunteers and staff?
Have you considered that a large number of people may be put off by the new technology ?
Health & safety, security, support & assistance - unclear how these are addressed with no staff.
Health and safety implications for the volunteers on libraries Extra days, and staff when lone working.
Hollingbury library is very popular however, if it was open more than 3 days a week and open later eg. To 7pm, on all the days it was open, it would increase footfall and therefore reduce costs per customer. People could use it after work, whereas at the moment they can only get there late on a Thursday. Unfortunately, it can only be used when it is open(!) so results showing that 52% of people are using other libraries aswell as Hollingbury is, of course, because the Hollingbury library is not always accessible as it is only open 3 days a week, leaving people no choice but to visit another library on the other days. It is unfair to say that over half of Hollingbury users also use another library. This is because Hollingbury is shut! Open Hollingbury more!
Hope it will improve libraries signage and clear instructions on how to use e.g. printer/photocopier/scanner/self service machines.
Hove library has not been included in above table.Assume similar opening hours will apply.
Hove library is convenient for busses and car parking, it is well used and a benefit to the local community. The proposed move to Hove Museum is not convenient for public transport and has no parking provision.
Hove library is great resource and location for people and children at Hove, especially places to go with children are very limited. My daughter is coming to library to do her homework. We are bout strongly agains to close or move library somewhere else. There are many families on low income in Hove, however Hove does'nt not get any free founding for free family activities as other "deprived " areas. Educations centre was already close in Hove. There is nowhere to go. Please live library where is.
how about making sure they are open at weekends for the maximum of people to use them, but maybe shutting for a couple of days in the week?
How do you alert the public if insufficient volunteers turn up on a particular day to open the library?
How easy will it be to recruit enough volunteers to make this service workable?
How much will the ' Libraries Extra' technology cost to purchase and what is it running cost / annum/ per community library?
How will disabled people have access to Holingdean and Westdean libraries if there are no staff?
How will security be maintained when there are no staff?
How will volunteers be supervised. Will they be safe? Will volunteers be on their own in buildings?
How will you deal with noisy and or disruptive visitors during the Libraries Extra periods? How will you ensure that books do not 'go wandering' if there is no-one to keep an eye on the situation? Are you planning to have separate areas for people to socialise from those where people want to read and study in a quiet surrounding?
How will you protect the premises and resources?
how will you train and monitor volunteers?
How would you ensure safety of users during unstaffed hours eg if stuck in the toilets or from other members of the public such as the homeless?
I agree as long as trained librarians do not lose their jobs, Or have hours reduced. Volunteers can do extra things but not work trained librarians
I agree that libs should be accessible 7 days per week, but all should be staffed on a paid rota basis to continue the professionalism of all librarians, who have trained & qualified highly for their career. Without trained staff's knowledge users will not be able to gain fully from their libraries. I am also concened about 100% security if paid staff members are not used. What processes of vetting so-called volunteers is in place? Are many more of our books going to be stolen if vigilant staff, with interest in this matter are not employed. Being a librarian and information specialist with printed materials, especially in subject areas of academia, is a skilled job, they do not 'just' move books around shelves!
I am a home delivery service volunteer. I wonder how I will be able to collect books ordered online for my clients if there are no library staff to process such items
I am concerned that books could be vandalised whilst libraries are unstaffed. Also, that the buildings would not be safe places for the users or volunteers without more than 1 member of staff on. If you had a dedicated security guards plus volunteers at each one , fine
I am concerned that there will never be any staff at Westdene or Hollingbury.
I am pleased to read that the library opening hours will potentially be extended at Patcham as our current local library is Hollingbury - which we love!
I am sorry that Brighton & Hove have had funding cut for Council services. I do think it is about time that consideration should be given to providing accommodation for the residents of Brighton and Hove and less for the provision of student housing. Students do not pay Council Tax for some reason. Landlords should be forced to contribute a proportion of monies received from rent towards Council Tax. Prior to Council Tax and Poll Tax, rent included both rates and water rates. It is a great pity that this could not be amended. Brighton and Hove cannot afford the drain on finances and resources caused by students.

I am sure you have considered security issues with unstaffed libraries? I can't imagine how it will work with free access to materials but no staff oversight!
I appreciate there being access 7 days a week, as generally I don't require the services that need a staff member, as when I do I just have to make the effort to visit a library at the staffed time anyway.
I did use Hollingbury library very regularly when my children were small , between 1990 and 2000. It was such a good place to go with them for a couple of hours, choose books, play and read and I liked the cosiness of it. The librarians were friendly and familiar and helpful. This was my children's important first experience of using libraries. The main point I wish t make is that it was LOCAL- and we could walk there. Walking further would not have been an option with a buggy and a young child, and I'm not sure what we would have done. A librarian - paid or volunteer - is an important part of creating a feel of community and I'm concerned that future young families may not fare as well as we all did. I only use Jubilee library these days - which is fine, but very impersonal compared to the small branch library with its sense of welcome and familiarity.
I do not think libraries, particularly community libraries, need to open on Sunday's. It imposes undue burdens on librarian's family life. The community needs a different day.
I don't think volunteers should be used in this way, especially when staff are at risk.
I don't use community libraries
I feel there should always be at least one professional librian on staff and that the Hove library should have at least the same amount if not more space than what it has now.
I feel uncomfortable using libraries extra with my baby. I don't like the idea of being in an unstaffed library. I would like to see Portslade open and staffed more often
I find the current hours adequate
I have concerns about unaccompanied children being present at a late hour
I have no idea of demand for this
I have some concerns about the idea of libraries being unstaffed, or staffed only by volunteers. One key concern would be security. Even if the sites were monitored on CCTV, wouldn't there be a time lag in responding to any calls for help. However, if this has worked well in other areas, and there are enough safeguards in place, maybe it would be OK.
I have some concerns about the use of volunteers - it is not necessarily as 'cheap' or 'easy' an option as it might appear. They would need training and monitoring and lots of contingency if they couldn't turn up.
I must admit, I am not sure what the benefits of having fully trained librarians are.
I only agree that community libraries be accessible for as they are now or 7 days a week but NOT losing any staff and using volunteers instead. Westdene School has already been massively enlarged with many new classrooms and loss of playing field. The traffic is already chaotic and beyond dangerous around Westdene School, with cars now lined up even now parking dangerously on the community green grassed areas, churning it up and on verges! The school already has enough classrooms and shouldn't be expanded anymore! The library is used by other residents that aren't part of young families and MUST be left alone and not reduced in size or taken over by the school. This discriminates the rest of the community who don't have young families or children, who see visiting the library as more than borrowing books, ie it is important for people to be able to go outside in the fresh air to go to their local library, meet people, browse books and use the other facilities, e.g. sit and read/computers/printing. Not to have to go into town in all the traffic jams, parking restrictions and busyness. The staff are so friendly and helpful and this experience is important to local people. Although delivering books to people's homes is a valuable addition for some, it shouldn't replace the experience of actually going to the local library and use the facilities, as above, for people's wellbeing the local libraries must not be cut!
I prefer staff to 'unstaffed hours'.
I really enjoy taking my grandchildren to Baby Boogie sessions at Hollingbury Library, which are excellent. I am concerned that the proposed changes will affect these sessions and reduce opportunities for children to access books and activities. The Library is in a very accessible position, and I am concerned that the space at Hollingbury Children's centre will be inadequate.
I saw a report that most of the hove library users live west of sackvile road and would not have a problem with changing to the museum site. I live east of Sackville road and may have to give up library visits when the museum site takes over the library
I strongly support the idea that community libraries remain open as often as possible. While I deplore the decline in government spending on libraries and local councils, I agree with the plan to make the best of it via the use of volunteers, which will give more people a 'job' (altho not the trained librarians!).
I think careful consideration be given to some of the smaller libraries which are probably used of older members of the community who may feel less confident about using computerised systems, and would be better served by using volunteers whenever possible
I think it is great that the libraries will be open, but I worry about the librarians job security if they keep getting replaced my machines and volunteers.
I think the publice will be put on trust and will have to behave OK in Library, when not staffed. It seems to be a good idea, using the facility more. It will be interesting to see how it is implemented. I think its good for elderly old people when they lose their partner o meet other people at the library, and also for hem to be encouraged to use digital facilities, and keep up o date on PC. Library should have plenty of Pc and WIFI. Also parents contolling childrens very noisy behaviour
I use Westdene Library, and can see that there are a number of elderly members of the public. Would the Libraries Extra be able to support them in choosing a book and obtaining relevant information on the service or Council Connect?
I would be concerned aobut the safety of the collections. I would personally use the library more with extended opening hours.

I would be worried that security arrangements will not be good enough and that the libraries will become "no go" areas for people wanting to use them for their intended purpose.
I would be worried that vulnerable people using the library will feel more vulnerable and less likely to use the library when unstaffed. Volunteers can not be expected to be experienced enough to deal with vulnerable people or expected to take that level of responsibility. If volunteers are increasingly relied on to maintain statutory services it sets a dangerous precedent for further library staff cuts in future.
I would like Jubilee library to open earlier.
I would like there to be staff (paid or unpaid) in the libraries even during "Libraries Extra" technology times.
I would like Westdene library to be open more days not less. When is further consultation with Westdene residents taking place? I visit the library regularly and haven't seen any form of resident consultation. I have only been made aware of the proposals through a Westdene school Governors communication. The school should put up a temporary classroom to accommodate the expanded numbers not take over the community library.
I would love all libraries to open most days of the week for long accessible hours, I do worry that the proposals have lone working or no working knock on repercussions for public and staff safety - what is to stop individuals or groups using the spaces improperly for one off or recurring periods of time and what safety precautions can be put in place (with fewer and fewer staff to watch/ be in all the libraries). As for Hollingbury Library if it is merged into the children's centre how long will this last as that centre is due to be "merged" with Hollingdean (which in effect means closed at the next round of cuts!!) and whilst I am able bodied and able to access Patcham not all users are and no they don't want home delivery they want to see someone - a regular face- in their LOCAL community resource - it is another step in Hollingbury being wiped off the local map as a distinct area.....
I would not want Libraries Extra staffed by volunteers. Permanent Staff should not be at risk because of these proposals.
I would welcome libraries to be open for more days
I'd be worried about the stock.
I'd suggest 6 days a week with them closed on Sundays.
if libraries are open 7 days a week and are more heavily used when will the cleaning be done. Do the council use contact cleaners? Would books etc be electronically tagged and security alarms be positioned on doorways?
if there was an emergency even with the live feed - how quickly would help / assistance arrive on site?
If this would mean a reduction in the number of paid trained employed librarians I would be against it.
if volunteer used please ensure they work at area of their choice
I'm concerned about security arrangements, and about the lack of help available in case something goes wrong.
i'm sure there are planned evaluations on libraries extra - usage and feelings of users. Take note to implement in response. I accept libraries need to change. however they are central to our literate cultural transmission generation to generation. technological life is important too but trained librarians expertly chosen relevant stock and book talks/ research are central to meeting the increasingly diverse nature of GB
important to have open as long as possible
In principle I agree with extending the open hours for community libraries. It will be interesting to see how well the new Libraries Extra service works. It would be good if the number of staff days could increase in the future, when more funding becomes available. Could charity giving be used to fund more staff? More staffing would help make libraries community hubs
In relation to this and the following question, Brighton & Hove Food Partnership would like to flag up that there is an action in the recently agreed city wide food poverty action plan (in which BHCC is a key signatory) around seeing how fresh low cost ingredients (especially fruit and veg) can be made available at a local level. We would be very interested to see whether the library service might be able, on a pilot basis, to make a free or very low cost site for a fruit and veg market stall available outside (or indeed inside) a library premises, in an area where people are limited in their options for buying fresh fruit and veg e.g. Whitehawk Hangleton, Moulsecomb. we would be happy to help identify a suitable site and/or offer some support around helping to make such a scheme work. We would anticipate this being operated by a commercial trader (unless there was community interest) so the only council input required would be in supplying the site ie. the trader would shoulder any risk. Whilst we do not anticipate this generating income, at least initially, there may be potential for some income generation further down the line. As well as improving food access and alleviating food poverty, such a pilot may have the potential to attract people to use the library services who might not otherwise think the library is 'for them'.
Information about when the library is inaccessible due to private bookings need to be communicated well.
Is it necessary to have staff at Mile Oak 6 days a week when all the other community libraries would have less than this? Perhaps consider less staffed days at Mile Oak and more at Whitehawk to ensure the continuation of the toy library and the service provided to families in this area.
It feels very important to keep libraries open as much as possible. If that means they maybe not always be staffed will have its problems, but surely worth it to keep people reading and community coming together in a safe environment. I live on my own and feel so lucky to have the wonderful Jubilee library on my doorstep where I can go and browse ,have a coffee etc. I also feel somewhat guilty when I think of outlying libraries which are only open sometimes a couple of days a week
It has been great having Jubilee library open on Sundays I think this should be extended so all get the benefit
It is a shame that no library will be open later than 7pm with the new technology in place to enable this.

It is essential to provide sufficient staffed hours at each library, so that customers who are not comfortable with visiting unstaffed premises, or with using the self issue kiosks, are able to continue to use their library with support from library staff at times convenient to themselves.
It is lovely to be able to speak to staff. Not happy that proposal is that Westdene never staffed.
Its good they will be open longer
It's great to extend opening hours in community libraries. My concern is either with no staff or using volunteers. What training will the volunteers have? How will more in depth enquiries be referred on to suitably qualified librarians? Providing longer opening hours is good, but not if you don't have the appropriate staffing in place to respond to enquiries, assist people with using the library and the resources.
Just as long as the libraries stay safe for the people using them, when they are not staffed.
Just read question 3. Yes increase use of the buildings.
Late hours
Libraries must be run by paid staff, not volunteers.
Main concern would be security aspects
man people at westdene are elderly and don't drive, can manage to get to westdene cannot manage extra distance to patcham, reading is important as less able to get out and need to keep minds active
more relevant for city centre library with, presumably, higher foot fall
My concern is regarding what happens to the existing staff and how their hours will be affected.
My experience at Jubilee library is that users have frequent issues with booking computers and using printing self-service systems. If that is similar in community libraries I am concerned that the proposed remote support will be insufficient and ultimately lead to disengagement of users.
My library at Hollingbury would be utilised better by a change in opening times coinciding with the school run. parents and young children have already done the school run - dropped off the school age children and are back home and the library has still not opened. this is a great shame as the passing pedestrian traffic would make better use of the library from 9am.
my worry is I recruiting volunteers who are suitable, Also why 7 days, why not 6- enough for most
No
No but what about Hove Library? Where does it fit in with the new plans?
Not having any librarians reduces the perceived 'friendly' effect, perhaps have a few staffed shifts
only agree if the current hours for paid staff are maintained as they are vital for the library and for community and cannot be replaced by volunteers on a day to day basis
Patcham Library - I would really appreciate being able to go there on other - more convenient days than it's open now - my children too!
patcham stands to benefit hugely . Help to have WiFi and computer access locally. NOT clear how late it will be open each day will there the days open to 7? Does that come under libraries extra As a librarian myself I would feel concerned if I were only staff on duty in some libraries, Security may need to be tight. Hope Hollingbury Library can forge link with Boat Corner community centre as discussed at community meeting
People need libraries staffed by librarians, open regularly and close to their Homes. Public services should not rely on volunteers to run. This means that the services are not as reliable and also means volunteers aren't available to do other important things like organise local events and community activity.
Perhaps the seven day opening should be reviewed after a year to see if buildings are actually being used. If not then reduce opening hours to save energy etc.

Personally, an online search system where I could search to see if a certain book was available at a particular library or elsewhere in the city, would be very useful and would save wasted journeys when the specific book isn't available, as well as staff time answering this type of question in person. I don't actually know what Libraries Extra means, so apologies if it is this, but it would also be useful to have a self service kind of machine in the library, a computer that customers could use to ask frequent questions, return books, search for availability as mentioned before, perhaps even to find out if they owe money on an overdue book and even to pay the fine via debit or credit card. Libraries themselves are, I hate to say it, more important to me personally than librarians (sorry, librarians) so I would rather see librarians replaced than libraries closed, if those are the only two options. In addition, better links with local schools and nurseries/pre schools could help the long term success - get 'em young! Mile Oak sets a good example of this, although of course it then restricts availability for others - perhaps there is a better middle ground for this? I would recommend asking if you can submit an editorial to The Deans magazine to advertise the services and any events taking place in the Saltdean/Rottingdean/Woodingdean libraries. Editorials are free and I would be happy to write this for you if you would like. This could boost attendance while not costing anything. You could also link in with the Lions groups - there are three across Brighton and Hove. I would very much like to become a Library Volunteer when I retire, but unfortunately, I am only 30 now and have probably got another 40 years of work ahead of me before I get to that point :) Have you thought about specifically recruiting volunteers with either physical or learning disabilities? You could go via The Fed (Tel. 01273 894041) for people with physical disabilities and via the Supported Employment Team (Tel. 01273 295961) at the council for people with learning disabilities. Best of luck!

Please, do not force anyone to seemingly agree with the reduction of staff in order to deploy more self-service technologies. We all want - More staffed libraries with professional librarians More access to all our community libraries, especially Hollingbury, where young people desperately need positive venues through which they can develop their potential Your question betrays your values in self-service models and is destroying any possibility for us to authentically communicate what we want by forcing us to agree to self-service. Stop ruining this city by killing its public services.

Presumably the CCTV coverage will ensure ALL areas are covered. My only concern is for vulnerable residents. I would not like anyone to use this as an opportunity to target or bully. If a key card access is put in place, how is it agreed who has a key card. What criteria is applied to those interested?

Providing people in those areas want the community libraries open 7 days (assume extra day is a Sunday. Will Hove Libaray be also open 7 days.

safety issues. as a 71 year old woman I might feel unsafe. Although there are positive aspects eg the residents can access libraries after work without the staff having to work late. BUT the absence of staff may inhibit a sense of community among users

Safety of staff with only one person staffing the library. What about toilet breaks, how do you deal with back-up when staff member is helping out on computers or there id a school class room in?

Saltdean library is the only place in this outlying area for people to meet until theLido is updated The outstanding librarians provide excellent help which in other areas is provided by other establishments. I am sure they help to alleviate isolation in elderly residents and encourage children to enjoy reading.

security aspects would be a concern - and safety for people there using library without staff

Security needs must be met for unstaffed time. Has use of "trained" volunteers been considered?

Security should be a concern .

Services should not be staffed by volunteers! If you are going to offer extended library services, they should be staffed by qualified professional librarians!

someone who knows about computers in the library when it's open, for when theres a problem

Staffed days should include more than one staff member as much as possible and should take into account the need to manage and order stock and shelves as library extra days will inevitably increase shelf disorder. Role of volunteers - assuming volunteer 'library officers', but should be room for specialist volunteers and for community and interest groups to 'adopt' a libraries extra session - providing volunteers from within their community and theming their adopted session around their shared cultural interest or access needs. This sort of arrangement could see the libraries extra service offering greater levels of inclusion and a stronger community response than is currently available.

Staffed libraries are always a better option. This looks like the best of a number of poor option.

staffing could be provided if you had one paid member of staff only, if you have to have two then use volunteers but there is no need to have two staff in buildings where traffic is light. you could have longer staffed opening ours then.

Strongly support the proposed 7 day opening and believe that maximum use be made of volunteers to enable this

Subject to careful provision on security aspects, particularly for library users when no staff are present.

The clear risk of theft, vandalism and anti-social behaviour is not mitigated by CCTV. Only the presence of staff or volunteers will provide sufficient deterrent.

The Libraries Extra service should be introduced on a trial basis and then phased in.

the number of elderly residents who may not understand the new technology

Theft of stock?

Then a morning with kid and coffee on a Sunday would be a great treat plus read!

There is no indication of the cost of the Libraries Extra provision, but if further cuts are forced on the service, this, I think, could next be for the chop while retaining the essence of library services (while I see that Libraries Extra or something like it, must be part of the future)

There should be a fall-back position should this method fail to work.
They are hubs of the community
Think there should always be a paid member of staff on duty.
This is a remarkable increase in staffed days in the libraries I use: Woodingdean & rottingdean. I am unsure how you'll achieve this without cutting something else I want!
This is possible only if technology works.
this should not be at expense of staffed days in Hoves Carnegie library. Library staff play a vital part in libraries and this must not start losing staff. They are central to library and a communiities well being
Use of volunteers needs to be invested in as they need to be properly supported
useful to have more than 1 late night per week it would be helpful to have libraries open 7 days a week. I note they may be staffed by volunteers instead of employed staff at some times. Will there still be 2 people on site for security reasons
using libraries as a community hub for things such as council tax , housing / rent & signposting to external agencies for support and advice.
Volunteers cannot replace trained, experienced librarians effectively. Redundancy must not be part of this package.
Volunteers must be an extra - are any paid staff losing their jobs?
Volunteers supporting paid staff to provide a better service is very different to replacing jobs with unpaid workers. It has the potential to be exploitative.
What about holding book sales of donated books as they do in Connecticut about 4 times a year? There this relies heavily on volunteers and having a large collection box for donated books.
What About Hove Library???? it is not listed above.
what about other online subject databases accessible to public on their home computers?
What training, supervision and support will volunteers get, plus any expenses?
What will the availability of newspapers be where opening days a re increased? Will they still be available? If so, will the be available on just the staffed days or all of them?
where elderly people in those areas rely on the library they may not be comfortable relying on technology rather than staff
Whilst I appreciate you have put ideas in place for security, my concern would be that the libraries could be misused on non staffed days. Otherwise I think it sounds positive and I'm pleased to see that their would be more staffed days at Patcham so that we are not simply making lots of staff members redundant from Coldean and Hollingbury libraries, but could offer them work at the Patcham site, I'm assuming?
Whilst there is a need to save money only having one library open in an area will disadvantage those without transport or are less mobile. These people are more likely to be regular library users.
Who will support the tech that enables this during these times?
Why is there no uniformity in the number of staffed libraries. Some have 5 days staffed, others have only 3. Why is there this discrepancy?
Will sufficient training be given to library volunteers
Will the "unstaffed" libraries still be able to offer support for disabled people to access the service? Will local volunteers be trained about supporting those with access requirements?
Will there be a 'direct telephone helpline' should anything untoward occur, so that another user can get assistance if necessary? I have listened to what has been said on Radio Sussex, so think this will be the case. The public are unpredictable.....even those who look like 'pillars of society'. This has come from family who work in retail, and often come across the unexpected!
Will there be sufficient support for disabled people in unstaffed hours?
Will users be able to pick up reserved books on non staffed days?
Without a doubt library services should be combined with other services especially in terms of buildings, continue with the concept of community hubs. For example Moulsecomb Library is located in an awful building which must be so energy efficient - why not locate it within another council or other public service building in the area as there are loads of them.
Wonder if you would be better to have min of three hours staff M-Sat to fixed schedule
Won't books and newspaper s be stolen if libraries at certain times have few or even no staff or volunteers present?
Would be concerned about safety/security, I think I would tend not to go to an unstaffed library, somehow feels odd
Would be good to highlight the dewey system outline so people would find looking for resources easier when unstaffed.
Would prefer to have staff rather than technology at a library so social function of local library is not lost.
Would you need to have training sessions to show people how to use the new systems? Who would be overall responsible for the safety of people during unstaffed hours? Volunteers shouldn't have to be responsible. What happens if the CCTV stops working?
You need to be absolutely sure that the technology is top of the range. currently my free 15 minutes is only 13 minutes as the set up is slow. too many clicks and drop downs is really annoying. Also, what is unstaffed there is anti social behaviour or people abuse the rules. I don't want litter or alcohol or drug users in my libraries. I don't want books stolen swo please make sure you get it right first time and get the digital media spot on.
<b>Those responding tend to disagree or strongly disagree</b>

1) cost of installing the libraries extra technology - surely this is spending more, rather than cutting costs? 2) If libraries & their users have managed with their current opening hours up till now, why increase these if you are trying to save money? 3) use of volunteers - please see my comments to proposal 10.
6 days a week is ample
6 days opening for all community libraries with staffed and unstaffed days would help to make more savings that could be spent on books etc. while still providing very good access.
A library does not provide proper facilities unless there are librarians present to help and facilitate use of the services. Unstaffed library opening time is nowhere near as a good staffed library time so opening hours should be extended by hiring more librarians.
A library isn't a library without staff
A ridiculous idea- they need to be physically staffed- they will not be respected otherwise independent of cctv. What about toilet facilities, what if there's an urgent issue that needs attending. Would not find extra service a safe place for children , a key demographic user
Access fine as it is
Access to the personalised knowledge and individual advice that trained and experienced library staff regularly offer will not be available in the Library Extra hours. A help line does not suffice. No late nights that are staffed will, with out a doubt, decrease library use.
All this messing about with hours and names is just a blind for cutting staff and reducing funding
Although opening for longer and on more days is favourable, the loss of trained, experienced library staff if not positive. Libraries are community buildings and the library staff are part of this - relationships within the community will be lost.
An unstaffed library is like an unstaffed book shop - full of information but no context, prey to theft, wilful damage and misuse.
As a student I had the privilege of the services of a copyright library in Dublin. I learned his important your research skills and how to use a catalogue were. Unless volunteers are well trained in these skills library & Google users will not be able to search fur the correct apposition and appropriate resources
As the Head Teacher of Carden Primary, I had a conversation earlier this term about the proposed unstaffed Libraries extra on our site. I am concerned about having people on our site over the weekend when there are no school staff here to supervise them should they use this as an excuse to try to enter the school building. There would be no access to the car park either.
As Westdene & Hollingbury are heavily residential & my closest /easiest to get to /park I do use these. Basically it wou these will be Open but you will have to use extra technology ? How secure will this be ? Am confused by this.
because you are relying on voluntary staff - not right
Bringing in volunteering is a terrible idea. All staff should be paid and working for the council.
Close some completely to allow others to operate better.
Close the smaller libraries and keep Hove open.
Damage, theft, no personal service, lose the heart of the library
Definitely, Sunday should be closed. I am not religious, but so should most shops. Staff and volunteers should not be expected, or encouraged to work on Sunday. One day a week should be free of commercialism and officialdom whether it is private of local a uthority.
Devaluing of staff roles by overreliance on volunteers. Removing of jobs and knowledge about the day to day running of libraries. Quality of care and customer service will fall.
Difficult to answer as I do not know which hours are busy at my local library.
Dont agree with use of volunteers. Working in a library is a job and should be paid. If B&H council cannot afford to pay their staff they should not attempt to botch together volunteers to run the service. (and potentially deprive real charities of volunteers)
<b>DON'T FUCKING DO IT</b>
Don't think it's safe for library users or stock to have unstaffed service.
don't think they need to be open 7 days a week. 3-4 days a week sufficient for community use. Staff presence highly desirable to ensure property and stock properly looked after during opening times. Otherwise could become places for undesirable activities
Don't understand why you want to increase opening hours when funding is being cut. I am quite happy with the limited opening hours at my local Woodingdean library, especially now they are supplemented with libraries extra. It was a surprise when I first moved here and took some getting used to, but it is sufficient.
For me the important point is that libraries remain staffed by paid employees and to be open not necessarily 7 days a week - why not just 6 days a week?
From where do the council expect to recruit volunteers? This is a very difficult filed and I'd like to know if volunteers will be recruited before any decisions are taken. If volunteers cease to volunteer what will be the opening status of the libraries at Withdean and Hollingbury?

further erosion of keeping sundays special and as a consequence my culture
Good to have access to reading material especially for children. A good free resource - somewhere to go on rainy days where you can be warm and safe.
have you undertaken an EIA on the impact of your proposals on young people, vulnerable adults, citizens with physical impairments? the proposals could have a detrimental impact on these customers and their personal safety if the libraries are unstaffed.
Having just come back from Q 3 I would agree to libraries being non-staffed if it were to be hired out for use by local community groups.lectures/adult education use BUT with a responsible person present
Having Libraries open more is a good idea for communities however I believe that Libraries should be run by paid staff at ALL opening hours. If you turn libraries into a voluntarily run service I think it will become unreliable as volunteers have no or little legal commitment to keep services of a good standard If you start running the service with volunteers then you will look at cutting the jobs of current library staff - leading to more joblessness and less people adding to the 'economic growth' of the city.
Having to register as a libraries extra user will mean that fewer people access the library during these times. I am also concerned about volunteer recruitment and sustainability.
Having worked in most of the branch libraries, security is always an issue therefore relying on volunteers and a security phonenumber is not good enough and puts both volunteers and visitors at risk.
Hollingbury, with some of the poorest local output areas loses its staffed library. That's not right.
Hove Library not listed. More libraries rather than more hours in just a few please.
I access Hollingbury library with my children on a weekly basis. To have no 'set' days it opens and to rely on volunteers in wrong as you will be losing that expertise that the staff bring. Our community needs this resource.
I am astonished that the risk assessments allow for this!!! What about safeguarding issues???? No staff on site, appalling.
I am concerned about the libraries being unstaffed as regards members of the public needing help from a real person as opposed to a help line, particularly older people or children. I understand the rationale, but do not agree with it.
I am concerned that as having a librarian on the end of the phone is nothing like the level of support that we need both in terms of safety and providing an efficient service.
I am concerned with the use of volunteers as a) I feel this is a job that people should be paid for. Librarians are qualified and should be paid. b) It could be the beginning of automating a system that should be run by human beings who know and can advise on reading and books - many children have discovered books through the help of a sympathetic librarian. 3) it may not be sustainable and could lead to eventual closure.
I am of the view that people can live with at least one day of rest for library services.
I am strongly against using volunteers to run the library service - it undermines the paid staff and leads to an inconsistent service.
I am unhappy with idea unstaffed libraries
I am worried about the lack of staff for these opening hours,
I and many people I know, will not use a library which is unstaffed. Elderly, who mainly use the libraries, will not use them out of hours, when it is dark, and without staff to help them. Many of us will not use electronic gadgets and will only deal with librarians in person. To cut the jobs of librarians who have done the job for many years in favour of volunteers without the knowledge, is laughable. I do a lot of research and will not deal with volunteers who would waste my time, when I would know more than them. No decent volunteer would take the job of a librarian who has been made redundant. Shame on the council!!!! I would rather have less open hours and deal with a librarian. Please reinstate all librarian jobs. The council forgets that libraries are the main free access place for most people. The council will destroy community cohesion if libraries are cut and their librarians are made redundant. Rather than cutting libraries and librarians, the council should be integrating other services into library buildings, such as more toy libraries, public information services, health services and social groups. All of these organisations could then share the costs of the overheads of the buildings. Libraries are the last bastion for free community access. Most small community groups have now gone under, and closed due to lack of funding over recent years, and our libraries are now taking the place of community spaces. The wider fall out will be more people isolated, especially the elderly, less access for computers (as few elderly persons will use a library without staff) and they will also not go out in darkness. We cannot get them to come out in the winter when it gets dark, to community groups. Please reinstate all librarian jobs and incorporate other services into library buildings in addition, to keep them viable. We would rather have less library hours with librarians and no volunteers than to have unmanned or volunteer manned libraries.
I do not believe that we have the financial resources at this period in our economic problems to provide all things to all people. I want a library of books, computers (a few), reference resources and staffed- paid, full time or at least fully staffed for all opening hours by skilled librarians for 5 days a week between 10am-6pm or other regular hours.
I do not believe we need 7 day a week access to libraries , provided they are open on Saturdays and at least one evening ( not necessarily staffed) for use by those who are themselves working during normal daytime opening hours
I do not feel that the extra monies spent on having Saltdean library open or available 7 days a week would be the best way to spend the councils money. Perhaps 4 days but 7 is excessive.

I do not support any measure that would reduce the number of hours when libraries are staffed and I think 7pm staffed opening should continue at those community libraries where it's available now . If staffed hours were not reduced and 7pm opening continued I would tend to agree with the proposal in Q1.
I don't believe that 7 days per week access is necessary. I support weekend opening for full day Saturday and half day Sunday, but believe money is better spend restricting daytime mornings in most sites - open afternoon / early evening
I dont believe there is no need for sunday opening apart from jubilee lib because the east of the city (brighton end) is a 7 day part of the city, unlike thr outer areas ( west and north)
I don't know how it would work 4 booking computers etc in writing is really not the same!!?
I don't see how it will be safe for people particularly lone women to be alone in libraries without staff present.
I don't see the need for Libraries to be open 7 days per week, if people want to use them, I believe they will find the time to do so over 6 days.
I don't see the need for longer opening hours. I think moving hove library to hove museum would be an awful idea! Hove library is spacious and has so many facilities for children and babies. Singing groups. Homework clubs .... I wouldn't have been able to manage without it! Hove museum doesn't have the space. I'm strongly against this proposition ! As a tax payer who pays 50 % of her salary to society. I think the public should have their say! Thank you. Mrs Jackson
I dont think its safe to have them open with no staff
I feel it is unnecessary to open 7 days per week and that the resources/services would be better used by higher staffing levels on fewer days.
I feel that the current opening hours are satisfactory and would prefer to have staff available to help me rather than computers!!!!
I feel you should close some community libraries to maintain quality of service. Libraries such as Coldean, Westdene, and Mile Oak as not well used and seem to be a bit of a money-pit.
I find it absolutely fine to use the library on the same day each week - a Sat or Sunday. I don't see a great need to increase hours. That said if it does not cost anything then fine!
I find professional librarians at Hove and Jubilee libraries are helpful, polite and motivated, and know their libraries very well. I don't think you can expect the same level of professionalism from unpaid volunteers, as well as the issues surrounding dealing with nuisances or questionable characters (remember that there are children at these libraries), health and safety, and so on. I understand the appeal of a number of libraries being open 7 days a week but I think being staffed by professional librarians is important to these libraries not becoming un-library-like (i.e. noisy, chaotic etc). I think it's more important to have a professionally-run library service than for it to be accessible 7-days a week but not as professionally run.
I fully support the move to longer opening hours in all these libraries, but only if they are in addition to a full 5-6 day staffed opening, not as a replacement.
I have never agreed with substituting paid mebers of staff with unpaid volunteers. If a service is worth keeping open it is worth paying staff to keep it open. Once you agree the principal of running public services with volunteers on some days then what is to stop this creeping in on other if not all days?
I have not experienced the Libraries Extra technology so I do not know how it works in practice but I am not keen to go into an unstaffed public building. The use of CCTV, offer of helpline / security line does not provide me with reassurance that this a safe and welcoming environment and somewhere where I can get help quickly if I/ anyone else needs it.
I have recently moved from London to Brighton and libraries are being run down here in the same way as our one was, and is again. I think the move to community libraries is short-sighted and a cynical cost cutting measure. I think you should fight against such closures and resist allowing the public to monitor library use. It isn't only a matter of knowledge, which of course is terribly important, but also matters of safety. I suggest going to the public with a campaign to actively get them to enrol at their local library and start using it before they lose it.
I just can't see how this would work? You are relying on the public to not abuse this service - and there are many people who just won't! You'd do it, it would get abused, then you'd close the libraries down altogether.
I live in Patcham, our library opening hours are fine. I don't support using volunteers to replace librarians.
I prefer money spent on essential services rather than extending library opening hours. this does not seem money saving.
I really feel that 7 days a week is not necessary.
I spend qiite a lot of time in my local libraries and having staff there to answer questions and clarify queries is clearly an important aspect of a library. It would not seem right to have an unstaffed library and I don't feel it would be a safe place either. If an incident occured during unstaffed hours, e.g someone was bullied attacked, how would this be dealt with?
I strongly disagree with using volunteers to support library users. One of the key services libraries provide is access to knowledgeable trained librarians
I think community library's are out of date and should not be a service run by the local authority from tax money. In a city like Brighton, jubilee library is enough. If they should continue then they should be private, paid for or offer more for communities
I think I would feel a bit vulnerable to visit the library if there wasnt a volunteer or staff on hand. It would make any visit quick and I wouldnt want to linger.

I think it is SO important to have staffed libraries to ask about enquiries, volunteers can't do this. I would rather libraries were open less but with staff I don't want to use a helpline.
I think it unnecessary to open on sundays, it would be preferable to have paid staff on duty over a shorter period, perhaps assisted by volunteers. Please libraries extra sounds great but it's potentially extremely dangerous, I don't think I would choose to put myself in a venerable position without staff on hand
I think libraries extra will put elderly people off using this service
I think libraries should be staffed by paid employees and not by volunteers. I volunteer for a charity and know from experience how volunteers are not always available regularly or even reliable and a strong support network is needed to enable volunteers to operate.
I think Sunday opening is a good idea, but I think unstaffed hours are an incident waiting to happen
I think this is an erosion of sundays, not 7 days a week society.
I think this is setting a very dangerous precedent since I feel that Libraries should be staffed by professional Librarians. Why do we need qualified Librarians if vounteers can do the job for them?
I think this would be damaging to the service to have so many hours unstaffed , a large portion of our users are vunerable or disabled adults or the elderly who would be put of by an unstaffed library it would be detrimental to the service I believe we should be giving our users quality rather than quantity regardless of cut backs how about reducing late night hours and not having half day closures for example having Hove library open till 7 on a Tuesday is inefficient and a waste of money , but opening all day on a Monday rather than at 1.30 would be beneficial.
I want to have staffed libraries. The staff are an important part of the library service; a library without a librarian is not a proper library. I am very much against using volunteers instead of properly trained library staff; this is not progress. You are planning to put people out of work and get unpaid volunteers to do their work instead; it is sheer madness. What happens to the staff that lose their jobs? How do they then pay their bills? Volunteers who work in libraries would rather be paid to do their work. Your ideas are simply unfair and unethical.
I would be worried about visiting a library with no staff. It seems like an unsafe idea especially with children.
I would like to see staff in libraries all the time. I do not believe that removing staff from libraries is the right way to run a library service.
I would not enter a library with no staff in it, it would be a threatening unsafe environment, like a shop with no staff. I would not feel safe in empty library or library with just a man in it - I am a woman Unstaffed libraries are the first step to closing them down. Libraries are important.
I would prefer there is one member of staff on site at all times
If the main library is open in town, I do not see the need to open the smaller local libraries on Sundays. As long as a couple of libraries are open on different days, ie not all of the non central libraries are all closed on Wednesdays, then people still have a choice and always the Jubilee library is open.
If there are no volunteers to staff the library what will happen? Will the service be reduced? Library services fulfill an important function in the community and should be treated as such. Leaving it to volunteers is not the answer.
If they are open they should be staffed.
If you can't staff with trained payed staff, close the library.
I'm just a bit wary of the whole unstaffed idea - there really won't be anyone there at all?
I'm not convinced of the need for this service, and also rather concerned about maintenance of the facilities at unstaffed times.
In an ideal world I would except that these community libraries need to be open much longer hours however the libraries should be run and operated solely by experienced library staff and librarians. As a librarian I feel strongly that the public need to be served by experienced staff even if this means that the libraries do not open 7 days a week . Having a service with volunteers will not provide the public with the right level of help
Increase council tax. Different central government policy which doesn't cut service and support large corporations...
It does not seem safe to have libraries open without staff - health and safety if there is an accident and the only supervision is via cctv, parents with small children being worried about supervision, many elderly and less able members of society use library resources and might not be comfortable checking books out self-service etc. Volunteers will not have the same level of training and expertise that qualified staff would be expected to have -re council services, book recommendations, local amenities etc.
It doesn't seem a problem to have the library closed for some of the weekend - we can work around that. The extra hours are great, but seem unnecessarily luxurious
It is a smokescreen for closing the library, selling off the buildings and making staff redundant. The same thing just happened to me whilst living in Lambeth, London. Don't let it happen here as well...
it is neither safe nor sensible to operate libraries without library staff present to assist users.

It is such a shame that libraries can't continue with current staffing levels as I think without staffing they won't be such a community resource. The staff are experienced and knowledgeable and help people in all sorts of "unquantifiable" ways.
It seems naïve to allow community access to libraries without staff and even more naïve to expect library services to be run for substantial periods by untrained volunteers - these are not unskilled roles. As much as I am loath to see library opening hours cut I would imagine it would only be a matter of time before vandalism or some other incident occurred on an unstaffed day and reducing opening hours may in fact be the lesser of two evils. I appreciate the extent of the cuts that councils are put under, and their lack of realism, but this plan also seems unrealistic.
It would be better if you have a couple of staff when open. No need to open Sunday.
It would be useful to have access to further budgetary information re. the set-up and running costs for the increased opening hours (security costs, helpline costs, maintenance increases, etc). May be more valuable to have fewer days of opening with more staffed days. As per the report's findings, staff are valued extremely highly - there is no way to replace professional services through either building opening or volunteer support.
Just have a slight unease about being locked in a building where there are no staff.
Keep it staffed, their knowledge is needed, not just a machine.
Keeping libraries, like Hove Library in its present fine building more important than extending hours
Lack of consideration of the needs of the homeless and elderly, and children, who use it as a refuge. It is essential that children are encouraged to read and that homeless people have somewhere to keep warm during the day. It is important that the public have access to the news media too. It is also important that people can access information about local activities.
Lack of staffing
Less hours open requires less paid staff so more libraries can remain.
Librarianship is a profession. Librarians should not be replaced with volunteers.
libraries = books + people ie librarians
Libraries are central community hubs. Opening 7 days a week is a brilliant idea, but should be fully staffed - as the staff are the people who make the libraries a place of comfort and acceptance for the community. A computer will not have this affect. Volunteers are a good idea, but are not always available and what happens to people who have no idea how to use the library technology equipment?
Libraries are for people and we do not all have internet access. It is a wrong move to try and replace essential community facilities with a website. As a regular library user I expect availability 6 days p.w. but not Sundays.
Libraries are not just a building with stuff in. Library staff enable people to make effective use of resources. They ensure a safe and welcoming environment for people and encourage use by marginalised groups and those who require extra support.
Libraries are vital for communities and need real people staffing them
Libraries do not need to be open on Sundays!
Libraries need librarians, they are not just buildings with books in. Security an issue with no staffing as well. The self-service technology does not seem to be well supported during current opening hours, so how will that help me if i want to borrow a book and the self service machines are playing up but there are no staff?? Will there be more systems librarians for example who can remote in and fix problmes?
Libraries need to be staffed by qualified people in order to be safe welcoming spaces. I disagree with staffing essential services that contribute to good outcomes for children using volunteers. We should pay people to do work that is needed to help our children learn.
Libraries require staff. I would not feel safe using an unstaffed one.
Libraries should always be staffed with professional staff. The majority of these have postgraduate qualifications and all are highly skilled in supporting library users, helping them access quality information resources, mentoring children's reading journeys, and providing digital literacy training amongst many other skills. To believe that library staff can be so easily replaced with volunteers is ridiculous. You are belittling a profession and forcing the closure of libraries as unstaffed/volunteer led libraries will inevitably lead to a drop in users. You might as well have a vending machine on the street to dispense books.
Libraries should be staffed by experienced, professional library staff not well-meaning volunteers or machines. Do not 'buy in' to the downgrading and outsourcing of essential public services as this is a betrayal of the hard work and money invested in these assets by generations of workers and ratepayers!
libraries with experienced librarians on hand sounds terrible - people need people!
library buildings should never be open unstaffed
Limiting staff resources reduces accessibility to those who aren't able to use computers/technology.
Living in central Brighton, I rarely use other libraries than Jubilee and Hove, but it seems to me unstaffed periods will be a cause for concern to elderly, disabled or vulnerable users of the community libraries

many people who work use the internet at work or home, many of libraries have a flow of customers who are pensioners and children who can visit in the hours they are already open, as for getting books, this can be done on days off, Some Saturdays and the odd late night opening. Lets keep them full when they are open not half empty as they are open all the hours god sends, they will lose there atmosphere.
Maybe not open them 7 days a week - it's not necessary on a Sunday, and staff them properly the rest of the time?
Most people do not require a 7 day library service. On the weekend days when volunteers let you down will you have paid staff available to plug the gap? Arriving with heavy books at a library that should be open but is not is probably more frustrating than have a service on a limited number of days per week. Volunteers should only work when there is a staff member present.
Most towns do not have small branch libraries unless run by volunteers. I think it would be to have one or two well staffed libraries with good opening hours, bus routes and parking nearby.
My family are very upset that Hollingbury Library will likely close and be moved to a smaller, less accessible site at the Childrens Centre at Carden School. As a parent of young children, we find the Saturday opening an amazing, local resource and it will be sadly missed as there won't be an opportunity to use the school site on this day. Also, the children's centre is in the bowels of the school and the facility only has windows to one side, the current room used for family groups has no windows. Are we going to be expected to encourage our children to stay and read in a windowless room with only artificial lighting? Hardly an enticement when they've been used to the lovely, light space at the current library. Brighton is an expensive city and the loss of a local, free activity for my usually restless children, will undoubtedly mean we have to look elsewhere for paid alternatives. I also feel very sorry for the local, older community who use the library as a social hub. With the removal of all adult library services in Hollingbury they will be forced to go to the next alternative in Patcham. Hollingbury is a hilly community & it's often hard enough for the younger ones to get around, but I feel it is unfair that the more frail members of our community are now going to be forced to travel further, to an alien area to find the resources that have always been on their doorstep.
My view is when libraries are open they should be staffed
no details of security for people - expanding community/social access is good but monitoring safety remotely or by volunteers is not good
No libraries need to be open on Mondays. Only the Jubilee library should be open on all the other six days, and the Hove library for five days (i.e. not Sundays). The other small branch libraries only need to be open two full days a week, e.g. Wednesdays and Saturdays, and afternoons only on Tuesday, Thursday and Friday, possibly with a slightly later opening time (7.00 or 8.00pm?) on Fridays. This is what happens in Paris, and it works well.
Not financially. I able to stay open 7 days a week and not good for staff having to operate to this proposal.
not necessary - as long as opening times are published there-s always one open when you want to go
Not necessary to open libraries 7 days per week. I have no demand for it, yet use a library regularly. You get used to opening times.
Object to unstaffed hours
Ongoing technologies to enable self manned libraries - do they in the long term really offer a cost saving?
Opening the community libraries is a great idea in theory but not practice, people like to see an actual person as for some people the only contact they have is with library staff.
other library services have found that even if they are able to recruit volunteers in the first place that onces the initial enthusiasm has waned further volunteers are not forthcoming. Also volunteers are notoriously difficult to control. Kent libraries during the 1970s closed over 500 village library centres that were staffed by volunteers any of whom favoured family and friends to the exclusion of those "whose faces did not fit" the centres were replaced by mobile libraries
part of reason for going to library is the interaction with staff. 7Pmopening gives people who may not go out much in the evening- older, disabled, depressed people the opportunity to go somewhere safe Without staff the security has gone. security cameras cannot replace staff
Personally, I think seven days a week is excessive. As cost cutting is essential, why not a mix of am/pm openings to respond to each local community's needs for a maximum of four days and leave Jubilee as the one offering whole week availability. That way, paid librarians could possibly move between the venues and more volunteers could be sought and trained.
Prefer to have a staff member present.
public safety when open without staff, also the cost to make libraries accessible when the public have asked for staff to be available.
Qualified staff are valuable part of the service - personally I would rather have fewer hours open over opening with Libraries Extra
Real question hidden here is do I agree with reducing the number of libraries in the area. The answer to this will always be no. I am also very sceptical about unstaffed and volunteer proposals. Are these additional means of forcing library closure?
recruiting voluntary staff belittles libraries profession, even if they are additional, and more so if they are replacements
Replacing paid staff with volunteers, no matter how well trained, creates an expectation that people are able to work for free. Most people I surmise would rather get paid work.
safety of the public during the increased sessions

Security of unstaffed facilities. Lack of volunteers for so many libraries for so many hours.
Some library users may feel less safe using a library if there is not a member of staff or volunteer supervising the building.
Staff not volunteers
Staffing levels need to be maintained. The role of library staff in supporting, helping and re-assuring library users cannot be underestimated. A library is not just a building!
That the staff are necessary link with the community and make people feel comfortable and safe
The clue is in the 'community libraries'
The community part of libraries is lost when they are unstaffed. They are not just a place to borrow books or study, they are much more.
The complete withdrawal of staff at Hollingbury and Westdene would have a deleterious effect on both the users and the wider communities in those locations
The current hours suit me already.
The current plan does not acknowledge the importance and value of having a fully trained member of staff on hand to help locate and recommend books and to ensure that the books are handled respectfully and that the shelves are kept tidy and in order.
The main reason I speak to staff is for their knowledge of the books. Would volunteer staff be as knowledgeable?
The safety of your users and services within the library building
The self service kiosks are not entirely effective and result in books being deemed as still on loan and overdue when in fact they have been returned. This system needs to work properly or library users will be fined for losing books they have returned.
the trouble is reliance on volunteers could not guarantee these hours. The benefits system barely recognises the value of voluntary work, despite the so called "big society" manta.
Theft of books while not staffed, training & insurance costs for volunteers
Theft! How can you stop books being stolen on non-staffed days? CCTV just won't be a big enough deterrent. How can you stop libraries not being abused on non-staffed days?
There should always be staff in the library when it is open. Many people may be unable to use the self service machines.
They should be staffed by fully qualified staff at all times.
This is a highly valued community service for parents and children and the older users who do not have access to transport. It is an extremely important meeting place for members of the community who need company and a place to communicate.
This is a very regrettable proposal. It may seem very tempting to replace staff by computers and volunteers, and I know other libraries have done this and been pilloried rightly for it, but libraries fulfil a human function. People go there not just to borrow books but to ask where they can find information and knowledge, and helpful, trained library staff are a great resource in that respect. Volunteers are not enough. It's important that there are always trained staff on duty, not just a few people popping up somewhere across the city. These proposals will only increase security staff. Sadly this proposal shows the lack of interest the Council has in the library service.
This is a vital connection service for some of the most vulnerable people in the city. It is also where a lot of people go to find out what is happening in their community. If the libraries are unstaffed will there still be security?
this plan will change the way libraries are run, namely by using volunteers more. Volunteering is great for gaining skills but not for using instead of skilled paid librarians
This question is written so that it looks as if we are getting a 7 day a week service when in fact it is across the whole borough. Shame on you for being so cynical and devious.
This seems like a ploy to considerably reduce the staff in local libraries
This would increase the work load of staff in other libraries, as would a reliance on volunteers (who need to be trained and managed). A lack of staffing is likely to encourage antisocial behaviour in libraries - personally I wouldn't feel safe. It is also unreasonable to ask volunteers to deal with potentially dangerous situations out of hours. Staff in libraries are also there to provide invaluable knowledge & support - they are experts & are as important a part of the library as the books.
Though I would welcome 7 day opening of libraries across the city I would be concerned that there would be a move to more un-staffed days than staffed to make more and more savings. I would be extremely worried about this because a) staff at libraries provide and excellent service and a number of different services that online/ helpline services cannot including a human, welcoming presence to our citizens. Also I would be concerned about the effect on library employees.
Today, 14 Jan, I have taken time out to visit Portslade Library using Library Extra only to find I could not get in because someone (yet again) has forgotten to unlock the door. This is the second time this has happened to me, the library staff when I told them were very apologetic and assured me it was just a mistake by the Security Company and wouldn't happen again, but here we are less than 2 months later and it has happened again. How can you expect to rely on using this Library Extra system when it clearly doesn't work. Now I have to make another unscheduled visit to the library to return a book which I have renewed four times so now have to return before the weekend.

Too great a reliance of volunteers. Who will they be? What standards will be set? Is there insurance cover? What about knowledge of computer use?
Two sentences seems a bit inadequate on which to make a judgement on whether or not members of the Public will be personally safe during libraries extra hours. How will you ensure library stock isn't stolen or vandalised? Will librarians spend their entire time tidying up and fixing the chaos left from libraries extra days? Not really got a clue how that's going to work. Also what a shame that these dedicated professionals are now surplus to requirements.
unstaffed is not safe
unstaffed libraries are potentially dangerous, with the possibility of users being attacked robbed or worse. Unauthorised persons could easily gain access at the same time as card holders Shorter and staffed times are a better alternative
Unstaffed libraries defeat several of the key functions of a library, in that not only is human contact a possibility, but also expert help, guidance and advice is being turned over to either no-one, or under qualified volunteers. people should be paid for the work they do.
Unstaffed libraries do not sound safe or as useful
Unstaffed libraries puts stock and members of the public at risk
Use of "volunteers" as "support" clearly undermines the role(s) of highly experienced and valued paid staff - enabling those staff to be "made redundant" (ie.e. sacked). Tragic to see B & H Libraries "proposing" (i.e. agreeing) to go down this Tory route like sheep rather than fighting for proper staffing.
Volunteers will not provide the same professional service as trained librarians.
Volunteers won't have the specialist knowledge that the librarians do, not just to do with books, but with greeting regulars, especially those who don't see many other people during the week. They also provide help and advice with the use of the computers and printers that won't print. As you haven't put space for comments, I'll put them here. Patcham Library is relatively close by in Ladies Mile Road for people seeking a greater range of library books and other resources " Yes, it's nearby if you're able to walk or can drive. It's a really circuitous route by bus " I think you'd have to get the 46, the 5B and then the 5. Shows discrimination. Moving more bookfund spend on to digital resources " No. I like books.
We regularly use the Hollingbury Library as a family, and will really miss it if it closes altogether.
Westdene is my local library. It provides a vital link for the community; a lot of elderly people use it and it's often one of the few places they have communication. Having staff there is vital for everyone.
what happens if a member of the public wants to ask a question of a qualified librarian and there's no-one there. It seems to me that the less able members of the community will find a library without staff the most difficult to use.
What studies or research is this idea based on? I've never heard of this before so feel inclined to be more supportive of keeping libraries staffed as much as possible. In my own experience of visiting libraries I find I need support every time I visit: to ask where certain sections or types of books are, to get help when technology fails, which it does, a lot, support with my children finding relevant books etc. If I knew there would be no staff at the library I would be disinclined to visit. If this were to be a general view, people would then tend to use the library less generally even when it was staffed. However, I realise that the council is doing it's best to continue to offer services with much less money, so this is a possible alternative. I do feel it would cause a downturn in library use.
What would happen if volunteers not available?
What's in place to prevent vandalism on unstaffed days? Or to guarantee personal safety of users. CCTV isn't enough - if someone chooses to attack they are not necessarily going to be deterred and could easily hide their identity with a stolen card and face cover. One arson attack would damage the asset beyond repair.
While operating a volunteer force is both helpful and effective, I do not believe volunteers should increasingly take the place of trained paid library staff with specialist knowledge. This appears to be the case with the proposal to extend library hours/days (to be applauded) but staffed in large part by volunteers (to their credit, but paid jobs would be preferable).
Why are Hove and Jubilee excluded from the above proposals?
Why bother with 7 day opening if it means increasing staffed days and buying and MAINTAINING expensive new technology - stick to current opening
Why do we need libraries opening longer...This is not necessary
Why does Westdene have to lose all it's staffed hours. At least one member of staff has worked there for many, many years and now you're looking to make her redundant?! Ridiculous!! You'll lose the personal touch. Many people living alone visit libraries for a chance to see and speak to someone - you get everything run by a machine and your visitor numbers will plummet!!
Why Have the libraries open SEVEN days a week??? Especially if the funding is reduced?! Seems not very intelligent.
Why open for longer, when figures for users are falling?
Will anyone be available to show users how to use this new technology.
Will result in further deterioration of "physical" staff presence and decline in library service, especially towards the elderly, as a cost cutting exercise.

Will there be volunteers in the library during all the library extra opening hours. Do you have lone working policy for paid staff and volunteers? It is my view that a volunteer should not be left on their own during library extra hours. There should be at least 2 volunteers rostered to work together at all times.
With this new system relying heavily on technology, which is rarely totally reliable, how will one member of staff cope with long queues and maintain the library to the standard people have come to expect? what happens when emergencies arise?
Would like to see the libraries staffed by librarians and library assistants who already know the needs of their customers.
Would volunteers be given comprehensive training? all should be aware that it would be absolutely vital to contact library staff (via telephone) if there was any doubt about adequacy of help given by volunteer. Volunteers are needed who ideally understand all the possible needs of all types of people and have a good knowledge of the many various sources to answer diverse questions. (or know who to ask on the end of the telephone.) I think this proposal is overly optimistic about maintaining security ie. by employing a security company, CCTV etc. ; these measures would almost certainly not be sufficient, and much stock would be lost or damaged
you need to reduce your 223 page reports so we can understand what you are trying to tell us. "Libraries Extra" sounds like a deceptive word for "Less Facilities".
You should not be divisiv. If you open satellite libraries for longer hours your should also open Hove and Jubilee.
<b>Those responding neither agree nor disagree, don't know or who did not respond</b>
All the proposed changes to Brighton and Hove's library service are inter-dependent: they have each been arrived at as part of a whole in a detailed process attempting to allocate resources in an equitably distributed fashion. This principle is reasonable and desirable in its place, but that place should be when the financial climate is right, and that is not the case at present. Currently there are other more fundamentally important principles at stake. The existing historic building in which Hove Library is housed was donated to the people of Hove for that purpose. Furthermore librarians hold important professional positions which in principle should not be undermined to any degree in the utilisation of voluntary ones. The fourth of the principles involved here as I see them is that of good long-term management by central government who should be resisted to the last over this whole matter. Pressure should in turn be put back on central government to remove the financial pressure they are putting on local councils. Improvements and changes should only be instigated at such time in the future as they are affordable alongside both the original Hove Library building and the city's librarian profession being preserved.
At the moment libraries appear to experience theft, many CD searches on catalogue appear to be missing (due to theft). If alarm systems cannot protect existing stock when library staff are in attendance, I doubt if CCTV will have much impact.
Concerns re the security - lack of staff experienced in managing difficult library users.
don't close hollingbury library
I am in favour of community libraries being open and accessible to the general public for the maximum possible number of hours per day and week. However, I have some reservations about sessions with no trained and dedicated library staff on the premises, and questions about whether volunteers can provide an equivalent level of expertise, professionalism and accountability.
I feel uncomfortable about going to a library facility when unstaffed. Yes there will be CCTV, yes there will be a line to security. But possibly being totally on my own in a building.....no way.
I have used library since I was 7 years old and would hate to lose it
I'm not sure if I would feel safe going in to an unmanned building out of hors. although CCTV coverage is mentioned and a direct line to a security firm would response time be quick enough if there was an incident. I will still only use the library during staffed hours
if libraries are open with bno stff what security measures will be I place are you hoping students will use the facilities for quiet stud-children will come I with parents and find a book? better to have libraries open with staff
If the library is not staffed will stuff get stolen?
im not sure about this plan. i dont agree with having lots of volunteers. Fully trained paid staff are necessary for the decent running of a library. i think this exercise is largely about cutting staff which i do not agree with.
increased opening and use as a community hub style is good but very reliant on volunteers UNPAID
It's hard to know if the proposal would meet local needs without knowing what the local needs are for each library
No
please ensure that computer facilities are maintained and updated as they are a heavily used facility in saltdean and rottingdean
The way the information is doesn't tell me everything I need to know to make a decision. I expect this is intentional.
Unable to answer the question beacuse what is "libraries Extra technology"
What are the cost implications? How much for the extra heating and lighting?
Why did you pay to put libraries extra in Woodingdean if it's going to be one of the mostly staffed libraries?
Bit like the bank- Go in, no staff! Perhaps it will work but nice to have staff in case of problems. Staff will have to work harder when they get in to tidy up. I'm happy to try it but need to see how it goes, but if the library is messy it would not be good. At the moment I would like to use libraries at the weekend with my older children- so I'd be happy if they are open on a Sunday and would even drive across to Whitehawk library sometimes for the toys. Whitehawk is an amazing library. Self issue machine at Jubilee is very good, it works well.

Fine. Although we would like help to find books from a member of staff, we would be happy to use the self service to take books out and return once we have had staff help locating books etc.
Good idea but do not use any other libray just Jubilee.
Great for these Libraries. Jubilee (I only use) will be open to 5 at weekends.
Great! What other people want but security issues.
How can you do that? Don't expect 7 days a week- people have to be paid 1/2 day on Saturday- don't open all day on Saturdays? How will it be financed? Good idea though for those who want this but I don't want this.
I can't imagine libraries without staff, I don't see the point. If they want to save money have volunteers, unstaffed is no good for me.
I go to Hollingbury library on my own. I wont be allowed to go to any other library on my own if Hollingbury is closed.
I go to Hollingbury once a week after school now but I would not be able to get to Patcham if Hollingbury was closed when I wanted to go.
I would want Hollingbury to be open the same amount of time as the other libraries.
I'm happy with the current opening times for Hove but do not use community libraries so can't comment
If Hollingbury moves to the children's centre I think that will be better because we won't need to cross any roads to get to it after school.
If staff are not there fine- everything computerised. Only concern is safety- will it be secure especially as I have young children.
It would be best if Hollingbury was open after school because we could visit it on the way home.
It's OK if there's no staff. Happy to use Toy Library. Love that Library - go to play session.
no mention is made of what would happen to the present Hove Library building. Which was donated to the town specifically for that purpose by Andrew Carnegie
Not good without any staff. I like to speak to and see staff. I previously tried to return a book in the letter box and staff said I hadn't returned it. If staff were there no confusion would have occurred- possibly more problems like that if there are no staff in libraries.
Perhaps not a good idea for less staff in Community Libraries as often need to ask for help and like to have staff to advise and often like to have staff help improve English. Good for access.
Would like to see more open day for Hollingbury because I am not allowed to go to Patcham on my own.
Yes ! I think the Church of England should be approached. The lovely Victorian Church Of St Leonard, in New hurch Road, is possibly going to close due to lack of attendance. It could easily be converted into an ideal library. It would have great disabled and a lovely garden. Also the land around the Museum could be saved for future use, Kaymcleish@hotmail.com
. I would not use unstaffed library
Am concerned about the number of days which will not be staffed and whether this is a long term sustainable strategy for our libraries. The use of volunteers would need to be organised and sustained which is in itself quite resource intensive. Have enough volunteers been recruited and how will this be sustained.
Anti-social behaviour, eg squatters taking over libraries during the times they are unstaffed. How good would the security be in dealing with problems promptly?
at Coldean sometimes the self checkout does not work It would be better for staff to be there. In Jubilee self service works lovely. Don't know how unstaffed would work. Its nice it is going to be open more but I would not use the library if it is unstaffed. I had a terrible incident with another parent at Moulsecomb Library and this was with staff there. They did not help me but it would have been even worse if there had been no one there. I now will not use your libraries other than going in to change books and straight out again. I get 20 books and leave immediately. I used to use them so much bit I am unhappy with what happened to me and how I was unsupported by staff.
For the library to be more accessible to working people who cannot make week days so an evening would be useful to open.
Have the increased costs of running the library been offset against staff cuts and is there a real saving? Would people rather have staff than extra hours?
Hove Library should be included
I am not in favour of paid staff losing their hours to unpaid volunteers. If this is proposed so no paid staff lose hours than I strongly agree
I am not informed enough to understand the specific consequences of proposal increasing opening hours
i cannot comment as have no experience of these libraries
I do not know the libraries mentioned - if the locals want extended hours it is obviously a good thing to do
I don't think anyone expects libraries to be open every day. If someone is familiar with library hours he will go on the correct days.
I don't think the libraries should be unstaffed. It will alter the experience too drastically. People need advice and help and the presence of staff helps create the sense of being in a safe environment. With the increase in homelessness there are often vulnerable people using the library as well as young students or other people who are vulnerable in other ways the presence of staff I believe has an important role in containing and responding to these needs. I do however believe that self service technologies should be encouraged but people still need to see staff present or offering guidance.
I live in Hove so more concerned about this
I live in Hove so more concerned about this

I much prefer the libraries to be staffed when visiting. I have used Libraries Extra and found it a little strange and felt slightly unsafe when the door opens and someone else comes in. Also a few services are no longer available, i.e. any items for sale or magazines to borrow (the staff informed me that these can no longer be displayed as they might get stolen). I personally would prefer to have reduced opening hours with staff, rather than longer opening hours without staff, but I can see that in principle it is a good idea and could work.
I think libraries should open later (11am instead of 10am) on the weekends and close either at 4 or 5pm (except for Jubilee and Hove). This gives time for people to have a better balance of relaxation first thing on a Saturday morning. I would also suggest openings on Sunday to be 10.30/11am to close around 2/2.30pm.
I wonder how important extended opening hours are to most people - so long as people know when they can access libraries and there is at least one evening opening session
I would have thought that having unstaffed libraries open is a lovely idea but in some communities might cause problems within the libraries themselves and also some other buildings attached. How are you to police who goes into the libraries and who doesn't?
I would not want to see any proposal which reduced access to the Visitor Information Point adjacent to Rottingdean Branch Library.
I would rather the extra money was used to keep libraries open, including the current Hove library.
I'm concerned that 'Extra' sessions may make vulnerable communities (disabled, elderly etc) - ie communities that most need libraries - less able to use them. These are sessions most accessible by those who are not disadvantaged in any way and although it's good to have volunteers supporting Extra sessions, volunteers are not librarians.
If the council are looking at funding cuts wouldn't they be spending more money on lighting, heating etc if libraries are open 7 days a week even though they are saving money by not employing staff. Whilst accessibility has increased to the local communities you are not saving money.
In my heart of hearts, I would prefer to close some of these service points in order to consolidate the budget to protect the larger libraries at Hove and Brighton. Most library users will visit Brighton town centre or Hove during the weeks. Those who can't can be catered for by the housebound service.
Is it possible to arrange a trial in which one library could test the proposition of non-staffed sessions? I have selected neither agree nor disagree for this proposal as I think it is a bit of a jump into the unknown. If more could be known beforehand perhaps one would feel easier about it. Ultimately the ideal situation would be to have staff, however if this is simply not an option, unstaffed sessions is better than no or reduced libraries.
librarians spend many years training into their skilled roles and should not be replaced by volunteers
Like the idea of extended opening hours, less keen on losing library staff and finding myself in an empty library with no attendant.
More access for these communities is a good thing, but if it comes at the expense of Hove having a dedicated library (and, let's face it, you're going to have to fund the above somehow), then, being a Hoveite, I naturally disapprove. As I move forward through this survey, I see that I'm being asked to comment on the future of library branches all over the city. As I have no knowledge of how it is currently to use Hollingbury Library, let alone what it might be like to use a Hollingbury Library that's been shrunk and put in a school, it would hardly be fair of me to comment on those proposals, so a lot of my answers are going to hover around the 'neither agree nor disagree' mark.
More investment in online generally a good idea but you do not need to physically open for that.
N?A as use Jubilee or Hove
No comment as I do not use them
Question 1 question is too broad and should have been split into the individual library areas. If I agree with the proposal it's because I'm looking at it for my area (Rottingdean) and bias towards it, BUT I do not agree with 0 hours for Hollingbury and Westdene. Do I answer I agree or not? How do I find out how the proposed number of staff days are worked out? There is no explanation into how it is worked out. Seems like a meaningless question.
That the libraries do not need to be open so often. They could have reduced hours overall except Jubilee. Transport links are good in the city and it is easy to reach the central library. Libraries could be open very part time?
The above is not one question. Using new technology to have longer opening hours seems like a good idea but not at the cost of reducing staffed hours.
The booking out and the returning of resources - will not some items go missing
The hours are fine for me and my family as they are but maybe would suit some people being open more.
The impact on staff the following days when they have to clear up after people have used the library. I understand that there are a lot of books to sort out. Concern about security and the general behaviour of people especially with food and drink which they will probably bring in.
Though an occasional library user I do now receive most of my reading from the internet and rarely use the facilities I have available.
what do you intend volunteers to do? I think they can do ancillary jobs but NOT take the place of trained librarians, volunteers can help put up exhibitions, act as ushers, assist with computers, HDS etc
What is the libraries extra technology? Can you collect reservations/ pay fines from an unstaffed library?

Will all BHCC services be available at Whitehawk 7 days not just the library and will the current security person be on site 7 days? How will you shut off the rest of the building? Same question re Patcham and other shared premises.

you havent explained what libraries extra technology is. how do you stop books being stolen, if the library is unstaffed? i think people are used to restricted opening hours at their local branch and can visit Jubilee or Hove if vital.

You need to have at least half a day staffed at holly nag bury and west dense. You do not have the experience to support and develop volunteers so there will need to be a run in period and a scaling back of staff until volunteers are trained and confident. I would suggest have a "floating" Library staff member, taking a half day off other libraries o resource.

**Q7. What would you like to see in a new cultural centre in Hove**

**Those responding strongly agree or tend to agree**

1. Chargeable special activities for younger/middle age adults e.g. late evening opening hours with quizzes to find special objects/books and alcohol for sale. Don't forget how many younger adults e.g. 25-40 would want to use this space for work, study, socialising, recreation, and general personal interest, but they need to feel welcome. Sometimes having a space dedicated too much to children, families and older people can make younger/mid age residents feel a bit excluded. 2. There was interest from the local community just a couple of years ago for a community composting site to be located in Hove museum gardens. This was rejected by the museums service. Could a dedicated community garden space be put aside for community food waste composting and food growing could be established, potentially increasing community usage of the cultural centre and the local cafe. 3. A community gallery space put aside for exhibitions of local community artwork such as from local space.

7 days a week - good idea

A baby and toddler space much like Jubilee Library - free to drop in, weekly sessions such as drumming or story-telling, changing facilities, dressing up costumes, opportunity to park buggies etc., meet other parents, have a bite to eat, be inspired by books, fun! Love the sound of proposed outdoor activities idea.

A bigger selection of books. Activities for young children similar to what is run at Jubilee library

A dynamic place that is more open and inviting for everyone especially in Hove - oppertunitys for local groups to use the facility - maybe more use of the outside in good weather - stalls / food events etc etc bit like how they have in Bright helm. Talks from writers - maybe linking up with the local bookshop for this.... people would have to pay but maybe other events could be free

A facility for the community - education, support services for those needing direction with education, a peaceful environment and scope for plenty of family activities as well as encouraging teenagers to use the facilities.

A fully staffed library

A good sized library, not to be seen as an add on, to have a wide range of stock for both adults and children. It would be great to be able to visit both a library and museum at the same time.

A ludicrously loaded "question". Hove currently has TWO "cultural centres" - a brilliant Library and an equally brilliant Musuem. Reduction to ONE "centre" (even if it could be achieved with the limited space and budget available - or are BHCC contemplating another PFI-funded disaster?) can only mean LOSS of facilities for the public. Statements like "the public space is estimated to be about 15% smaller" are (to put it kindly) mendacious. As for the notion (trumpeted by Warren Morgan) that Hove Library should be sold for Â£1million - there are HOUSES in the surrounding streets being snapped up for more than that. One can only speculate on what brown envelopes have changed hands to enable such a ludicrously low "valuation" by our "Council Laeder"....

a meeting place for local clubs

A mixture of library and museum offers and keep the cafe.

A range of activities for all ages, particularly children, including teenagers, and for old age pensioners - there are a lot of pensioners in the area

a room for community use - cultural meetings such as bookgroups. writing groups etc

A sense of community used by schools local community support groups artists etc

A strong local studies/history collection. Retain the printed music collection presently in the Hove Library. A decent cafe."Art" type cinema.

A Sustainability Centre providing residents with advice and information on leading a more environmentally friendly lifestyle.

A vegan friendly cafÃ© or restaurant or snack bar. Vending machines. Cozy reading nooks. Functional study spaces with chargers. Excellent WiFi. A viewing deck.

a welcoming space for all with good displays of books and museum artefacts. A space for artwork to be created and displayed.

Access to good reference books on Art. The cost of Â£350,000 as per usual you public sector works do not have a clue about funding building projects efficiently I bet it can be done for cheaper. I am not sure I would want 7 community libraries to be cut as they are in pikey areas and those kids living there need access to books for social mobility despite having pikey parents.

activities for children!

activities linking the museum and library materials; tuition classes to learn to draw using the museum collection, intro sessions in art history..for adults and kids etc Tables where people could play Chess and other such games ( Mancala*?) and tuition there of ( in a room opening unto the gardens?)- small charge/ donation to help library funds a languageS* table where volunteers could help people with language queries/ provide brief explanations/translations AND where people from the various language groups and recent migrants could give basic tuition/ comparative vocabulary... ** games and languages of some residents not currently offered or taught in BrightonHove....migrants?some inclusion for recent and the chance of
Actual delivery of the services listed. Access to new type of audio small book with ear plug connection.
added to the above, some exhibition space?
Adult education classes and book groups.
Adult education facilities as in Brighton Jubilee
Affordable cafe facilities, easy access for people.
Affordable meeting space for local groups. Seven-days-a-week opening.
All facilities as outlined in Proposal 5. Main disadvantage seems to be decrease in space by 15% - particularly when it is hoped that libraries in the future will act as Hubs for the Community, as well as still offering all the traditional facilities offered by libraries ie book stock; sources of information; a place for learning; facilities for families and young children, facilities for the elderly etc. However, I think it is vital to keep the Community libraries going, even if that means that the original Hove library has to go.
all of the above sound fantastic. I'd use it more than I currently use the library.
All of the above things suggested in proposal
All suggestions listed above
All that you suggest above
All those suggested above. In designing a new library in the museum there is the opportunity to better deal with the conflicting needs of e.g people studying or reading (quiet) vs. otehr activities which are inherently noisier e.g. cafe etc.
Although I love the old Hove Library, having looked at the proposed floor plan to include Hove Library in the Museum I feel this makes absolute sense from the Museum's point of view. I visit the museum and the library twice a month with the young child I give respite care to, who is autistic. We enjoy the first floor of the museum greatly but I am always struck by the lack of vision displayed for the exhibition areas on the ground floor - except for the months when we had chitty- chitty bang- bang type models which was a huge success with us. We never visit the cafe as it has a very unwelcoming 'feel' and we always think the staff ,and therefore those few people who are in there, are inspecting us when we go to have refreshments - so we leave. If the children's area in the library, with all its resources and leisure facilities, is replicated in these proposals we will be happy! We always feel welcomed when we walk in the children's library and to have the space to enjoy books, toys and reading activities is perfect. The staff are obviously alert to their customers and I have often been helped and advised in a non patronising manner- I hope the staffing will still be there!
Am not certain at to what you mean/ refer to a "cultural centre" but do not agree to a "community centre"Surely a library is a separate or special place. any centre or community would turn it into a very noisy and disruptive organization
An arts/performance space.
Art and craft activities with access to technology such as a 3D printer and a laser cutter
Art and photography exhibits.
Art exhibitions by local artists
art exhibitions rentable workshop/teaching space and or music/dance studio performance area bar/cafe
Art movies, photographic exhibitions, cafe facilities
Artists in residence, craft clubs/fairs, preschool groups, conference/ meeting facilities, storytellers, drama groups plays, poetry etc
arts and music and classical literature. performances from talented buskers and local artists. what is going to happen to old building?
As a Hove resident I welcome the proposal to have a new cultural centre in the area. The Council should review the Hove museum collection. The toy or photography collection could be moved to another site. Would Brighton University be interested in housing the photography / cinematic collection? Could the toy collection be housed alongside the toy library at Whitehawk library? I would like to see the new cultural centre having temporary exhibitions and cultural events for all age groups.
As already mentioned above: would be great to have outdoor space, cafe, good Children's library, IT facilities, maybe a room for meetings/craft activities?
as an older person o wold like to see more classes- i would pay- particularly computer training, art classes, exercise classes. Discussion groups, lunch club once a week

As described above, plus possibly small music events e.g. afternoon recitals
As I understand it, Carnegie gave the library to Hove in perpetuity. Given this would the building be sold off or would it be used or contribute to the council coffers by way of some sort of levy? A local history centre as there used to be one would be good
As long as the new merged museum and library doesn't compromise what is currently offered by each separate service and the changes should be done without long closures of more than 6 months - ideally sooner because habits change if you leave it too long and we must keep Hove alive; the danger being we lose both services in the longer term in favour of our shinier Brighton neighbour's facilities. Would the existing library building be sold? I hope it is listed to preserve it's period features and facade? If not it must be done before it's sold. Hove needs more culture and a committee of some kind set up to look at this which I would join.
As much flexibility and variety in opening / available hour for all the services of the centre as possible. (As many people cannot access these facilities during 'normal working hours').
As proposed
at present ground floor of museum is not effective. filling it with books is a good idea, create bright lively cultural centre, art shows talks by authors. Might need more staff Volunteers could be used to take books to housebound people
Availability of space for disabled people and help for them where required.
better that housed in library than closed completely
books
Books fairs, author talks, digital books use for technology to entice younger generation
Both modern and traditional library services provided with the added bonus of resources from the museum
Both the library and the museum are currently under-utilised. I think it is an excellent idea to combine them. The Hove museum site is a much better site for the library, and you can actually park there! I would use the library much much more if it were located at Hove museum, in fact it's on the walk to and from school so if there's a decent coffee shop there it will be visited a lot. So, some advice, make sure they sell proper good coffee!
Cafe, play space for children within sight of cafe! Books, magazines, internet access and sizzling exhibitions of craft. Wizard's Attic refurb & update. Tables to work at. Photocopying/printing service. Cinema/film club please! Events for younger children during the week.
cafe/ family space/ art/ library/ music sessions/ evening openings as well as daytime for events
Changing art/ exhibitions/ art events/ literary events
Children can visit both at the same time. Learn from the museum. Simple English to understand Museum descriptions of things - bigger/simpler English. Get them to do things eg pots - count them/find them. Food/tea coffee etc...
Closer working with local charities and other organisations to ensure the facilities feel part of the local community
Co-location of the two facilities, if sensitively designed given the heritage of the Museum could help reinvigorate both the facilities and provide opportunities for a wider range of community and cultural events to be held - temporary exhibitions for local artists as well as more dynamic exhibitions related to the special collections.
Combines working, events etc. with the museum and library.
Community and arts talks drawing on the extensive expertise and professional talent in the Brighton and Hove area.
community bilingual associations, foreign language sections like Crawley library
Community run cafe. Exhibitions showcasing local artists.
Continued good cafe space. more sitting spaces in library. workshops and talks. films.
culture !
Dance studio
Definitely agree as I have always felt that Hove Museum is very under used and this will give it a purpose.
Disabled car parking within the site, safe bicycle parking Facilities and opportunities for art/craft exhibitions/sales; Business to connect with employment opportunities for local people especially the young; Joint skills training with business and other partners Forum and networking facilities for arts, business, education etc
Displays & facts about Hove, history, people etc. A gallery, library & eating/cafe area.
Do we really need a library in Hove? It is easy to travel to Jubilee library.
Don't lose the excellent children's arty workshops currently held in Hove Museum. Will the museum have enough storage space for all its exhibits? Multi-cultural festivals. Book festivals/ author events.
Engagement with Brighton and Hove's artist community by providing cheap (free) spaces to exhibit works
Enough staff to run it safely
Enough stock for the people of Hove - not stock being marginalised by what is, quite frankly a very poorly equipped museum, stored sensibly (around walls) so that floor space can be utilised for community events and activities.

Everything ?i need seems to be covered in the new proposals.
Everything you are proposing but also including better acoustics in cafÃ© and event spaces - would be immensely helpful for those (like me) with hearing loss. It is so hard to find public spaces that are not extremely noisy. Better acoustics needs professional design and advice.
Exhibition of local school art,
exhibitions of local artists within library/cafe space, readings and events. second hand book buying-reselling and exchange (see for instance Powells book store in Portland, Oregon)
Exhibitions/Library/study areas Music/performance area Film as at Jubilee Workshop space for all age groups. Community groups Outdoor space/garden area for all Children & Families Quiet area Sensory garden- involvement of students at horticultural colleges Disabled access everywhere/toilets/cafe
Experienced and qualified staffing, in addition to volunteers if necessary, appropriate for all the services being offered.
facilities for all ages. Activities for all ages, inc elderly.
facilities to play and learn board games eg chess and backgammon
Facilities/ times which are children and family-free for people who want a quiet space.
Farmer's Market, cafe, space for all ages to get together
focus on the need of -the future - children famillies Othe past the elderly, Hove's heritage Othe community now
Free access to the internet and space for interest groups to meet eg a read aloud group
Free activities for all, especially at weekends. Cinema as at Jubilee Library.
Free parking
funding needs are the real world. Museem - how popular is this anyway? Relocation of the best exhibits to the Brighton museem make a compact Hove museem makes sence to me. I'm not into metrics but some would be good here... e.g. visits / month before and after etc Hove's childrens library is fantastic and if anything - improve that even more .... getting children in to books is really important (obvously I'm a dad).. The library is really important for old folks .... moving away from nearer the shops is a negative... walking 100 m is a pain for some old folks. Cafe - a small cafe bar with chairs out side / gazebo nice ... using event space ok - But not a permanant lounging about area please! Its not starbucks. There are probably clever ways of maximizing space ... e.g. moving rack's of books / exhibits when events are on... (obviously not during peak times).
Good idea, especially story times and singing.
Good onine access to the collections in other local museums/the Keep/local record offices across Sussex - and beyond ? A larger shop area A gallery area devoted to ethnic/cultural diversity in Brighton+Hove
Good range of craft workshops and classes.
Good study spaces with power sockets.
Good to see the museum collections. Would be good if they could provide activities like they currently do at the library and more.
Good, sound educational resources to tie in with local school projects.
Great facilities for children, a flexible child area with books, room to play and for baby boogie and other activities. An outside space with a child orientated area would be fantastic in the warmer months. While the art gallery site is further from my house I can see the possibilities of a multi purpose site where I would potentially actually spend more time with my child. It would be fantastic if it could be open on a Sunday. I find there are limited activities to do with my child (who is very young) on a weekend as I work full time. With the cafe and exhibitions this would be a whole day out with limited costs.
have used library for over 15 years but only in last year has it been a complete pleasure to use- very peaceful ambience in newspaper area. Il mainly use the library for newspapers and periodicals.I am in favour of the move to the museum.if can continue reading area and excellent colour printing cafe area would be welcome but would sound be a problem?
Hiring out any space for events, talks etc. Using any office sapce during the week for surgeries such as Housing benefit, Income Management, any front line services.
Hove is already very well funded unlike Hollingbury so if our choice is to invest in Hove or Holingbury please pick the needier of the two.

<p>I agree that there is no point in pouring thousands of pounds into the current building (lovely as it is) to the detriment to the rest of the library service. I am however, concerned about the size and potential layout of the library at Hove Museum. It would be very challenging to create a 'cultural centre' in such a small space and flexible use of all spaces in the entire museum building would be essential in order to attempt to achieve this objective. The proposed extension is not large enough to provide space for the library stock and services, let alone a 'cultural centre'. This extension needs to be bigger, ideally two storey. A conservatory café in addition to the extension would be fab and would certainly attract my family and friends! A bigger extension would allow space for creativity and performance - the current museum education room is damp, very unattractive and unsuited to 'cultural centre' activities. I think there is great potential for a 'cultural centre' in this building , but it needs more space!</p>
<p>I am frequent user hove library - greatly prize range and numbers of books. Friendly efficient staff. Important new building retains this balance and access to books remains the same . New site will be less convenient for people who currently combine library visit with shopping. Commercial interests should not override main purpose of library</p>
<p>I can see the financial case and the benefits of the new facilities, but am concerned that the provision and range of existing services, and in particular the stock of books should not be diminished.</p>
<p>I didn't realise there was a plan to extend the museum, but this new schemes sounds like a great idea. Can you please make sure its includes a community room for public use?</p>
<p>I do not live in the area so am unaware of its current state</p>
<p>I don't live in Hove but I really like the museum and feel that this would be a great combination which would give more people access to the museum. I love the idea of using the gardens and outdoor space for activities.</p>
<p>I don't live there it's not for me to say</p>
<p>I don't use Hove library currently but I'm not against condensing the services. It means you can do two visits in one. Use Hove museum when exhibitions are on - lots of ground set. However would not want to lose Hove library. More pragmatic use of money to keep it open - but if expensive why not put both together.</p>
<p>I feel that the library still needs to be as much space as the existing one, if not more space and that there needs to be a professional librarian on whenever the library is open.</p>
<p>I feel this is an important opportunity for Hove. I would like to see a high quality, dynamic and flexible facility - gallery space for local artists and crafts people; studio space for all manner of workshops (including creative workshops specifically for the elderly). I would like to see the space regularly used for lunchtime and evening live events - music, dance, concerts, talks. Also rehearsal space and a bar/cafe. I do however have some reservations regarding the development of Hove Museum to include a superb (one would hope) library facility. Is there space in the current museum that would be utilised (obviously it's not a large building), or would the library development encroach on the green space at the back of the museum?</p>
<p>I have no strong view on this. But think more culture is less important than keeping services for those who cannot help themselves.</p>
<p>I have sadly had to stop using both Hove Museum /Hove due to parking issues. So many of parking spaces are wretched Pay by Phone which I cannot seem to access. It is a nightmare to find a normal pay by cash space that is free.</p>
<p>I have used libraries for 70 years, my idea of a library is a warm comfortable place with friendly staff. I need large bprint books and audio books. Also good reference section for information. I enjoys special exhibitions - local history. I realise young want IT facilities but a library is really about books, fiction and non fiction. Books to study to learn more about a hobby. I have always found staff helpful . I would not use unstaffed library</p>
<p>I know that this is not the question you have asked here, but I wish that you had included information here on what would happen to the current Hove Library site. It's difficult to form an opinion without knowing that as it is such a beautiful building.</p>
<p>I like the idea of a cultural centre in hove and the jubilee library is a great example. My concern is for the current hove library site. What will become of it?</p>
<p>I live next door to Hove Museum so would be happy to see any activity during normal office hours, both inside and in the grounds, but all out-of-hours activies restricted to inside and to 9pm at the latest, Monday to Friday, to minimise the disturbance to residents.</p>
<p>I really hope this truly will be a cultural centre where both services will be combined to co-deliver services. E.g. workshops that relate to exhibitions, stock to enhance enjoyment of the collections etc. It will be such a shame to not reach the potential of this project. It is really sad to see the closure of the Carnegie building which I love but I think if we can't manage to save it this is a good option. The museum is always so quiet too so I am sure there will be benefits for them.</p>
<p>I see financial arguments for the museum/ art gallery and library to be in one building I also support provision of facilities mentioned But there will be less space for museum displays and library. I would be unhappy if art disappeared from Hove. I would not be so worried if there was a promise that Items from Hove's collections would be displayed and changed regularly. Need for more information</p>

i think its a great idea and will encourage more people to visit the museum
I think the current museum is excellent, I think you could make more use of the toy museum by investing money in it as it is looking a bit shabby but this museum is loved by all that use it and any changes to the way it is currently run would be negative to the local community. Old and young use this museum. I do not think it should be combined with the old library as you would lose some of what you have in the current building. Including the cafe facilities. The Library gives culture and interest to the local area and it should be renovated and kept in good condition, It has a great facade and if money were invested in it would be a great community facility. I do not think the LA should change how it is currently run. If the LA had spent the money over time we would not be in this current position however you could improve the current facilities without the local people losing what they currently have it is a misconception that the changes proposed would be an improvement when in fact it is restricting the use of two services.
I think this is a fantastic idea
I think this is a really good and creative idea and would be positive for Hove. One point to raise: it would be good for those with mobility issues if the bus stops were a bit closer on both sides of the road. I don't know if moving of bus stops is something that could be considered.
I think this is an excellent idea. Opportunities for local groups to hold events. Small concerts for music enthusiasts/choirs. Local history society etc Invite University of 3rd age to hold classes. Evening classes - since the loss of the Connaught Centre this is lacking in Hove. (PS I did realise that there needed to be a new school and had no problem with that. I love the library building but realise it has to change as society has changed. Please reassure the public that the building will not lose its unique features if it changes usage. .
I think with a strong aspect of combining children's classrooms with schools, and making libraries open to community groups, there needs to be a strong focus on making certain libraries particularly focussed as adult study and research quiet areas. I would also like to see a strong presence of professional librarians at the new Hove library centre, on hand to help, and a better Interloan library service than we currently have-- it should be cheaper and faster than it is to borrow books from other libraries, including libraries outside of Sussex.
I want to see good services for all the community and the money raised from the sale of the existing building put back into library services. I want to see a good provision for children and particularly young people who are the readers of the future. There are no other free public spaces for them and they need a well stocked and welcoming library and community hub to serve their needs. Creative writing classes, reading groups and community support groups. Adult literacy and advice too.
I would just like to see a better choice of books in Hove.
I would like the current local history displays, and the toy museum to remain. The current museum staff are brilliant and welcoming, and I would not want the museum to suffer to accommodate the library.
I would like to keep Hove museum as a museum and not lose exhibition space. If the library is in addition to the museum, I would be very pleased, but not if part of the museum disappears to become a cultural centre. Will the existing very nice cafe stay as it is?
I would like to see better exhibition space for local art groups at the moment there is only the Grange Rottingdean for the whole city. Better temporary art exhibitions by national and international artists- the nearest galleries are in Worthing or Eastbourne- Brighton Museum Art Gallery is rarely used. Space for bookgroups to meet It seems a waste to only develop the new library on the ground floor- a second storey could enable us to retain all the books we have now, reducing numbers of books seems like a backward step
I would like to see more interaction with the museum resources - joint workshops, themes exhibitions for the museum and library .....ie you've seen the exhibition why not read these..... use of gardens refreshments good quiet study space
I would like to see the library and museum fully integrated so that the museum exhibits are located amongst the library stock with out separating them into different areas. I would like to see it become a really creative centre with workshop space and really good IT and media equipment to use and hire.
I would need to ensure that hove library does not become like a community library and keeps the same numbers of books to support this.
I would prefer Hove library to remain in its present location however I can see the logic of this proposal, although psychologically the museum feels much further from the town than the library does, simply because of being the other side of Sackville Road. I would like to see a centre that is open 7 days a week, encourages library use by younger children and school groups to promote the idea of reading, possibly stages film screenings, quizzes etc. (as does Jubilee) and is a welcoming social and cultural hub for the local community of all ages and backgrounds.
I would very much like to ensure that it is not just children and family focussed. Adults need and use libraries too. Reading group and fiction quality has declined dramatically in recent years, which is very disappointing.

I would want to be sure that none of the existing museum space will be lost. I would like to see lots of activities for children, plus perhaps book clubs for adults. A community meeting room (available for hire) would be really useful for many local groups. How about a mini cinema?
I'd like to see collaboration between the library and museum, but keeping in mind the expertise of the professionals in both areas. They can certainly complement each other service, my concern is that responsibilities from both areas will be combined into a single job role, which would dilute the expertise of both curators and librarians. There are lots of fabulous opportunities with this suggestion, but please be aware when it comes to staffing and expertise to deliver this new cultural centre and the implications on visitors if this is not taken into careful consideration. There's opportunity for working with the universities, colleges, schools as well as other social/health services too in using exhibition space, establishing study groups, community groups, etc. Libraries are integral to those other areas of life; health, well-being, education, so I'd like to see those areas strengthened. Please also keep in mind what the local community needs and wants rather than the best ways of generating income to attract visitors from outside of the area.
I'd still like all the sheet music to be available. An area for live performance would be good too
If it was affordable... at new King Alfred development? Culture and sport/exercise should be linked. One child goes to swimming lesson and take the other to the library!
If the library is moved to Hove museum There must be a bus stop both ways by the library. the existing bus stops are too far away for users with reduced mobility
If the old library is to be sold to fund some other council activity, please get a decent price for it. Previous sales of Council buildings have underpriced the resource. An example is the Social Services building used by the Social Workers on Carden Hill
Imaginative exhibitions that draw upon the existing art and craft collections at the museum and book/special collections at the library
Improve the museum facilities at the same time when the library is going to be added. Do not reduce the garden space more than is necessary, we need to save as many green spaces and trees in Hove as we can possible do. What are the plans for the old building which houses the library at the moment? Will it be sold off? Would there be a guarantee for the building to be used in an alternative way?
In addition to the full range of library facilities expanded as above, I would like to see a dedicated space for local history presentations and other community-centred activities
Inexpensive activities for children during school holidays; pre-school groups such as Baby Boogie
Information and tools to help people become involved with the community and help other e.g. casserole club.co.uk etc Citizens advice
is it practical to have a research facility in the Hove library when there is the keep in Brighton. This would be a duplication and they cost money. I would suggest that some form of transport facility be provided from Hove community to the keep. Towards the cost. Bus passes. I would like to see some thought for accommodation of groups such as U3A . This may be only a room FREE say 3 days a week fr 3 hours at a time
Is the cafe to generate income? Yes if so, otherwise there are plenty of cafes and the space could be better used? YES to save the local libraries.
It is important not to remember that the library aspect must not be lost in everything else that is trying to be achieved. Books, books and more books are so important.
it seems to be a good idea it depends on how it is implemented, plenty of digital PC and WIFI access and power sockets ad desks like jubilee
it should be available to clubs, groups etc who can use it in a responsible way
It should have all the facilities that jubilee library provides - space for exhibitions, ability to hold events and activities, ability to use the materials in the library (eg. Be able to watch the DVDs or listen to music), be able to link the exhibitions to resource materials the library provides, space for children to do activities and socialise
I've always found Hove library to be a bit of a mausoleum - though it appears the Children's section is used. What I would want, though I personally have no use for such service, is FREE high-speed internet access with quality support, for those unable to afford any home services.
keep he existing wonderful cafe
Knowledge/of and play
Less static paintings and art and more space for dynamic information on the history and ecology of the area . Definitely keep up regular changes of exhibits to encourage people to return.
Library facilities of the quality of the Jubilee Library
Library items and use by community groups.

Like to see used by all community, diverse groups who live in Hove. Afro caribbean, muslims, east Europeans, etc, A meeting place for minds as well as people
Local Studies collection Sheet music and miniature scores Periodicals/Reading Space As many books as possible, especially non-fiction No dogs!
lots of activities for very young U3A type activities for the retired, could involve librarians as experts opportunities sharing spaces across diverse cultures, not primarily faith groups. debating/discussion art events. book talks, book walks, book quizzes author talks not promotions, vibrant hubs of cultural .Association with B&H arts council and local bodies as appropriate, Theatre Royal, Brighton festival
Matching or improved traditional, professionally-staffed library services, NOT events facilities or space to rent.
meeting space to hire study space for young people. Longer opening hours relaxed open café - not stuffy one at the museum now More frequently changing exhibitions, less permanent displays Computers and classes. Cycle racks outside Space to sit and read. Separate space for teenage books away from childrens area
Miscellaneous point - we need bus-stops immediately outside the Museum in both directions. And is there any chance of free car-parking by the Museum/Library for a maximum of one hour, similar to the agreement reached by the shopping centre of Whitehawk.
Modern décor, mixed with classic architecture, comfy reading nooks, fun interactive museum exhibits, sound proofed area for children's activities.
More art
More books
More children's activities and services for children/families
More children's events
More community based events and meets. Better quiet space than currently available in Hove library.
More efficient library service, better exhibitions within the Museum at Hove, more going on.
more events and classes for us older people. small fee charged . Any profit to library service. Snack teas etc served by volunteers, profits to library, More events for a small charge
More interactive displays, possibly more temporary exhibitions.
More interesting and exciting art exhibitions
More professionally trained and qualified library staff!
More study space, a cafe, and longer opening hours (even if unstaffed).
Museum's lovely but very small and isolated.
need someone with knowledge of computers system , better CCTV
need to define exactly what the aim of the museum is- local history yes, but crafts? A community hub for culture and everything you have mentioned- bookgroup, film discussion, speakers, somehow stimulate educational/ social activity
Neither a cafe is needed nor, six day opening for the proposed new Hove library. Tuesday to Saturday would be sufficient. Without any information about what the council propose to do with the existing library the "savings" are spurious. Especially, as the revamped Hove museum will require construction work, which isn't costed in the proposal.
Nice play area for children within the library, good selection of books
Not a bad idea- good to see the library and museum at the same time.
One woman/man acting shows, performing arts workshops/science & arts lectures/visiting authors/first aid courses for babysitters, teens & adults/book making courses/photography courses/local history lectures/knitting group/children's crafts & sewing etc. group/ appreciating art of the Museums in Brighton and Hove talks/ more friendly & better value lunch & tea room focusing on the community's needs run by locals for locals.
Opportunities for all different religious/cultural groups to express themselves. A greater variety of subjects matters. More expressive opportunities for local writers and artists to express themselves and become known.
opportunities for craft groups to meet, and all the same facilities currently offered at Hove library.
Outdoor and indoor space that can be utilised for learning and activities for families and the local community. Study space and IT services that can be accessed easily by all including isolated members of the public.
Outlined plans look fine, would add that an OVER provision of conveniently located power points (with supportive staff) is a requirement for visitors, people who want to work in the library, attendees of events. Hove library good at this (better than Jubilee until last year)
Parts of the original Hove Library - or its design to be incorporated in to the new Library.
Peace and quiet. More books than in the present Hove library. Full closure on one or more weekdays to permit full weekend staffed opening.

Perhaps a space for a film club the accessibility of cinema in west of city in non existent im sure local people would support film nights make it possible to hire space for private functions in the evening i believe that if this plan goes ahead its important that full use is made over both day and evening community centres typically offer community facilities day and evening dance/exercise classes social groups thjis would be an ideal opportunity to develop a thriving community centre
Perhaps some small art exhibitions etc..
Permanent LGBTQ history exhibit!
Planning portal information e.g someone from planning to be able to talk to maybe once a month about any proposals in the local area. Continuation of the really good kids groups, baby boogie etc.
play area for children
Please still keep some outside space!
Plenty of IT facilities for the community to use, especially now that the majority of benefits are administered on line. Flexible events spaces to engage wider aspects of the community. I hope these cost savings are factoring in the additional cost of building a large extension at Hove museum as this is not indicated.
Plenty of staff use and not use volunteers for core library services.
probably not much. Move it to the main gallery, the city is small
Professional staff not volunteers.
Proper disabled access.
Providing there is full disabled access, agreed with a wide range of disabled people. It's necessary to provide what we really need, not what able bodied people think that we need.
Quality of food and service to remain in restaurant. No 'dumbing down.
questions, how will museum being part of Royal pavilion and museums trust affect library facilities when relocated to cultural centre? cumulative effects of cuts- will there be further reduction in provision and staffing in future? Better to have 2 storey extension at museum site to accommodate one or two meeting rooms and more study space. cultural centre- flexible space/ greater room for quiet reading / study. Community meeting rooms. Possible inclusion spaces for showing films
Quite study area, storytelling and family activity space
Reading room with newspapers and magazines
Recreational/Educational facilities, e.g. afternoon/evening classes
Regarding the question of using Library as community hubs. That is a good idea for libraries in surrounding areas, HOWEVER I feel the two main libraries in Hove and Jubilee Brighton should be kept as libraries where you can read and work without the noise of community activities. It is very distracting when you are trying to read in peace and you have noisy children twenty feet away. If community activities are to be introduced in the new Hove library they should be in a separate area so as to not disturb people who wish to read in peace.
Regular children's activities, authors readings, curatorial talks, open in evenings
Rehearsal spaces for local choirs / am dram groups
Rooms or spaces for local group clubs / meetings Proposals above sound very good
Shared space for all ages to encourage more understanding across the generations.
Some sculptures in the gardens which children can play on / explore and some outdoor seating in the gardens. Can't see the need for a farmers' market in this space as this kind of thing happens in George St already.
Space for activities and groups
Space for activities and meeting space to hire
space for bookgroups to meet storytelling for young children toy library ESOL classes homework help/ clubs/classes
Space for community events; children's play area; cafe
Space for creative activities
Space for groups of all ages to meet, eg toddler groups, evening classes, groups for older people.display space for visiting exhibits. Interactive exhibits for everyone
Space for local community groups to meet
Space for recitals, theatricals, lectures, dance (and rehearsals for such events)
space to rad and relax as at Jubilee. desks and quiet area. Room for local groups
Space where local groups can meet. Exhibition space for local crafts/artists. Study area.
Spacious reading areas, cafe, events such as small concerts etc.
Staff
Strong connection to local schools.
study facilities for young people as the current area is small and mainly used by adults.

Support all of the activities listed in the first set of bullet points above. A good quality and flexible community space for meetings and other events would be helpful
Support to community group meetups, for example breastfeeding groups, new mother's groups, groups for parents who have children with learning disabilities, perhaps get different speakers in to have a lecture as well as network. It is often new mothers or parents who have challenging children who find themselves getting isolated since it feels daunting to venture outside. In creating a safe space, for example a room separated from the main library services where groups could meet - or use new sound dampener technology on the walls so sound doesn't travel, then families who have either very young or very challenging children may not feel like they are putting everyone else out by their child being loud.
Thank-you for organising the community evening at Hove Library in January 2016. It helped me to gain a better understanding of the issues. I am really grateful to Sally and her team for all their work in developing solutions for library services in central Hove under very challenging boundary conditions. It would be great to see both Hove Library and Hove Museum used more by the local community as community hubs. However, I think it would be a shame if we had to sell Hove Library because we could no longer afford to maintain it. Hove Library is part of our city's heritage. The architecture is very different to other buildings in this part of Hove. I think it is beautiful outside and inside. I love visiting Hove Library, getting lost among the bookshelves. It has been a privilege to live opposite the library for the last 15 years. I would be very sad if it was closed and sold to a developer. Is there some way to save the building? Surely other organisations have worked out how to maintain old buildings. Could the likes of the National Trust or Landmark Trust provide advice? What about our local Eco Homes group? <a href="http://www.ecoopenhouses.org">http://www.ecoopenhouses.org</a>
that paid staff are maintained That it reflects the history of the Hove specifically children area , teen area for study
The above suggestions look good - how about providing courses for adults
The best new service that is possible in the current circumstances. As lovely a building as Hove Library is, if the alternative to moving it to have a combined service at the Museum is to shut seven other libraries I would be astonished if anybody reasonable could think that better than moving. It is...actually...Brighton & Hove with 14 library communities so shut 7 rather than move Hove a bit down the road!?!?! I don't think so. I don't know about Life on Mars- there must be reasonable and intelligent life in Hove!
The full library service More to be made of the museum A cafe and maybe a shop where you can buy cards, notebooks, small gifts A sensory area in the grounds
The Museum is a white elephant so combining it with the library can only increase usage and access to the arts.
The new Library proposal for Hove is an excellent idea. It will provide a Library and space available for the community to use for years to come. Saving the old building is crazy if it costs Council tax payers significantly more money than a new modern building 3 minutes down the road. The new library would be more flexible is a better use of space and could serve the community for years to come unlike the current building which is costly to run and maintain.
The presumption that the decommissioning of the current building is a fait accompli, that consultation has been thrown out of the window, is a necessary implication of this question. The word "new" means that the "old" is already gone - when the vast majority of users want the library to remain as is. We do not need more opening hours or vastly improved services. These will come with time. But keep this in the current building. <b>DO NOT SELL THE FAMILY SILVERWARE, YOU WILL NEVER GET IT BACK !!</b>
The proposals sound good so far and may be sufficient in the long term. However I think the system should be as open as possible to augmentation and change.
'The public space [in Hove Museum] is estimated to be about 15% smaller than the current library' doesn't sound bad - but won't museum exhibits need a lot of this space, so that you are understating the planned reduction of space for books? I hope there will be more than one public toilet - I usually use Tesco's when reading in Hove library. Can see that library and museum in one building could be helpful here. Will B& H City Council be able to get money from selling the library building to someone? It would be good for old people who can, to walk from residential homes & visit library, rather than have books delivered to home.
The running of book clubs and access and promotion to the special collections.
The site change is fine by me IF the lending and reference library space is maintained sufficiently to sustain and expand the current usage. The diminution of the offer will set in train a diminishing return in terms of foot-fall and general usage. What is not made clear is the net annual cost saving over say a three year period when compared to the additional capital cost of the extensions and additions at the museum site. Regards
Theatre plays, more community association based there

<p>These choices are very tough and the reduction in size from combining to the two facilities is very sad. But there is an opportunity to rise up from a bad situation in providing a crossover of reading activities for a wide variety of groups such as pre-schoolers, post-school workshops, adult book clubs by genre. Combining this with visual arts would be a real benefit for education and cultural exchange. With any of these reductions in openings and premises I would want to see the library loan service and catalogue available to all across the city i.e. if someone finds a book they want to borrow on loan, there's a fast service to get it to them in their community location. We cannot risk to isolate socio-economically challenged parts of the city.</p>
<p>This is an excellent idea BUT I think you would need to have some one hour free parking spaces available. People are used to parking in the supermarket to go to Hove library but that won't be possible when it moves to the museum. One hour free spaces would resolve this issue. I know you are thinking that everyone should walk/get the bus but some of us take books out by the carrier bag.</p>
<p>This needs to be open to the public as much as possible with accessible areas. The savings made should be ringfenced for libraries</p>
<p>This proposal sounds reasonable, and I understand the need for the council to save money. But I want to say very clearly that it is essential that the council not use this change as an opportunity to downgrade Hove library in any way. I use the library regularly, and it is both vibrant and heavily used. Ideally the library should be open longer hours and made more available for use. If staffing is an issues, I have no doubt that many community members would offer to work some hours in the library for free.</p>
<p>Toys and special activities for children. Museum is a good place to visit, visit the library more.</p>
<p>Upto date IT equipment and good wifi access to other council services.</p>
<p>Use of room or separate space for books groups, as we currently have in Hove Library. Easy internal access between museum and library.</p>
<p>Varying opening. Opportunity for social enterprise to offer art classes, drama, counselling etc</p>
<p>Visiting specialists providing information to meet local problems.</p>
<p>well kept up to date stock , plus a section for historical rarer books including old children`s books, designated eating areas for families, larger quiet study spaces, a room designated for reading books or newspapers away from the noisier areas. a larger young peoples are with more tables and seating to create a welcoming space for homework, more story times and children's events particularly aimed at non advanced readers to encourage children to read. more events for vunerable adults and the disabled sensory activities, signed readings for world book nights and city reads ect.</p>
<p>Wellbeing classes - mindfulness etc Health promotion information / awareness classes.</p>
<p>What is meant by a cultural centre?</p>
<p>What will become of existing Hove Library building? Will anything of the Carnegie building eg commemorative plaque be moved? very keen to have proper paper facilities for the historical material in current library. Will there be trained reference staff. Helpful to have local history within Brighton and Hove without having to travel to Keep. Also appreciate Rare books at Jubilee Opportunity for workshops, art, poetry, music, drama groups. Can see possibility of being part of Brighton, science festival or other events. Hire to local groups as venue</p>
<p>What will you do with the old Hove Library building? This building was donated to the city of Hove by the Carnegie Foundation . It should not be sold to a private concern. It should remain in public hands and used for some other purpose.</p>
<p>Whilst proposals are beneficial, the Hove Musuem site is not as convenient as the existing site and does not have the same transport links for the elderly and disabled.</p>
<p>Wifi, working spaces, collaborative spaces, talks and events</p>
<p>Will this be a free service? I am saddened by the brighton museum charging as a teacher of a special needs student in FE payment for exhibitions is out of the question, and another centre not offering the same is NOT what public sevicees are for.</p>
<p>Workshops to teach people leisure skills, eg crochet, knitting, mosaics ...?</p>
<p>World class art exhibitions</p>
<p>Would like to know what the current Hove library building would become instead. For new cultural centre would like to see services for the very old and very young so these members of society have a haven during the day and the elderly can have company and enjoy being part of a community.</p>
<p>Writing workshops, art workshops,</p>
<p>Yes that would be so lovely and be a natural evolution given the number of small coffee shops and traders opening in hove</p>

Yes this sounds good - but I would not like to see the library reduced in size. Hove library is well used and would be more popular in a better building and should be enhanced to bigger than existing size in Hove. The Council has I believe a commitment to lifelong learning and health and well being of its residents and libraries support both of these strategies Can the museum be reduced further? I don't think it is well used except at Weekends esp. in winter. Can the library support older peoples networks in Hove? Shiromi

Yes, a place for talks & presentations & meet & greet mornings, a place for temporary exhibitions & visiting educational presentations of story telling for children

Yes, I think it's a great idea.

**Those responding tend to disagree or strongly disagree**

A bigger library

A Compacted Library and small museum do not equate to a "Cultural Centre" Hove has no theatre or concert venue and Hove museum hardly qualifies as an Art Gallery. Its inconceivable to me that the Hove Museum building- even with the proposed extension would accommodate the stock and archives of the present building, even if all the museum rooms were cleared for library purposes. Why not a two storey extension. Its notable that this questionnaire gives no scope to detail reasons for opposition to the proposals: leads me to believe that the matter has already been decided. Why was the money spent- not long ago- on redecorating the present building including two lifts and new toilet facilities, more recent new furniture?

A cultural centre must be (face to face) interactive, otherwise it is a misnomer. There are plenty of places in the city where one can go online, but a publicly funded cultural space should be designed for small to medium sized groups to meet in an enclosed space, eg book groups, learning groups (eg conversation in foreign languages), talks, and educational events. There is a still a role for individual computer-based search and research facilities, but it would be a misuse of the facility to have rows of these in a soulless space. Maybe there should be eligibility criteria for these, eg for unemployed people to apply for jobs online. The provision of a cafe is essential The current separation of museum and library is possibly artificial, but let us not forget that both are purpose-built for their current uses. I am against the closure and sale of the Library, as it is a public asset that, once gone, can never be brought back into the public realm. Building a museum extension will not compensate for this loss to the people of Hove, to whom it was given. Maybe the Council should be looking at other sources of endowment in the spirit of the original Carnegie bequest, in order to fund shortfalls in funding. There is enough wealth in the local area. Look at how Sussex Uni has managed to reinvigorate the former Gardner Arts Centre. Maybe take the Library into a Trust to protect it in the same way as the Pavilion is being treated. What is sauce for the Brighton goose should be sauce for the Hove gander: our listed buildings are equally beautiful and historic.

A cut is a cut whatever way you look at it.

a disaster idea to try and stuff the library into the museum

A library

A library that is fit for service and compliant with the law!

A new cultural centre sounds good but should not involve less capacity for books and services currently on offer at Hove Library.

A previous generation planned the green space behind Hove Museum. Because our generation will not pay to maintain the current library site is not sufficient reason to concrete over more green green space at the expense of future generations.

A range of early years and primary aged children resources & services i.e. classes, events and information, advice and guidance for parents - currently provided by children centre's in risk of scaling down thier service offerings.

According to letters to the Argus many hove residents are reluctant to support the move to a new cultural centre. lack of space and the historical importance of Hove Library are reasons given

activities for babies and toddlers , children and families

Activities of all sorts would be great but I strongly disagree with combining the Hove Library with a new centre. I use the library all the time for my work and study and would prefer to increase council tax to stay in the Hove Library. Thank you

Activities to encourage love of books and reading in young children, eg story time for pre-school children and for older children at the week-end. Opportunities for avid readers, reading groups, etc to listen to talks by well known authors or academics who have studied partricular authors' work. A wider range of books available for book groups to borrow.

Am not interested in having a cultural centre - I would like to keep Hove library as it is.

Am unclear about the costings for a new build, the length of time and what will happen to the current building. New build estimates are often unestimated and if costs rise the savings identified will not materialise.

An art gallery, cinema, theatre space.

An assurance that we won't be getting a reduced and second rate library service in a new cultural centre.

are there not legal covenants regarding Hove Library, applied at the time the building was GIVEN to Hove BC
As an absolute minimum, the same range of books (particularly reference books) as in the present Hove library. As a Hove resident, I am not convinced by this proposal as it stands, but I could be persuaded.
As the council is proposing to offload it's museums to a charitable trust there will be very little guarentee that Hove Museum will retain sufficient funding to continue to operate as it currently does or indeed remain open. In this light creating a new cultural centre that brings together an organisation with likely funding difficulties (funding for the arts and museums has become increasingly difficult to find in the last 10 years and looks unlikely to improve) seems a very risky proposal.
At present the library is in the shopping area. When it is moved, the library users would need to take a bus to a more affluent part of Hove where there will be fewer library users. I use the library now; I will not use it when it moves. There is a different question to be asked: Why are there so many museums in B-and-H? When I moved to Hove I visited the museum, but it didn't amount to much and wouldn't draw me back there. You could probably fit it all into the old reference library at the main museum. All the evidence would point to the failure of a 'cultural centre' in Hove. The council does not seem to understand its own city.
Because I think you should have kept the mobile library to cover the areas out of the city.
Better integrated services through education and welfare. Also greater accessibility via technology.
Books
BOOKS! Note - the customer as beautifully drawn a row of books
Books. I have been told by the Save the Library Campaign that the number of books will be cut by two thirds. If this is true then I would definitely not support the move. I would support the move if there was no or just a small reduction in the number and variety of high quality books.
Both Hove Museum and Hove Library are important.
by closing a library such as Hove Central library would impact massively on the elderly who particularly use this library that live near by... This is a historical building one of which is conveniently placed . By putting it in the museum that is tiny and inaccessible and further out you would alienating the very people that public library service was set up for !!!
Cafe Toilets
Children's activities and special events. I really love the children's section at the current Hove library site and if it does move I would like it to retain a similar feel. I find Jubilee children's library too open and not such a friendly, cosy atmosphere. I currently use Hove library nearly weekly with both my kids and find it very valuable.
close Hove museum and move collections to brighton, space underused could accommodate this easily. I don't believe current site unsuitable for library, whole point of libraries is that they are out of date repositories of time and knowledge Rear garden Hove library could be used as caf�� in summer make savings in existing building, don't maintain lift, services provided on second floor can be provided at other council buildings
Close unused community libraries instead.
Combining the 2 would have a detrimental affect on Hove Museum which is always a pleasant place to visit. I would prefer to see a new, smaller, library and community building serving the community. Is there another building that could be used as I appreciate the poor condition of Hove Library and the cost to repair and maintain it, having worked there in the 1970s. it is in a more accessible locaiton with bus routes nearby so somewhere similar would be preferable.
cultural centre should be separate enterprise Disagree with use of volunteers I question logic spending more money to build an extension which will also need money for repairs Hove Library used by all ages. Building given to citizens in perpetuity and cannot be sold
Disagree with closure of Hove Library so cannot answer question about cultural centre. Presently Hove library serves 2 nearby schools St Andrews and W Hove (in Connaught Road), I don't believe moving library further away will encourage after school use. I have seen posters to 'Save Hove Library' in Rutland Gardens, people who would be near Hove Museum site, so does not support argument of making library more central. Running and repair costs are relatively small scale in relation to total council budget and the service provided to the electorate. Selling off the family jewels to provide money for the council budget is not what I expect my council to be part of. This is a historic purpose built library building it needs to be preserved and utilized for future generations. Reducing salaries of overpaid council employees and golden handshakes could release more money for library services.
Do you need a new cultural centre and where is the money coming from?
does hove need a cultural centre, I think not Hove library is well used all the time it is open, moving it out of town would educe it's utility to local residents and don't forget the current building is listed and as local historical significance
Does Hove need a new cultural centre?

Fail to see how building a whole new extension to the Museum will be cheaper than maintaining the current library. Don't really need more facilities than a regularly refreshed stock of books and some space for private study.
Family friendly activities, reading schemes & author talks, encouragement of scholarship, exciting & relevant exhibitions, films & performances, engagement with collections, collaboration with other centres.
Find savings elsewhere in the council budget. Libraries should be a priority.
For a start, don't appreciate the blackmail of closing other libraries in order to keep Hove at its current location. Why not reduce the number of councillors instead or reduce their allowances? No doubt you'll be selling off the site so that the money can be used for daft projects. If you do sell off the site, I'd like a commitment that the money is spent on promoting education long-term in Hove and that the library is best in class.
for the sake of one library I have noted 7 community libraries would need to close, that is not on I'm afraid. It is totally out of proportion!
For this beautiful building to remain fully staffed. Hove is already a excellent community/ cultural centre. This was a purpose built library building that should continue to be used as library- not blocks flats, This is part of Hove's history
Greater focus on the arts as Brighton & Hove's reputation as a city of culture has slipped badly in recent years. However, this must not be done at the expense of Hove Library, which should stay in its current location. It is an excellent library and an historic building.
HHove does not need a "New cultural centre" - the City already has a 'Cultural Quarter' in Brighton, readily accessible by bus or train from most parts of Hove & Portslade! Please also note that I consider that the propositions advanced above by BHCC do not appear to be adequately supported by rational and objective evidence. IMHO this lack of honest clarity by BHCC renders this 'Consultation' about the future of Hove's Carnegie Library INVALID, in the context of at least the case-law confirmed and created by the UK Supreme Court judgement [2014] UKSC 56, Mosely v LB of Haringey.
Hove Library as an original historical building and centrally placed, should continue to exist in current capacity, with more facilities through involving extra agencies into the building. The historical aspects are important in this building and its culture and history. Close other libraries and incorporate them into Hove Library if necessary, but don't lose Hove Library. Hove Museum is too small to accommodate a library, and it would take away from the museum's facilities.
Hove library in its magnificent architectural building with its history as a donation to the people of Hove is among the finest pieces of culture we have.
Hove Library is and was a cultural centre for more than a century! Don't destroy it! Keep Hove Library as it is now!
Hove Library needs to stay where it is, and the investment made to maintain the building and services. Hove Museum is neither large enough nor suitable to incorporate Hove Library.
Hove library needs to stay where it is. I don't believe the costs of designing a new facility, moving and closing the existing library will save any money at all. Library moves are costly, and Hove Library is a much bigger space than your new centre!
Hove Library was built thanks to the generosity of Andrew Carnegie. It should not be used for anything other than a library. The Council has no right to decide whether it should be sold off as it is not theirs to sell. The library used to be a place where in silence you could peaceably read a book and research information in the reference library. It is now a creche and is no longer a sanctuary of peace. The Council has mismanaged the City's finances over a long period. A number of buildings have already been sold off. Has any company bought the old SEEBBOARD building, Kings House in Grand Avenue yet?
Hove Library was purpose built as a library. How does the Council come to the conclusion that it will save Â£350K to move it? The service will be totally diminished for generations to come.
Hove library's architecture doesn't just make you want to pick up a book and read it, it is conducive to study and communication at the highest level. It has the atmosphere of a university library. It is superior to any of the public libraries in London. Once you turn it into flats an inspiring presence in the city will be lost for good.
hove museum exhibits and more plus all hove library and community facilities and with a much bigger total floor space than the museum and library combined
Hove museum is further away from the Hove centre and therefore more difficult to reach, involving two buses for some people. The place is a much-loved institution and you havent explained what would happen to the building after it loses the library. If the proposed cafe is anything as bad as the Hove Museum cafe, it will be a disaster.
how could you consider selling off our delightful Library, I understand it was a gift to Hove. It is well situated for buses and shops and quite suitable for my needs. All the lovely things about the city will be spoiled before long. No clear view out to sea, high buildings spoiling the regency look, what a shame for this special place. I do not have the knowledge to answer other questions it would take a lot of study to plan such a thing

<p>How dare you put this question. It is contingent on agreeing with Q6 proposal! Put a new cultural centre into the King Alfred redevelopment and transfer Hove Museum into it if need be. Do that and sell Hove Museum building for housing. LEAVE HOVE LIBRARY ALONE !</p>
<p>I am totally against closing the current site of hove library, a beautiful building that was gifted to us as a library and in my opinion squashing it next to hove museum would mean a much reduced service. Added to the fact that the current library is right in the heart of hove town centre where all the shops are, and where people can pop in and out easily. If you move it to the museum location you will lose most of its custom (but maybe this is the plan.....) Also the cost of extending or adapting hove museum hasn't been made clear. It will also potentially increase parking issues in that area of new church road too. Not very well thought through at all! The people of hove have already had to save this library once....and only recently too. I would have thought our opposition to this would have been made clear by now</p>
<p>I am unhappy with this proposal. Hove Museum is a less central position for a library , and will affect users who shop and visit the library on the same outing. The Carnegie Library has historic significance and should be retained as a library</p>
<p>I believe that both Hove Library and Hove Museum buildings should remain separate as each does provide a different role and function for the local community. The maintenance of the buildings are important for future generations to enjoy and access resources important for lifelong learning- the buildings themselves are architectural gems and must be maintained. In my opinion there is no need for a new cultural centre for Hove-this smacks of bureaucratic speak for downsizing. Let's do even more to help empower the community to utilise and maximise what is currently available.</p>
<p>I can not say as do not use the museum as used to do. When I moved here 2 years ago my husband and myself would spend time at museum, caf�� was good. If you just want a cup of tea. Children section is very bad my grand children and myself very disappointed. Where is all the pictures and china. These two places were given to people of hove. I wonder what they would say. Also why did you spend a great deal of money on Hove Library when you knew how much it was going to cost to keep it going?</p>
<p>I currently use Hove library as it is near George St. I would NOT use it further away.</p>
<p>I deliver booklets to Hove Library and Museum for a local charity, supported by Brighton &amp; Hove Council, and wish this to continue. It is not stated how much an extension to Hove Museum would cost. I presume that the extension to Hove museum needs to be built before closing Hove library. Hove Library is very central and close to shops and I wonder how much a move to Hove Museum (although not to far away) would affect footfall.</p>
<p>I disagree vehemently against this plan. It is a short-term, short-sighted plan, based purely upon penny-pinching, which has no regard whatsoever to what users of both the library and the museum wish, which is to have completely separate facilities so that both can expand independently. It also completely goes against our original benefactor's (the American philanthropist, Andrew Carnegie) wish for a separate building for Hove library, and which fully fulfils the public libraries act of parliament which deems that all towns should have a public library. The presence of a cafe in any library is also an unnecessary move, increasing security issues, and increasing the potential for reading matter to be permanently damaged by beverage spillages. A huge number of Hove (and wider areas) residents fought long and hard not that long ago to keep this designated Hove library open, it should NOT be needed to be 'saved' again. Hove council should be proud of the fact that they currently have good library and museum facilities, and should continue to keep them separate, for the better benefit of all users, young and old.</p>
<p>i disagree with the proposal to merge 2 public services. there would be less space even with back extension, which in its self would mean loss of a precious green space. an extension built at minimal cost would have little relation to current museum and create a blot in conservation . no mention made of what would happen to current library building, though the proposal is to sell it, to whom and for what purpose? It was GIVEN to the people of hove in perpetuity so to sell it would be selling the family silver.....does the council have the right to do this?</p>
<p>I do not believe a "cultural centre" is required in that location, more efforts should be made to make the existing Hove library viable. although not popular I think a charge could be levied on each book borrowed, and higher charges for books ordered, you need to compete with Smiths and waterstones</p>
<p>I do not want Hove library to close. It is already an important cultural centre - reading is crucial to any cultural activity. Hove museum is much further out and situated in an area patronised by wealthy people - very high house prices in the vicinity. Hove library is more central.</p>
<p>I do NOT want Hove library to move</p>

<p>I do think the idea of a community/cultural centre is a good idea. However, I have reservations about the following areas: Hove museum and surroundings are not in the centre of the community they will be intended to serve. The central Hove schools will not be able to walk there, for instance. Most people will have to make an extra journey to get there if they have previously been shopping etc in central Hove. You have not mentioned the price (one million I think) you say that you get for the present Hove building. This seems extremely low when the building will offer up to 8 prestigious flats which can each be sold at, say, £350,000. I should not have thought that affordable housing is feasible in a listed building which will be expensive to convert. You have not mentioned the cost of the planned extension on the museum site which presumably will be substantial. I am fearful that the footfall will reduce over the years and you will then close that facility. An alternative is actually to resite the Indian gateway and shift the collections to the Brighton library and use the library site for well-designed affordable housing.</p>
<p>I don't care about a cultural centre, I just want a library available to borrow books. I feel that great expense was made a few years ago to make Hove Library accessible and more could be done to make the service pay for itself. For example, create a coffee shop space like other bookshops in the city, have a little shop that sells cards, notebooks, pens/pencils etc at reasonable prices, charge for using the toilets provided, have a vending machine that sells snacks, cold drinks.</p>
<p>I don't feel the need for the council to supply a community/ cultural centre for Hove the arguments favouring a 2flexible space" library cum museum /community /cultural centre at Booker hall do not stack up. Community/ cultural events at the current library facility are more than achievable</p>
<p>I don't have time to address this question seriously, sorry! This has nothing to do with library provision, but in my opinion the gaping hole in the city's cultural life is a decent medium size concert hall. Ideally we should have a performing arts cultural centre with flexible spaces where the city's performing musicians, dancers and theatre groups can perform instead of resorting the totally inadequate substitute of churches and draughty halls. The Dome is out of the question for the city's home grown talent. It's a huge void in our cultural provision.</p>
<p>I don't see the need A library is a library not a cultural centre. A stupid idea which actually is nothing to do with culture and all to do with privatization of education and leaving the written resources provided by a library It's just anti englishb like BBC/ CH4 where you tune into America Who asked for this?</p>
<p>I don't think there needs to be a new "cultural centre"; I think the library is an established place for residents of all ages to come to and feel at home whilst browsing. Don't take it away!</p>
<p>I don't think we need a new cultural centre</p>
<p>I don't understand why the Council feels justified to sell off a resource which was gifted to the community. Hove library is very beautiful and functional BECAUSE it was purpose-built. I can't imagine that the new space will be as pleasant to use, or be able to cater to as much of the community. A smaller space won't allow for the quiet reading and studying spaces that we currently enjoy. I'm worried that it will be to much of a mish-mash of services, and end up like the children's library at Jubilee - which is well used, but just doesn't facilitate READING! I would want any new space to prioritize reading and study space, as well as catering for whatever new family services/ other services the community identifies.</p>
<p>I dont want a cultural centre</p>
<p>I don't want a new cultural centre in Hove. I want a library where it is (easy to use for bus users and walkers and by the shopping centre) and a separate museum (already a cultural centre).</p>
<p>I don't want it 2 move it is out of the way and a longer walk from home not as libraries should b in the centre, what an earth is it doing going out there. They should build a new library in the centre if it is 2 costly 2 run. Will the proposed library still have comfy chairs and papers which I like</p>
<p>I don't want one . We are paying for council neglect, you neglected Madeira terraces for years and should not keep getting away with it . Do you job , look after our town Use my money to repair the library .</p>
<p>I don't want to see a new cultural centre.</p>
<p>I find the suggestion of 'a new cultural centre' in Hove preposterous! Why suddenly? Shouldn't we have had asuch a centre a long time ago? And isn't it just another of the council's attempt of CLOSING &amp; then SELLING OFF our beautiful library building?! We just cannot trust the politicians... ordinary people get manipulated and shafted!</p>
<p>I find where ever there is the words 'Culture centre' involved, then a original service comes to an end. Culture centres Don't work, they don't really help the majority of society in their daily lives except those that work at these centres. The groups who tend to use these centres have often no intention of mainstream integration...</p>
<p>I have concerns that the combining of Hove library and museum will only provide for a small amount of people- I wouldn't want to loose museum space to fit a library. It feels like this may take away from both services. I would like to see a space for children where there isn't a need to be quiet- a family friendly space for children to play and families can relax. Learning hubs.</p>
<p>I just need a library to borrow books. Everything else is just additional clutter</p>

<p>I like the idea of an outdoor area and would also like to see more community activities and clubs for all age groups. I think it is also important that the library is used by local schools more to encourage children to read.</p>
<p>I love Hove library as it is. I go there to read and work, because it's a quiet space. During the summer holidays we rely on the children's library as a space to spend rainy days unhindered by museum goers and cafe goers. We like it because it's a library and nothing else.</p>
<p>I need more information about the expenses. Is the Hove library more expensive to operate than other local libraries? If so, why and by how much? Are the current users of Hove Library dissatisfied with it? If so, what are their complaints? You say it will cost 3/4 million £ a year for five years to repair the current building. How much would it cost to construct the new building? And what would this new building look like - probably not very sympathetic - unless you get a top-notch architect. The new construction will have two bad effects: it will mar the integrity of the Hove Museum - which works best as a stand-alone structure. Also, it will expose the old Hove Library to dereliction - a fate it certainly does not deserve. It is a fine building and needs care and protection. If there is to be a Hove Community center, I would suggest that it be located in the Hove Town Hall - a facility that has a lot of space and which seems to be underused. It has lots of toilets and was probably intended to be a sort of community center originally. I hope that you will reply to me, and I hope that this move is not a fait accompli.</p>
<p>I note that I'm not being invited to make any further comment on the above, so I'll use the space here. I suggest that the threat to close seven other community libraries is nothing more than scaremongering and moral blackmail. I've no doubt that the Council, if it needs to, will find a way to reallocate resources from other departments if necessary. For instance, it could take money from the "painting 20 on all the roads" budget. I know you've already painted 20 on most of the roads, but presumably there's a budget for re-painting them when they start to fade. Speaking as a motorist, I know that, even before you painted 20 on all the roads, it was generally hard to get up much beyond 20 at any time anyway. If, however, you cannot transfer money from that project into libraries, you might at least do something more useful, like subsidise the criminally expensive price of buses, or make the bumpy, pot-holey roads more safe and comfortable for cyclists (that's right: I've got a bike as well).</p>
<p>I strongly object to this short-sighted proposal to strip future generations of Hove residents of this cherished building and facility. It would make more sense to rationalise the under-utilised Hove museum as Hove library is a beautiful purpose-built building and is better situated for visitors than Hove museum. Brighton &amp; Hove Council staff are ridiculously over-paid in relation to the local average wage - for their rewards, they should at least be able to manage budgetary challenges without asset-stripping the city of its heritage which, once lost, will never be rebuilt.</p>
<p>I suspect that council officers are determined to close Hove Library and there should be greater public scrutiny of the claimed costs and wider consultation.</p>
<p>I think a city like Brighton and Hove should have a proper Tourist info centre. But I feel the Hove museum is not sufficiently central</p>
<p>I think a library is more important than a cultural centre. I am a regular user of Hove library to get and look at books. I think it is important to have a quiet space for this and not to be crowded with other groups. I also work with vulnerable adults many of whom have anxiety issues. They frequently chose to go to Hove library rather than Jubilee as Jubilee is too noisy and busy for them to cope with. The cafe and shop are offputting and make the library difficult for them to use, To be honest if something has to close it should be the museum. The library is used much more than the museum. I feel extremely strongly that the library should not be added to the museum as an afterthought.</p>
<p>I think a Library is what it says ie about books, reading and information, ie not necessary community centres.</p>
<p>i think if they were to close hove library and combine it with hove museum to NOT shrink it by 15% but to increase it by 15% ONLY then I would see it as a good idea to move the library.</p>
<p>I think the Hove Library should stay where it is. Maybe think about getting volunteers to help run it to cut down on costs. I for one would be willing to volunteer my time.</p>
<p>I think the idea that this new scheme will deliver a new cultural centre for Hove is grotesque overstatement. It would work in a centrally placed location like the Hove Carnegie Library or even Hove Town Hall, but situating it in the Westbourne/Vallance area, a quiet residential enclave and also squeezing a library inside a failed museum will not work or deliver anything of value to Hove residents. This idea of a cultural centre is pure 'pie in the sky' and a way of pretending that Hove residents will get something out of the new scheme. The museum will be showing even less of its collection and will become a hollow shell of vacuous curatorship exactly like Brighton Museum. I don't think inviting people for talks or holding the odd exhibition will constitute a cultural hub on the same level as Pallant House for example--there just isn't the spare cash available to develop this. It is a sorry compromise. The old Connaught Adult Education Centre used to be something of a cultural hub and looked what happened to that. The Old Market/City Books/Laurence's Art Studio/All Saints Church etc are already filling the gaps. Just stick to making this an efficient library service for Hove and don't try to dress it up as anything else--this is a cost-cutting exercise, after all.</p>

I think the library should remain where it is. Stock would be depleted if it moved and a great building would be lost to the community.
I totally disagree with transferring Hove library to the museum. the existing library already hosts outside events eg Derek Jarmen talk
I totally support the proposal to vacate Hove Library. Of course it is a shame to lose such a strong heritage / Carnegie building however we have to be realistic. We simply do not have the money to maintain this dying building. I just wish plans had been made to incorporate the new Hove Library into Hove Town Hall - surely this would have a higher footfall? However, despite the location (there is a psychogeography barrier of Sackville Road!) the above plan does sound positive, especially the outdoor space. Lots of potential for that use. Please ensure it is a fully inclusive facility, like Jubilee - where everyone is welcome even if they present challenging issues. Could a cinema space be developed - something Hove desperately needs and would increase the footfall considerably.
I want the library to stay in New Church Road The hove library has been there for years I have used this since a child. This place should not be altered.
I want to see the beautiful hove library kept as a library.
I want to see the Hove Library continue to operate in its current building, where it is already an important cultural facility for the whole city area.
I would favour having some services at Hove library and some at Hove Museum, as at present.
I would like Hove Library to remain as it is, and Hove Museum to develop as the Museums dept see fit.
I would like stronger library in Hove, more DVDs , CDs and staff o duty and a museum that was welcoming and interesting to all
I would like the current set up of a separate Library and Museum to continue.
I would like to discuss the suggestion above. Firstly, the points raised above are highly political and obviously influenced by the motivation to sell the library. Secondly, all buildings cost money to operate,old or new. Once the library is sold it will never be in public hands again. Hove museum has huge potential and needs to be run by someone who can exploit this rather than shrinking it. How much does Jubilee library cost to run? Hove museum is a landmark, an essential resource, far from Jubilee Library. Jubilee Library has hugely raised the profile of Brighton, Hove museum should be seen in this light, as an asset, rather than as a detractor.
I would like to keep Hove library where it is in the original beautiful building. I don't see how moving to museum site, reducing the number of books and staff. Is to anyone's advantage except the council. Renaming it as community hub doesn't fool me, If council want to save money cut salary's for top staff
I would like to see a separate centre with the library remaining in the building that was purpose built and gifted to the people of Hove for that very purpose...not sold off for a quick council cash-in
I would like to see Hove library retained. How much will it cost to build the extension to the museum? And annual maintenance? Hove Library may be in need of repairs, but it is a purpose built facility courtesy of Andrew Carnegie one of the great philanthropists supporting education and learning. That is what the Library building should continue to do, not be merged with the Museum.
I would like to see Hove Museum retained as a museum with exciting and plentiful exhibitions with the possibility of using some space for further cultural activities if required by others. I want a vibrant art gallery (as it used to be) with a separate library for books therefore I am totally against this proposal to merge the sites.
I would like to see it actually being central and accessible for people! The museum site is tucked out of the way with relatively few buses serving the area.
I would like to see the current, historic library, saved
I would like to see the existing infrastructures kept and not some new project set in pace to replace it. It is all about profit, not what the people want. Just like what is happening to the NHS. Resist the faux changes. They are a smokescreen...

<p>I would like to see the library stay in its current home. We closed the Brighton library and that beautiful reference library and lost the building. The glass building we have now in Brighton is okay though the space is very poorly used and there are no books. If we close Hove library and those little study rooms we will lose the community feel of our local library. Hove is accessible, there is a lift that I use (I am disabled). I use the library a lot, sometimes just to sit there and enjoy the atmosphere, read a little etc, while my husband is shopping at the supermarket over the road. This would end if you rip the heart out of the library like this. It really upsets me that you are willing to lose yet another lovely old building - you are turning Brighton and Hove into the modern trendy place that you want and are ignoring our rich and valuable heritage. Lumping a library onto Hove museum would be horrendous for the museum, which I visit when there is an interesting exhibition on. It is too far away from George Street etc, and moving the library there will isolate and then finish the service. How can you ruin two buildings like this? We saved the library once, and it seems you didn't listen. You will just keep putting out the same question over and over again until you have your own way. There is a sense of equality in that old building where all sorts of people from all sorts of places come to share their interest in books with the very fabric of the walls. We talk to each other and the staff, we find out about local information... Put a new cultural centre in Brighton library, so that it can enjoy having an atmosphere, to do that you should include a sense of the past. In the gift shop you have mugs with the old Penguin logo, I suggest that this is manufactured 'heritage' when you have the real thing on your doorstep and want to destroy it.</p>
<p>I would like to see the library STAYING WHERE IT IS!</p>
<p>I would like to see the resources of both the museum and the library improved - not weakened as is proposed in the current suggestion whereby library space would be significantly limited and museum offerings also reduced. Hove museum would benefit from refreshing of some exhibits and ensuring that visiting exhibits make full use of the space and are enticing to a wide range of visitors - I think it would also benefit from improved marketing. Making more use of the garden space would help with this - adding an extension will not. The savings proposed currently seem very small especially in comparison with the value of the buildings, and Hove library should remain as an integral part of Hove town centre and resource for the town. Further proposals and surveys should be sought for Hove library building as it seems entirely possible that it should continue to be a workable and usable building.</p>
<p>I would like to see visitor numbers to Hove Library increase, but a move away from George St will mean that at least half of current visitors will be lost, as today most visits are from people already in the vicinity or passing by. There will not be many people that go out of their way to visit the Library.</p>
<p>I would like to see some sanity. You don't sell off a Carnegie library.</p>
<p>I would like you to leave Hove library where it is, rather than move it further from the centre of Hove where it will be less accessible and parking expensive.</p>
<p>I would not like to see a new cultural centre in Hove. I would prefer the money spent adapting Hove Museum or offer this proposal would be better spent on the current facilities at Hove Library. I resent the language used : "seven community libraries would need to close completely etc " sound to me like blackmail</p>
<p>I would prefer to see the existing library and museum sites remain as separate organisations - these already provide two extremely valuable "cultural centres" to the community of Hove. There is a critical question here that has not been sufficiently examined: that of heritage and legacy. The Carnegie building and its legacy is of huge value to the future community because of its history (I mean value both in terms of its meaning and in monetary terms). The "costs" of the building's upkeep are not simply isolated expenditure but are also future investment, and it seems to me this is being significantly overlooked.</p>
<p>I wouldn't like to see a new cultural centre in Hove.</p>
<p>I wouldn't wish this to happen. Keep the existing Hove library open - there is not room at the Museum and the location is too far from the shopping area. Library use would be likely to diminish rather than increase.</p>
<p>I'd like it to be located centrally in Hove either at its current location or closer to George Street (not further out). I'd like to see local businesses encouraged to hire room space for meetings/interviews or 'pop up' desks offering information on their services to bring in some revenue. The current space is fine but needs to be reorganised for optimum space usage.</p>
<p>I'd like to see Hove library stay where it is, close museum if you want to close something</p>
<p>I'd like to see things stay as they are.</p>
<p>I'd prefer a dedicated library at the current location than a new cultural centre at Hove Museum. If savings need to be made I'd be more inclined to close Hove Museum and Art Gallery - or reduce opening hours. Though I would hope there are other more creative and less dramatic options available to the Council.</p>
<p>I'd rather just have a good library.</p>
<p>Ideally, the heads of any councillors that agree to this proposal. How are these savings calculated? I don't believe them.</p>

If I'm to be direct, I would like to not see a new cultural centre in Hove at all. Asking the question "what would you like to see in a new cultural centre in Hove?" is disingenuous as there is large local opposition to the idea of creating one, asking if one should be made in the first place is a far more salient question. Moreover, I question the assessment that the library is "unsuitable for the delivery of modern public library services that are wanted by library users as evidenced in the Needs Assessment". The assessment states that "Unsurprisingly books are seen as most important by respondents (97%) with four out of five (80%) rating them good or very good." - this is clearly the primary function of a library and I am going to make a huge stab in the dark and suggest that perhaps this already adequately fulfilled function is more important to local residents than the library being an "economic enabler" or a "social catalyst", whatever those terms mean. Beyond questioning the need for a plan to begin with, I have a selection of my criticisms of what has been proposed - I have attempted to be selective as the problems with this proposal are many: 1) A mixed use library and museum space is not a sensible idea - I'm not convinced that these functions are compatible within the same space. Two examples were given in person to justify this proposed use. One was the use of micromuseums in community libraries. I had not been aware of this function and it struck me as a waste of museum resources. No-one goes to a library primarily to look at a scattering of museum exhibits and they would be better housed in more central locations, ideally actually within one of the two museums in this city. The second was the Wellcome Library - which is a poor example as Wellcome benefits both from a more coherent theme linking library and museum, and far greater resources. The Wellcome Library is primarily focused on science and medicine, as is their museum. City libraries are general purpose, and libraries tend to have a local theme - there is no link.. Moreover, city councils are cash strapped whereas the Wellcome Trust is extremely wealthy - funding construction of research centres and funding a great deal of biological research, which I can assure you is eye-wateringly expensive. Hearing that Wellcome have made a mixed-space library/museum work well, something I cannot say first hand, makes me no more or less likely to think the City Council can pull it off. Which I do not. 2) The proposed use of the museum space is unrealistic. In person it was stated that not only would the library and museum be held on the same site with only minor reductions in their holdings, but that there would be a café, and a performance space, and an art gallery and many other features. Even allowing for the opening of rooms not previously open to the public and for the new extension this seems highly overoptimistic. I cannot see this working as proposed without omitting some functions or cutting library or museum holdings beyond what is stated at present. This is, of course, ignoring the issues that perhaps a library and a performance space or even a café might have very different requirements for the same space. 3) Inadequate costings have been provided. At an in-person consultation the official sent by a council seemed similarly in the dark - the figures on this page were provided but little more. Only two new figures were provided - the cost of building the library in 1908 (when it was asked why we could afford it then but apparently not now) - of course, knowing the library cost £18,000 in 1908 with the figure not adjusted for inflation is not exactly useful. The other figure was more useful - a simple statement that no additional money was spent drawing up these proposals, which was welcome news. We don't have some important figures, such as: those for upkeep of Hove Library if the proposed £750,000 refurbishment goes ahead instead of this project (presumably this would affect running costs?), or for the proposed cost of developing the extension to Hove Museum, or the current cost of running the museum plus library versus the cost of running the proposed new site. All but the first figure were requested at the meeting, but the official did not know what they were. The primary case made for this change at the meeting was not on the basis of the user assessment but on economics, yet key figures were not available. How can residents have faith in the costings for this project if the council's representative doesn't even know them? 4) People are happy with Hove Library. The Needs Assessment states itself that the public is content with the service across the city, and although the representatives from the council did attempt to paint Hove Library as unsuitable for a modern library the audience very, very vocally disagreed with this assessment. On a personal note, Hove Library is the best non-academic library I have seen in the UK -

if proposal 5 goes ahead then I would like to see -The original wooden shelves/fixtures/fittings from current hove library being relocated and used in new site - USE OF BRIGHTON AND HOVE COLLECTIONS INTERGRATED INTO CHANGING DISPLAYS - PROGRAMME OF CURATED CONTEMPORARY EXHIBITIONS - A QUIET ROOM FOR STUDY AND RESEARCH

Improved IT provision and instruction. Digital reading material downloads.

in theory the move sounds a good idea BUT I understand that 2/3 of the bookstock is being sold off or otherwise disposed of, and to my mind the stock is already poor in some areas. Since the Hove exhibitions are also to be reduced I cannot see how a city the size of Brighton and Hove can possibly agree to this. Please so not go down the normal route of a newish building with vastly reduced stock. If you can't display your stock. make sure you have increased renewed stack space I understand also that special collections are going to the keep, this may be fine for some of us, but relatively inaccessible many Hove residents And are you taking our good music scores with you. Finally, it is MUCH easier to access the current library than the proposed one

is Hove library more expensive to run than other libraries if so, Why? Are the users satisfied with it, if not why not? if the library close what will become of building if an extension is built to museum what will it look like Unless I know these things I am strongly in favour of keeping Hove library as it is, money should be found for repairs How much will new building cost, Hove town hall would make a better cultural centre

It depends

It is a ruse to flog off the building, make a tidy profit, put the service out to tender. Just say no. Keep both. You don't need to join the two. Look at the hideous 360 tower. That isn't for the people of Brighton & Hove. That is for business reasons only. Brighton & Hove won't profit from that. BA and the council will...
It is a shame that you have to to put this proposal in such terms - close Hove Library /combining Library and Museum together to save other libraries in Sussex. As most of us will say, combine Hove Lib in order to save the other libraries. So much of the Council money gets wasted on 'projects ' such as the one going on on the sea front, or the big wheel ( what is the point of this - when the is nothing, nothing spectacular to see from the site.
it is central and the space is right where it is. Do not move this library - you have no right to
it is hard to see where the space currently available in Hove library will be replicated at the museum extention A community cultural centre does not have to be situated on one site The repairs to Hove Library are not all that expensive , especially over 5 years
It is very important to keep the Hove Library and in its present building. The "excellent Neo-Baroque Hove Public Library (Pevsner Guide) is a very user-friendly building in addition to its architectural merit People I know travel from the Kemptown area to use this library in preference to the Jubilee. The combination of Hove Museum with The Hove Library will do nothing beneficial, in providing a 'cultural centre", and has demerits for both The situation of the Library is much more convenient in location to the Museum
It looks as if there isn't the money to fund a cultural centre
It sounds like you've already made up your minds! But will this mean a reduction in the amount of books it has? I
it would be great mistake to move the library. \the cultural centre holds no appeal. the library is for quiet peaceful surroundings where you can just enjoy the books, the museum situation would be most inconvenient for the majority of people and would discourage many to just abandon going to the library at all
It would be such a shame to lose this more central location and such a great old building to whatever came next..
It would reduce the number of free community spaces in hove. The museum garden is currently one of the only dog walking green spaces in its area.myou are proposing to turn that green space to library users only.mi would suggest you put Hove libRry space to commercial use outside of library hours eg. Using it for meet Uppsala or film viewings, to make the current building viable.m
it;s interesting that the wording of the question implies a FOREGONE CONCLUSION that Hove library will move - this is unfair. Why is Hove singled out to be the only library with actual costs provided? how can anyone commenting on any of the proposals make a sound judgement bearing in mind that this is supposed to be all about costs & cost-cutting? surely the additional building(s) needed to adapt Hove museum will cost more than the 0.75 million over 5 years? probably overall not a cost saving. The wording of the proposal is heavily loaded AGAINST keep Hove Library. Hove library is geographically better placed than the museum particularly for anyone living on Portland road and travelling by bus.
keep existing building keep for original purpose in Hove. Acknowledge historical value of building Avoid marlinalising Hove Library by moving away westwards
Keep hove building if poss- even if difficult use
keep hove Library I like to research and borrow books It was Carnegie gift staff are helpful The estimated saving does not mention cost of building the cultural centre. It would be shame if current building closed down
Keep in present location - it is a purpose built library and should remain so. Value heritage. Loss of jobs to be regretted. This library has been here for 100 years - heres t the next century. If space is to be lost how will you prioritize. Where possible library and location should remain
Keep the current library location as it is absolutely ideal for older people and families, right beside shops and buses. Sell off the museum.
Leave Hove Library alone! Don't touch this precious, valuable community resource and beautiful building in Hove! (only touch it to improve/repair it!)
leave Hove Library as a Library Please. Let all the children run about in a more appropriate place. ADULTS like to read, peruse books and study in peace not in an uncontrolled playground. Stop people yelling on mobiles and children. Buggies are blocking the book shelves. No one seems to remember how to behave in a LIBRARY anymore!!!
LEAVE HOVE LIBRARY AS IT IS. HOVE IS ONE OF THE MOST AFFLUENT PLACES IN THE COUNTRY, AND THE CURRENT LIBRARY HAS SERVED PAST GENERATIONS ADMIRABLY. THE PROPOSAL TO MERGE IT WITH THE MUSEUM IS A DISGRACE TO ALL LOCAL POLITICIANS. THAT THE LOCAL GOVERNMENT WOULD ALLOW THE MONSTROUS i360 TOWER TO BE BUILT AND CLOSE THE BEAUTIFUL, HISTORIC LIBRARY IS BEYOND BELIEF. SHAME, SHAME, SHAME TO ALL WHO WANT TO CLOSE IT DOWN.
Leave it all alone ,don't mind extra things in the buildings but leave both where they are . Adamant about it

Look I feel the question is strongly biased in favour of the councils preferred outcome. Why did you effectively close the Hove centRe, also Hove hall, as a large venue that could be rented out. The council could have found some other office space when closing Kings house rather than lose such a money making venue by converting it into offices. This does not bode well. I visit Hove Library at least weekly usually for the internet after work nearby. I visited Hove museum with regard to this consultation too and was delighted by the previously unknown to me museum gardens, which would be lost under this proposal. Brighton has a Museum and Library, and claimed "Citification"(sic) would not down grade Hove. Yet pictures have already moved from Hove to Brighton Museum and further down grade is hot on. Mixed Library /Museum use would do both badly. By all means put in caf  in Hove Library, rejig space, put in tourist office or something there but do not close.

Maintain the amount of library space provided by the current hove library instead of reducing it by 15%.

Making the existing Hove library more of a cultural space and a place of destination for all of Brighton and Hove residents, it is a fabulous building with a philanthropic history more centrally located. If we want to encourage new wealthy residents to do likewise, then we need to preserve the legacy of previous philanthropists. Hove Museum, is well used and well loved. It sits away from other destinations and the garden with mature trees is a local greenspace, losing more to an extension would be a degradation to the local environment. A historic elm tree has already been lost in recent years for the caf  development.

Many ore books and in their own room. I tend to use several libraries as I usually run out of books that interest me in any one library. With the introduction of pcs and meetings in libraries the noise levels make it difficult to concentrate when consulting reference books and even make life difficult when browsing books to borrow. I abhor the suggestion that exhibits and library space should be merged, I have no desire to trip over tourists or school parties viewing items of interest to them, while trying to select books, nor do I wish to dodge library users while looking at an interesting exhibition. Of course people that cannot afford computers must be catered for, but is the usage of facilities in the library increasing or decreasing? If it is increasing, should the council perhaps be setting up a project to recycle older models of computers to be sold very cheaply to less well off people. I am currently using a 10 year old computer with extra memory to accommodate the newer software and Open Office free software . This deals with all my needs for word processing, spread sheets and on-line shopping, contacting friends, and research. With continued drop in the price of running mobile phones and tablets, will library IT be needed in the medium and long term?

Modern/ contemporary art gallery for Brighton & Hove

More exhibitions and interpretative events

More in central Hove. With parking for disabled

More of the artworks from Brighton museum.

Museum for bigger kids- library nearer town has easier access where it is. Depends what services will be happening- especially in a smaller space. Libraries should be in a library space.

Museum, archive, theatre space, cinema. Keep Hove library separate.

Museum, cafe and meeting rooms, not a library, which should separaate

My family and I have lived in Hove for 25 years and regularly use both Hove library and Hove Museum. We feel very strongly that combining these two services into one space would diminish what each has to offer greatly. Please do not close Hove library as it is a valuable public resource within easy access of public transport offering ample space dedicated to each of its specialist areas. We do not see how you could fit an equally sized children's area, music reference, periodicals etc and services of the same standard into the space available at Hove Museum. Building on Hove museum would reduce the outside space available, when this is one of the most valuable assets of the Museum space and a rarity in this area. We use the outside space regularly. We believe that by combining the services what is presently valuable in both locations will be lost. Please do not interfere with Hove Museum. we regularly attend workshops there and visit to view exhibitions and it is a valuable public space in its own right. We do agree that a new cultural space could be created within Hove library (leaving Hove Museum intact). Cafe, gallery spaces, workshop spaces etc and this would attract more people and revenue for the council

No

no cafe, video games, intergrated childrens sections. libraries should be quiet and filled with books and knowlegable trained librarians

No I like hove library. I would like it to stay as it is. It is a cultural centre of the highest order- full of books. Hove museum could be improved - very dull. But good cafe

No idea as this page has not adequately set out proposals for any real consideration of inclusions or alternatives or vision of plan. The Council needs to go up a few gears to meet the engagement commitment stated at front of this portal. Seems as if Council is depending upon apathy rather than enthusiastic informed engagement..... eg really, really, really difficult to find this page not only on site, but within consultation portal and then deeply within "libraries"!!!!!!

No information is given about the substantial cost of refurbishing and extending the museum. Cost of repairs to existing library should be offset against proposal. A library is about books (latin Liber) not wifi and public IT. It is a library not internet cafe. Consideration should be given to placing It in another building ie Hove Town hall. Proposed public space in new library is 15% smaller so it will be impractical for temporary exhibitions How does proposal to combine Library and museum work - given councils recent proposal to hive museums off into separate trust The current library is conveniently placed - elderly disabled, paretns can combine a library visit with trip to Tesco or George street. New library will be less convenient needing a special trip and reducing footfall The library is already a community and cultural centre and the museum already has a caf�� and outdoor space which can be used for events and activities. I do not see te need for 7 day a week opening at Hove or elsewhere. This proposal is more about additional community events and income not the proposal of community library as opposed to Wifi and IT facilities which are available elsewhere rather than cut statutory library services the council should postpone investment in the seafront area near I-360 which is primarily about attracting tourists
no need of this sham proposal - keep historic hove library building for future generations and keeping the library where it stands already...
no need to build it
No one wants this move. The library has been running successfully in the building with no complaints. The museum is too far away from the shops and bus routes.
No you have a culturally viable building in hove. Stop concentrating on selling off the family silver to create short term financial gains. The Council have a responsibility for not only current but future generations - how do you think previous administrations of Brighton & Hove would feel about the current slash & burn policy their legacy is being trashed ...think its not too late stand up against the Tories and their policies and say enough is enough.
No! I feel it is a very weak excuse to justify selling off our 'Family Silver', the existing Hove Library, which was given to the people of Hove by a benefactor, specifically for use as a Library. Brighton Council have absolutely no right to sell it.
NOT A LIBRARY
Not applicable, as I disagree with the proposal to move Hove Library. This is a beautiful, Grade II-listed building, which was supported by Carnegie and which is far more a conventional, useful library than the noisy community centre the Jubilee Library, which is on my doorstep. It's well worth keeping up the Library. I can't tell you how upset many of us users will be if such a break is made with the city's history. Incidentally, the information above fails to mention the prospective gains the council think it will make by selling off the Hove Library building.
Not completely child based. Tend to have no adult areas. Balance is great at Brighton library
NOT THE LIBRARY - LEAVE THE LIBRARY WHERE IT IS - IT WAS DONATED TO THE PEOPLE OF HOVE - DO NOT MOVE IT A new cultural centre in the museum should include a community cinema - build on Hove's history with cinematic innovation
nothing - leave Hove library where it is
Nothing I am totally against the idea.
Nothing I want it to stay where it is.
Nothing. I want Hove Library to stay open. It's a beautiful airy hstorical space & far less noisy than Jubilee with its screaming uncontrolled kids. There was even someone carrying a child's scooter yesterday @ Jubilee. Sometimes, oftentimes, when your home situation is very challenged by noisy neighbours, its great to be able to sit quietly & read, make notes, use Wifi, just be in that space without distractions. You probably don't understand this, otherwise you wouldn't be proposing closure of Hove. "The price of everything, and the value of nothing"
Nothing. If you are saving money, don't bother building more things which cost money. We already have cultural hubs in Hove, we don't need additional vanity projects for politicians to crow about. Why are the costs needed for current building is in 'millions,' while costs saved by eliminating it are in hundreds? Stop this kind of political spinning.
Nothing. Keep the existing library as it is.
OK that Hove library is moved to reduce the expensive building costs but it must be in an accessible location with regular football to bring in the casual/opportunistic reader, within walking distance of George Street, Tesco or south side of Hove station. Consider moving the borrowing library to Hove Town Hall. Where people need the reference library, this is a destination trip and so the reference library could be incorporated into the museum site. There will be so few visitors to the Hove museum site, and with reduced usage, the council will likely propose reduced hours, staff, services etc.
Paid workers.
Performance space suitable for concerts, theatre with stage, cinema, purpose designed art gallery.
Please don't close Hove library. It is incredibly well used and is such a beautiful building. There has been so much public money spent modernising it in recent years, it would be almost criminal I think to see it fall into private hands. A library needs to be somewhere people pass by, which Hove museum definitely isn't.

plenty of seating!
proposal is an appalling breach of faith with Carnegie. Hove library given to people. I do not believe figures for upkeep. I do not see why Hove residents make up deficit on jubilee library PFI. Hove museum is not convenient not near George street shops. I will not visit. Hove museum expensive to maintain. Proposal has fewer books smaller area. I want library for books not DVDS I do not want pokey community centre No proposal to open 7 days a week - hove drained of assets for Brighton
Purpose built for both, or in hove town hall, current museum is out of the way in rich suburbia so bad location. Needs to be where people go. This proposal is window dressing. Less people will use the library than now. See no proposal that encourages use of libraries for the poorest people. This makes them seem more elitist and middle class
quietness. the hove library is noisy now
save hove library. this building should be invested in not sold to developers for profit/ fund saving
Seems like you are just selling the library building off (for flats perhaps?) and offer what is a room in the Hove Museum. Outrageous! What about the public demonstration on this only a few years ago? Just look at people's windows around Hove with the sign Save Hove Library & signings of the petition- big local opposition to this. Listen!
Something that the Hove community need to respond to.
Space for children Space for activities A place to meet / dine / drink Plenty of access to digital technology suitable for children
Strongly opposed to this idea. Feel that local councillors should put aside their own and undoubtedly valid passion for this project in light of the serious opposition to the closure of hove library in the local community, as electorate they claim to represent. Any attempts to push ahead with this proposal will be met with legal action, both at a national and a community level.
Suspect that this is merely a ploy to close Hove Library. It is simply untrue that it is unsuitable for people who are wheelchair users or have limited mobility. It was closed for over a year to allow refurbishment which ensured it was user friendly for everyone. In fact, Hove Museum has serious shortcomings as far as wheelchair users are concerned. Hove Library was gifted to the Community as a Library so if it is closed what will you be able to legally do with the site?
The building was built for the people of Hove and should remain so
The building you should be disposing of in order to make the saving is the Hove Museum. This is a large and little used facility holding scant interest for most residents. It is also out of the centre of Hove in a residential area. Shut it down and have one main museum in Brighton for the whole city. The existing library is in the right location and seems to be well used whenever I am there.
The Carnegie library should remain as a library, staffed by professional librarians.
The concept of a 'cultural centre' as advanced here is not meaningful. Hove needs a vibrant town centre in general - this means a network of much-used, much-loved spaces in the centre for all to use and benefit from. The current library (unlike Hove Museum) is adjacent to shops, banks, caf�s, schools and the general, bustling life of Hove. Moving the central library out of the central area sabotages its purpose and serves the community very poorly.
The council doesn't have the resources to sustain a cultural centre in Hove. A new approach needs to be found with partners and the community. The historic nature of the Carnegie Hove Library is an effective rallying point for this new approach.
The council was given the building years ago & all it has to do is maintain it. It should continue to maintain the building & Â£750,000 doesn't sound a lot for the good use the building has given to Hove over the years . The council collects huge council tax from Hove, it should use it in Hove by keeping the library building.
The current building was a gift to the people of Hove. The building has separate rooms for community use and is loved by its users. Moving to the museum will not work as it is much further away from bus stops and the central area of George St shops which will result in people using it less. There will be significant cost to changing the museum building. I don't understand what a cultural centre means, I don't want to use this term, I want a library.
The current Hove Library is a bequested internationally known library that successive councils have left to languish into disrepair and disuse. Modernise the current building!
the current library is close to George Street and the centre of Hove, the Hove Museum is a bit on its own away from other facilities. The current library was re-organised a little while ago and works really well. If you really wanted to you could fit in more computer desks.
the current library is very good but you could move the noisy activities to the cultural centre & I'd really like you to return to 2 hours free computing time at the library especially if you want people to spend time answering surveys
the existing Carnegie building should be retained It was given for the benefit of people not council It has served for generations and should be retained for future. part of Hove culture

<p>The existing library is more central, more accessible and would make a better base for a cultural centre. I would like to see a commercial coffee house or similar, and opening hours that are more in line with the needs of people who work. Plus space for local groups to use for meetings, displays etc</p>
<p>The historic Hove library is a valuable asset. People like going into a nice building to access books. There are hardly any nice book shops left. Reading is a special activity and Hove library is the perfect set up. We did not elect council just for economy, but to preserve the essential quality of our life as well. The location of the museum is somewhat out of the way. A library should be in the centre of our community. And please less of the cafe facilities. Another subcontractor or partnership I guess. Is there no shame? You commercialise every inch of public space. As for temporary exhibitions. What sorts of exhibitions? Sick festival? No thanks. Alcohol abuse? No thanks. A library should be there to elevate the spirit and provide a respite from the constant noise and pressures that you are allowing to fill our space. You want to save money but we did not elect an economy, we elected a city council where money like £0.5 million is well spent in such a large catchment area. We want our quaint old library. So far no one has complained. Streamlining will just make things bland and samey and unattractive and then you might as well live anywhere. Hove should maintain its character.</p>
<p>The Hove library building itself has cultural value. There are plenty of cafes in the area already. If the council can find a few million for the very unnecessary i360 then it can find money to run the library.</p>
<p>The Hove Library is a fantastic library, a large space as a main library for a town should be.</p>
<p>The Hove Museum site is accessed by bus routes 1 &amp; 6 meaning people living in Hangleton would have to change buses, Any new building should be east of Sackville Road. This would make it difficult for elderly or disabled people,</p>
<p>The library is brilliant as it is, everyone knows the idea of a community center has just been thought up to make it OK to shut the current library. What's more, an amazing new center is promised but will never be delivered. Shame on Labour for supporting this. Save Hove Library (Again!)</p>
<p>The library needs to stay where it is. Is ok for people in west hove, but greater distance for people parking in tescos and using George st. With mums&amp; tots it could be noted difficult without off street parking. It's a good idea, but concerned about accessibility.</p>
<p>The library would be smaller and have fewer staff. The Carnegie building is purpose built. I understand it costs a lot to maintain but funding should be found. Re museum flexible space will be reduced ie for school groups.. green area will be lost. Hove seems to be treated as poor relation to Brighton. Libraries are more than books, toddlers, children families the elderly, bookgroups, It users all use the library, all prevents social isolation. Keep Hove Library in Carnegie building</p>
<p>The measure of civic excellence is in the provision of high quality universal services, accessible in all its meanings to all. A move to Hove museum would diminish this and become a largely middle class service. Top quality services are not necessarily the most technologically up to date - it is to do with how the service is integrated into the community it serves. Hove library serves those coming out of Tesco's and George Street as well as those of New Church Rd and surroundings. The thought that Hove library, and all its history could be sold of for more executive apartments is appalling.</p>
<p>The museum should be extended as a museum rather than a cramped "cultural centre" with everything thrown in to it Better to include a new library /theatre/cinema etc in either the new King Alfred or the new bus depot development</p>
<p>the present hove library was built for the people of Hove to enjoy, it is an essential part of Hove that we should not lose. Why not use part of this building for something else so it is more cost efficient to run, this to me makes more sense than cramming it all in a museum I hope the council see sense before it is too late</p>
<p>The proposal of a 'cultural centre' does not justify moving Hove Library and reducing its services.</p>
<p>The site is too small to provide a broad range of services and plans to extend the existing museum are restricted so this is building false hope. This is going back tenth dark days of when Brighton library and museum were on the same museum site and there was a 30 year campaign to have a stand-alone library because there wasn't enough space. Let's not go backwards now in Hove. Libraries are essential community hubs and valuable resources for the elderly, unemployed and young people among others.</p>
<p>There are enough cafes in hove, you are trying to convince us that we will get something exciting if you close Hove library, we won't, we will get mediocre.</p>
<p>There is no costing in the proposal for Hove library to be moved to Hove museum. To draw a conclusion the public needs to be given these figures. How much will a new purpose built library on the site cost? I'm not convinced that the proposed savings of £350,000 are realistic. I believe this is more a proposal to save Hove museum.</p>
<p>These are loaded questions, as the cultural centre = closure of Hove library</p>
<p>This building was bequeathed to the people of Hove and as such should remain a community establishment, not a private coffee shop or the like.</p>

<p>This consultation is biased and dishonest. This question does not present the proposal in a balanced way and makes a false claim about the necessity to close libraries. It is not possible that the full range of services currently available in Hove Library will be available in the new, smaller, library within Hove Museum and will harm the outcomes for children and vulnerable people.</p>
<p>This is a heavily biased question I don't want Hove library to move. You don't need to close other libraries that's a political choice</p>
<p>This is the wrong question and you know it. The cost estimate is too low, and you know it. Get a decent funding model together. Hove library is a critical public facility.</p>
<p>This isn't the question to be asking - you have asked above that I don't agree and yet I have no area to explain why I don't agree... The Hove Library building is more accessible to the community it serves in its current location and therefore this is why I urge you to keep it open rather than sell it to be turned into luxury flats.</p>
<p>This library was donated to the town by Andrew Carnegie. It would be a tragedy to lose it. Funding should be sought!</p>
<p>This proposal will adversely affect both Hove Museum and Hove Library. As a regular user of both (and a member of Brighton and Hove Museums/Royal Pavilion) I strongly object to this. Hove Museum has already suffered considerably - the upstairs galleries have been neglected for the last few years and the displays are never refurbished or changed. The interactive elements in the children's gallery no longer work. The paintings in the room next to the children's gallery have not been changed for years. Some of the rooms downstairs are empty for long periods instead of hosting regular exhibitions. Compared to Brighton museum it is clear that Hove has been deprived of resources. Hove Museum used to be busy and lively, with a good programme of exhibitions in the downstairs rooms. However the policy of neglect in the last few years has made it less attractive to visitors. I would like to see the museum restored to its former self - with regular changes/re-hangs of the paintings upstairs. refurbishment of the static displays upstairs and a proper programme of exhibitions downstairs. At the very least works held in store could be taken out and displayed on a rotational basis in the downstairs rooms - there is absolutely no need to have huge gaps between exhibitions and empty rooms. I object strongly to removing museum space. The proposals will not create a new 'cultural centre' but will downgrade what used to be a very good museum even further and effectively ensure that there will not be a proper museum/art gallery in Hove in future. Similarly Hove Library also seems to have been deliberately rendered less attractive in recent times. it is hard to find books you want so you end up having to go to the Jubilee (where most of the resources now seem to be targeted). The current Hove library building is in the centre of Hove near the shops and other amenities - moving it out to the museum site is likely to make it harder for many people to access it. I also object to the proposed reduction in space which will no doubt make it even less likely that books will be available. The library should be kept separate from the museum. As noted above this does not seem to be about creating a new cultural centre but about downgrading both the museum and the existing library.</p>
<p>This question makes the assumption I agree with the previous one-I do not so this is either poor surveying or illustrates you are paying lip service to mine and other's views.part of the library experience 'is' the building itself at hove library-it gives the air of being in a place of knowledge and encourages learning-which is what a library is for.it is imperative that this building is kept as the library-otherwise at the new extension it will just be where books are kept.not okay.</p>
<p>Too open ended a question. I could want something totally impossible. We need to have some limits on what is possible.</p>
<p>using Hove Museum would be very difficult to people using buses. I some from Old Shoreham Road and walk down George Street. To move would take too much walking so I would not use the library. I do not go to the Hove Museum for this reason and I know other people as well who would not visit the library</p>
<p>we need to keep the Carnegie building which is designed as a library. To move everything to museum would be impossible and mean fewer books. The wolesley collection for example. A Museum gallery should be proper building not items scattered in Library.. The Carnegie library offers all manner of people a retreat, and it means more books</p>
<p>weekly politics classes public debates dame number books as in current library</p>
<p>What is a cultural centre? Does the museum not already fulfil this role? Exhibitions at Hove museum are few and far between. How would the council fund more displays? Will Hove just be subsumed into the Greater Brighton Cash Sink? Hove certainly needs more cultural events BUT cost seem to be the deciding factor. How would a new building recitify this?</p>
<p>Whilst i agree with community and cultural centres I do not believe that Hove library should be moved to fit in with this. The moving of Hove library is a cost cutting measure nothing more nothing less. The cultural centre is a cover for downsizing and down grading the library from its bespoke home. You would also lose a ton of footfall from the local Tesco as people use the library whilst shopping.</p>

Why does Hove need a museum and a library? Most people in Hove don't use either and the council is deeply in debt. Maybe you could use some of the savings to offer discounted bus travel so that residents of Hove can use the vastly superior museum and library facilities in central Brighton. If the council is to fund a "cultural centre" in Hove it needs to offer something that is not available elsewhere in the area, rather than second rate versions of what is on offer in central Brighton. Maybe make Hove museum into an art gallery and concentrate the museum pieces in the central Brighton site?
would prefer existing building to remain
Yes but not if it means moving or closing the current library which is a lovely building.
yes on the hove library site. The distance and the road crossing ability will impair usage in the move is further into and towards Portslade
You keep trying to close this library on cost grounds. It is my local library so I am interested in keeping things as they are. It has the feel of a standard library so it is not clear to me exactly why it is so expensive to run unless all libraries are expensive to run. It is part of the fabric of Hove and I don't see why you need to mess with it. The move to the museum is not as bad an idea as the previous proposal to move to the town hall but you risk damaging the museum and having a not very good library. For example if you remove the tea rooms then the museum loses its appeal. As it is the museum for our own use was very good when we had little children but we rarely use it now. I do however use Hove Library - my main point is that it is a 'classic' municipal library and part of the fabric of Hove. You need to find a way to maintain these buildings in a cost effective manner rather than sell them off and make a half library-half museum that fails to satisfy on either count,
You should get rid of Hove museum and redevelop the building and surrounding site as housing. Hove Library is much more useful. It could host visiting exhibitions.
Your proposal isn't offering any such thing as a 'new cultural centre', it simply proposes to close one, and squeeze it into a shared space with another, so in effect, Hove will be losing a cultural centre, not gaining one. Hove library is an important community resource, as is the museum. But both are separate things with differing functions and needs. What you are proposing is the slow death of both.
<b>Those responding neither agree nor disagree, don't know / not sure or did not respond</b>
1- knowledgeable and friendly staff as now 2- a variety of spaces and facilities 3-a café facility similar to jubilee 4- As a Christian I feel a day of rest is good, for staff also. If we spend Saturdays getting books we can spend Sundays reading them or getting exercise % more evangelical Christian books. we want to be stimulated by a range of reading material
a community hub/learning space truly accessible to all ie. accessible for all types of wheelchair and their user.
A new cultural centre in Hove should consist of various artists works that encapsulate the living and working conditions of the masses from a period not yet determined up until the recent changes in our culture. furthermore, gun shows and dancing girls.
A quiet space for those of us over 45 libraries are sometimes too noisy and its difficult to find a quiet place indoors to read, reflect, contemplate, mediate- mindfulness even....!
Activities for young people and adults ie craft sessions Storytelling events by local story tellers and authors Spoken word
adequate space for continual exhibitions for society art exhibitions. First class gallery for holding national and international exhibitions, conferences, seminars and films. Encourage local societies. Make structural preparation for a second floor with lift research area for meetings
Advice and community services, providing outreach and information services.
Am very concerned about the loss of Hove library, what will happen to the building? Am concerned that the new building will not offer the range of services. @New cultural centre' sounds like spin.
Cannot understand how building an extension can cost less than repairing the existing library!
Community centre idea - meetings, clubs, classes?
Customer never visited Hove Library or Museum so was not sure how to answer but would like more children's activities in Brighton and Hove.
Depends if the building will remain. Surely the museum location is further away from the dense residential areas, therefore further to go for library users. What about the cost of the extension? Hopefully this is not another ruse to deprive Brighton/Hove of another iconic building that by its existence enriches the architecture of our city. Will it remain, is my question, and for what purpose. The old history library in Brighton was a great loss. And now very few people visit the new venue at the "Keep"...it seems like historical building become more and more unavailable to the general public to use...
Didn't even know where Hove Library is. You need signs to let people know where it is. I would hope for Baby Boogie. the Early Childhood project would be really nice. Good to be able to see museum things at same time. a café would be good
Don't know

Emphatically against move. Building donated for the people of Hove by someone who believed it would benefit all and it does, Leave it where it is. The real reason to move is for a profit yet it was donated as a library let the people of Hove enjoy the architecture of the hove library, that is what it was built for
Good coffee and quiet child free spaces.
Good parking facilities - the current library location is a couple of minutes walk away from free parking (up to 2 hours).
Have not been to Hove Library
Hove is starved of amenities, especially cultural ones, and all its public facilities are on the outskirts, so it is no wonder than people do not visit the Library in its current position. The suggested aims are sensible, but the building should be more central e.g. in the redeveloped Town Hall or the Hove Station site. Hove is not just a strip of shops on Church Road and the residents deserve better. On the plus side, a better range of library facilities - books, ICT - as well as a revamped museum space are welcome. Perhaps an area which could be used as a small theatre or cinema - Ropetackle has done wonders for Shoreham and there is nothing comparable in Hove.
Hove Museum is I think a resource that is usually very quiet and most times undersused and a huge building to maintain. It is close to present library which has within last few years I think had an expensive overhaul. My concern is if this move takes place and the actual LIBRARY building is lost will this mean that it is easier at a later date to reduce the access to this very important resource for the community.? I do think that outlying districts need access to public libraries and that volunteers should be recruited so that opening hours are accommodating for general public. A cultural centre for Hove has to be a good thing. I
How much will it cost to move the library to the museum? I really love the Hove library, so I would be very sorry to see it moved. The most important thing in my mind is that the selection of books on shelves are in no way reduced. Hove library is an exceptional one, and it will take a lot to match it. But if you think you can do a good job, and it really will save money, then perhaps it is the right thing to do.
I am not a hove resident but the questions I raised earlier about volunteers concern me that users will not learn essential research skills in the proposed format In the age of information trained librarians are even more essential
I can see the advantages of combining the Library and Museum, acting as a central unit for Hove users and offering a wider range of facilities. There would be really good opportunities for community use, making the most of both facilities for all ages and interests. It could be very exciting. It seems to come down to the cost of maintaining the current library building. It is difficult to balance this against closing 7 other libraries in Brighton and Hove, which would potentially affect more users. The combined location is further away from the busy thoroughfares of Hove, which could mean a drop in usage. Also parking here could be more prohibitive.
I have visited Hove library but never been in the museum, it was closed when I tried to visit twice before. Would like to see any kind of cultural activities- open art sessions, singing and music, puppets, theatre and performances.
I like the building near shops
i like the idea of a new modern library/ museum in Hove but if the public space will be 15% smaller than the current library and that space will be shared between library and museum and you want activities and money raising events i cant see how this will be enough space and sounds very cramped and therefore unsuitable. Also, i do not wish to see the destruction of peaceful park space and trees that extending the current building would mean.
I think a new cultural centre in Hove would be fantastic. And although the museum is a bit further away than the library I can see that the site could work well. However, Hove library is my local library and I love the building. I hate to see it close. Especially as I assume the beautiful building will be sold off for private developers? But I understand that there may be other priorities and the important thing is to keep a good library/community service that everyone can access. I'd be interested to hear more before making a decision as to whether I agree or disagree.
I would be concerned if the film part of the museum was reduced as it is part of our heritage
I would like to see some details about the costing for repairing the original building.
make the building more attractive, something should be happening there such as living statues Use the stone plinth to have Hove's inner plinth with sculpture. paper machie? Connect to Brighton festival. sculpture should promote library in some way. Photo competition promoting new library. new brighter signage
more worried about library building being lost to developers.
Parking to allow access to the facilities
Please don't lose the existing cafe which is excellent and with a little expansion could well be a money generator to add to library funding.

proposal for the new centre looks interesting but very sad that the beautiful Hove library building could go- it's a fantastic space and should be kept as a public building. Love the atmosphere and quiet of the current library and worried this could change. Also I use the library constantly so worried that any move would mean a loss of services in the interim.

RE the above, my judgment on this proposal ends to take into account what the future use will be of the Hove Library site. While the new cultural/cultural centre for Hove can be successful, we must ensure we do not sell of public buildings to the private sector. We should consider an alternative use for the Hove Library building for the good of the community at large.

Rooms which can be used by various interest groups at reasonable prices.

Space for children/ families to use

STAFF - paid staff who are trained librarians and can help people with queries. Libraries do not need to be open 7 days a week - 5 or 6 is good. Lots of books as well!

talks on interesting topics. This is what happens at the Keep! It needs to be a true and diverse cultural centre that reflects the diversity of the city. I will want to know what will happen to the beautiful Hove Library building. No overseas investors please nor would I want it changed into flats. It still needs to be part of our city and not sold off to do stirring. I gesture who has no connection to this city

The new location is too far out from Hove centre.

the wording on this form is misleading so I don't know what I may be agreeing to

There are lots of cafe's and events in Hove and Brighton. Why not have a space conducive to reading. There are so many places for people to meet up and chat but it's so rare to find somewhere quiet to sit with a book. I was recently reading upstairs in Hove library but gave up and left because two members of staff were laughing and joking and i couldn't concentrate. Noise levels are too high. A library should be a place of refuge to read and think. if you want a creative, community hub then go ahead, no doubt it would be very beneficial, but don't call it a library; library's are about books and reading. (And please don't call library users 'customers'.)

Unsure as Hove already provides good service not sure if it would be as assessable at the museum site. Current building lovely, historic, unusual would new library be as pleasing, museum cafe could get busy and crowded with children, different atmosphere to current library. current library has space for diverse range of books eg poetry, this will be lost in smaller library

<b>Q11. Do you have any other ideas about how we could raise revenue from and for our library service?</b>
(There will be additional consultation with residential homes receiving the current EAS) Will this be with the residents as well as the staff?
(This is a political point that goes beyond the remit of this survey): It is ludicrous that Council Tax valuations go back to the 1990s, and do not reflect the massive increase in property values since then. Private wealth in Brighton and Hove (and in the UK more generally) is not taxed sufficiently, and taxation is the only way to provide proper public services. Not increased taxes on income or business, but taxes on wealth, which effectively means property. We need a land tax which can't be evaded or diverted through tax havens.
1) Cut ALL salaries at the top of BHCC (i.e. all above £60K); 2) Put an immediate end to the increasingly costly PFI "deal" for Jubilee Library; 3) Cancel the grotesque i360 and use monies recouped to support B & H Libraries; 4) Ask Warren "Council Leader" Morgan for the £400K wasted when he threw his toys out of the pram and insisted that Penny Morgan be "paid off".
1. Book tours and signings by authors. 2. Flexible arts spaces that can be used for theatre and gigs during the Brighton and Fringe festivals 3. Partner with libraries around the country so authors could tour libraries around the country. 4. Ditto for theatre 5. Turn them (back) into learning hubs. For example, a lot of parents get private tutors for their children. You could move into this 'market' by employing the tutors and having the lessons in libraries. 6. Ditto language lessons 7. Evening classes
1. Liaise with local unemployment charities. Train suitable long term unemployed people as library staff and try leveraging money from the government to do this. This would mean jobs for people desperate for them, and less for the state to lay out in benefits. Thus increased staffing would not rely upon volunteers and would give training, dignity and education to struggling Hove residents. 2. Ask the Chief Exec to donate half of his/her annual salary and Council paid pension contributions to Hove Library for a period of five years :)
a bit dubious about changing the atmosphere of quiet reflection in a library where it becomes too much like a shop. should be more an information centre not entertainment but It changes everything
A donations box in all libraries
a lending charge
a library is VITAL Should be funded properly No staff reductions, funding should be there.
a library value is not monetary but is inherent and benefits other services such as health and social services
a local lottery run by the council For a new capital scheme application to the national lottery board
A secondhand bookshop.
A very small charge 20p...? for the use of library space (i.e. use of a study desk, or play with their baby in the children's library for a short while, or loan of a book) to those who can afford it and are willing to do so. If people were asked to do so I don't think that many would mind necessarily, Brighton is quite an affluent area. However I don't think it should be a mandatory charge which would run the risk of excluding those unable to pay the charge. This idea needs to be more thoroughly through. Perhaps a 'donation upon visit' rather than 'charge' would be better, coupled with a fairly frank campaign about the urgency of such matters? As a regular user of the library I am constantly surprised to talk with friends and acquaintances who seem to know nothing of the current state of things and the apparent requirement of cutting due to lack of financial resources. The cuts seem to relate to other people, not themselves and the services they themselves use. Perhaps an 'awareness' campaign to heighten people's awareness and knowledge of the threats to the services they use that they unknowingly face. This may then encourage funds to come from library users?
A voluntary donations scheme or friends of the library service where people can choose to support libraries in addition to their Council Tax.
Accept book donations from public, accession those wanted and sell off all the rest to raise money and cut costs of buying books.
Activities for families and teenagers, chargeable but affordable.
Adopt the North American model of getting donations/sponsorship from commercial organisations and the very rich individuals in local society.
Adult education classes: when the Jubilee Library was being planned, local education providers were told that it would include at least one classroom that could be accessed separately - even when the library was closed - for adult education use. As far as I am aware, this has never happened.
Adult education courses such as languages, music, EFL, IT, drama, history and philosophy.

Advertising space on catalogue and reservations websites could be sold.
After school club
All funding should be done with books in mind. Any courses are not explained. I don't suppose you mean you will have more qualified librarians. Please stop introducing commercial outlets in public places. Do your job properly and raise funds and find sponsors. That is the way in 21st century. There is money out there if only the council would get off their seats and get to work.
All good ideas above- also annual family festivals at a small cost/ book sales
All of the above with a dedicated and enthusiastic member of staff to run this crucial income stream. Perhaps ticketed events,/book festival that people pay to attend with big name authors. Events as part of Brighton festival. Hire out the grounds of hove museum for (summer )music and theatre events like Shakespeare in the park?
All the above seem excellent. Is there room for a cafe in Hove library?
Allow online booksellers to donate books to the library service in penance for tax avoidance
alternative funding is another erosion at certain public services. If there has to be revenue raised - sell books!
An initial, small, one-off membership contribution towards admin costs?
Annual membership programme for individual libraries, allowing targeted donations. Book donation programme. Campaign to encourage making provision for libraries in Wills. In memoriam on comfy seats or desks like on park benches.
Annual public fundraiser with celebrity endorsement - Readathon?
Any fundraising would need to be cost-effective, i.e., not require unreasonable amounts of time for only little money.
Apart from charging people for annual membership, no.
Apply for external grant funding to support and improve proper library services rather than activities or events.
Apply for Lottery Funding
approach multinational companies e.g. amazon, shell, virgin, glaxo smith kline etc to donate funds to keep library services going.
Arrange a programme of talks - authors, book designers, illustrators - carefully chosen speakers who are dynamic, informative and occasionally provocative. These should be across all genres, including children and specialist groups. Work closely with PR companies to coordinate with authors launching new books - so in most cases gratis talks and signings, rather than paid.
Arrange lectures, meeting for local interest groups.
Art exhibitions with artists paying to exhibit. Book signings. Book related performances.
Artists donate paintings to sell for fundraising. Music shows to raise money.
As part of 'retail', possibly add cafes, stationary and mail facilities.
Ask a librarian service where the qualified librarians could assist with evidence searches or provide evidence reports or train users in using whatever sources are available. Critical appraisal courses run by librarians, kind of similar to NHS Eyes on the Evidence or Behind the Headlines. Go through published research that has been picked up by media and dissect it. Collaborate with the Book Nook in Hove for children's treasure hunt that people could do for a small fee.
Ask banks directly to sponsor community libraries that are struggling this would in turn raise their profile !
Ask for book donations from those that buy books as soon as they come out which once read simply sit on their bookshelves at home. Buy books at a more competitive rate, ie on Amazon rather than paying full listed price. Hold book/author events with entrance charge
Ask for donations in wills. Ask firms to sponsor a computer/ e-book etc .
Ask for donations of unwanted Christmas presents that are books in good condition and keep most appropriate and have an sale to sell off rest. we use the book groupon library stock and that service has been excellent and we have been charged Â£5 each now so that must generate additional funds. I do believe libraries should be free - so I object to the shops which seem to becoming more common in libraries.
ask for donations, his would be an uncertain income but everything would help. of course it should be properly funded by central government

Ask people to pay a voluntary membership charge per month. I would happily pay a voluntary charge of say 5 pounds a month to support libraries.
Ask schools, universities, go to the people. I am a service designer. We did a thesis on this subject. There must be service designers here at the library or in the universities here? Find them...
Ask those who can afford it to "pay" for book loans, with some incentive scheme for those of us with busy working lives, e.g. the benefit of being allowed to borrow for e.g. 5 weeks instead of 3, or 1 week free of fines after the regular use; discounts in shops/restaurants/buses.
Asking for donations of books new books are not necessary. We go to a library in Arroyo de La Miel in Spain ( near Malaga) they just won an award for outstanding services . It is cultural centre and full of young folk studying an internet centre free to anyone with ID an hour a day at least.They have foreign sections for books and DVDs many of which are donated and volunteers are integral in running this section. They have book groups running in different languages and organise many fund raising events ( selling books is one of them) Many families and individuals would love to donate their unneeded good quality books DVDs to such a worthy community resource/
Attracting funding from other services to help deliver their services (e.g. funding from children's service to support activities with children in libraries) - surely this pushes the problem (insufficient funding) on to other areas?
Better and larger cafe
blackmail, muggings, holdups, and kidnapping.
Book clubs Drama groups Author visits Themed weeks
Book donations from users
Book groups with a small subscription Meet the author seminars - similar to those that TimesPlus runs for its members from time to time. Give them some canapes and prosecco and charge for it. I didn't see how much the extension to Hove Museum and art Gallery would cost. How will this be funded? It's a bit disingenuous to describe the savings without also describing the investment required to achieve them.
book sales
Book signings and readings from famous authors. Brighton Festival literary events run there.
Brighton is know for digital media and innovation with many impressive companies that operate out of Brighton. Funding or partnerships could be developed that could benefit the technological needs of a library and improve library users experience of a library . Most people if they really need information don't go to a library any more, so much can be accessed on line. Why can't a library be a portal to research papers or offer digital books that could be read on site or special offer subscriptions to journals as a loyalty scheme. Basically why haven't libraries developed the partnerships , technologies and marketing to keep making g themselves relevant? I don't believe libraries should try and become generic community hubs, I think libraries should invest in what they've been historically and radically good at, namely getting the most relevant information to people but in a way that moves with the way people use technology and find information today , I believe partnerships with the commercial interests of companies that would benefit from the location and audience libraries already have would be mutually beneficial and if they were the right partners no compromise would be necessary.
Buildings are assets... BHCC must learn to "sweat the assets".. too much down time and underutilization of public buildings. Make places more accessible to the public for hire etc.)... only council employees can use a meeting room at a library - ludicrous.
Business in the local community would obviously benefit and should be encouraged to pay back to the community through library funding some of the money we spend on them
Buy books from different outlets, other than the overpriced "Bertram's".
By corporate tax evaders paying their contribution and by changing government so squeeze on local services from central government is reversed
By donation
By revenue-sharing with major online retailers - i.e. library staff help users to place orders (for collection at BHCC points across the city, such as libraries, schools, service centres etc, or for home delivery), taking cash at the point of ordering from unbanked citizens (in a way that does not represent unfair competion with other commercial entities, and is thus in conformity with EU 'No State Aid' Directives).
C19th increasing taxation eg culture tax and life long learning. Literary festivals/events rooted in libraries with small charge deicate monies from sale of library real estate into delevoping libraries in the C21st ; ring fence money

Cafe
Cafe in Hove Library. Artistic/cultural events if well organised could be a great source of revenue. Hove library's building is perfect for any number of, especially, 'high culture' events such as classical music, opera, films etc. Talks and lectures could also be put on. Brighton and Hove has a very highly educated population, and also interested in alternative arts and music. Live events could be put on.
Cafe in Patcham library please! - I could run it if you would employ me (toni.lloyd@ntlworld.com).
cafes?
Campaign actively for central government to restore funding to local councils, rather than focusing exclusively on cutting your coat according to your ever-diminishing amount of cloth.
campaining
can we have photocopying facilities back please the new printers will not allow photocopying. hardly an improvement in IT sevices
Can you use fundraising events at prestige venues to subsidise outlying community libraries? Providing a community hub is not usually a very lucrative activity especially if done well...tricky!
Can't Hove Town Hall be used for the library instead of Hove Museum? Much more central.
Change the government. Libraries are a vital community service, and should be free at point of use, and funded by the state. Sponsorship from other organizations will bring with it their (commercial and political) agendas, and this will harm the community.
Charge a membership?
charge a nominal admin fee (like Â£1) to become a member / obtain a library card. Free if on welfare benefits. This would help to instil a sense of value in the service from the public
Charge a small amount for showing Films.
Charge children's accounts again for overdue books. What a ridiculous decision it was to remove them in the first place. There could be a limit on the amount, but there should be some incentive to bring the books back!
Charge customers using library indirectly. Ask for Donations money or good quality books. Charge more internet use in line with internet cafes. Sell library related goods not gifts and cards, such as basic stationary, gcse study guides. Charge for electricity use when plugging in lap top. Why is there free water in library, customers shouldbuy from the cafe.
Charge families a small annual fee for the library card if they live outside Brighton as they do for the Brighton Museum.
Charge for activities and events. Alternatively or for certain non-charged-for activities invite donations from participants - eg for participants in bookgroups etc. There are many items held in store by the local museums, including many prints/paintings/objects etc of local interest. Consider putting some of these in displays at the libraries to raise interest in the museums - and invite donations (or if separate rooms are available make a small charge).
Charge for advertising to small local busines - local business boards (paper and online versions) Have a donations box really visible - value your library - what would you have pay for today! Cafe/vending facilities
Charge for children's overdues. Charge for all PC use. Set up a library charity.
Charge for lending books or have annual membership
Charge for some things, eg; Baby Boogie
Charge for use of I.T and all printing. Install a soft drink vending machine
Charge foreign students for using libraries
Charge schools for the library service expertise.
Charging for activities- children/ adults: Â£1/Â£1.50? Or Donations? Baby boogie/Art for Kids/Pottery- painting. Chess - teach - colouring for adults/elderly activities. Listening to classical music. After school activities - library a good learning environment. Computers - Ipads would be good- perhaps space run like a community centre charging small amounts for services/activities. Cost needs to be accessible- drop in not long booking forms 6 weeks ahead.
Children's parties, providing catering facilities and interactive events. Support for students, giving talks on particular subjects coming up to exam time but also throughout the year.

Children's services are already being cut .. Don't take more money away from this area. I'm a performance space hire artists/ educationalists to deliver creative activities or shows for paying public... Different genres etc in evenings for adults during day /weekend for families. A Jane Austin experience, or Harry Potter wand design/murder mystery etc or run drama groups to reenact plays
Children's services are already under resourced and might be further disadvantaged.
Cinemas!! Charge for showing films. Could be Â£1 but show the right films and the right times and you could get large numbers in. Definitely support the working with other services - but not just local authority. What about CCG - scope there for joint work? Police / Community Safety work? Definitely push the room hire more.
Close corporate tax loopholes.
Closer links with the Universities to encourage the wider use of the library and link with their commercial ventures around research and commercial activities. Better engagement during cultural high season eg May festival - use venue for performances and find ways to charge... .
Coffee shop and retail at the library
Collection box in the actual libraries. I like leaving coins each I visit Jubilee.
Computer hardware and software companies sponsoring up to date IT equipment and computer packages available in libraries. Their sponsors name would appear in libraries. For the company it will be a tick in their social responsibility box and they would be advertising their IT goods and services to library users.
computers CCTV -more jobs
concentrate on books and forget computers
Considering how much good land is covered by Brighton College and how often its buildings are empty (ie half the year) I would raise revenue from Brighton College- they should do much more to support the community directly in Brighton, and particularly into Kemp Town directly allowing locals to groups to use their very wealthy facilities.
continue to sell old used stock. set up book buying service with other library organisations or with paying partner like World of Books. use libraries as venue for book swap gatherings among local book groups for small fee. allow advertising in libraries, perhaps digital on screen.
copy the idea where people pay what they like for books- supplied by the public. This idea works for the national trust, and garden centres and at Tesco. Tesco Portslade has raised Â£1500 for charities in 2 years.
Corporate sponsors should not influence collection. Vending machines? Extend the annual media membership to include other paid-for items such as audio books.
Costs to the user are about right, and extra services tend to require extra staffing, so no.
Could Hove Library house a cafe and book store to generate more income to keep the building open and viable? It is in a very good location for both to be offered. Also, more useage as a performance and workshop space, again because of the location and the attraction of the building.
Could rent out space for book promotions/advertisements.
Council tax
Council tax well spent on books.

<p>creating an Art gallery within the forthcoming new HOVE library/museum offering quality posters, prints and cards of the museum collections and modern Art? visiting artists 'work offering simple exercise* classes within the libraries-run by a professional group such as Brighton Health Center, around the corner from Jubilee- open to all on a drop in basis, meant to stretch and relax ;good for people studying, reading the papers for hours on hand, on computers too long etc classes to be charged a modest fee -reserving and paying as we do for computers?- * something akin to China mass Thai Chi sessions? selling books and Music Cds on regular well advertised Sundays throughout the year at a slightly higher cost than charity shops- after all the library has better books than the mass of trash available everywhere- charge an entrance fee House 'Seedy Sunday' -each February -the library has a greater need of money than the Dome. surely? Run advertising notice boards-sorely lacking around town. more enjoyable to consult than online-: include accommodation ads , community groups notices, -but exclude estate agents etc- and why not lonely hearts? No need to invent anything just consult Infinity foods which has the system licked ads to cost 50p and run for 1 week. The income could be linked to a given project for a period of time or a current commitment of the libraries 'Black history month, LGBT month etc. people could choose to contribute a card with a quote from a favorite book on a monthly theme.. Why not have a soap box corner on Sundays? in the entry hall for example.....or just outside the main doors in good weather; donations from the speaker and listener</p>
<p>Crikey how many more times , balance the books ,get an accountant You only merged Brighton with hove cos you wanted the money and grants that came with it . You are just greedy . Stop mucking about and conning me .</p>
<p>curtail finding for Jubilee Library in brighton - redistribute more fairly</p>
<p>Cut the amount that politicians are paid and use that money.... I love libraries. Brighton and Hove libraries are fantastic.</p>
<p>Difficult to say to be honest. Am generally concerned about accountability in council as a result of constant pay offs to senior officers/lost ? parking revenue monies. Am fed up with political bickerings &amp; attitudes of certain councillors. Some are wonderful &amp; hardworking but overall having a attended a council committee recently I was really shocked at how it was conducted. It made me feel that we residents opinions matter very little &amp; that decisions are pre determined.</p>
<p>Difficult to say without knowing how the money is spent. Perhaps people could pay a nominal sum to enter the reading areas housing periodicals and newspapers ? Are the right books selected to buy for the libraries...I don't know</p>
<p>Divert income from the top brass who are getting paid too much</p>
<p>Do not expect to use volunteers as you have suggested, it shows you do not understand HOW to recruit, train and SUPPORT volunteers. You are being naive if you think crisis essential services are going to "subsidise" you. Reduce down your internal management nNOT your direct service delivery. Work in partnership rather than expect volunteers to do things for free, invest in local and community relationships to match fund and bid in partnership to increase capacity, Not just support your own agenda for instance give space free to community to deliver some sessions etc....</p>
<p>Do not have them open every day. It must cost to do that so if trying to reduce cost this doesn't make sense. Pretty happy with 3 days a week. Could try and have some libraries open fewer hours to fit in with school run 9 - 11, 2 - 4. Most people would pass so could pop in.</p>
<p>Do not move funds from the book fund to digital services. Charge for internet access in Libraries.</p>
<p>do the obvious library fines should go to library funds. same with all library generated income.</p>
<p>Does the third question mean training for staff, will they be charged for this? Fourth question: more retail outlets in libraries as long as they provide a high standard of interesting educational material for sale. Not bric a brac. Sixth question: depends very much who the organisations are.</p>
<p>Don't cut your staff as if you do you'll lose the personal touch and your visitor numbers will drop dramatically. If your visitor numbers drop you'll get less income from DVD hire, late return fines, reservations etc. Making savings in staffing will lead to a drop in income elsewhere. There are better ways, you just have to look for them.</p>
<p>DONT GET RID OF HOVE LIBRARY - THIS WAS GIFTED TO THE PEOPLE OF HOVE BY CARNEGIE FOUNDATION - IT IS NOT YOURS TO GIVE AWAY You could raise revenue by approaching foundations and private trusts that are focused on education. You could work with the University of Brighton to develop a presence in Hove. DO NOT GET MERGE THE LIBRARY AND THE MUSEUM - SAVE HOVE LIBRARY - AGAIN....</p>
<p>Don't know</p>
<p>Don't know</p>
<p>Don't lose Â£32M on parking to a dodgy company/ How the council could lose that sort of money is beyond my understanding</p>
<p>Don't raise the book reservation fee. 90p is already quite a lot for those on low incomes.</p>

don't vote Tory
Encourage highly paid council employees to donate some of their salaries. Hire conference facilities to private sector for high prices.
Encourage locals to show strength of support by engaging in income raising events like runs, walks, 'bookathons'-read as many books over a given space of time and discussion with invited authors.
Encouraging local small businesses and freelancers to use the library as office space at a reduced rate or provide venue space for children's activities and entertainment i.e music and art classes, baby yoga etc
estate agents / banks to contribute richest to pay more I would be happy to pay more tax as long as rich companies higher earners paid more
Events and retail outlets are not a bad idea. Need to be very careful as what kind of retail outlets are available e.g. fast food, high sugar snacks etc. Many events can attract more library users.
Events as suggested in previous answer
Events Selling refreshments Book stalls from donated books
Events such as book signings
Everyone using the library pays a Â£ 1.00 to enter.
Expansion of existing excellent cafe/tea shop at Hove Museum
Extend Council Connect to provide more services - i.e paid service to provide basic pc software support for installing and fixing PC's. Possibly use University students (provided they are vetted) to assist with this?
Fewer books to go out at any one time and all fines to be collected promptly including on children's books.
Fight the government's stance that squeezes local councils with strong arguments (see my answer to Q2).
For current libraries that are not open every day, hiring the venue to other local organisations would provide additional revenue and would be a better use of resources rather than them standing idle.
For some old people the trip to the library is another safe external social interaction. Do not isolate them in their homes further with your home delivery service. Please do not reduce the number of books available . . Get funding and keep the libraries open.
For the current Hove Library building, lease this to a private company - preferably such as a restaurant so as to ensure continued public access. Do not sell it and risk losing control of this valued public building.
Friends of Hove Library scheme Look for R&D funding - e.g. Making older buildings more energy efficient, especially with regard to heat, is a key engineering challenge for the 21st century. Innovate UK has provided collaborative funding for eco-housing renovations in the past, and might do so again in the future. I know of at least one local inventor who has been developing new technology that might help Pay-to-attend evening talks or music recitals"library snores" events for families - paying to get to sleep overnight in the library (have you heard of "dino snores" at the Natural History museum?) Annual fund raising ball / community fete Crowd funding for a specific library project How about hosting events associated with the annual festival in May? ...
Fundraising events
Fundraising events and locating external funding for activities and services. Perhaps a certain person in the library service who is dedicated to seeking funding? Marketing and PR could help to raise revenue and promote the library services. Exhibitions and room hire could be utilised to raise revenue and things like drop in sessions for example from Career Services is something people would use and would be popular. Also more spaces and activities for children - interactive services and activities with a community focus- libraries as community spaces could bring in more people. Libraries need updating and modernising- especially the Hove library building which could be more modern. Libraries need better PC's and online services so more people will use them.
Fund-raising for specific objectives, eg repairs to Hove library, from library users through events and from grant-giving bodies.
Further educational events for readers and film viewers to discuss themes in literature and film facilitated by a specialist with a fee for participants. Perhaps this is already in place or catered for elsewhere in the city, I am not sure.
Get it from the government!

Get the community involved in some kind of committee or group on a regular basis to support this and report in to the council - or with a council representative. Use the library space for evening meetings or at the weekend during the day perhaps - get people in who work within areas that could inform and bring innovation to this area. Or hold the meetings at local organisations on rotation - take them to the people who have developmental experience but might not be able to get to meetings at the library because they're probably working long hours in order to live in the city!
Get the Labour Council to stand up to central government, say no to spending cuts! - can't believe a Labour administration is being so bold and uncaring with cuts to services across the council. shameful!
getting more people to use it would raise revenue from fines so motivation to read, competitions, book clubs for different ages & genres visiting authors giving talks
Getting your publications free from the publishers. Lectures by authors.
Government should pay more. They have enough money to spend on war.
Have 2 wifi speeds, with the faster speed requiring membership fee look at what other libraries do in other cities and countries rotate roles to bring new ideas and reduce corruption run workshops, night classes and tutorials at night and use volunteer labour who get discounts for future workshops, charge tutors for using the facilities. My Arabic teacher and I both live in Hove but go to Sussex Uni for the class!
have a committee of local residents who support the libraries either by donations or volunteering, organising social events, exhibitions, speakers.
Have a dedicated second hand book sales outlet; with an online catalogue; like World of Books. I always buy bargain books from the library, and they cost a fraction of the price they do in charity shops.
Have cafes in the outlying libraries selling coffee etc and provide places for people to go and either meet or work e.g. providing free wifi. Make them more welcoming and relaxing e.g. sofas. I think people are looking for spaces they can rent for different things e.g. for band practice, jumble sales etc so perhaps money could be made there.
Have library fairs/fetes like schools do and sell old stock and encourage community to set up a stall like they would at a school. Most of the community love our libraries and would get involved with 'save our library' events.
have study sessions on various authors and subjects that are derived from the existing catalogue. What happened to the music library in Brighton? Could that be moved to Hove and sessions on the music catalogue held in the Museum?
Have suggested donations for free activities such as baby boogie.
Have you considered a creche/sure start setup while those who wish to re-skill in courses provided by the libraries. You would be able to charge for both. You could perhaps offer the service to the unemployed to help get back to work and get some funding from the job centre budgets?
Have you seen this? <a href="http://makerlibrarynetwork.org/makerspace/">http://makerlibrarynetwork.org/makerspace/</a>
Having second hand book sales Asking for donations of books from the community (I know I have quite a few to donate!) holding annual library fundraising events
Health concerns with Wifi and ebooks
higher council tax on expensive homes
Hiring of libraries, outside of opening hours, to book clubs, as there are so many, and i'm sure they'd pay a small fee.
Hiring of space is a great opportunity. the contact service within children's services could make great use of this resource.
hiring out for events/parties/etc, running of adult education courses which could be charged for, running groups such as reminiscence groups which could charge a small fee for tea/coffee, running some activities or clubs for children which could be charged for as well as free ones, providing a café.
Hiring rooms to community groups. Inviting speakers to give talks or seminars that people pay to attend
Hiring the library space out to children's groups to encourage them to use the library more.
Hiring the space out for evening talks, debates and other events. Especially during Brighton festival /comedy festival etc. Using the resources for paid for courses such as adult further education courses.
Hold literary events in a city wide library week (not as part of the May festival). Small exhibition painting/history talks.
Holding book sales from donated books. There is a large, wealthy, educated middle class population in Brighton. Tap into it.

Hollingbury Library is used as a Polling Station having recently been located from the sold Methodist Church. Where will locals be able to vote once the library is closed. Also can the local authority be trusted to sell off stock efficiently? In 2013 they sold the Children's Services old office at 170-172 Carden Hill at auction for Â£350,000. A developer sat on it for six months without doing anything (not even cutting the lawn) & sold it on the open market for Â£500,000!
Hosting events (with sponsoring), renting conference facilities / meeting rooms. Promotion nights (talk with the author), children activities (storytelling for your child's birthday party), book clubs hosted by librarians (subscription based).
How about the Local Council look after our much used, much loved libraries with the correct amount of money in their budgets. What happens to revenue from parking tickets? It is a hugely important resource which should be available and accessible to all. I am so sad to see the loss of Hollingbury library. It is a great space, a great resource which will be stripped down and lost. What a shame.
How much money does the Booklover store make? Would the library service make more money to rent this space out? The cafe is good at Jubilee and if an independent shop with a similar product range took over the shop space on a rental basis would this make more money than running yourselves, paying staff etc. I often buy in the shop and think the product range is good but there are many local independents doing it just as well that might save time and money whilst generating income for rental of space as a shop instead? The exhibition spaces seem cheap to rent for central Brighton do you take commission on sales? How about some of your own exclusive products designed by some local talent. Book bags, tea towels, book marks etc. Sell more of the things relating to Rare Books in the shop that you can't get anywhere else. It would take upfront investment of course. Asking for donation or sponsorship for particular things and say where the money is going like Oxfam buy a goat.
I am happy to see library services evolve to meet new needs and opportunities to serve the communities. As libraries evolve, there are opportunities for libraries to raise revenue through alternative sources (I like the cafe space in Jubilee library) What must be protected, however, is the concept and delivery of libraries as a public service. Services and information delivery must not be influenced or controlled by private organisations or individuals. Any mission creep towards privatisation of library services must be resisted in the strongest possible terms. Libraries are used for many purposes. I have on occasion used it as a place to come to get out of the house when working from home. There is an opportunity for the library to offer affordable space and facilities for people looking to hotdesk. It really just needs some rooms available with printers etc., and a location where it is acceptable to hold business conversations on the phone. This could be a library service or something the Council develops separately, but libraries with existing WiFi are an obvious starting point. Supporting hotdesking is obviously a great way of supporting flexible working and supporting the economy.
I appreciate the need for funding, but would be concerned about private sector sponsorship, and the sort of deals that might have to be done to get this.
I believe that there are services which should be provided by local taxpayers- toilets (public conveniences) a swimming pool, park with sporting opportunities- tennis court, children's swings, football pitches etc. and a LIBRARY
I disagree whole-heartedly with the fact that libraries should have to raise revenue at all. We know how important access to books are for learning and keeping open minds. If we want an able and self-sufficient population we need to keep libraries open and available to all. Libraries are busy places as far as I can tell. The funding problem that has arisen is based on misguided prioritising.
I do think the library has to be in the heart of the community and accessible, the problem is for example Portslade Library and the new proposal to move Hove Library means that they will be away from where the people are i.e. the shops/stations/central areas. I know that the new Hove Library site is only down the road but its away from where the masses go - Tescos - it's shocking how few people take time to visit libraries now, they need to be in the High Street not isolated. I think honestly some money could be saved from closing down these little libraries like Portslade, maybe bring back the Mobile Libraries?
I feel libraries should be a priority and should be supported by both central and local governments. Now the adult education department at Sussex University has been closed, I feel adults need to be supported in educating themselves. The government's attempt to move libraries into the voluntary sector should be strongly resisted, as should expecting other services to pay since everyone's funding is now being reduced this would just result in passing the buck and eventually closing the service altogether.
I feel, if required, hove residents would fund raise to keep our current library where it is if that would save it
I have tried to donate books but have been informed libraries do not take donated books: surely this can only help libraries- accept donated books
I know this is a difficult area. fundraising ideas linked with public meetings to discuss how monies are being spent. I "Friends" organisation for the new cultural centre.
i note you are concentrating on use of voluntary staff at the moment. what is happening about the current permanent staff who we have developed a very good rapport with? how are you going to recruit these volunteers

I presume the café in Jubilee Library is a moneyspinner for the Library service - if not, why not? Specific library needs - there is a case for some study spaces that are QUIET, and a case for not segregating LGBT books on the shelves - an LGBT leaflet would help LGBTs find the Alexandria Quartet or The Amazing Adventures of Kavalier & Clay or Patrick Gale's novels, without straight readers missing these! Also if you have CRI on crime novel spines, why segregate the books on the shelf - it encourages people NEVER to read other novels.
I think retail is good and showing people how shopping in the library would help the service. I try to buy cards there because I would prefer profits to go to the library service
I think the move to sponsorship and donations is dangerous - a covert form of privatisation
I think those ideas are good. Do not pay fundraising companies to try to raise your funds. Selling affordable and appropriate items such as stationery could be a good idea which could be done without much change to the current situations. Librarians could have things in cupboards for people to ask about, and there could be signs to show people that these are available.
I think you just have to accept the library is a service the council has to provide & in Hove you were given a free building & only have to maintain it.
I thought we were paying council tax for this service ? Stop spending on wasteful vanity projects like the i360
I want less privatisation and all the flannel and lingo 4 privatisation and cuts in services doesn't wash with me
I would prefer that the main libraries at Hove and Brighton are retained and the satellite libraries are closed.
if any of the libraries is situated in a listed building perhaps funding for buildings work could be obtained from the heritage lottery fund? give talks, open to public, for which a fee is payable by attendees loan of specialist equipment (at a cost) eg Hove library loans out an electricity smart meter thing - such items could be charged for.
If it means keeping hove library where it is , I would gladly offer myself as a volunteer.!
If the library wants to put on children's events, they should fund them, there are far too many pressures on essential childrens services to ask them for funding
If you didn't pay as much council tax money for public sector pensions, improved salaries for the lowest paid, reduced excessive salaries for people at the top particularly where there is no proof of competence, then you would have far more money for essential services and people in the public sector could buy their own pensions like the rest of the taxpayers.
If you found the money for the stupid i360 I'm pretty sure you can find a few quid for the libraries. Get busy.
If you wish to raise revenue from other activities in the libraries they should be closed to members of the public, whilst these activities are taking place. I prefer to use the library when it is quiet and not have interruptions from other activities. Regarding diverting money from books to IT, I would rather see books purchased.
I'm not sure other services have money to spend in libraries. Have you considered setting up a Friends of Brighton and Hove Libraries type scheme (independent charity?) to attract a different kind of support from the community? Monthly direct debit donations? Access to exclusive events that are charged for? Fundraising for specific activities like the Big Summer Read? This could all be funded by a community charity shop attached to one of the libraries?
In combination with the 7 days per week opening would it be an idea to run pickup locations for Amazon/Royal Mail etc How about allowing targeted advertising using non invasive delivery methods. Engage with B&H startups - run weekly events to encourage them in.. You never know what will come of good will.
In the 3 cases I've qualified it would be necessary to ensure that the retailers/ sponsors/ donors did not try to limit the libraries freedom of speech Would any parts of them be suitable to area offices/sub offices for other council services which would then pick up the costs for the parts they use.....maybe close other facilities
Increase charges for reservations, charge for using Computers, limit use of facilities such as using the Library as a free reading room to council tax payers and have better security. Jubilee Library, for example, where the alarm which signals that a Library book is being removed without being properly issued is totally ignored.
Increase council tax - that is what it is for.
increase council tax from the wealthy.
Increase council tax specifically for this reason, after all, that is what it is supposed to pay for, along with other equally necessary services for health, wellbeing, education and literacy, such as increased, FREE provision of public toilets, free access to all museums, free access to all readers' services. It is pointless to centralise literary services in libraries at the expense of local schools' literacy, as schools should ALL have their own libraries to which students should have access to during school hours, and as a reading / writing refuge during lunch hours and breaks.
Increase current charges by a little. Rent out facilities

Increase fines.
increase the cost of cd/dvd subscriptions
Introduce a Donation Fee (Voluntary) for the borrowing of books, including Reference Books. Some people can and will pay.
Introduce charging for membership i.e annual charge of Â£5.
Invest in librarians - they are professionally trained to provide library services.
invite people or groups to give talks
inviting authors to attend and charging people to visit , with some tickets for those less well off communities also having some free tickets
Its a service not a profit making venture. If you need to raise revenue then look at renting out parts of the libraries for other purposes.Look at how other boroughs run their services.Make the case to central Govt for more money. Run a campaign asking people to donate to libraries in their wills.
Just do what you do best - work with schools and other partners to provide the activities that the people of Brighton and Hove want and can sustain themselves- not dancing, singing and photographs which obviously have to be funded (which takes up massive amounts of staff time in writing bids and meetings etc - I know I used to work for TfDC)! The public are happy to help with the activities they enjoy.
Just to use every opportunity to open the doors to use the facility - either as a library or as a centre for meetings, education courses, social hub.
Keep a good library service - don't cut staff it opening hours
less costly projects like the new seafront tower
Let readers have access to nation wide collections, ordering at a reasonable charge plus slight profit to the council. Arrange talks, films etc. relevant to secondary school and BHASVIC studies at a small admission charge.
Libraries are important as a human resource though I do question the idea Libraries AS THEY ARE. Modern technologies make the dissemination of information and access to services a key priority but is this what libraries are about?
libraries are necessity not luxury eg literacy and appreciation for children
Libraries as venues for arts and cultural events could be explored further. Libraries for private parties - sedate adult affairs. Pop up dining and licenced bar for literary themed public and private events.
Libraries need to ensure they're offering the things that make someone more able to be part of the world. That was books in the 19th and 20th centuries. It isn't just computers now with 80% of people having mobile internet. It's things like 3D printers, advice on security, privacy, encryption - all the things that are currently in the 'hackerspace' which can be made accessible to the vast majority, as opposed to a declining service for digital refuseniks or the extremely poor .
Library charity shops
Library services should be targeted at the poorest people, but most users are regulars. I would like to know how many people on benefits are active regular users as a proportion of the whole. How many individual members currently use community libraries? Without this data it is hard to measure real value Unless people on benefit use libraries as a prorata proportion of the whole active membership, the library service isn't providing enough value
literacy classes, home-work clubs, reading groups, knitting groups, community meetings, craft clubs, - not thinking just about raising revenue, but keeping libraries alive, active and community based spaces.
Literary events/book-signings with ticketed entry.
lobby central government and demand support
Local author visits and events Collaborate with some of the smaller independent book retailers - book fairs in Community book swap shops
local business sponsors
local council should provide library provision standard
Local Universities / Student Accomodation companies should be encouraged to fund local Libraries. Jubilee Library is packed with students. During exam times there is not enough room for local school kids. Student Accommodation Companies profit by smaller room sizes allowed for students, don't provide free wifi and take money from the local economy.
Look to the American model of how they have transformed library spaces - including market days, etc.

Lottery grant, have guest authors come to Q and A sessions,
make a small charge for hiring books except for children and pensioners
Make having a direct debit a condition for having a library card, so that fines are levied automatically, rather than relying on people to pay when half heartedly prompted to do so.
Make people feel welcome in the library by keeping regular staff that would encourage them to attend.
Make rental charges for audio and video items more competitive and therefore increase usage. Staging of events, book readings, poetry readings, book launches and signings for which there could be a small charge. Sell a limited range of literature by dealing directly with local authors, publishers, organisations (historical and the like) to provide literature which might not be widely available at a slightly discounted price.
Make sure people who keep books out for ages are regularly invoiced for their replacement.
Make sure staff are paid to improve their morale Have a wishlist for items
Make the government aware of how important libraries are and that they need funding.
Make them proper community centres and charge small fees for regular events..
Making all libraries a cultural experience, if artists were allowed to display their works there they could give a certain percentage if they made a sale. Allowing private organisations eg independent schools/ offices / work places to hire a selection of books that they can then have for a period of time e.g half a term for independent schools. This might encourage further use of libraries for those who work full time?
Making people pay to go there. Provide refreshments and biscuits. Ask for donations. Donations of toys and books.
manage the Council's budget better. You pay TOO much for housing costs. Get ALL take-away food outlet companies to pay for all waste disposal in the area they operate.
May be Lottery can support libraries
Maybe a "premium" access to e-books ?
meeting rooms to let to community organisations at a cost they can afford. lectures with small entry fee Monthly film club. Drama /dance space. Question will there be public representation on the management board
Money needs to be spent on proper marketing and promotion of library services through ad campaigns and social media. Libraries are historically terrible at promoting themselves which means that many people are unaware of their value - e.g. there were 282 million visits to UK public libraries in 2013-14 which means that libraries were visited more than anywhere else in the UK, and twice as often as people visit football matches, theatres, A&E and the Church combined. Why are statistics like this not celebrated?
More Ad Ed courses - buy that shop next door and have it as an ad Ed centre for hire of rooms etc.
More author visits in local libraries with good liaison/planning with schools so they can bring students along.
More book and CD sales. Bring back Electoral Register to public libraries and make a small charge. Is there anything to actually stop you doing this. Surely the private companies cannot have a monopoly?
More cafes/food sale on sites. Lovely to drink a coffee whilst you browse.
More events that could have a small charge eg additional film screenings. Feel the children's book events should definitely remain without charge.
more good use of library facility but regular people should not lose access, in fact be encouraged to come to the library more as suggested. Old people meet other people and do not get cut off (lonely) at home. meet more people and do more, social activities and met more people and do more, social activities , join groups, local history etc ,
More managers that have the skills to move the service forward that have retail and money generating skills
more sensible allocation of government funds . keep local services running
must be some sources but I don't know any

<p>My 10yo daughter recently borrowed her 200th book. The librarian mentioned it in passing but I thought this was a major milestone that should have been celebrated in some way, that the library was missing a trick in rewarding kids for being avid readers. Not even a sticker! There could be an online badging programme to encourage kids to borrow books, write reviews, rate books etc. Through a web portal you could then issue digital badges to encourage readers for borrowing lots, or for contributing ratings and feedback. Push their digital badge to the school VLE, most of those now support the Open Badges standard. Once you've got your library population online, you know what they like so can recommend them to buy other similar books using the Amazon referrals system. Then you get your Amazon referral fees from each purchase made. Happy to discuss: mark@theaberdours.co.uk</p>
<p>My experience (quite vast) of fundraising is that the fundraisers usually get paid more than they raise. I have never found it to be the way to go. Better to make the rooms available to hire - big demand for rooms - and share space with funded services.</p>
<p>negotiate councils PFI to reduce costs for jubilee be transparent about costs</p>
<p>no</p>
<p>no - it's important that the library remains a free service - already small children don't get enough exposure to books</p>
<p>No I think you have most aspects above</p>
<p>No not really. The sale of old books etc but again the proposals outlined seem to cover most things.</p>
<p>No other ideas but concerned that the library service does not entirely lose its distinctive feature of somewhere calm and generally quiet to access the services. If funding is brought in by other services using the facilities please can a "quiet area" be maintained, e.g for study and computer use.</p>
<p>No, you are a cost centre, not a profit centre.</p>
<p>Nominal charge to reserve items.? Increase fines?</p>
<p>None at the present</p>
<p>Nor sure</p>
<p>Not at this moment; I think you've covered a lot of them there up above. It might be a good idea, though, since you're asking, to have a kind of permanent online suggestion box to enable residents to contribute ideas for the betterment (or at least improved funding) of the city.</p>
<p>not really</p>
<p>Not yet, but I'm still thinking.....!</p>
<p>Obviously, much thought has already been given but some additional "brain-storming" must have benefit as long as it doesn't go over old ground.</p>
<p>offer activities like art &amp; craft, children's activities (all for a small fee), increase fines for late returns, cafe, maybe sell some books?</p>
<p>offer advice and access to council services e.g to buy parking permits, get applications for housing benefit etc</p>
<p>Offer Birthday Parties for children in the EXISTING Hove Children's library room.</p>

Offer up-front deals. For example a subscription fee to allow unrestricted time-access to the computers as an alternative to paying for extra hours individually. The subscription could be tailored to cover other costs such as ordering-in books from other libraries or SELMS.
Offering facilities for weddings
Offering more courses, speakers, writers, book promoters evening courses given the local facilities went with the change of school use.
online advertising sponsored book events partner local literary festivals and events, Charleston, ropetackle arts, city books partner with local book launches, waterstones or wider afield direct with publisher links of community funds of local private investors ie Veolia, supermarkets, banks etc
Online funding campaign like that of Wikipedia or New York Public Radio.
Onsite vending machines for snacks, drinks etc. Shop for studying material, paper, pens etc Charge for using internet accept council services Coffee shop areas run by Costa, caffe Nero to ensure good quality
Open less libraries overall. It seems old fashioned to have so many when it would be better to have less libraries but instead focus on a few high quality high tech libraries. I cant believe you are proposing to have a library in Hollingbury Childrens Centre and in Patcham surely these could be combined and make one higher quality facilty.
open up the hire of rooms to organisations and private individuals - Make communication of what's on and when prominent within the library to make people aware of what the library offers and/or charges for.
opportunity for Patcham to have more activities during fringe/ festival. Promotion health and other council activities,. Carer events. Events children or disabled
Organisational sponsorship could take away from library neutrality, so I would be very opposed to this. -Could train the public up to provide services which could be charged for e.g.IT skills could be taught to the public and used to provide printing or editing service which the library could profit from -book published with short stories written by public during library writing workshop on local themes, where all profit goes to the library service -local significant people could give talks with voluntary donations to the library by audience
Organise author's nights and poetry readings, maybe literature themed quiz nights
organise childrens competitions - eg art show cultural films sale reproduction museum items
organize community based activities such as uizzes, entry would be based on a donation to local library
Other organisations can provide lots of activities - charge for activities. CafÃ© at Jubilee to offer more food - people can have lunch or dinner there. Offer lunch for families at cafÃ© - not much choice at Jubilee at moment,
Paid literary events. Saw a fabulous breakfast talk from a music photography many years ago in Hove Museum. Breakfast followed the talk.
partnership with universities and schools
Partnerships with local services, charities etc - there is a world of opportunity out there!
pay highest paid council staff less The council inist national government fire banks for causing financial crisis in 2008 Utilise rare books collection put on exhibitions and charge Use library when it is closed - to groups and charge
pay manager in council less - ie chief executive
People giving dfonations voluntarily
Perhaps a rental service for hand held computers/ tablets with dongal for those without means/ internet access at home.
Perhaps charging something for popular fiction which has quite a turnover and is therefore expensive to keep replacing. Consider a "Library Lottery" with a monthly draw.
perhaps council should not have bough i360, costing Â£36M
Perhaps dedicate a room, if available, for adult education courses which can be used in the evenings too. Thus using the available space after hours and producing income.
Perhaps newer titles are chargeable (nominal fee of 20p a week)? a coffee machine in all libraries or coffee shop wherever possible so it becomes more of a meeting place/place to take the children to choose a book and a drink together Perhaps include a toy library if space allows?
Picture galleries for local artists. Craft displays and functions. Writing workshops.

<p>please distinguish between the types of groups who might hire or space many small local groups cannot afford much, if anything, but others can fund raise to a specific not general purpose, eg catering facilities, a reading space with armchairs etc. contact local celebrities If enough space reasonably priced concerts and author / book events, but not at the expense of books e</p>
<p>Please no sponsorship from organisations! No! Perhaps some kind of annual community event, a concert, an everybody day, something that can raise money for library services by the communities that use them. Make more of existing events: Brighton Festival for example, there must be some way of generating income from those sorts of things. Make more of national campaigns - National Libraries Day, for example, use those campaigns to show how amazing the libraries are, host some events that are paid and some that are free.</p>
<p>Please see my previous answers!</p>
<p>Post Offices</p>
<p>Post Offices?</p>
<p>protest to the councillors who are foisting these government cuts on our community</p>
<p>Provide a Cafe make cakes, tea and coffee. Sell stuff from local artists such as cards and small items I know you are doing this already but expand your range if you have good stuff people will buy as they will be supporting their library. Have guest speakers doing talks in the evenings with cheese and wine and make it ticketed to get funds that way. You public sector workers are very poor on innovation.</p>
<p>Provide IT training courses for adults at low cost. Provide low cost activities for children involving authors / tying in with public events and holidays</p>
<p>public libraries should be free and accommodate all communities and residents, not rely on the whim and publicity of other who insist on strings with a donation</p>
<p>Put charges back on kids books. They are either old enough to be responsible for themselves, or their parents are taking responsibility for their books anyway. The lack of charges also means that kids don't return books on time, which leaves other children waiting for really long times to borrow books, which is particularly frustrating as so many kids' books are written as series. Also, I have personally had several parents tell me that they take their own books out on their kids' cards so that they won't incur charges.</p>
<p>R Get rid of some Managers far too many with high salaries, and the fat cats. Stop selling building off, because no one knows where the money goes.</p>
<p>raise council tax. well worth it -in fact nothing worth more than libraries.</p>
<p>raise taxes</p>
<p>Raise taxes.</p>
<p>Raising the idea of a voluntary members fee. If this was proposed in the Hove area as a potential alternative to losing the central library and replacing it with a few large print and kids books in Hove museum staffed by unpaid Skype volunteers, as seems to be the general idea, I feel that it would be a potentially viable source of income.</p>
<p>Reduce hire fees to make it more accessible for community groups wanting to use the library.</p>
<p>Reduce the number of city councillors and their allowances, redirect revenue from unnecessary projects. Seek commercial sponsorship.</p>
<p>Reduce the price of DVDs and CDs to compete with services such as Netflix and Spotify.</p>
<p>Regarding the digital services: one of the irreplaceable qualities is the ability to walk along a bookshelf and discover things ... suddenly finding a book that sparks an interest. Most people can access the internet somewhere else at home or at work but it is only in a library where they can learn about researching topics and browsing through books. So, moving more money into digital services is a tricky decision if it takes away from the book budget! I feel it is ok to make a charge for using the internet at a library or accessing expensive databases.</p>
<p>Regular sale of books, CDs and DVDs. Although the hiring of library space to generate income is an excellent idea, events held in the evenings will require additional levels of caretaking/security staff, so won't that bump up costs? Though I am guessing hire charges will go some way to covering those costs.</p>
<p>Rent wall space to local galleries</p>
<p>Renting out meeting rooms</p>
<p>Renting out rooms to groups, at a reasonable rate but at least it helps a bit!</p>

<p>Renting rooms for lessons or setting up cafe to raise revenue would be good. They would also attract more people to use library service.</p>
<p>retail and catering outlets at major branches are necessary.</p>
<p>revolution against the tories</p>
<p>Run similar workshops for children like those at Brighton Dome</p>
<p>Sadly not. Sorry.</p>
<p>sadly, no</p>
<p>Sales of books by local authors?</p>
<p>Save Money = e.g. Volunteer books, CDs and DVDs ... with spill over going to charity. Why do we buy books &amp; DVDs for the library. And Volunteers could staff the sorting.</p>
<p>Saw an excellent film in the old ref library as part of the Festival one year, perhaps a film society would use a space regularly.</p>
<p>See answer above about offering a 'market stall' site to libraries in neighbourhoods for fresh fruit and veg. We would not envisage this as generating income in the first instance, as it is unlikely the scheme would work if there is anything other than a token charge, but there may be potential to do so in future if such settings became established e.g. if there is sufficient space, there could be 'paid' stalls next to the free/very low cost fruit and veg stall.</p>
<p>Sell advertising space on library materials and library website. Vending machine selling snacks/drinks. Charge more for photocopying. Rent out library facilities to various groups/conferences</p>
<p>Sell Hove museum site for development. With some boldness from the planning committee this site could accommodate a very substantial development.</p>
<p>Sell old stock on a bigger scale and through a variety of methods eg online</p>
<p>Sell Rare Book Collections Sell unused Community Library buildings Create an online Booklover store Charge for Baby Boogie events - if nobody comes then cancel it - not viable option moving forward. Share services with museums - marketing/coms Host music gigs in the library - charge for entry</p>
<p>Sell second-hand books (from the library and donated by residents). Show films.</p>
<p>Sell the majority. They are out of date institutions unless they are central modern and specialist</p>
<p>Selling best sellers &amp; other books (people always want recommendations for prezzies) Sell Ereaders (people need lots of advice on these) Charge for training - accessing digital content. (Ebooks are a mystery to most people) Strangely, people trust libraries &amp; librarians, so they may prefer to pay for your skills, advice &amp; recommendations rather than Amazon etc.</p>
<p>Selling old stock to the public.</p>
<p>Separate the library of books from computers, knitting groups, childrens activities etc etc and make significant use of trained volunteers to staff same.</p>
<p>Set up a system like the Amazon lockers but for library books to be collected/dropped off at Brighton, Hove and Portalade stations tied in with online reservations. Have an additional charge for using the locker and hopefully some of the thousands of commuters will start using the service for reading material on their commute.</p>
<p>Small annual charge for library card, as we now have for book group library cards - maybe Â£5 per annum for adults and free for children.</p>
<p>Small annual charge for using libraries, and for parents using childrens groups.</p>
<p>Small charge for borrowing toys perhaps a subscription? Charge for computer use. Hire out as meeting space. Charge sheltered homes for delivery and DVD use.</p>
<p>Small charge for certain activities? Wouldn't want to put more disadvantaged people off though.</p>
<p>Small charge for use of IT to people not on benefits. 15 minutes free than 50 pence per half hour? On-line bids for good quality books, DVDS, CDs etc. if no longer required. If a person buys an item, they must collect it within an agreed number of days and pay, or it goes back on sale. Keep fiction series for longer. It's infuriating to discover a new author or series then find that the rest of their books are not in the library. I can afford to buy used books on line. Not everyone can. I don't know if electronic media last as well as books when hired out, but the same thing surely applies. My mother was delighted to be able to hire the old black and white series of the Forsyth Saga. Perhaps solicit more item donations if they are of good quality. I occasionally offer donations of items that I have not enjoyed of inadvertently purchased duplicates. Why not buy good quality second hand books? I often find it difficult to distinguish between new and second-hand on-line purchases?</p>

Small charges for children's activities during school holidays; cafe
Solar panels on council owned buildings to generate income
Some activities to charge for Â£1/Â£2. Â£1 is okay to cover admin costs/snacks. If charge more might as well go to private groups. Think it would help - Everywhere charged Â£1 for activities. Reasonable as pay a lot more to go to private groups.
some revenue from the "tower" will be used campaign government for more funding donation box universities for donations and researchers
Sorry - no.
Source it fully from the council's budget. Libraries are so important, a symbol of a developed and cultured society, we need to maintain and protect them, not reduce library services or buildings.
Special activities to be paid for and classes but some free things. Everybody cannot afford all the time.
Sponsorship from organisation is good if the organisation have something to do with learning / reading (ie NOT from McDonald and co). Sponsorship from individuals can backfire - evidenced in museen once they introduced voluntary charges.
Sponsors should be very carefully selected There should be no aggressive seeking of donors. Have donation collection points in libraries but no advertising campaigns or email spamming
Stage events- e.g Jubilee library in the evenings. Charge nominal fee Â£1, author events, something creative? Not too much regarding time/price. If too long may have to charge more. Jubilee has a good court yard out front- can you use that for events and charge people?
Stop bombing Syria. No trident replacement. Books not bombs
talks and lectures for a small fee
Tax the Rich, oppose central government cuts, levy an amount on the top band of council tax locally to pay back in to local services including libraries,kick up a fuss instead of quietly going along with cuts,etc
tea or coffee bar run by volunteers,
The amounts quoted for repairs are in fact very modest given the quality and age of the Hove library.This is a relatively wealthy area and I can't see any problem in raising these funds privately-what about BHA?IF necessary I would be prepared to pay an annual sub to continue to use the existing Hove library and I suspect others would too.What about book publishers who must benefit from their products being available more widely in libraries?HOVE LIBRARY MUST NOT CLOSE.
The cafe in Jubilee Library is both a useful income generator and a genuinely useful resource for people using the library, encouraging people to enjoy the space and making it more comfortable for the many people who study there. If other libraries have the space and community need this could be a welcome development elsewhere. Bookshops increasingly hold not just booksignings but crafting groups, book themed dinners, and a whole variety of innovative events - It could be useful to discuss with librarians whether there are similar events that they think could appeal to their community that could be sensibly organised in the spaces & with the staff & facilities they have, and could raise funds/revenue. This is an area where enthusiastic volunteers could be genuinely valuable as they will be familiar with their communities & willing to help organise them - one off events are often more interesting for volunteers to work on.
The general library user (ie. me) is unlikely to know about (viable) sources of revenue. Government (may need change of Government) needs to value libraries much more, so Councils are able to allocate more funds for such a vital service.
The libraries should sell second hand books. Most people who like books love to buy second hand books. They can be quite charming if they are done well, and people DO want to help the library service, so I think they would choose you over other retailers. I can't really understand why you don't have second hand bookshops already.
The library service has an opportunity to hire their facilities for organisations for workshops, conferences etc in my view. As a person who runs training courses it's very difficult to access this.
The library service is a crucial community resource and should be supported largely by public funds. I don't mind appropriate retail outlets, such as the Booklover store, but I don't want to see yet another Starbuck's. Surely several of the libraries have space for literary and musical events, as bookshops in town do.
The more attractive libraries could be offered out to film-makers.
The suggestions appear rather unadventurous and will lead to the commercialisation and steady degradation of facilities. Trying to raise small amounts of money to keep things ticking over is unambitious. Hove badly needs a vital cultural centre with theatre, cinema, music venue etc. and it needs to be in the centre and not on the periphery as planned. The Council should actively look for a more suitable site to provide all the facilities the residents deserve. This would generate a more stable income.

<p>The ugly monstrosity being erected on Hove seafront, the very expensive £36 million tower complete with donut should be abandoned. The council have made a great error believing people would want this; most local people want their libraries as they are far more useful. Do away with this tower and save our libraries; for once listen to the people who live in Hove and Brighton. Where I live we recently had our front doors replaced by the Council; we were informed that per day this was costing £40,000, yet there was nothing inferior or wrong with our front door or any of the other neighbours front doors. This renewing of front doors happened all over Brighton and Hove. A complete waste of money. The door we have now looks better than the old one but it is too heavy for myself and other neighbours also find this. It is also a nightmare to lock. Since these have been installed it has come to light that they were bankrupt stock. So obviously the Council were ticking some boxes and getting expensive but in my mind inferior less user friendly front doors on the cheap. None of this makes sense I have even hurt my back trying to open it. The Council needs to really look at where it is wasting money in replacing things that do not need replacing. The 20 mile an hour speed restriction signs are another example of wasted money.</p>
<p>There is a need in the outlying districts of Brighton for the collection of undelivered Royal Mail parcels. Currently undelivered parcels are collected from Church Street in central Brighton. It takes about 1.5 hours in total to collect a parcel by bus and costs £4.80 bus fare. Car collection is not on because of added congestion and difficulty in parking. If libraries are to open 7 days per week this could be another use for their facilities and might attract some revenue from Royal Mail and possibly a small fee from the person collecting the parcel.</p>
<p>There is a shortage of spaces for training courses in Brighton, yet I don't see the use of the excellent room facilities being promoted enough. I am wondering how often training rooms are empty and if their availability is ever advised to local groups who use training, at perhaps slightly lower prices if a room is still available at minute.</p>
<p>There is concern that Library service will go the way of other public services - ie privatised by the back door</p>
<p>There should not be a charge to children's services to use/run groups/provide a service in the library. I thought the council was joined up?</p>
<p>This form has not allowed for responses re the residential and sheltered services. These services are clearly valued by those that use them and the proposals do not seem to match the views expressed by current users.</p>
<p>Ticketed/charged out of hours events and fundraisers.</p>
<p>To provide space for courses, to hire out space and to deliver other's services for the benefit of raising revenue is all well and good if you build the space that is needed for this. To do this I suggest adding more floors to extension of proposed Hove museum/library scheme. Build upwards. Create the space then provide the facilities. Do not try to do it all in too small a space.</p>
<p>Toddler groups and make a nominal charge</p>
<p>Try actively fining people who don't return books - you know who they are. Fed up with trying to borrow books which are "missing"</p>
<p>unsure at present.</p>
<p>use community room for a amateur dramatic group - rehearsals that could hire a hall for the performance and raise money for the library thru ticket sales-</p>
<p>Use outdoor space for City events - Rent what is available on weekends for the benefit of public funding. Brighton needs venues in the summer months and there are not so many close to Church Rd in Hove. What links can be forged with the Universities or the Language learnings schools? This is an activity which requires Best practice exchange with cities abroad - it is quite possible to set up a questionnaire online with other library circles e.g. Germany, Netherlands, I feel it is lacking to not seek opinion outside from similar institutions.</p>
<p>Use parking charges</p>
<p>Use the larger rooms and spaces in libraries for community organisations to run courses, hold meetings/ talks and put on small-scale performances - rather like the Brighthelm does. Charge reasonable rates. Have a proper cafe, with a small range of tasty, non-faddy, healthy food , not just coffees and cakes. Have local craft fairs in libraries and charge stall holders, but less than the Corn Exchange does. Have events like City Books does, with authors talking about their work, provide a glass of wine and charge a fiver to come. Do the same with children's writers.</p>
<p>Use them as community hubs one stop service centres in the same way that we have the CSC's in Brighton &amp; Hove. Make the Libraries swipe access using the Library card - thereby to ascertain usage of people across the city to see who is using which library and how much to identify particular libraries which require improvement or relocation / integration. This would discourage vagancy in the library in the day and usage of the library to use its facilities ie toilets. Remove seating and set up a designated study area within each library and charging students for the usage thereby getting students to contribute (They don't pay tax after all) and remove the current culture of students using the library to study for free heating and amenities</p>

Using an ebook system that actually works would be nice! Considering that the Children's Service budget is about to be slashed, suggesting more funding from them is ludicrous.
vote for green party not austerity
Vote for the Lib-Dems or Greens
We must be careful that if the libraries receive sponsorship/funding from outside organisations we do not end up with Coca Cola or MacDonaldis Libraries. It is important the public libraries remain independent and inclusive, not overly influenced by any one particular organisation in return for some funding.
Well money will hopefully be forthcoming from moving out of the current Hove Library.....please make sure this building remains [reasonably] with all its original features!!!!
Well we already pay Â£5 to belong to our book club (Mile Oak), but we are a very small club. Are you doing the same charge for the larger book clubs , i.e. Hove.? I also think you could involve the community more, holding a raffle at Christmas, or maybe a lottery.
Why the emotive comment about redirecting funds from Children's services? Why not reduce councillors and their allowances? Honestly, you should be ashamed of the blatant way you are writing these questions and I'll be asking Peter Kyle to review this survey.
Would book signings and readings fall under hiring to other organisations?
Yeah, stop stupid ideas like cycle paths.
Yes - tell the government this is a core public service. You should have a group of people who regularly meet to discuss how the library communicates its value. This means paying researchers and writers to publish materials which support your service. It is amazing what smart people can do for the world when you give them the headspace and support necessary to do their work. Stop chipping away at everything and start investing in the possibility of a better world.
Yes, Go to the European Union- Citizenship / Erasmus pass, plus educational - music. Lots of funding for music/media. Grant research- I know what you do (children's services) so can help research for funding. I'm happy to help with this, email contact: henrietta.13so@gmail.com
yes, will let you know
Yes. I think Jubilee Library should be open later, and other libraries open later. As an avid reader, living in a shared house, I often wish that libraries were open in the evening so I had a quiet space to go and read, whilst still being part of the community. There are no quiet bars or late-night cafes in Brighton. I would suggest central libraries like Brighton and Hove could stay open as late as 9 or 10pm, at least on certain nights, and make revenue by keeping a cafe running that serves drinks and hot and cold food (as Jubilee currently does). In addition you could charge larger publishers to have book promotion events during these evenings, whilst preserving a quiet reading space.
Yes. You could challenge these cuts from a philistine government/form a coalition with other libraries/think global & act local. Once these resources are gone, they're gone. Don't lie down & let this happen. Is this what you want as your legacy?
You could save money by becoming more digital. I see lots of printed material where a QR code would do. Taking books to people's homes is good and there is much needed human contact, but from the accessibility and book point of view, loaning tablets or kindles would be more efficient. I like getting free online books from the library, but maybe I and others should pay a little for a better service? I like to sit at a desk in Jubilee and work - it makes a change from home or the office. When I get to do this, I do put money in the collection point. However, there aren't enough desks. - there often aren't even enough seats and the loos in Jubilee need looking at. I'd like to see some library space hired out more and a greater number of caf��s..
You have put ways of increasing revenue in place, eg paying for extra IT time as a user. If there were other ways why are you not implementing them now. This is a done deal I think - I know you have to go through the motion of asking your users - I am so angry about this cost cutting exercise, I would pay for council tax if I knew that my library was safe.
You need to keep most of the libraries with the exception of Hollingbury and reduced Westdean ones, and incorporate other agencies into the premises, sharing the overheads costs. These could include tourist and information bureaux, some children's and adults' services, communities centres as examples and additional IT. tuition and facilities. Charging a small fee for children's activities and adults' activities - only Â£1 or Â£2 or people won't come.

<b>Q14. What do you think could be future roles for volunteers in libraries</b>
<b>Those responding strongly agree or tend to agree</b>
1- HDS 2- computer advise and tuition ambassadors for library use to community groups, over 50's clubs
1. Assisting younger, older, BME, and other residents e.g. with dyslexia how to use digital self service and get the most out of their library. 2. Running local cafe enterprises in libraries. 3. Customer service support. NOTE: Has to be something in it for volunteers. The council does need to do more in collaboration with the community, and not just to the community, and citizens do need to be closer involved in providing local especially community services. HOWEVER, as society changes and people are more involved in providing care and support to family and friends, and are more connected to communities of identity digitally rather than geographically there needs to be some form of incentive to get residents involved.
a possibility but not if it means cuts to paid staff
A support to, but not a replacement for staff.
Absolutely critical to the future as long as a basic skill factor is maintained.
Advice, book sorting?
Advisory and guidance. Research advice.
Agree but volunteers should not replace the need for core staffing. Libraries are too important and should be invested in so
All of the above.
All roles.
all the above but especially helping people with using IT in the libraries
Although I am a strong advocate for volunteers in all community settings I do not believe replacing professional staff is the right direction as they are professional for valid reason
Any kind of specialist for example talks on areas of specialisation, whether travel, antiques, history etc etc. If there is a charge to attend, the speaker should get a fee.
any role other than service desk.
Any! Why set limitations on volunteers?
Anything from IT to helping the illiterates to read encourage children to read there must be lots of old codgers who have retired early on expensive public sector pensions who have nothing to do.
Anything they are willing to do. Utilise people's strengths and don't put people off with too much paperwork!!!
Anything with the skill set. Filing, logging, help with computer access for people, a person available to help customers, book management. anything!!
Anything. Link with organisations that could encourage those needing inclusion into the community - Samaritans, MIND - there must be a lot. Again link with local organisations and businesses who may be able to provide volunteers and be a champion for community services.
As a current IT volunteer, I agree that volunteers have a very important role to play in the future of library service. I have concerns about volunteers replacing activities previous carried out by paid staff. Paid staff have a contract of employment, and there are serious implications to the staff member if they fail to comply with the requirements of their contracts. A volunteers agreement is a much weaker arrangement, and failure to comply with the terms of the agreement are less serious to the volunteer than a paid staff member. I raised the serious concern about lone working for volunteers in Q1. I feel it would be very challenging to recruit the number and quality of volunteers to meet the volunteer staffing requirements in these proposals. It is also likely the turnover of volunteers will be much higher than paid staff.
As a supplement to professionally trained staff and not as a replacement for them
As a volunteer for the library service myself, I obviously think it is a vital role! however, volunteers would not always be the best person for some roles, and the importance of providing qualified, knowledgeable and experienced librarians working in the library service.should not be underestimated. Some of the suggestions in Proposal 10 however, are useful suggestions; those knowledgeable about IT matters, could very usefully help in that field; for example helping an elderly person use a computer.
as above

As has been said in other places. But they must NOT replace qualified skilled paid librarians
As locum librarians, eg cover for maternity leave.
As long as it does not threaten paid employees and is an added value approach to extending services and ensuring continual improvement. It should not be a replacement of paid employees as a cost cutting exercise.
As long as this doesn't mean making current staff redundant
As long as volunteers are supported properly and waged people aren't sacked to make way for free or cheap labour.
as previously stated, I would like to see volunteers used to maintain and staff the library of BOOKS and in this area I would be happy to volunteer
assist existing staff also organise events
assistance with helping the public make access what they are looking for.
Baby areas - tidy books back, look after children maybe. Adult area - help customers find books. Help people at self service (machine instructions). Instructions to people looking for things (books). Help in printing areas.
Back office functions.
Be an access point to local support service/sign-post - an intermediary for pointing people in the right direction
Because the Council cannot sustain the current level of service offered with the restrictions on it's budget. If services can be provided by volunteers, they should be.
Becoming a friend of the library in our community - spreading literacy and this is not just with young people - homeless and non reading adults - but based upon practical tasks - so reading for DIY for example - or gardening - or sewing ??? Understanding digital literacy, use of social media and the written word - what new languages are emerging and helping people to understand use these languages
Being paid
Book covering/maintenance of books
But don't rely on volunteer numbers to keep libraries open as this would be a strategy to close libraries.
but this must NOT be in place of salaried staff
By volunteering you would probably learn extra skills etc as you went along.
Carry out the roles paid staff are used for now. man information points.
Checking shelves to make sure books etc. are in their appropriate places
Cleaning, administration, customer service, filing, raising donations / fundraising
Clearly volunteers can not replace professional staff. Fundraising, out of hours events, as a training pathway to a librarian or related profession, community engagement projects.
collecting books
Compiling and cataloguing information of books to make the search easier and comprehensive.
complete staffing levels to keep libraries functional and open
could be present in libraries in extended opening hours
crime, romance, classical, film, childrens, thriller genre champions and IT experts
Customer service.
Depending on level of expertise and time availability this is a role that could be filled by older people who are keen to keep contributing to the community.
depends how you do it.
Depends on their experience and skills, no?
Development for people searching for work
Digital training and delivering and running courses (for instance for marginalized community groups).

Disability support
Encourage older children eg, 16/17 yr olds to gain experience and help and be involved in the community...do they still have an afternoon free from study/college?
Event hosts, workshops, delivering books, reading sessions with elderly people, putting books back on the shelves.
for all the topics you mentioned: supporting IT, activities and events, providing help to local people using the self service facilities, and being community advocates and champions of their local library. and also to run community support, minority support, people in residential homes etc
From where would you draw these volunteers and what would they be volunteering for? As an ex-IT professional I would most certainly be interested in imparting knowledge (now retired)
general help for people entering libraries,helping to choose books& explaining where certain titles are kept
General staffing, information , mentoring I would be very interested in volunteering in the lbraey
Generally helping people to find what they need or being able to suggest ideas to them.
Getting young people engaged in books and using the young peoples area
Good idea, but it shouldn't be entirely voluntary. It is a public service, not a charity.
Hackers teaching kids to code. Hackers teaching adults to encryprt. Makers teaching people to design 3D stuff to make.
Help find books Help keep library tidy
Help for finding books. Computer support. Children's and family i.e. storytimes
help in IT and language lessons
Help people to find books. Help with self checkout showing people what to do. check out books if self issue not working like in Coldean. Sell coffee/refreshments. Do things similar to the staff so you can learn the skills and then get a job
Help support staff workloads with thier duties perhaps
help the public to find resources within the library help with IT
help using computers restacking shelves
Help with how to use the self issue etc. General help and giving information. Good to have someone to help to use the library.
Help with ICT Help with putting books back
Help with IT perhaps
Help with IT. Help with story time in the childrens' library. Help children select books. Help the elderly/ partially sighted find and choose large -print books/ use e readers and audio books. Book groups/ Read aloud groups.
Helpers. I think volunteers can be given an incentive .... e.g. subscription card, etc. It could make people feel more connected to the library and proud of that.
Helping and suggesting activities in libraries by people who might to promote their own skills being embraced by the library
helping disadvantaged and vulnerable groups. promoting their local library as a community resource
Helping for example: children, visually impaired or English second language speakers with their reading.
Helping novices use computers, & get online. Helping users search for books
Helping older readers with IT/Accessing technology. Welcoming/Encouraging.
helping people find books, story telling & activities for a children, writing reviews for books to get people interested ie if you like you'll love because ...
Helping people to enjoy reading and find what they are looking for
Helping people to familiarize themselves with areas of the library, eg where crime,general fiction music etc is located. Shelf filling. Also helping individuals with special needs. So many areas that with a little training could be carried out by volunteers
helping people use the internet, helping people find books on the shelves, simple enquiries (so as not to do library officers out of a job!). Shelf tidying, cleaning up mess, putting used books back on the shelves, relabelling items, menial tasks...
Helping people use the various services, choose books, do research for homework.

Helping people with using self-service machines and helping using computer services.
helping public with IT / internet queries ( they'll need some training to do this role if its to work).
Helping sort books, helping people, organising events.
Helping the paid staff to run an efficient service.As the population ages the number of older local people wanting to offer their services is very likely to increase many of whom may be very knowledgable and experienced. Not only in the "book " section but in IT which could be passed on to local residents. High numbers of volunteers I would imagine would need to be recruited as most will be older and sickness a problem so that if there was a bank of helpers who could be called upon if staff shortage problems occurred. This would need managed well by a volunteer co ordinators it could prove invaluable and benefit everyone.
Helping to match books with book groups, promoting reading aloud, IT support
Hold a group to read to children (storytime). Answer general questions about the library and books.
hosting the coming and going of groups and small meetings, helping with research, providing spaces for activities, being there to read to elderly groups not just baby boogie. tea coffee and group reading or discussions. using facilities like scanners for building up community resources like photographic evidence of the community and surrounding history - embracing each area's heritage and helping people to cherish the past, memories etc - eg in hollingbury - saying goodbye to the argus? or what was life like before ASDA? or reminiscence for the elderly in the community - or focus groups on how to ... etc
How to search library catalogues
I agree with all the above ideas but not at the expense of trained librarians!
I agree with volunteering, but not in the place of paid work.
I agree, but don't assume that volunteers can do everything.
I already volunteer (hence no reply to Q15 below). As well as providing services that possibly would not be provided by base-level staffing (eg HDS), volunteers may need to move into roles which are currently performed by paid staff. This still requires a high level of co-ordination and oversight by professional staff. But I support it, not least because it engenders a spirit of 'ownership' in the volunteers, and a level of participation in their communities which can only enhance the common good.
I am not happy with the idea of volunteers providing cover where once people would have been paid for their work and time. However, as the reality of our times is that this is unavoidable I will try and focus on the benefits. It can be an important transition back into paid employment for many, and also a valuable source of experience for young people with no work history. It is a worry however, that libraries which were once seen as an important source of knowledge and expertise are loosing the ability to provide such things as the numbers of actual librarians decreases.
i am worried they will replace skilled staff
I can't see any limitation on what volunteers might do provided they are given appropriate training.
I cautiously agree with the idea of making better use of volunteers, but this has to be realistic, in that volunteers cannot ever be a full substitute for readily available qualified and experienced library staff
I disagree with some of the idiology behind the increased use of volunteers. The role of librarian is a dying one and that will have an increasingly negative impact as time goes on. However, being realistic and wanting our library service to thrive and continue of course we are looking at using volunteers more. I am more inclined towards the community advocates role / supporting the home service etc rather than supporting IT / facilities in the libraries.
I do have concerns that people could lose their jobs as libraries are forced to rely more on volunteers though.
I don't think there is enough focus for encouraging older people to sue libraries as the perception is that they are already using these without any issues. However I don't think this is the case and I know quite a few elderly people who are unsure about access to their local library. It would be useful, if not already available, if volunteer roles existed to promote the use of libraries (eg to groups of people using Age UK etc) and if voluntees were available to do library tours, explaining what is available to users.
I don't think they should be taking jobs away from qualified paid professionals but is support roles
I fear they will end up taking away librarians jobs as cash is taken from local govt.
I feel that volunteers should be used to help run group session not replacing library staff. They should used as an extra resourse and not to cut staffing costs.
I find it difficult to know where all the voluntees will come from, with new mum's returning to work earlier and retirement age increasing who is going to be able to find time to volunteer when they are fit enough to do so.

I hope you're not being over optimistic about the number of volunteers available.
I only agree to this if staffing hours not reduced
I really don't want to see paid staff replaced by volunteers. However, volunteering brings people together and should be encouraged. I'd like to see more digital inclusion volunteers. I'd especially like to see interesting talks, classes etc happening in rooms that aren't booked and are mostly empty.
I think ideally it's a good idea to have more volunteers, but I worry that it is unfeasible to make them such an essential part of the system. I feel there is information missing here. Is there a significant number of volunteers in the system? How long do they stay as volunteers? What can be done to make their help as reliable as possible? In the absence of more specific information / a plan, it's hard to know how to feel about this.
I think offering volunteering opportunities is great but not if volunteers are increasing used to replace paid, highly experienced staff. Co-ordinating and training and supervising volunteers can be very costly and may not be such a cost efficient method as you might hope. Volunteer roles could be providing support to those who are infirm, as 'reader buddies' to help people with reading, helping people learn IT skills.
I think that the idea is sound, but it would depend on what the authority demands of its volunteers.
I think the balance of full-time and qualified employees with Librarian skills should outnumber volunteers. This emphasis will promote becoming a librarian as position to aspire to with good value and prestige. Volunteers can get involved but it is imperative that they are seen to be developing their skills suitable to the role they are doing and the role is time limited to allow others to experience the reward of working in a library and what the role entails.
I think the opportunities to offer time volunteering in libraries will help so many visitors and provide a feeling of community and ownership of the service to those who volunteer.
I think volunteers could be used to support additional activities, ie courses, IT, and the more general library tasks. I think the more specific roles should stay with trained librarian staff
I think volunteers should be reviewed as to their goals on a regular basis-- e.g. whether they want a career as a professional librarian or just want to do a little to help their community and enjoy other people's company-- and responsibility should be given on the level the volunteer desires and can handle. I think those who want to eventually be a librarian should get training, be given more responsibility, and be considered for future librarian positions.
I think working in tandem with the job centre it would be helpful for people out of long term work to work alongside an older person to support library users. Volunteer recruitment of individuals of an ethnic minority or recognised disability would be an advantage.
I would be personally willing to work in the library as a volunteer if it would expand opening hours and maintain have library as a resource
I would be wary of increasing volunteers to the detriment of paid staff, Good ideas shame not creating paid jobs
I would hope that library funding is increased and the service could provide skilled and trained staff
I would think that the main concern is getting enough volunteers to carry out all these extra proposals and replace paid staff who are clearly going to be reduced in number
I wouldn't want them to take existing jobs from paid library workers but supplementing their work is fine. I already volunteer by taking library books to a housebound lady.
if libraries become more general I approach te facilities will become more diverse and demanding of the staff .. the skt is the limit
I'm concerned about overuse of/dependency on volunteers rather than paid staff
I'm in favour of volunteering in libraries, but in support of paid workers - not to replace them, as volunteers won't have the same level of training or experience
I'm sure there are many ways in which volunteers could be invited to get more involved - though hopefully to give added value, rather than in pace of experienced and trained salaried staff.
Important to keep paid staff! but volunteers could intern/support people with disabilities to access libraries, and help parents from more deprived areas to access library facilities.
In any way that could save the libraries and keep them open for the public.
In most roles, but always supported by library staff
involve more young people as volunteers , interacting particularly with older users and helping with IT

Issuing books, helping find books, helping with IT
Issuing, IT training, story telling, arts and crafts projects, music and languages sessions. Lots of retired teachers would love to get involved with this. Also researching views and needs of library users.
IT assistance, disabled assistance, enquiry assistance
It depends on the requirements of the library. You could run administrative training / IT skills training workshops . Volunteers can help - looks at how Brighton Permaculture trust structure volunteering and workshops
It help, customer service, cleaners
It is a massive shame that it has come to this. IF having volunteers working in libraries is the only way to keep them open, this means that some people will loose their jobs?
It is important to remember that library staff are trained for the jobs that they do and many staff have worked in the library service for years and so have a wealth of experience. These attributes cannot be replaced by volunteers. Volunteers can help to a certain extent, for example by shelving books and tidying the shelves, helping people use ICT, reading stories to children, running book groups and craft activities, but should not replace library staff.
It is important to utilise volunteers but not at the expense of paid and skilled library staff.
it is very difficult to recruit sufficient volunteers to cover so many unstaffed opening hours
it support activities and events visiting schools speaking to local clubs and societies and feeding back the public opinion and needs I would volunteer but health issues prevent this
IT support/ help with finding 'something to read'/ locating specific books/ supporting library staff/ story telling to children
IT training, Book sorting
IT/PC monitoring- can get nasty in there
It's vital not to denigrate the role of library staff when using volunteers to support the running of the library. They have the knowledge and experience that ensures the library service is maintained and developed. Volunteers should be in a supporting role, assisting with self service activities, people who need help in the library, helping with displays to attract/engage users.
Just as long it's not a drive to reduce/replace staff.
just to help anyone
Leading after school club Running Hds. Weekend special events can be created by them. Bi-lingual events - multilingual books I. E German month or Japanese week etc.
Librarians. And why not pay them?
Local advice for new residents to the city. Storytime with the children.
Look after children in Library. Encourage them to play, singing.
Looks like these volunteers will end up being a second social services!!
Manning bookshops which would generate useful income for the library service,perhaps help with IT use and troubleshooting.Hold meetings/workshops to discuss favourite/recommended books.Provide cover for absentee paid staff on request.
More info than some of these questions which are a bit out of date one proposal mentioned 2010. More consumer surveys which could be paid for by local businesses.
More singing and reading groups for preschoolers
No idea, however hesitant to rely on volunteers to keep services running, needs to be kept in perspective that people need jobs, and the city can't rely solely on the goodwill of a few.
Not if this is designed to be a thin end of wedge causing library staff to lose their jobs.
Not precisely on the point, but I have found the information available about how to volunteer difficult to find and use, and the response from the organisations involved very poor. I eventually gave up !
NOT providing core statutory library services!
Not quite an answer to the above but what is appropriate work for a volunteer and who makes these decisions? Training/support groups on going & regular to share ideas etc. Meeting with other volunteers/local authorities etc to see how they are working

Not sure but link to young unemployed and giving young people opportunities to develop work related skills. Specific programmes designed to get people into paid employment opportunities - focus on vulnerable and marginalised groups.
Not sure but they should only be involved in things that you wouldn't otherwise be able to deliver - ie not to cover roles that are currently covered by paid staff.
not to the detriment of staff jobs though
Nothing that takes away from the roles of librarians but helping children with reading after school, helping book groups get going, publicity, helping with IT.
Offer more activities/parents could help? Deliver music and stories (everyone could bring resources from home and help run an activity- i.e. instruments, arts, craft materials etc.)
Offering book reading groups for young children or helping with homework.
Offering the service to rest/nursing homes, ask housebound people if they want to borrow library books to increase the need for volunteers
Older generation may want support getting to use computers/tablets/phone. Volunteers may offer help using these items.
Only if it doesn't mean losing the paid staff. Volunteers are a good added asset but shouldn't replace the experienced staff.
Opportunity to be involved full time in future
Orientation as to basic services available and where to find more online. Help with issuing books/returning them and paying dues via the machines. locating an available computer.. Keeping shared areas for newspaper reading...tidy and returning chairs to them. Identifying -categories of- books in great demand and returning those to shelves or recently returned sections.
Provide a consistent community link
providing back up as required on library premises---servicing residential homes and housebound elderly--supporting retail outlets
Providing information and advice about other services in the local community to help reduce social isolation
Putting books back on shelves
putting books back on shelves, keeping areas tidy, answering very general questions, referring visitors to librarians.
Putting books back on shelves,local drama groups could put on small plays or help tell stories or lead singing sessions
reading , helping to find a book, helping in general
Reading aloud
Reading books to young children at regular times each week. Book clubs for school age children
Reading mentors, some admin roles, fund raising
Reading to children preschool and holiday time. Use local writers for talks and advice on writing. Groups to make use of archive papers.
Reading to children's groups IT troubleshooters Help to set-up/promote special displays, competitions, etc
reception, replacing books, IT support
reciprocal benefits for community members training and assisting in IT support within libraries, information literacy, activities and events - but NOT as a replacement for trained and paid library staff.
Regular users of the library users when they return books could use that time to volunteer. Encouraging students.
relying on volunteers to run libraries would not work as most want to gain work experience and then gain paid work. How much funding will it take to support volunteers, do criminal checks etc for them to only volunteer for a few hours?
run certain activities (art & craft) run baby boogie
Running events fundraising
Running TEFL courses Running personal finance courses ( a la Martin Lewis et al) Benefit awareness courses
Same as staff so learn skills to get a job in the future
Security services or on a general information desk

see my comments question 2
serve refreshments with profits to library
Setting up the IT networks Help to organise the activities of fundraising events Helping to train people on IT facilities or how to use the library system online To actually train or conduct classes
Shame that it has come to this. I personally feel that the government should fully fund libraries as it is a vital resource for everyone and volunteers should be added extras not a vital part of the service.
Shelf stacking, cleaning, teaching people how to use the internet. I would rather a library was staffed by volunteers than using this stupid Library Extra. Just a point - so many places are turning to volunteers, when job searching there are dozens of volunteer vacancies, I just don't know where you think you are going to get the numbers from ? Also paid staff would also be needed to be there to supervise - the pressure on them will be immense.
Signing books in and out. Outreach work to hard to reach communities and vulnerable adults.
Sign-posting, issuing books and dealing with returns, book repairs.
Similar roles to current council connect volunteers- offering 1 to 1 support with IT etc.
social activities centred around literature, music etc involving the many talented media people who live in brighton area
Some of the most vulnerable people in our city really struggle with internet access - not just the physical access but knowledge of how to use it. However people who are in crisis sometimes don't access library services. Access to internet - preferably with support - was identified as a priority in three recent focus groups held with food bank users, and as one of the things that would really help to change their situation. Note that there is an interesting pilot underway overseen by Moneyworks, linking existing library volunteers with people within food banks, taking tablets into the food banks but also supporting people with using them. If this pilot is successful we would very much like to see this rolled out to other food banks in the city. It would be interesting to know if this pilot also helps to connect people with local library services
Sorry to be gloom & doom but with the cuts across all areas of council provision, the volunteer 'market' is already strained - I have volunteered in the past at Mile Oak library but have other voluntary duties now... Maybe you could make it more of a work experience activity?
sort books - making them straight
sorting and delivering around the library
Sorting of books. Disabled people given volunteer roles and opportunities. People who have English as an additional language - to practice language skills through volunteering plus use their bilingual language skills to promote library services.
Specialities for instance I am a digital forensics expert so would happily help people in Internet ....
story groups for children to encourage reading
Story telling Literacy support Letter writing
Story time. IT classes for older people (charge for these!) Book Clubs
Storytelling with children, supporting it, advising about books on a particular interest
suitable volunteers- need to support people without bias. they will need advise and support themselves. need a librarian in charge
Supervision, children's study time reading, filing, cleaning, helping people with IT
Supplementing NOT replacing the role of library staff. Providing the support users need, not the expertise currently provided by librarians.
Support for illiterate and dyslexic users.
Supporting events, delivering books to residential facilities and helping people use self-service facilities, but ABSOLUTELY NOT taking on any of the professional librarian jobs.
supporting hobby/ learning groups
Supporting IT Training Few hours managing helping man the library
Supporting IT, activities and events, providing help to local people using the self service facilities.

Supporting people back into work e.g. volunteering because they need the work experience. Buddy reading, read aloud for children. Running things for families like friends of groups doing holiday activities. Volunteering on specific time limited projects or events like a film season or World Book Night.
Supporting people with technology, encouraging and helping kids, more community projects etc
Taking basic tasks away from trained staff. Volunteers can provide a great deal of support for organisations but should not be relied upon to run the core business.
Teaching older people to use technology including using Skype to contact family abroad. Organise and lead events for older people to reduce isolation, escort older people to the library, host book clubs.
Teaching/supporting those with reading difficulties. School homework support for families who do not have internet access.
The equivalent of ALL paid-staff functions, with BHCC paying travel costs to work, and encouraging and funding volunteers to study for professional library qualifications (at all levels), with 'Parity of Esteem' with paid-staff in the library work-plce.
The issue with volunteers is that they should not be a replacement for staff. The very fact that they are volunteers can mean they are less reliable than paid staff. Also they will need supervision and training and development. They cannot be dumped in the deep end and just left to get on with it. However, they would add value in terms of the diversity and depth of knowledge.
The same jobs that the paid staff do for which you cannot afford to pay...
There is a difference between library volunteers helping in the library and community volunteers making use of the library, and both aspects could be developed. Rather than simply looking for volunteer library officers, the library service should also be open to more proactive community collaboration - not just "would you like to help your community by working in the library for free?" but also "how could you help your community if you had a library to do it in?"
there is a risk that use of volunteers in any roles could make the services less reliable and competent, which could further diminish the use of library services by the public, and it's perceived value.
There is a role but you need librarians who are paid and can supervise and support - need to think about not only how you are going to get volunteers but how to retain them
There is great potential for reaching more people in need of information and support, eg, financial and debt advice services, CAB type interventions as there are long waiting lists and queues for the many areas of help and support that they give to people in difficulties. A library building is a more neutral space for people who do not want to be identified as having particular needs or problems.
There needs to be a distinction between qualified experienced librarians and enthusiastic volunteers. The role a volunteer can do would depend on their own knowledge and ability.
There should be no limitations on age. Anyone willing and reasonably fit should be eligible to volunteer. Shelving, cataloguing and general care of books and digital resources.
they can help people with online searches and learning about the internet and other courses run by the library
They could make use of volunteers at special events, but I don't think volunteers should replace paid staff, as this is taking away employment from someone who needs it.
They could offer an opportunity for community engagement as it would be a two way role- the volunteer gains from the community and gives to it. Roles could include - Admin roles, IT support, running activities and helping with fundraising events but volunteers should not substitute paid members of staff
they could provide a very strong support structure in the help of delivering the much needed frontline library services that are currently in danger of going on the chopping board.
They should actively recruit students to help out, allowing them to gain valuable work experience and skills. Liaise with local schools as part of teaching
They should be there to support the paid staff, not to take over the roles of the paid professionals. Volunteers should also be regularly trained.
They should not encroach on the librarians profession too much. Assistance with self service, at events and with the book delivery service previously discussed would be useful.
They shouldn't replace librarians, just be there to help. I wouldn't feel safe in a staffless library it is an insult to library staff to think they can be replaced by volunteers.
They would need to be fully trained especially in safeguarding and safety practices as well as knowledgeable about books!
This is a very big question., and one that requires careful thought and consultation. Any serious volunteer project needs ongoing funding to recruit, train, retain and support volunteers, so there are also budget implications to be considered. But it's a great idea to get started on I have 2 voluntary roles at the moment so would not be able to tick yes to the next question

tidying books, arranging books, desk /reception, generally helping out
Tidying the shelves, advising people who are unsure which books to take out - generally being welcoming and helpful.
To assist and support library staff, not replace them. It would be a false economy.
to be a friendly face to guide library users so they can get the best use from the library service. to visit community groups to promote the library service.
to call upon and use the many ideas that volunteers can call upon from their past, jobs professionalism. eg "horses for courses"
To create community hubs, maker spaces and volunteering hubs
To help increase opening hours of libraries.
to help library customers and see the library facility is safe and respected, And its nice to have someone in charge if there is a problem, Not having children not controlled, or anyone not respecting other people in the library, or being very noisy
To support the running of the core services. To give free training and mentorship for others.
Train volunteers to facilitate Read Aloud groups where space permits.
trained professional librarians should not be neglected in this quest for volunteers
trained staff are always a better alternative. The use of volunteers is an alternative to this that is a way of a) deskilling librarians b) undervaluing their work and c) doing the governments dirty work for them. Using volunteers is the least worst alternative to closure.i
Tricky one. Everyone wants something from their giving so volunteers can be difficult if their reward is not enough. The natural pool for volunteers would be retired people who are fit and active, however, with the retirement age creeping up and up, this pool is going to be smaller and smaller. If you rely on volunteers to run a service there will be gaps in delivery because volunteers do not have the same incentive to committment that paid staff have. Re: Q15. I am still working and likely to have to do that for at least 10 years so the question is somewhat academic. (I do already have an active role in my community to fill my 'spare' time)
Unless libraries can offer volunteer skills to improve- I currently volunteer for 5 other organisations and love libraries but couldn't take on any more volunteer work. I would like to have a salary- I don't want to have to live on benefits. Volunteers could give info on books/recommendations. For me it would be good/really nice to have recommendations e.g. how to share (parenting books) and if volunteers could have this knowledge this would be good for me.
Upskilling re ICT, mentoring for those seeking employment, support in literacy
Varied roles across the whole service. If I had spare time it would be a good volunteering role. I work full time as a primary teacher and have very little spare time to volunteer in any other organisation.
Various and huge IF resources and managed properly
Volunteer increases should not be used as an excuse for reducing librarian staffing. Core roles and services must be filled by trained professionals
Volunteering is a rewarding experience but as a service it's wrong to rely on this help without ensuring there's a guaranteed benefit. There would be an opportunity to help marginalised young people having trouble kick-starting their career and offer training and support. Maybe you are doing that already. Maintenance grants have been scrapped this week, it's even more vital to encourage young people to consider further education and not be put off by the soaring costs in loans.
Volunteers are an intergal part of every day life. Only down fall, is they are volunteers and may not always adhere to certain protocols. Traing and support is essential
volunteers are likely to be more helpful as they have Library at interest and not as a job
Volunteers are not likely to be able to perform the roles of paid staff so expectations of volunteers' should be realistic. Management of volunteers can be costly as there is little incentive to commit when volunteering. Perhaps offering some sort of certificate or qualification to volunteers might help make the role more attractive..?
Volunteers can be a great assert but the present library staff are experienced and qualified. Will volunteers get mentoring, training and support? Will all volunteers be as professional as current paid staff?
Volunteers can be trained up to do many tasks and can be a huge resource. However, it's important to have paid staff present and not leave volunteers in sole charge. It would be great to have volunteers with good local knowledge, familiar with the local history books and able to guide readers researching their area.
Volunteers can't replace paid staff. And they have to be properly supported or they will be an unreliable resource.

Volunteers could be involved in many roles with training.
volunteers given sufficient numbers could run the whole service/ The downside is will there always be sufficient numbers of volunteers to do this on a regular basis.
volunteers might have specialised knowledge so people could be asked to give their talents as well as knowledge
Volunteers must be used to provide additional services - currently staffed services must not be replaced by volunteers. And, volunteers are not necessarily a cheap option...
Volunteers must not replace paid library workers.
Volunteers need training but once trained they should be able to help in any way useful for the community and the library.
volunteers should be used to support staff not as replacements
Volunteers should never replace employed and trained personnel. It is an affront to workers. Volunteer opportunities are good for those seeking work related experience and for those wishing to give their time to the community. Involving volunteers in public services can be a way to cut jobs, working hours and wages.
Volunteers should not replace existing staff. However, volunteering could be a good way for helping libraries become community hubs, or help to expand into new services / offerings. Would training be made available for volunteers? Possible roles include befriending, conversation partners, leading reading groups, etc.
volunteers will need to be vetted. they must do the bidding of the library services , not any agenda that is particular to the volunteer- ie no bossy boots
We might need help getting things down from high up shelves if there are no library staff to help so a volunteer would be good.
We want skills to help get jobs- not just tidying up.
Weekly workshops to help jobseekers find and apply for jobs.
Well supported paid staff are likely give a better service, UNLESS there is strategic training and incentive for volunteers, delivered by an experienced purpose-made support team.
What is in it for the volunteers? Certificates for teens, prep for uni library use?
When the local authority reduce funding I think more volunteers will be essential.
While I do agree that there should be opportunities for people to volunteer I am concerned that the Library service is going to rely too heavily on volunteers. What will happen if no volunteers come forward for a particular location or service? I am particularly concerned that this will effect poorer areas of the city.
While volunteers appear a good money saving idea, it's difficult to manage people and provide a consistent service when there's no sanction on their absence or being lazy. A few volunteers, preferably school sixth formers, are feasible, relying on volunteers is a recipe for disaster. And, I've no idea what "community advocates" and "champions of their local library" are expected to be or do.
Why not engage with local tech firms to borrow staff for limited periods. It is something that would fit well with ethical programs.
will let you know
will need training and motivating and looking after. retired people enjoy having a reason to go out regularly
With adequate training, they could do all the things paid library staff do at present.
With appropriate training volunteers can do anything they can also act as ambassadors for the library service and encourage greater use amongst their peer groups
With suitable training I imagine volunteers could do most functions provided by professional librarians - but that could just be because I don't really understand what they do.
with training people could assist professional staff as in charity shops
work alongside paid staff NOT instead of. Could help with IT, computer lessons, storytelling etc
work experience for schools colleges, apprentice schemes for budding librarians university applicants. Author/artist in residence workshops
Work experience for young people. Providing a social outlet for otherwise lonely older and retired people and sharing their experiences. Promoting other local activities and charity events.

Work experience, using volunteers within their capabilities I.e. Some volunteers can't use a PC, so play to the strengths of the volunteers you get. After all, lots of people will be at work and cannot volunteer so it might be senior people that are volunteering
Work with community to make the local libraries relevant and improve the update of the services in their areas
Working actually in the libraries to keep them open 6 days a week.
you will need volunteer coordinator. It would have to offer skills development, might be cheaper to have paid staff
You've mentioned several - the only problems I see are getting enough volunteers, and the hassle volunteers will get if they try to restrain bad behaviour (theft, vandalism, noise) by library users.
<b>Those who tend to disagree or strongly disagree</b>
although volunteers are looked to be a stop-gap in resourcing library staffing issues this is significantly under-valuing the role of librarians and library staff. There is not an endless supply of knowledgeable and skilled volunteers in this area. The Conservative's vision of a Big Society with more and more services run by volunteers is unrealistic as who has the time or money to provide these services without being paid? The majority would be retirees which is fine but if you are expecting them to take on the roles of things like IT support that is unrealistic. Social value for these roles needs to be increased not diminished. Jobs cannot continue to be removed from those with the skills and enthusiasm to do them well. That is short-sighted for our society and economy.
1 Managing volunteers is liking herding cats. Notoriously difficult. 2 Volunteers could end up being used instead of paid staff 3 The move could undermine the profession of librarians. It says that people can do this job for free.
As an additional, stewardship presence. Not as a replacement for qualified, expert staff.
as little as possible. unpaid work is not the way to run public services
As long as volunteers don't replace library staff.
as paid employees
As they are volunteers they will not have the same work ethic as those who are paid. It is done on the cheap.
Being paid for their time.
Cheap labour isn't it But people who want experience with certain sectors for career development could help out
Computer help for beginners and careers advice.
do not want library dumbed down
don't agree eth ethics of volunteers in libraries, librarians have degrees for a reason and are good at what they do
Don't replace the paid staff. For god sake, think of the children.
Don't think they should be used as free labour which you are proposing to do volunteers should be there to enhance the offering of services not to open and close unstaffed libararies
Excuse my capital letters, but VOLUNTEERS ARE NOT LIBRARIANS. Moves like this devalue the profession and the service offered, as volunteers cannot replace long-term trained and qualified staff.
Extra help is good but not if it downgrades the role of trained library staff. Their work is not something that can be done by all. Mustn't lead to compromised security or give inaccurate info.
Extremely limited - currently volunteers are inexperienced youth mainly seeking something for CV use and volunteers in my experience have an "I'm only a volunteer" attitude towards commitment, depth of involvement and reliability. Until you raise a reliable army of volunteers, knock it off!!!! The days of pre-war wives at home and doing voluntary work are long gone. The amount of time and reliability needed is ABSENT until demonstrated as feasible. Not going to happen.
Firstly, I would support the idea of volunteers, if it provides training in librarian skills and proves a foot up into the workplace. Definitely use volunteers from and make links with uni courses where people are already studying to be librarians. You need to ensure the safety of volunteers by ensuring access to other staff and security is available. I think it's a tragedy where we are askin people to do the jobs of paid people for no money.
For vounteers to get experience to take them into paid work if that is what they want.
Gain paid employment within the libraries.

How much does it cost to train volunteers - how long do they typically stay in post as a volunteer?
I am an active volunteer and have been my whole life, for a range of charitable services. You can use volunteers if they have professionals to work alongside them. You cannot have a workable service without professionals. Volunteers are just people - if they have direction and guidance there is a chance do good work. If they are left to their own devices the chances are an unfavorable outcome of news worthy proportions.
I am concerned they would increasingly be used to replace the very valuable and skilled library staff
I am unhappy about this, as it undermines the existing library staff and their skills. Volunteers cannot be totally relied on, because they are just that - volunteers. People underestimate the professional skills involved in running a library service, and I feel there may be some conflict with your aim of providing targeted services to those with specific needs.
I am worried that the knowledge of librarians is undervalued. Volunteers can help a little with opening hours, etc but they can be a difficulty in themselves as they need lots of support to be effective. We cannot have a public service run by volunteers - it's the wrong balance.
I do not think volunteers should be used to replace paid staff -instead as extras for special events, specific skills
I do not think you should depend on volunteers, libraries should be run by paid staff whose responsibility is to promote and safeguard the library service
I don't agree with unpaid labour in libraries, or any other place of work.
I don't have an issue with using volunteers in addition to paid staff - but under no circumstances should paid staff be replaced by volunteers
I don't think that replacing trained staff with untrained volunteers is a good idea. To work alongside staff... fine.
I don't think there is a place for them because you can't expect unpaid helpers to commit to a routine. How will they be selected and will they be vetted?
I don't think they should have volunteers at all
I don't think volunteers can ever replace real librarians.
I feel volunteers should only be used alongside and supported by employees of the libraries. I do not agree that volunteers should be used to staff libraries where there is no members of library staff present.
I have found that many volunteers do not have the knowledge and skills (both technical and social) to substitute adequately for professionals and that savings made by their use can lead to demoralisation and downgrading of librarians, which in turn can lead to an inferior service.
I prefer qualified staff I libraries Volunteer should be very limited, just a path to getting a paid job
I strongly disagree with the idea of using volunteers for the day-to-day running of the libraries. There is no mechanisms that would ensure sustainable running libraries (volunteers will want to have a flexible schedule, to start with). Further to this, I take issue with deprofessionalising library work (currently most library jobs require extensive training which would be difficult to provide in a couple of volunteer orientation sessions). Needless to say I believe that extensive use of volunteers will only strengthen the case for further reducing library funding. The only use for volunteers in the library I can see as befrienders of people from certain targeted groups in the community (the elderly, the disabled etc.) who would still need to be trained by professionals. These volunteers can help people access library services.
I think it undermines the role of qualified and trained Librarians.
I think that hiring volunteers undermines the role of paid and qualified librarians and library staff who have the knowledge to run a Library and who are also more reliable and more likely to be committed because they are paid to be there. There is no guarantee of quality of work and attendance when you rely on volunteers.
I think the book service out to care homes or to home delivery is a good field. Additionally, working at the cafe would be ok. There are however potential issues with the care homes and home deliery of books. There are vulnerable individuals that need safeguarding and I'm not sure volunterers can be expected to pay for enhanced CRB. The risk with too many volunteers is that you lose the input of professional librarians.
I think there are problems with asking volunteers to run things, they are not always available and reliable, and they don't tend to have the same consistency of service provision, even when trained. What happens if a volunteer is rude to a member of the public because they don't like the fact a small child is making a noise? There is no way to redress the balance. And what happens to those people who are currently employed in the library service? Will there be redundancies? I object to the fact that this survey has been designed so that people are only able to offer extra comments on certain questions. That is not going to provide objective feedback, but will offer inbuilt bias to the answers.

I think there is a role for volunteers in libraries but if these are being brought in to put skilled employees out of work then I think this is a shortsighted economic plan
I think this will mean fewer knowledgeable staff will be available "in the frontline" to help people. My perception is that when I visit the Jubilee Library staff there, on their computers are less welcoming and helpful to me when I approach them consequently I do not often go to Jubilee. Hove staff are approachable and friendly.
I think using volunteers to deliver books to old people's homes or the sick or disabled is fine. I do not think volunteers should be used to replace work currently done by qualified librarians. This is just an attempt by the government to save money by making people work for free, or turning government provided services into charities supported by the public, both of which should be strongly resisted.
I think volunteers add value to organisations, however, this feels like a slippery slope to further library closures (you don't have to consult with volunteers like you do with employees as they don't have rights) and things being run without any qualified staff present - reducing the quality of the service provided.
I think volunteers are amazing and do wonderful work in contributing to the delivery of a library service. However I also think that volunteers are being asked to do more and more in their roles which I think is unfair. Having volunteers support some aspects of delivering a library service is fine (reshelving and tidying stock, helping people locate resources, signposting, directing, etc) While I'm sure there is good training in place for volunteers, I have reservations about asking them to deliver more services. I think there's a place for having volunteers deliver aspects of a library service, but not instead of professionally qualified, experienced, knowledgeable library staff, whether it be enquiries, IT support or doing rhyme time.
I think volunteers are important as SUPPORT but not replacing staff e.g. in Libraries Extra. Using volunteers in place of staff is illegal.
I think you should keep all the staff you have and enroll more! Fed up with austerity!
I volunteered at the Jubilee Library a few years ago and they said they do not take volunteers. I feel there is a place for trained and experienced volunteers, but cut the political spin language about "Advocates and Champions" Don't be so patronising to volunteers.
I will never agree with using volunteers to cover the core jobs roles of paid staff (supporting IT, activities and events, providing help to local people using the self service facilities).
I would agree with using volunteers as animators, either for additional activities or, to a degree, for the IT facilities, but strongly disagree with their use to make library staff redundant.
ICT support, filing books, general admin
If there is a job to do it should go to a paid member of staff, if not shut the service. The Government can't have it both ways. I know politically this isn't what BHCC would like but tough.
If they are making qualified librarians redundant and staffing the libraries with volunteers you are removing the main progression route that volunteering could lead to.
limited use only in a small library instead of closure
in my experience volunteers are often enthusiastic to start with then slowly loose interest.
It's important to recognise that volunteers cannot be used to provide a statutory library service.
Librarians are professional, having volunteers to run libraries invalidates the role of a librarian. A library isn't a charity! Volunteers to help assist librarians is another matter, especially helping take books to those with access constraints.. Very important
Librarianship is a profession. Librarians know how to provide libraries as a valuable resource for a community. Plans for increasing use of volunteers is de-professionalisation and undermines the whole service. Where will you find all of these volunteers? What skills will they have, when compared to a professionally qualified, trained, experienced librarian? Invest in the librarians, please.
Libraries are an important public service which should be run by staff with relevant training and/or qualifications - namely, librarians. Even if volunteers have these skills, they should not be used to replace staff. If they do not have such skills, the service will be far inferior. Also it is very unlikely that there will be enough volunteers to cover all these libraries for all these hours, seven days per week.
Libraries should be staffed by paid staff. Anything else is submitting to the Tory agenda of the Big Society and the shrinking of the public sector.
Libraries should be staffed by trained, paid employees. Volunteers could be used as extra staff, not as responsible for delivery of library services.

Libraries should not be staffed by volunteers.
Library services should not be run by volunteers, and I could not approve of many of the otherwise unobjectionable proposals because of the proposal to use volunteer labour to this extent. There must be reliable services provided by employees, relying on volunteers would be unlikely to provide the same level of quality and coverage of service.
Limited.
Literacy programs.
My understanding from B & H Libraries staff (who are wonderful!) is that there is currently a "Volunteer Strategy" which specifies that volunteers should NOT do the work of paid staff. I am FULLY in support of this - not least because an increasing number of so-called "volunteers" in B & H and elsewhere are clearly being coerced by Government agencies. The whole wording and tenor of this "consultation" implies that future use of "volunteers" in B & H Libraries would contravene the current "Volunteer Strategy" and undermine paid staff. I am UTTERLY opposed to any such change.
necessary for "roles" not to merely mean jobs. training necessary as in charity shop or similiar
Necessary is trained paid staff. Volunteers cannot replace trained staff.
Need to be careful not to replace paid staff with volunteers and damage the professionalism of the service. There is also a limit on the number of volunteers available and could affect charities who rely on volunteers to function
no
none
none - you should have staff that are trained and quified for the role. Volunteering does not put food on the table!
None. Volunteers are unreliable, do not necessarily have a neutral standpoint, and should be an add-on not a central part of the service. Professional librarians already do this stuff. re question 15, no, pay people for jobs. would you do YOUR job for nothing?
Not acceptable to replace staff with volunteers. Volunteers are not always reliable, what checks will be made eg CRB checks. This must be expensive for people who can dip in and out. How will you monitor volunteers? Less staff, less managers. Staff have expertise within their location on library issues area etc. Unrealistic to expect this from volunteers. Everywhere wants volunteers these days!
Not in place of trained paid staff
Not in replacing everyday library staff - this is unacceptable. Properly trained and committed staff are essential
Not only black, disabled and old people have special needs , so do white and young and working adult. When will you realise that to flag special needs and not mention white and working and young is discriminatory. As for volunteers again the council is dragging their feet and not getting services on a strong basis. We need professionals at every corner of the city, this is a self-respecting attitude. Relying on volunteers is small minded, mean and demeaning to the users who pay your wages.
Not safe/approproste
Not sure there is one, you can't replace experienced, qualified staff (where they are actually competent - managing ineffective staff properly seems like a more cost-effective solution) with volunteers. 'Wrangling'/organising volunteers is a time-consuming and tricky job - presume someone will be paid to do this? Will they be managed like paid members of staff or let loose? Where volunteers are flaky/don't turn up, what is the contingency plan? In my experience, the kind of people who are time and money rich enough to volunteer on a long-term basis may well have motives which are not conducive to an effective/nice library experience for everyone - I wouldn't want to see Mr Hawtree in charge of whatever Hove library becomes...
Not to take jobs away from existing paid staff.
Obviously libraries in theory could be run by volunteers (although in practice this often fails or service deteriorates.....if people do a job pay them the proper wages..... Unless the volunteers are the library managers and councillors and employees giving time back to the local communities and thus actually coming into contact with real people....
Only because you can't pay anyone
Only if they are highly skilled in classic research skills and it search engines
Only jobs not appropriate for trained staff.
Only to supplement existing staff levels, which are already minimal - never as a substitute for staff.

Only use volunteers for non core services. Don't use them for Libraries Extra, this should be staff.
PAID STAFF is needed!
Pay the volunteers or pay your staff. It is a disgrace to belittle the Librarian profession; people who work in libraries want to be paid workers or be gaining skills to become paid librarians. But the model of simply increasing volunteering opportunities doesn't help any one. Please note I have ticked that I would like to volunteer but only to gain skills not to take somebody's paid job.
people require money to live . the library is a public service and not a charity. What other public services are run by volunteers? Do not put the economic model on libraries; just because they do not make profit doesn't mean they are no good. Not everything makes a profit
people should be paid for the work they do and we should recognise the valuable contribution libraries make to our economy in their role in educating people
people who volunteer at libraries are really gaining skills - perhaps so they can become paid workers at libraries. Bu the councils scheme is to do away with paid librarians, how can anyone agree to this , librarians are paid professionals I would volunteer to gain paid work only
Promoting the library in their local community
Provision of a professional, planned and predictable service is not going to be provided by volunteers. Use of volunteer labour is wrong. Pay people to do a job.
Reading hack should be used more efficiently. Young volunteers could help with events, stock selection and supporting library staff in return they would be getting invaluable work experience, fun activities and a chance to impact positively on their local community and help engage more young people with the library service. I strongly disagree with using volunteers to fulfil current staffs roles. This is incredibly unfair to both staff and volunteers. However the use of volunteers for supporting IT is a good idea. It would also be useful for volunteers to do orientation sessions support people and groups who are unfamiliar with the library, through tours and self-service coaching. This would be a good way to get other community groups to engage with the library service and to help vulnerable people in Brighton and Hove. For example library orientation sessions Could be run by volunteers and offered to young people who are no longer in mainstream education, asylum seekers and ESOL groups. These sessions would provide people who have been unable to engage with the library service independently for whatever reason to be able to feel comfortable accessing the library in the future. Volunteers would be able to give them the time and attention that unfortunately staff are unable to due to other service demands.
relying on free labour is bad. Volunteers are not free labour but individuals who require in return developing, support, and progression. the idea here is free staff
See question 2
Send them out on the streets flyering - they could provide info on events or simply raise awareness of what a goldmine of free books the general public are sitting on.
Shelving
should be used sparingly and not replace trained staff. they may be able to bring sponsorship from their own connections they would be used to help facilitate community events
Should not have them, they will eventually replace paid staff.
Should not rely on volunteers, staff should be paid.
Solely to support a proper team of professional library staff.
Something that leads to a job, rather than being used instead of employing someone.
staff should be employed and paid. people are retiring later there will be a reduction in people willing to work unpaid
Strongly opposed to the use of volunteers instead of paid employees
Summer Reading Challenge IT Support
Support library staff, rather than replace them. Volunteers should be offered a training scheme where they gain skills and experience. Staffing the training and support of volunteers, if done properly, will likely take up more library staff time than it would undertaking the duties they relieve the staff of.
Supporting library users, but they shouldn't be seen as "librarians" and cannot replace them.
Taking the place of staff who should be paid. Extremely poor principle.

Teaching short courses, tidying up and helping with self service machines.
the council should provide jobs for young people not volunteering for older people
The council will want them to run the libraries for free. That is their goal...
the nature of volunteering is fluid, so the investment in people that don't get paid for their contribution must be considered really carefully. Volunteers don't have the same draw as paid work, so terms and conditions would need to be carefully explored and agreed. I worked at CAB and many volunteers just wouldn't show up for sessions if they didn't want to, or had another engagement. Sometimes, not contacting the session supervisor on the day. This would need to be well thought through.
There is no room for volunteers - I fundamentally do not agree with volunteers under any circumstances
There shouldn't be volunteering it should be paid work. Library work should be paid.
They are in addition to and not instead of library staff There is a role for advocacy in the city but the library is not a clear context for this. Purely by using the words community, advocate and champions and loading them together one after the other does not make this a coherent plan and these 'buzz' words are being overused by the council. To suggest that the idea is people doing everything for themselves is not new its very old . The council abrogating its responsibility as the commissioned service paid for by the citizens of Brighton and Hove to provide and protect key services
They can support staff for some work. However, you need experienced permanent staff who are committed to long term well being of library.
They will be vital if libraries go single staffed. However, I think single staffing in libraries is ridiculous. The libraries I use all get very busy as it is with two staff. And I refuse to use your unreliable self-service machines any more. I also think it is unsafe for staff to work alone, so volunteers would be better than nothing but only if they were reliable and there all the time, and by the very nature of volunteers you couldn't guarantee that.
this demeans skills which librarians develop during years of experience and training
This is a dangerous question and slightly misleading. Some points to consider: Volunteers are unreliable - no need to actually turn up Its exploitative to use them and a depressing trend in museums/libraries - look at internships Library service currently uses them poorly - can the library service be trusted to provide a good volunteer experience/chance to grow/opportunities for future work? Who is leading on recruiting volunteers? what experience do they have with volunteer management? Can volunteers do skilled library work - I doubt it as I'm sure the unions will be quick to question this? Have you really thought this through? - will it get to a stage where libraries are just volunteer run?
This is political ideology, substituting volunteers for knowledgeable professionals. It would encourage more cutting of funding for libraries and a deterioration of use. There is a huge difference between someone who is trained and educated to do the job and a volunteer.
This seems like the thin end of the wedge. I am aware of the tight budgetary constraints placed on the council but once these services are supported more and more by volunteers, peoples perceptions will change. More negative impressions of the service for example
this seems suspiciously like a way to reduce professional expertise available and an attempt to reduce costs and payroll to council- rather than a genuine service to those living in the city. But If volunteers are available to cover simple tasks it will relieve pressure on professionals, note that it takes administrative time to co-ordinate rota for volunteers and arrange cover is any unavailable or do not turn up for their slot
This will put library staff with knowledge and expertise out of work. Volunteers cannot be relied on and do not have the professional knowledge and know how.
To hold book club discussions/ sell refreshments/put on dramatic performances/host themed days/help disabled/read to blind <b>NOT TAKE LIBRARIANS JOBS!</b>
Um. Retention of existing staff (skilled/experienced/knowledgeable) & no undermining by well meaning but poorly informed volunteers. Volunteers could shut the kids up & ensure you weren't tripping over the buggies @ Hove. It seems to be used as an unpaid creche, so charging parents for "storage" is a possible revenue stream. And, the PC (politically correct) button needs deactivating. It's just another form of fascism.
Unless volunteers are working with disadvantaged people, I think using volunteers lowers the status of professional librarians, and also they should not be used for tasks like stacking shelves, and staffing the loans desk. People doing these routine tasks should be paid.
Unpaid staff are no substitute for paid staff. Staffed hours should not be replaced by volunteer hours. Volunteers require supervision and should not work without paid staff alongside them. Library services are not charities and should be seen as such.

Usually volunteers replace paid/trained staff which makes the profession look weak and devalues qualified and experienced librarians.
Very concerned about the use of volunteers in libraries, it shows a lack of understanding and appreciation of the skills of librarians and library assistants.
Very little. Perhaps to have stalls to advertise community groups
Volunteering should be extra bonus help and not used to providing core services, people should be paid for trained work, this in turn creates tax to run the services.
Volunteers are always great to use but not in place of trained staff. I feel that this a slippery slope and is just another step towards the privatisation of the services that I am very proud of.
Volunteers are difficult to manage
volunteers are unreliable in my experience- at best a stop gap till sunnier times. should not replace trained/paid staff
volunteers are wonderful but is this just an excuse to get rid of paid staff.
Volunteers cannot replace trained library staff.
Volunteers could help with assisting users in IT. and related tasks. Volunteers could assist with activities and open days and events. Volunteers SHOULD NOT BE DOING the job of librarians. Librarians are skilled and trained and experienced. It is like asking a volunteer to become a brain surgeon. I WOULD NOT USE A VOLUNTEER FOR ANY LIBRARIAN RELATED QUERY NOR WOULD I USE A LIBRARY WHICH IS UNSTAFFED OR STAFFED BY VOLUNTEERS. I would rather have libraries open less hours and have trained librarians assisting me. Re instate all librarians whose jobs are at risk and whom are being made redundant. WE NEED ALL OF THEM! ALSO: In a previous question, there was not a space to feedback: Withdean Library: I agree that it could be made smaller and a classroom used for the school but I don't agree that volunteers should be manning the library part.
Volunteers creates a flaky do gooder inconsistent service - stick to what you already have - and trying to promote Davis Camerons big soceity where we all do our bit for free - I dont see Cameron turning up at Jubilee Street and checking books out for free anytime soon - so why should we pander to the concept.
Volunteers do a good job but hard to come by (I'm basing this on personal experience). I don't feel good will alone will perm it continuity of library services.
Volunteers have a support role but not to replace experienced and trained paid staff
Volunteers just take the place of trained people and also replace real jobs. Volunteers could perhaps do some training sessions on specialist resources
Volunteers must not replace regular staffing Volunteers are irregular support that cannot be relied on.
volunteers need good support, training and developmental opportunities including paid work. This requires paid staff time and a level of experience. It is not something that can be done on the cheap. Have you scoped to see if there are enough independently wealthy individuals who have the correct mix of skills, experience, time and reliability?
Volunteers should enhance libraries but can not take the place of trained staff
Volunteers should not be a replacement for trained library staff, who have the knowledge and experience in these matters.
Volunteers should NOT be enrolled because they take salaries away from fully trained information librarians, this is just demeaning the role of highly qualified librarians and promoting enforced their unemployment. Perhaps if fewer volunteers were used in society, then unemployment figures might not be so high!
Volunteers should NOT be used to deliver previously staffed roles. There is a very fine line at defining what is and was perceived as a core service. Volunteers should not be used whilst staff are being made redundant.
Volunteers should not replace paid, trained employees.
Volunteers should only be utilised to provide extra support for employed, experienced, knowledgeable staff.
Volunteers take a huge amount of management time and are often unreliable - so don't use them.
we need qualified librarians
We should add more volunteers to providing Housebound services but volunteers should not be used for Roles currently filled by experienced library staff and librarians . By de-professionalising the Librarian you stand to loose a service that is expert and replacing it with a Unreliable service . As a qualified librarian I know the skills needed to provide this service to the public so i would volunteer ,but not at the expense of my colleagues losing their hours and jobs .

Well, certainly not taking the jobs away from those who currently do it for a living. Maybe helping out at out of hours events such as author talks, craft days, book deliveries.
What happens to the librarians jobs?
when I was young my sister and I helped in the library once a week
While I have no objection to library volunteers in principle, this is clearly about getting volunteers to do the work of paid staff and is about the erosion of public services and local jobs.
While volunteers can provide valuable support, they shouldn't be used to replace staff. Using volunteers to help people check books in and out, reshelve and organise resources in libraries amounts to replacing staff with volunteers.
Whilst volunteering is a good thing, they will be used as a cheap resource, meaning that paid jobs will be reduced.
Will all volunteers be DPS checked ?- needed if going into sheltered or residential care settings
Work should be paid for. If people volunteers they should at least be provided with more than adequate training. Otherwise their role can't be much more than security and working machines.
Would prefer to have mainly trained, paid staff
would prefer to see knowledgeable and qualified staff who want to be there
Your idea not mine
<b>Those responding neither agree nor disagree, don't know / not sure or who did not respond</b>
A friend of mine used to volunteer to for Portsmouth libraries. She gave up in the end as the library relied too much on volunteers & got cross when she couldn't come one week. The danger is that users rely on these volunteers to support them ( partic for IT support) . Use of volunteers must be carefully managed & they need to be appreciated - they are not a substitute for paid employees.
A very desirable extra for the libraries - and for the people who would like to do this. However, see my answer to a previous question about revenue: "Liaise with local unemployment charities. Train suitable long term unemployed people as library staff and try leveraging money from the government to do this. This would mean jobs for people desperate for them, and less for the state to lay out in benefits. Thus increased staffing would not rely upon volunteers and would give training, dignity and education to struggling Hove residents."
Big concern is that volunteers take peoples jobs, Good to have IT support. advocates and chapions of local libraries
Both good and bad in this. Undermines professionalism and with harsh job seeking mentality from government who could commit to the time? It could help but as an augmentation of the service, even it librarians reduced not a replacement.
Britain would collapse without volunteers. Isn't it better to have people in work and paying tax to fund essential services? And to answer the question below, I can't volunteer, because I work full time and have three children.
But as I said volunteers should be seen as an added bonus, not a necessity.
But not to take over from paid members of staff. Libraries need trained and PAID staff
carry on helping people in the library
Checking in/out of books. Replacing books on shelves. Distributing new stock, packing up and despatching old stock Sorting books for delivery to elderly/infirm. Supporting library staff when only one person on duty
Childrens activities and IT help.
Children's reading workshops, cataloguing books & resources, ambassadors and promoters for the services provided.
Comment on question17 ( I have used westden library 50 years and am horrified that it will close PATCHAM is NOT on a bus route for most westdene people )
Everyone uses the library for all the services that are provided. Targeting black/ethnic minorities, disabled and all the potters into DIFFERENT groupings is the biggest cover-up job you do. EVERYONE USES THE LIBRARY FOR BOOKS AND OTHER LITERATURE. EVERYOEN READS WHAT THEY LIKE. BLACK PEOPLE READ BOOKS BY WHITE PEOPLE AND VISA VERSA. DISABLE PEOPLE ARE INTERESTED IN THE SAME THINGS AS OTHER OTHER. THIS WAY OF GROUPING IS RUBBISH AND REALLY DIVISIVE.
Have reservation of rellying to much on volunteers
Help manage check in / out. Serve at the desk.

Helping users find information
helping with self service
I agree with increasing the use of volunteers if they are available, in meaningful roles to support staff and help library users, but not to replace jobs or do routine tasks
I agree with the use of volunteers, but volunteers need training (regular, high quality) and support. Volunteers by their very nature are not so reliable as employees and they cannot offer the same services as qualified librarians. they would have to be used carefully.
I am concerned for the many people that have jobs in the libraries. They will be under valued by having so many volunteers. Why does the government seem to think its okay to get rid of jobs. What are people supposed to do for a living when everything in the world is run by computers?
I am concerned that volunteers will be used to replace paid staff/skilled staff but feel they could provide valuable support
I am not convinced that this would work in the long term.
I am unsure about the volunteers route because I fear it devalues library jobs and might cause service to get run down as people not paid to ensure professional service.
I go to the library on my own and sometimes need help so I think a volunteer to help children when there are no staff would be good.
I have a problem with government initiatives regarding volunteering especially in roles that should be paid - skilled work, hard work and that take paid work out of the workforce.
I have mixed feelings about this. Qualified librarians are needed to run libraries properly. I also think that volunteers should not be used as a means of cutting local authority jobs, or providing services on the cheap. However, I can see that the library could provide enjoyable volunteering opportunities within the community.
I just don't know about this. What happens if the volunteers run dry? What happens if no one steps forward? What is the typical profile of a volunteer? What value do volunteers add (apart from being 'free' - and nothing in life is free, you get what you pay for)? The pressure on communities to provide 'advocates and champions' is just beginning. What happens when all community services have to rely on 'advocates and champions' to function? And more importantly, what about the people who rely on those services? When the pressure on communities to provide volunteers reaches a peak, the council will start the next round of 'efficiencies' (cuts) and this is when they'll decide that because of a lack of volunteers, any number of libraries (and other services) will have to close. This scenario may not come to pass this decade, but what about 2020 and beyond? What does the short term future look like? What scenario plans have you in place to scan the horizon? What will the library service in Brighton and Hove look like in 2025? 2030? 2040? What do I think could be the future roles for volunteers in libraries? Our libraries won't survive for very long if we take this option.
I refer you to clips recent AGM paper which calls for cilip actively to oppose those public authorities and senior library staff over he amateurisation of the public library service by offering Library buildings and contents to be run by the local community with little or no funding for professional or paid staff! The public is being short changed when volunteers replace chartered or otherwise qualified librarians
I think librarianship is a professional skill and I worry that will be brought into question with moves like this. That said I'd rather volunteer in my local library than see it close.
I think libraries are a great place for people to share skills and help each other, but the library also need designated staff members who take their roles seriously and professionally. Volunteering is great, but usually happens short term, or as a stepping stone to employment. Right now many people are struggling to make ends meet and probably don't have time to be long term volunteers... Why isn't public education important enough for the council to keep paying wages to ensure this facility survives?
i think people should be paid for the work they do. It's work! Otherwise it's more akin to slavery, especially if they were 'volunteered' from sections of our society, i.e for rehabilitation purposes, and their service becomes mandatory to them but unpaid, masking as 'volunteering'.
I think the use of volunteers that are willing to share their expertise is a good idea. However it shouldn't be a way of pushing out experienced paid staff who are paid with the effect of reducing the quality of the service.
I think there is a danger of relying on volunteers to provide a service that the council should be running. What will you do if the volunteers can't be there to provide the service - close? How are you going to make sure the volunteers are providing a consistent, quality and accurate service? How is this going to be managed?
I would need to know much more about how volunteers were to be deployed; what training and support they would have; and absolute guarantee that they would not be replacing paid staffing roles.

I would prefer not to have to use volunteering in this essential public service, however, with the government imposing cuts onto councils I would rather see libraries run with the help of volunteers than facing closure.
If the community ran the library without interference from the council it would not need to close down. The council has no right to close down the Hove library and destroy a cultural point and deprive future generations of their cultural heritage. Shame on them.
It is sad we are relying more and more on people's good will, especially if they are unemployed and need a job rather than volunteering. But, if they are enjoying volunteering that's fine too.
it'll end up being that they replace paid staff.
Leading on small group discussions (book clubs, community events etc).
More help with IT issues we are moving towards an ever more digital age and people would like to be able to keep up where possible
my long experience of volunteering in other sectors is that you must not/ cannot rely on volunteers in the same way you can with paid, contracted employees
No one wants to see an increase in volunteers at the cost of losing library staff. Their future role should not be to plug the gaps in the service. Surely their role will be dependent on the strengths, skills they bring to the job?
Not at the expense of paid workers. Volunteers must be fully trained and supported.
Not my expertise, but perhaps multifarious notwithstanding they should in to no extent diminish the jobs in the librarian profession.
not sure about volunteer staff if takes paid jobs- would only volunteer if not a threat to paid job
NOT to replace paid staff! Remember volunteers are not cost free - they are entitled to training, support, expenses etc. They must also work to professional standards to protect the public.
Of course there is a role for volunteers in all walks of life including libraries, but what is most needed is dynamic leadership which inspires the population of the area.
Opportunities for those seeking work experience/ references etc, especially those who could be disadvantaged eg ex offenders, people who are homeless, people with disabilities. Could be in any area, as long as not exploited ev catering, cleaning, welcoming users, issuing books, help in IT area.
Presumably anything that the existing staff can do. This is fine in principle, but I am not convinced sufficient numbers of volunteers will be found. Apart from the lack of time everybody seems to suffer from these days (which would prevent me volunteering), people may not like the idea of being asked to help run something for which their council tax (notionally) should be funding.
roles as in proposal 10. as long as paid staff don't lose their jobs
safety camera don't prevent neither cure
Supporting librarians in back of house roles of fundraising.
Technical support (IT), shelving
the question arises as to just how likely it is that a sufficient number of willing, committed volunteers will come forward and be maintained long-term. working in the voluntary sector i know how hard it is to recruit and maintain a volunteer - run service. it also needs a lot of co-ordination of rotas - etc which might mean additional paid library staff are needed to organise the volunteers - this would not be a cost saving.
The ratio of volunteers to paid staff is a factor. Libraries need qualified paid staff. Not desperate graduates working for free indefinitely to improve their CVs.
The role of a volunteer should be to support the trained librarian in my view. As the trained librarian will no longer be in situ in my local library in Westdene, volunteers will need to be very well trained in how to issue and return books. Carrying out book searches, especially for older people will be important. If there will not be a librarian maintaining the library in good order then reliable volunteers will need to carry out this function. Older people especially would be likely to welcome training to use computers.
There is a danger that this could undermine the professional status of trained library staff and ignores their expertise and qualifications.
There is an issue about monitoring and ensuring the services are delivered within the context of Equality and Diversity.
There needs to be a properly resourced and trained team of librarians first and foremost.

there should be some reward for volunteering other than knowing you're saving money for the council to waste in other areas
there would need to be a very careful vetting and selection process
They could help children find books when it is libraries extra time.
this is becoming fashionable but putting people out of work, I think this should be apprenticeships
To be an extra service to staff not a replacement
Volunteering seems to be well established, should take care not to exploit volunteers. Highlight the good work of the volunteers, twitter and facebook communication could be a more active role by volunteers
Volunteering should be just that, and not have any associated coercion. Mostly, it needs professional (not volunteer) management, to ensure it is answerable both to the library and to volunteers. Volunteer management is usually inappropriate. Volunteering should always be "additional" to public library services. So IT support (like council connect), and home delivery services can ethically be expanded. Support for curating can be expanded so long as there is sufficient trained professional support and guidance. Volunteers should not be used to fulfill normal librarian roles.
Volunteers can be utilised as support for additional activities and events in libraries but I feel they should not be relied upon to deliver a service or ensure the libraries are able to function. I feel that volunteers should be the ones to benefit from the experience (as well as the customers they support) but fear relying on them without proper support or management would actually be detrimental.
Volunteers in libraries are valuable but should be well balanced with qualified paid staff. The proposals would seem to increase the contribution of volunteers in a way that enhances services - certainly - though it's a concern that this will be at the price of the loss of other staff. They could work with almost any aspect of the library, but would need guidance from experienced staff. Many people love the library service well enough to give their time but we should be careful not to under-invest in this valuable community service.
Volunteers must be used in addition to, not instead of, the current trained staff.
Volunteers ONLY as an additional opportunity for local people but NOT to replace paid staff.
volunteers should be used to supplement paid staff, not replace them
Volunteers should never be used to replace qualified staff. There is room for volunteers, but I would be uneasy if they were used to plug a gap made by redundancies, rather than in a supportive role.
Volunteers should not be doing anything that paid library staff should be doing.
Volunteers would need training and could be unreliable, Libraries may not be able to do sufficient planning for events etc. The younger people with IT knowledge would be best to assist with computer training and general events,
what effect would this have on librarians employed. Could there be career development for volunteers. I support the use of volunteers to provide IT support and the home delivery service also there are the non librarian and curator staff to consider
Working under supervision of retained staff, not lone working
You are expecting the goodwill of local people to run a service for the council that should be paid for from the collection of council tax. I think that all libraries will possibly be in a worst state if they are not run by paid staff. I think that it's a sad state of affairs as local libraries are a useful resource for all age groups in the community. A lot of money will be spent training volunteers to run the libraries, what happens to the people already working in the libraries currently.
You can not rely on those that are not paid to always be there to run something.

<b>Which library do you use most often?</b>		
	<b>Frequency</b>	<b>Percentage of all respondents</b>
Coldean library	8	.7%
Hangleton library	28	2.6%
Hollingbury library	67	6.1%
Hove library	468	42.8%
Jubilee library	435	39.8%
Mile Oak library	10	.9%
Moulescoomb library	14	1.3%
Patcham library	36	3.3%
Portslade library	28	2.6%
Rottingdean library	23	2.1%
Saltdean library	17	1.6%
Westdene library	47	4.3%
Whitehawk library	12	1.1%
Woodindean library	19	1.7%
None	19	1.7%

<b>Which other library do you use?</b>		
	<b>Frequency</b>	<b>Percentage of all respondents</b>
Coldean library	30	4.3%
Hangleton library	69	9.9%
Hollingbury library	48	6.9%
Hove library	240	34.3%
Jubilee library	373	53.4%
Mile Oak library	27	3.9%
Moulescoomb library	45	6.4%
Patcham library	82	11.7%
Portslade library	84	12.0%
Rottingdean library	50	7.2%
Saltdean library	32	4.6%
Westdene library	39	5.6%
Whitehawk library	51	7.3%
Woodindean library	35	5.0%
None	36	5.2%



<b>Do you use either the Home Delivery Services or the Equal Access Services?</b>			
		Responses	Percent of Cases
		N	
	Home delivery service	7	.7%
	Equal access service	10	1.0%
	None	982	95.6%
	Don't know / not sure	29	2.8%
<b>Total</b>		<b>1028</b>	<b>100.1%</b>

<b>Are there any children in your household aged...</b>			
		Responses	Percent of Cases
		N	
	0 to 4	241	23.5%
	5 to 11	182	17.8%
	11 to 15	109	10.6%
	16 or 17	63	6.2%

**What is your age?**

		Frequency	Percent	Valid Percent
Valid	under 16	9	.8	1.0
	16 to 24	17	1.5	1.9
	25 to 34	102	9.1	11.4
	35 to 44	204	18.1	22.8
	45 to 54	210	18.7	23.5
	55 to 64	160	14.2	17.9
	65 to 74	127	11.3	14.2
	75 and over	64	5.7	7.2
	Total	893	79.4	100.0
Missing	Not known	59	5.2	
	Prefer not to say	172	15.3	
	Total	231	20.6	
<b>Total</b>		<b>1124</b>	<b>100.0</b>	

**What gender are you?**

		Frequency	Percent	Valid Percent
Valid	Male	327	29.1	33.0
	Female	663	59.0	66.8
	Other	2	.2	.2
	Total	992	88.3	100.0
Missing	Not known	48	4.3	
	Prefer not to say	84	7.5	
	Total	132	11.7	
<b>Total</b>		<b>1124</b>	<b>100.0</b>	

**Do you identify as the sex you were signed at birth?**

		Frequency	Percent	Valid Percent
Valid	Yes	879	78.2	98.8
	No	11	1.0	1.2
	Total	890	79.2	100.0
Missing	Not known	113	10.1	
	Prefer not to say	121	10.8	
	Total	234	20.8	
Total		1124	100.0	

#### How would you describe your ethnic origin

		Frequency	Percent	Valid Percent	
Valid	UK / British	821	73.0	85.3	
	Irish	23	2.0	2.4	
	Gypsy or Irish Traveller	3	.3	.3	
	Any other White background	78	6.9	8.1	
	Asian or Asian British - Bangladeshi	2	.2	.2	
	Asian or Asian - Indian	4	.4	.4	
	Asian or Asian British - Chinese	4	.4	.4	
	Any other Asian Background	4	.4	.4	
	Black or Black British - African	3	.3	.3	
	Black or Black British - Caribbean	3	.3	.3	
	Any other Black background	1	.1	.1	
	Mixed - Asian & White	4	.4	.4	
	Mixed - Black African & White	3	.3	.3	
	Mixed - Black Caribbean & White	3	.3	.3	
	Any other mixed background	3	.3	.3	
	Arab	1	.1	.1	
	Any other ethnic group	3	.3	.3	
	Total	963	85.7	100.0	
	Missing	Not known	57	5.1	
		Prefer not to say	104	9.3	
Total		161	14.3		
Total		1124	100.0		

#### How would you describe your ethnic origin (grouped)

		Frequency	Percent	Valid Percent
Valid	White UK/British	821	73.0	85.3
	White Irish	23	2.0	2.4
	White Gypsy / traveller	3	.3	.3
	Other White	78	6.9	8.1
	Non White ethnicity	38	3.4	3.9
	Total	963	85.7	100.0
Missing	Not Known	59	5.2	
	Prefer not to say	102	9.1	

Total	161	14.3	
Total	1124	100.0	

**Which of the following best describes your sexual orientation?**

		Frequency	Percent	Valid Percent
Valid	Heterosexual / Straight	732	65.1	86.2
	Lesbian / Gay woman	37	3.3	4.4
	Gay man	40	3.6	4.7
	Bisexual	30	2.7	3.5
	Other	10	.9	1.2
	Total	849	75.5	100.0
Missing	Not known	80	7.1	
	Prefer not to say	195	17.3	
	Total	275	24.5	
Total		1124	100.0	

**Which of the following best describes your sexual orientation? (grouped)**

		Frequency	Percent	Valid Percent
Valid	Heterosexual	732	65.1	86.2
	LGB	107	9.5	12.6
	Other	10	.9	1.2
	Total	849	75.5	100.0
Missing	Not known	80	7.1	
	Prefer not to say	195	17.3	
	Total	275	24.5	
Total		1124	100.0	

**What is your religion or belief?**

		Frequency	Percent	Valid Percent
Valid	I have no particular religion	354	31.5	39.7
	Buddhist	14	1.2	1.6
	Christian	282	25.1	31.6
	Hindu	1	.1	.1
	Jewish	21	1.9	2.4
	Muslim	2	.2	.2
	Pagan	7	.6	.8
	Sikh	1	.1	.1
	Agnostic	43	3.8	4.8
	Atheist	123	10.9	13.8
	Other	23	2.0	2.6
	Other philosophical belief	20	1.8	2.2
	Total	891	79.3	100.0
Missing	Not known	69	6.1	
	Prefer not to say	164	14.6	
	Total	233	20.7	
Total		1124	100.0	

**Are you day to day activities limited because of a health problem or disability which has lasted, or is expected to last 12 months?**

		Frequency	Percent	Valid Percent
Valid	Yes a little	119	10.6	12.4
	Yes a lot	67	6.0	7.0
	No	771	68.6	80.6
	Total	957	85.1	100.0
Missing	Not known	69	6.1	
	Prefer not to say	98	8.7	
	Total	167	14.9	
Total		1124	100.0	

#### Are you a Carer?

		Frequency	Percent	Valid Percent
Valid	Yes	95	8.5	9.9
	No	865	77.0	90.1
	Total	960	85.4	100.0
Missing	Not known	77	6.9	
	Prefer not to say	87	7.7	
	Total	164	14.6	
Total		1124	100.0	

#### Connection to the armed forces

		Frequency	Percent	Valid Percent
Valid	Yes	56	5.0	6.5
	No	812	72.2	93.5
	Total	868	77.2	100.0
Missing	No response	145	12.9	
	Prefer not to say	111	9.9	
	Total	256	22.8	
Total		1124	100.0	

## Libraries Consultation - Hove respondents subset

**Q1. Do you agree or disagree with the proposal to increasing opening hours in community libraries so that they are accessible for 7 days a week by using 'Libraries Extra' technology and providing a mixture of both staffed and unstaffed hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	130	18.4	20.7
	Tend to agree	241	34.0	38.4
	Neither agree nor disagree	65	9.2	10.4
	Tend to disagree	95	13.4	15.1
	Strongly disagree	97	13.7	15.4
	Total	628	88.7	100.0
Missing	No response	40	5.6	
	Don't know / not sure	40	5.6	
	Total	80	11.3	
Total		708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
59	31

**Q3. How much do you agree or disagree with the proposal for local organisations and public services to provide activities and services based in local libraries?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	337	47.6	51.4
	Tend to agree	206	29.1	31.4
	Neither agree nor disagree	39	5.5	5.9
	Tend to disagree	50	7.1	7.6
	Strongly disagree	24	3.4	3.7
	Total	656	92.7	100.0
Missing	No response	29	4.1	
	Don't know / not sure	23	3.2	
	Total	52	7.3	
Total		708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
83	11

**Q4. Do you agree or disagree with the proposal to combine Hollingbury Library with Hollingbury Children's Centre and increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	75	10.6	14.1

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
45	22

	Tend to agree	165	23.3	31.0
	Neither agree nor disagree	177	25.0	33.3
	Tend to disagree	48	6.8	9.0
	Strongly disagree	67	9.5	12.6
	Total	532	75.1	100.0
Missing	No response	44	6.2	
	Don't know / not sure	132	18.6	
	Total	176	24.9	
Total		708	100.0	

**Q5. Do you agree with the proposal to provide additional classroom space for Westdene Junior school and reduce Westdene Library in size, providing unstaffed access via Libraries Extra and an increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	56	7.9	10.4
	Tend to agree	158	22.3	29.3
	Neither agree nor disagree	163	23.0	30.2
	Tend to disagree	72	10.2	13.4
	Strongly disagree	90	12.7	16.7
	Total	539	76.1	100.0
Missing	No response	48	6.8	
	Don't know / not sure	121	17.1	
	Total	169	23.9	
Total		708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
40	30

**Q6. Do you agree or disagree with the proposal to combine Hove Library and Hove Museum in a newly extended building to create a new community/cultural centre for Hove?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	170	24.0	24.9
	Tend to agree	171	24.2	25.0
	Neither agree nor disagree	21	3.0	3.1
	Tend to disagree	43	6.1	6.3
	Strongly disagree	279	39.4	40.8
	Total	684	96.6	100.0
Missing	No response	7	1.0	
	Don't know / not sure	17	2.4	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
50	47

Total	24	3.4
Total	708	100.0

**Q8. Do you agree or disagree with the proposal to expand the Home Delivery Service and change the way that services are delivered to residential homes and sheltered housing?**

	Frequency	Percent	Valid Percent
Valid Strongly agree	151	21.3	24.8
Tend to agree	244	34.5	40.0
Neither agree nor disagree	127	17.9	20.8
Tend to disagree	47	6.6	7.7
Strongly disagree	41	5.8	6.7
Total	610	86.2	100.0
Missing No response	30	4.2	
Don't know / not sure	68	9.6	
Total	98	13.8	
Total	708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
65	14

**Q9. Do you agree or disagree with the proposal to provide modern IT facilities, fast internet access, more digital resources and support to help people use the equipment and resources?**

	Frequency	Percent	Valid Percent
Valid Strongly agree	291	41.1	44.7
Tend to agree	186	26.3	28.6
Neither agree nor disagree	72	10.2	11.1
Tend to disagree	71	10.0	10.9
Strongly disagree	31	4.4	4.8
Total	651	91.9	100.0
Missing No response	32	4.5	
Don't know / not sure	25	3.5	
Total	57	8.1	
Total	708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
73	16

**Q10. (Attracting funding from other services to help deliver their services) Are you in favour of the following changes to improve Library Services' income?**

	Frequency	Percent	Valid Percent
Valid Yes	283	40.0	46.3

	Under certain circumstances	239	33.8	39.1
	No	89	12.6	14.6
	Total	611	86.3	100.0
Missing	No response	32	4.5	
	Don't know / not sure	65	9.2	
	Total	97	13.7	
Total		708	100.0	

**Q10. (Applying for more external grant funding to provide additional activities and events) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	498	70.3	77.4
	Under certain circumstances	124	17.5	19.3
	No	21	3.0	3.3
	Total	643	90.8	100.0
Missing	No response	27	3.8	
	Don't know / not sure	38	5.4	
	Total	65	9.2	
Total		708	100.0	

**Q10. (Providing training courses for which there would be a charge) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	365	51.6	58.5
	Under certain circumstances	211	29.8	33.8
	No	48	6.8	7.7
	Total	624	88.1	100.0
Missing	No response	35	4.9	
	Don't know / not sure	49	6.9	
	Total	84	11.9	
Total		708	100.0	

**Q10. (More retail outlets in libraries) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	282	39.8	45.3

	Under certain circumstances	204	28.8	32.7
	No	137	19.4	22.0
	Total	623	88.0	100.0
Missing	No response	31	4.4	
	Don't know / not sure	54	7.6	
	Total	85	12.0	
Total		708	100.0	

**Q10. (More hiring of library space to other organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	308	43.5	47.7
	Under certain circumstances	257	36.3	39.8
	No	81	11.4	12.5
	Total	646	91.2	100.0
Missing	No response	26	3.7	
	Don't know / not sure	36	5.1	
	Total	62	8.8	
Total		708	100.0	

**Q10. (Actively seeking sponsorship from organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	334	47.2	52.4
	Under certain circumstances	219	30.9	34.4
	No	84	11.9	13.2
	Total	637	90.0	100.0
Missing	No response	31	4.4	
	Don't know / not sure	40	5.6	
	Total	71	10.0	
Total		708	100.0	

**Q10. (Actively seeking donations from individuals) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
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Valid	Yes	316	44.6	51.0
	Under certain circumstances	215	30.4	34.7
	No	89	12.6	14.4
	Total	620	87.6	100.0
Missing	No response	30	4.2	
	Don't know / not sure	58	8.2	
	Total	88	12.4	
Total		708	100.0	

**Q12. Do you agree or disagree with the proposal to specifically target services for**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	191	27.0	29.8
	Tend to agree	256	36.2	39.9
	Neither agree nor disagree	111	15.7	17.3
	Tend to disagree	57	8.1	8.9
	Strongly disagree	27	3.8	4.2
	Total	642	90.7	100.0
Missing	No response	27	3.8	
	Don't know / not sure	39	5.5	
	Total	66	9.3	
Total		708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
70	13

**Q13. Do you agree or disagree with the proposal to increase volunteering opportunities?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	167	23.6	25.2
	Tend to agree	282	39.8	42.6
	Neither agree nor disagree	63	8.9	9.5
	Tend to disagree	80	11.3	12.1
	Strongly disagree	70	9.9	10.6
	Total	662	93.5	100.0
Missing	No response	23	3.2	
	Don't know / not sure	23	3.2	
	Total	46	6.5	
Total		708	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
68	23

**Q15. Would you be willing to volunteer to help out in your local or other library?**

		Frequency	Percent	Valid Percent
Valid	Yes	192	27.1	28.4
	No	251	35.5	37.1
	Don't know / not sure	234	33.1	34.6
	Total	677	95.6	100.0
Missing	No response	31	4.4	
Total		708	100.0	

## Libraries Consultation - Hollingbury Subset

**Q1. Do you agree or disagree with the proposal to increasing opening hours in community libraries so that they are accessible for 7 days a week by using 'Libraries Extra' technology and providing a mixture of both staffed and unstaffed hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	20	17.4	20.4
	Tend to agree	39	33.9	39.8
	Neither agree nor disagree	6	5.2	6.1
	Tend to disagree	19	16.5	19.4
	Strongly disagree	14	12.2	14.3
	Total	98	85.2	100.0
Missing	No response	12	10.4	
	Don't know / not sure	5	4.3	
	Total	17	14.8	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
60	34

**Q3. How much do you agree or disagree with the proposal for local organisations and public services to provide activities and services based in local libraries?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	53	46.1	51.5
	Tend to agree	37	32.2	35.9
	Neither agree nor disagree	4	3.5	3.9
	Tend to disagree	4	3.5	3.9
	Strongly disagree	5	4.3	4.9
	Total	103	89.6	100.0
Missing	No response	11	9.6	
	Don't know / not sure	1	.9	
	Total	12	10.4	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
87	9

**Q4. Do you agree or disagree with the proposal to combine Hollingbury Library with Hollingbury Children's Centre and increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
38	49

Valid	Strongly agree	14	12.2	12.5
	Tend to agree	29	25.2	25.9
	Neither agree nor disagree	14	12.2	12.5
	Tend to disagree	19	16.5	17.0
	Strongly disagree	36	31.3	32.1
	Total	112	97.4	100.0
Missing	Don't know / not sure	3	2.6	
Total		115	100.0	

**Q5. Do you agree with the proposal to provide additional classroom space for Westdene Junior school and reduce Westdene Library in size, providing unstaffed access via Libraries Extra and an increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	7	6.1	7.3
	Tend to agree	22	19.1	22.9
	Neither agree nor disagree	22	19.1	22.9
	Tend to disagree	13	11.3	13.5
	Strongly disagree	32	27.8	33.3
	Total	96	83.5	100.0
Missing	No response	12	10.4	
	Don't know / not sure	7	6.1	
	Total	19	16.5	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
30	47

**Q6. Do you agree or disagree with the proposal to combine Hove Library and Hove Museum in a newly extended building to create a new community/cultural centre for Hove?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	24	20.9	23.8
	Tend to agree	31	27.0	30.7
	Neither agree nor disagree	9	7.8	8.9
	Tend to disagree	5	4.3	5.0
	Strongly disagree	32	27.8	31.7
	Total	101	87.8	100.0
Missing	No response	11	9.6	
	Don't know / not sure	3	2.6	
	Total	14	12.2	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
54	37

Total	115	100.0
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**Q8. Do you agree or disagree with the proposal to expand the Home Delivery Service and change the way that services are delivered to residential homes and sheltered housing?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	22	19.1	22.9
	Tend to agree	33	28.7	34.4
	Neither agree nor disagree	23	20.0	24.0
	Tend to disagree	6	5.2	6.3
	Strongly disagree	12	10.4	12.5
	Total	96	83.5	100.0
Missing	No response	11	9.6	
	Don't know / not sure	8	7.0	
	Total	19	16.5	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
57	19

**Q9. Do you agree or disagree with the proposal to provide modern IT facilities, fast internet access, more digital resources and support to help people use the equipment and resources?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	40	34.8	39.6
	Tend to agree	35	30.4	34.7
	Neither agree nor disagree	14	12.2	13.9
	Tend to disagree	9	7.8	8.9
	Strongly disagree	3	2.6	3.0
	Total	101	87.8	100.0
Missing	No response	14	12.2	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
74	12

**Q10. (Attracting funding from other services to help deliver their services) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	45	39.1	48.9
	Under certain circumstances	33	28.7	35.9
	No	14	12.2	15.2

Total		92	80.0	100.0
Missing	No response	14	12.2	
	Don't know / not sure	9	7.8	
	Total	23	20.0	
Total		115	100.0	

**Q10. (Applying for more external grant funding to provide additional activities and events) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	74	64.3	74.7
	Under certain circumstances	22	19.1	22.2
	No	3	2.6	3.0
	Total	99	86.1	100.0
Missing	No response	11	9.6	
	Don't know / not sure	5	4.3	
	Total	16	13.9	
Total		115	100.0	

**Q10. (Providing training courses for which there would be a charge) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	53	46.1	54.6
	Under certain circumstances	32	27.8	33.0
	No	12	10.4	12.4
	Total	97	84.3	100.0
Missing	No response	12	10.4	
	Don't know / not sure	6	5.2	
	Total	18	15.7	
Total		115	100.0	

**Q10. (More retail outlets in libraries) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	41	35.7	42.7

	Under certain circumstances	30	26.1	31.3
	No	25	21.7	26.0
	Total	96	83.5	100.0
Missing	No response	14	12.2	
	Don't know / not sure	5	4.3	
	Total	19	16.5	
Total		115	100.0	

**Q10. (More hiring of library space to other organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	50	43.5	52.1
	Under certain circumstances	32	27.8	33.3
	No	14	12.2	14.6
	Total	96	83.5	100.0
Missing	No response	12	10.4	
	Don't know / not sure	7	6.1	
	Total	19	16.5	
Total		115	100.0	

**Q10. (Actively seeking sponsorship from organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	51	44.3	53.7
	Under certain circumstances	29	25.2	30.5
	No	15	13.0	15.8
	Total	95	82.6	100.0
Missing	No response	12	10.4	
	Don't know / not sure	8	7.0	
	Total	20	17.4	
Total		115	100.0	

**Q10. (Actively seeking donations from individuals) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
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Valid	Yes	41	35.7	43.2
	Under certain circumstances	35	30.4	36.8
	No	19	16.5	20.0
	Total	95	82.6	100.0
Missing	No response	12	10.4	
	Don't know / not sure	8	7.0	
	Total	20	17.4	
Total		115	100.0	

**Q12. Do you agree or disagree with the proposal to specifically target services for**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	25	21.7	25.8
	Tend to agree	43	37.4	44.3
	Neither agree nor disagree	22	19.1	22.7
	Tend to disagree	1	.9	1.0
	Strongly disagree	6	5.2	6.2
	Total	97	84.3	100.0
Missing	No response	11	9.6	
	Don't know / not sure	7	6.1	
	Total	18	15.7	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
70	7

**Q13. Do you agree or disagree with the proposal to increase volunteering opportunities?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	13	11.3	13.3
	Tend to agree	41	35.7	41.8
	Neither agree nor disagree	13	11.3	13.3
	Tend to disagree	14	12.2	14.3
	Strongly disagree	17	14.8	17.3
	Total	98	85.2	100.0
Missing	No response	10	8.7	
	Don't know / not sure	7	6.1	
	Total	17	14.8	
Total		115	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
55	32

**Q15. Would you be willing to volunteer to help out in your local or other library?**

		Frequency	Percent	Valid Percent
Valid	Yes	20	17.4	19.4
	No	53	46.1	51.5
	Don't know / not sure	30	26.1	29.1
	Total	103	89.6	100.0
Missing	No response	12	10.4	
Total		115	100.0	

## Libraries Consultation - Westdene subset

**Q1. Do you agree or disagree with the proposal to increasing opening hours in community libraries so that they are accessible for 7 days a week by using 'Libraries Extra' technology and providing a mixture of both staffed and unstaffed hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	15	17.4	17.9
	Tend to agree	31	36.0	36.9
	Neither agree nor disagree	7	8.1	8.3
	Tend to disagree	15	17.4	17.9
	Strongly disagree	16	18.6	19.0
	Total	84	97.7	100.0
Missing	No response	1	1.2	
	Don't know / not sure	1	1.2	
	Total	2	2.3	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
55	37

**Q3. How much do you agree or disagree with the proposal for local organisations and public services to provide activities and services based in local libraries?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	45	52.3	54.9
	Tend to agree	24	27.9	29.3
	Neither agree nor disagree	6	7.0	7.3
	Tend to disagree	6	7.0	7.3
	Strongly disagree	1	1.2	1.2
	Total	82	95.3	100.0
Missing	No response	1	1.2	
	Don't know / not sure	3	3.5	
	Total	4	4.7	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
84	9

**Q4. Do you agree or disagree with the proposal to combine Hollingbury Library with Hollingbury Children's Centre and increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	12	14.0	15.8

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
51	18

	Tend to agree	27	31.4	35.5
	Neither agree nor disagree	23	26.7	30.3
	Tend to disagree	4	4.7	5.3
	Strongly disagree	10	11.6	13.2
	Total	76	88.4	100.0
Missing	No response	1	1.2	
	Don't know / not sure	9	10.5	
	Total	10	11.6	
Total		86	100.0	

**Q5. Do you agree with the proposal to provide additional classroom space for Westdene Junior school and reduce Westdene Library in size, providing unstaffed access via Libraries Extra and an increase Patcham Library's opening hours?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	7	8.1	8.6
	Tend to agree	16	18.6	19.8
	Neither agree nor disagree	2	2.3	2.5
	Tend to disagree	8	9.3	9.9
	Strongly disagree	48	55.8	59.3
	Total	81	94.2	100.0
Missing	No response	2	2.3	
	Don't know / not sure	3	3.5	
	Total	5	5.8	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
28	69

**Q6. Do you agree or disagree with the proposal to combine Hove Library and Hove Museum in a newly extended building to create a new community/cultural centre for Hove?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	23	26.7	29.1
	Tend to agree	27	31.4	34.2
	Neither agree nor disagree	13	15.1	16.5
	Tend to disagree	3	3.5	3.8
	Strongly disagree	13	15.1	16.5
	Total	79	91.9	100.0
Missing	No response	1	1.2	
	Don't know / not sure	6	7.0	
	Total	7	8.1	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
63	20

Total		86	100.0
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**Q8. Do you agree or disagree with the proposal to expand the Home Delivery Service and change the way that services are delivered to residential homes and sheltered housing?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	17	19.8	21.8
	Tend to agree	32	37.2	41.0
	Neither agree nor disagree	18	20.9	23.1
	Tend to disagree	8	9.3	10.3
	Strongly disagree	3	3.5	3.8
	Total	78	90.7	100.0
Missing	No response	1	1.2	
	Don't know / not sure	7	8.1	
	Total	8	9.3	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
63	14

**Q9. Do you agree or disagree with the proposal to provide modern IT facilities, fast internet access, more digital resources and support to help people use the equipment and resources?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	34	39.5	41.0
	Tend to agree	29	33.7	34.9
	Neither agree nor disagree	12	14.0	14.5
	Tend to disagree	7	8.1	8.4
	Strongly disagree	1	1.2	1.2
	Total	83	96.5	100.0
Missing	No response	1	1.2	
	Don't know / not sure	2	2.3	
	Total	3	3.5	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
76	10

**Q10. (Attracting funding from other services to help deliver their services) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	43	50.0	54.4
	Under certain circumstances	25	29.1	31.6

	No	11	12.8	13.9
	Total	79	91.9	100.0
Missing	No response	1	1.2	
	Don't know / not sure	6	7.0	
	Total	7	8.1	
Total		86	100.0	

**Q10. (Applying for more external grant funding to provide additional activities and events) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	68	79.1	85.0
	Under certain circumstances	10	11.6	12.5
	No	2	2.3	2.5
	Total	80	93.0	100.0
Missing	Don't know / not sure	6	7.0	
Total		86	100.0	

**Q10. (Providing training courses for which there would be a charge) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	46	53.5	59.0
	Under certain circumstances	25	29.1	32.1
	No	7	8.1	9.0
	Total	78	90.7	100.0
Missing	Don't know / not sure	8	9.3	
Total		86	100.0	

**Q10. (More retail outlets in libraries) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	36	41.9	44.4
	Under certain circumstances	29	33.7	35.8
	No	16	18.6	19.8
	Total	81	94.2	100.0
Missing	Don't know / not sure	5	5.8	

Total		86	100.0
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**Q10. (More hiring of library space to other organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	41	47.7	50.0
	Under certain circumstances	30	34.9	36.6
	No	11	12.8	13.4
	Total	82	95.3	100.0
Missing	Don't know / not sure	4	4.7	
Total		86	100.0	

**Q10. (Actively seeking sponsorship from organisations) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	44	51.2	57.1
	Under certain circumstances	28	32.6	36.4
	No	5	5.8	6.5
	Total	77	89.5	100.0
Missing	No response	1	1.2	
	Don't know / not sure	8	9.3	
	Total	9	10.5	
Total		86	100.0	

**Q10. (Actively seeking donations from individuals) Are you in favour of the following changes to improve Library Services' income?**

		Frequency	Percent	Valid Percent
Valid	Yes	39	45.3	49.4
	Under certain circumstances	26	30.2	32.9
	No	14	16.3	17.7
	Total	79	91.9	100.0
Missing	Don't know / not sure	7	8.1	
Total		86	100.0	

**Q12. Do you agree or disagree with the proposal to specifically target services for**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	24	27.9	28.6
	Tend to agree	37	43.0	44.0
	Neither agree nor disagree	16	18.6	19.0
	Tend to disagree	5	5.8	6.0
	Strongly disagree	2	2.3	2.4
	Total	84	97.7	100.0
Missing	Don't know / not sure	2	2.3	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
73	8

**Q13. Do you agree or disagree with the proposal to increase volunteering opportunities?**

		Frequency	Percent	Valid Percent
Valid	Strongly agree	15	17.4	18.5
	Tend to agree	34	39.5	42.0
	Neither agree nor disagree	13	15.1	16.0
	Tend to disagree	9	10.5	11.1
	Strongly disagree	10	11.6	12.3
	Total	81	94.2	100.0
Missing	No response	1	1.2	
	Don't know / not sure	4	4.7	
	Total	5	5.8	
Total		86	100.0	

Strongly agree or tend to agree (%)	Tend to disagree or strongly disagree (%)
60	23

**Q15. Would you be willing to volunteer to help out in your local or other library?**

		Frequency	Percent	Valid Percent
Valid	Yes	16	18.6	18.6
	No	31	36.0	36.0
	Don't know / not sure	39	45.3	45.3
	Total	86	100.0	100.0

**Hove Library & Museum Public Meeting  
Hove Museum Thursday 7<sup>th</sup> January 2016**

**Approx. 30 people attended**

**16 people asked questions directly. Many asked multiple questions/raised points.**

In relation to £350k that will be saved-Are you basically saying you are reducing staffing?

Are there going to be staff redundancies?

From someone interested in being a volunteer-How will volunteers be used and how will they 'sit' alongside paid staff?

Comments on the questions in the consultation survey suggesting that they indicate that the current library offer can only be maintained with volunteer input. Are volunteers really to be an added extra? This is not the impression given in the questionnaire.

Everything in the questionnaire indicates that there will be a reduction in staffing. Are people losing their jobs?

Is the service going to be dependent on volunteers?

Will all the books and other stock come to the new building?

Will you be holding as much?

In response to under use of some stock-the current catalogue is challenging to browse and needs to be a better system.

Mistake to only provide access to things people already know about-don't remove stock you might 'discover'. Educational aspect.

Areas for books will be taken away. Library will be seen as an extension to Museum.

Will all the current library activities be on offer?

Will local history be moved to The Keep like previous closures?

What will happen to Hove Museum? How will this change impact on what happens there?

Will children still be able to come in to the Museum and will there still be children's activities?

Is the Hove Library building rented currently?

Carnegie left the library to the people of the city. Can the Council be challenged on this? Can it be sold?

Is the building/development dependent on the sale of existing Hove Library?

Against sale of building. It was purchased with Hove money and is a wonderful building? Can the Council just sell everything off?

Is the Carnegie building listed?

Can the façade of the building be changed?

Could the Hove Library building be leased to someone else and not sold?

Who/what gets the money from the sale of Kings House?

Can the Hove Library building be mothballed and not sold?

Council not respecting the buildings and assets.

Comments on Hove contributions to budget challenges vs. other areas of the city.

Could an alternative be to sell Hove Town Hall?

Is there potential to develop something when the King Alfred site is redeveloped? Comments on time taken for agreement over develop of King Alfred site.

Can you sell another building instead of Hove Library?

Can you sell Jubilee instead? How expensive is the PFI there?

When it was suggested Hove Library move to Hove Town Hall before there was a petition. Will there be a petition against the move this time?

Individual had personally engaged with hundreds of residents. Did not agree with statements about satisfaction levels and difficulty of access e.g. lift makes is suitable for disabled access already.

Morality of sale as money was given to the people. It was a gift and is much loved.

Selling off for peanuts.

When will the development be completed?

Will it be ready by 2018?

Don't like the idea of building on the grounds/green spaces being lost.

Build a bigger extension so there is not a need to reduce floor space of Hove Library. Can it be two floors?

Aim to have it bigger and better.

What do we need to do about planning process and commenting to help shape what the building looks like? In response to glass structure proposed-preference for a building with the look and feel of existing Hove Museum.

Hove Museum not such an easy place to get to and is not well known.

Thoughts on being near bus routes, by the shops, 'shoe horning' in to site, residential area, impact on residential area with increase in people coming here.

Can we move the bus stop?

The Council should be actively looking at alternatives. Pursue other avenues. Suggestion: set up a voluntary payments system and ask those able to to pay subscriptions. Being a pioneer. Discussed the high court challenge currently underway involved CILIP. Is it premature to move forward with these plans when 'what is a statutory service' is under debate nationally?

Improving sources of income. Comments on marketing of café. Suggestion to have greater publicity and provide seating outside on the lawns.

Came ready to resist but convinced by presentation.

P.4 of questionnaire could be considered as black mailing.

Why should we not aim for a two level extension?

Concerns over dog walkers and removal of green space as only green space within ward.

Questions over levels of stock.

Concerns of loss of exhibitions space at Museum.

Council should be more transparent. Questionnaire heavily weighted.

Where is it on the Council website? Hard to locate questionnaire on line.

Has a decision already been made?

Comments on questions in survey being yes or no. Questions without room for yes ...but and no ...but.

Where are the notices signposting the public to these meetings?

Comments about not being informed as a local resident and/or current Hove Library user.

Comments on ability to hear all the discussions at the meeting particularly other public attending. Propose a roving mic for next public meeting.

**Hove Library & Museum Public Meeting**  
**Hove Museum Wednesday 27<sup>th</sup> January 2016**

**74 people attended.**  
**19 people asked questions directly.**

How much does Hove Museum cost to run currently and will it be cheaper if they are combined?

Knowing both buildings how can the combined approach accommodate the current stock collections, activities and services? Even if the whole of Hove Museum was given over to Libraries Services it is doubtful that they would all fit.

Why not sell Hove Museum instead of Hove Library?

Why not opt for a two-story extension, which is properly designed, to redress the balance of the space that will be lost with the sale of Hove Library?

Comment on lack of cultural amenities in Hove. The proposal will take away some of what Hove has. Why is everything centered on Brighton?

Can you be more specific about the half a million pound running costs of Hove Library. Is it heating, maintenance, staffing...?

Comments on local archeology and the amber cup. Criticism of current display location in a corridor at Hove Museum. Why are we not displaying what we already have appropriately? The British Museum recognizes the importance of this piece but it should be kept where it was discovered and celebrated as a priceless treasure. Why are we not going for funding to support this?

Sounds fantastic, thank you.

Please can you explain about the timescales for the project and will the public be without the library and the facilities for any length of time?

In the public consultation transport has not been mentioned. 37% of residents do not have a car. You may find you have greater support if it was possible to get a bus to Hove Museum. Is this something this project could rectify in the future?

What is going to happen to Hove Library, will it be sold and where will the money go?

Is it a good time to start new projects if there is so little money? How much money is going into the design and development work for this project? How much do we gain financially if we combine into one space?

Jubilee Library is noisy with lots of 'comings and goings'. Will this library have special conditions for to enjoy books?

People love the architecture of Hove Library and it feels like a 'real' library. I have approached others to seek their views. The petition I started has 1,000 signatures and there is an online petition with 4,000 more. People don't want this. What about the I360 how much is that costing? I have heard rumors of over £36 million.

If the Council doesn't have the money, there are central governments cuts and we have to accept this option please can we think again and reconsider what is being built? Please can the extension be expanded?

Museums and libraries do not always work well together.

Please retain qualified librarians. The library should look to expand on offer to children. There are many young children in the Westbourne area and many schools. Let's consider a two-storey option for the future children and make it attractive to them.

Not sure what the public are getting with this proposals.

'A quart in a pint pot'

How much is going to the new building? Maybe half?

We want the best choices to be made. It seems muddled to mix a 19<sup>th</sup> contrary museum and an electronic library.

Flexible spaces can often lead to conflict for example someone wanting to sit and read a newspaper vs. and income generating activity. Please stay as we are.

We have lost the use of many building in Hove as public spaces.

There is nothing between Hove Library and the Old Market.

Can we redesign the current library spaces?

We could use the current library to provide spaces for evening use?

Has it been considered how to change the current library and introduce Libraries Extra in Hove? Libraries Extra or unstaffed upstairs would provide spaces for reading.

I deplore the national situation.

We must think about the future and potential new users.

There will be lots of new flats built in Hove and the residents there need a space to get out and enjoy, study etc.

I think the move could be positive but cannot imagine how you are going to squeeze everything in.

It looks like a cheapish building.

I like Jubilee my only concern is lack of seating.

It seems there will be a clash as resources and space are limited.

Libraries need to be staffed. I would not like to see a reduction in the number of qualified librarians, as they are so valuable.

More consultation when you get to plan stages please. Please involve the whole population in look and design. Care needs to be taken.

How big is this new space?  
I am not convinced.  
How many books, DVDs etc will you fit in.  
What are the actual figures please?  
How many will be in the new space?

The proposals don't make sense.  
This is going to be an art gallery, café, concert space with books.  
How will it all fit in?  
Preserve what we have.

You are being very optimistic.  
We cannot afford anything like the Wellcome spaces. They are in a unique position with a large budget. Just because they can do it doesn't mean we can.

I like Jubilee Library and I am sorry to hear the criticism.  
Please can you explain how Libraries Extra works?

Have you considered consulting on this being the other way round?  
Close and sell the Hove Museum building?  
This would provide instant cash injection to Hove Library.

I am a regular visitor to both locations.  
I urge all those here to visit both sites.  
I have been with the floor plans and with the information I have.  
Having visited both sites I am not in favor.

Hove Museum may lose here too when the two services combine.

Is it a done deal?

How can you run an art gallery as part of a library?  
You will not be able to view the paintings properly, you can't now as they are too high up. How will combining improve this situation? Hove needs a proper museum and picture gallery. This proposal destroys that ambition.

What size will the building actually be? We have received conflicting figures at these public meetings two thirds, 15% smaller? How do these figures tally? Will the museum get smaller?

I understand the financial pressures and the Council need to save 30%.  
Is this area really poorer than it was in 1908?  
Why can we not afford this today?

You comment on Hove Library being awkward with lots of ancillary space but this is part of its charm. We have Jubilee, which is modern and flexible, and Hove is a contrast to that. Can you think about a quiet space to sit and read books in Hove?

Robert Nemeth declares which way he will be voting.  
Challenge asking for this not to be declared at this public meeting.

If we do not make the 30% cuts from libraries the savings still need to be made and will need to come from elsewhere, potentially this means closing 6 or 7 other libraries.

Request for the notes of this meeting to me made publicly available for those attending to read through. A summary. Please can something be put on the website to explain if this is possible.

## Notes from Hollingbury Library Public Meeting

**20 members of the public attended.**

**12 individuals asked questions.**

Please can you confirm the location of the Children's Centre?

What will become of the Hollingbury Library building?

Parking in Patcham is a problem.

School and community centre take all spaces. Sundays may be better. Not possible to get a space during school times. What about the difficulties of this for disabled people?

Volunteering – is this running now? Are they in designated locations now?

Martin Lawrence put himself forward to volunteer for housebound service.

Why has this proposal been made for Hollingbury in particular – only place losing?

Why are all the adult services going?

Following on from earlier presentation about once a library is closed in a location it rarely comes back. Why building is being sold?

Is there anywhere to make a connection locally for older users / the elderly?

Can you make connection with the old boat community centre?

It is great the children and young people are taken care of but there should be something for all.

When I was caring for my mother I could not go further afield as I needed to stay close to home. Elderly people want to come to a place and meet other people. Please consider this carefully. I feel I am speaking on behalf of several residents.

Whilst Councillors are present I wish to raise the issue of public transport. Could re-routing a bus be considered? The 56 bus doesn't get seen on electronic service boards so people don't want to wait for an unknown amount of time for it. The 17 come every half hour. No immediate connection from Patcham to Hollingbury. Perhaps a dial a ride service would be well used here. This area is high up and out of the way. Can pressure be put on the bus company?

How many computers will there be in the new location? Will there be more?

For elderly and disabled adults services need to exist. For example you have 6 PC's, space to read the newspapers. 43% don't go elsewhere.

What about parking? It won't be a service for those who cannot get to Patcham.

Councillor Theobald introduces Donna from The Old Boat.

Could PC's move to the community centre and be maintained by the Council?

Could a small sum be given to the community centre to enable an adult service to run from there? The legal aspects and service level agreements would need to be considered.

The Community centre is staffed 7 days a week. It has fast speed broadband and Wi-fi. They serve coffee. There is a lunch club.

What is the demographic of the area? What is the demographic of the 43% who currently don't use more than one library?

The community centre is a place no everyone currently knows about. It could provide a solution for those who want to social, exercise with a purpose.

Can we publicise what they already have?

If the building is sold what will come in it's place?

Is there uncertainty around the Children's Centre remaining open?

Will the library be permanently linked to the Children's Centre so in the future if it closes the library will go to. Would that be the end of the library?

Jane Sloper spoke on proposals for the Children's Centre.

We have budget restrictions and have held a public consultation.

There is no will to close.

The NHS health visitors and other staff are based in the building.

Savings have been made through vacancies and the end of fixed term contracts.

Groups will stay as is with stay and play, baby group and child health clinic still running.

There is no reduction in services.

The CC is being declassified which means no OFSTED inspections.

How will the opening and closing work?

What training will there be for volunteers?

Will they be collecting fines and shelving books?

Do volunteers do this now?

Will the new library be open during the school holidays?

How many people have responded to the public consultation so far?

We have talked about adults going to Patcham.

What will the adults who currently use Woodingdean and Portslade do?

Few people go to Coldean. Is there less use there than Hollingbury?

Coldean is easier to get to on the bus.

What is happening to the surplus of books?

What age do you stop at? How do you define children, young people etc?

Westdene Library Public Consultation Meeting. 04/02/16 6-7.30pm.

### Present

Sally McMahon(SM), Alan Issler, Rachel Whitbread, Brighton & Hove Libraries, Gillian Churchill (GC), Education Capital Strategy

28 people attending including Councillors Anne Norman, Ken Norman, Nicholas Taylor.

### Introduction. (Approx. ten minutes)

Sally McMahon did introduction covering overall context and key local points:

- Council spending reducing by a third- wide ranging proposals for libraries change covering 4 years
- Current discussion focusing on proposals around the first 2 years
- Huge amount of research detailed- particular focus on equalities needs
- Local proposals also informed by library uses data

### Hollingbury

- Lot of work needs doing to the building
- Proposal to move to Children's Centre
- High use of current library by children and families

### Westdene

- School in desperate need of additional class room
- Library division to facilitate this would leave about half the space
- Public toilet would be provided
- Seven day a week self-service access
- Aim to involve community in wide ranging use/ expert users supporting other users
- Maintain homework club subject to school continuing to fund
- Look to school to provide extra space in school on occasion for community activity
- Services at Patcham being extended as a degree of compensation- 7 days a week with 5 of them staffed

### Questions/Comments

The meeting was then thrown open to the floor for questions and comments which formed the majority of the meeting

These questions and comments, plus responses are summarised overpage.

Comment/Question/Concern	Response
<p><u>School expansion</u></p> <p>How long new classroom needed for?</p> <p>Concern about parking/exacerbated by this</p> <p>Smokescreen, all about the school, not an improvement in library service. Not a genuine consultation, as decision made</p>	<p>3 years but then under this proposal will give fixed additional school resource</p> <p>Local councillors aware of various issues and concerns-School has agreed new Travel Plan address these issues</p> <p>Not a smokescreen. One option to meet school need and deal with library budget pressures. Not pretending it is an improvement but it is a way of maintaining a service and a building rather than closing and losing the service and building permanently. GC clarified that original idea was a mobile classroom, but this proposal was better for the school. However two alternative planning applications are going forward- the mobile classroom option and the library conversion option awaiting the outcome of the consultation and following council decision</p>
<p><u>Reduced Library size</u></p> <p>What will be the size of the reduced library facility? What are the basic details? Can we see some exact plans</p> <p>What about community and groups use and activity provision?</p>	<p>About 50% of current space subject to more detailed work. External door will be retained. Self-service will replace counter so save some space. Current Hollingbury Library space probably not much bigger than proposed reduced Westdene space. Exact plans are still to be drawn up informed by consultation feedback.</p> <p>Will continue activities as far as possible. Will encourage groups to use library</p>
<p><u>Stock</u></p> <p>Less books on shelf</p> <p>How will I be able to collect my reservation?</p> <p>Will books borrowed at Jubilee Library still be returnable to Westdene?</p> <p>Could stacking shelves be used to maximise stock available?</p>	<p>Access to all libraries stock via reservation system</p> <p>Reservation shelf will be set up maintained via occasional staff input and/or voluntary help</p> <p>Yes via self-service and allocated box and staff/voluntary input</p> <p>Unlikely to be practical due to floor loading and also over packed high shelves have been shown to reduce/discourage borrowing. Would go for</p>

<p>Will OS map provision be continued at Hove Library? How will less Westdene stock be chosen?</p> <p>Why not take more stock donation? Why not accept all book donation</p> <p>How about a book swap shelf</p>	<p>flexible shelving on wheels.</p> <p>Hove proposal not until 2017. Future stock provision will be based on popularity/use Focus on what is popular with users in this area. Get in other stuff from other libraries as required</p> <p>Dealing with cataloguing donations is surprisingly expensive and not cost effective</p> <p>Yes will implement if wanted</p>
<p><u>Libraries Extra/unstaffed libraries</u></p> <p>Hours of availability?</p> <p>Security of people and premises</p> <p>What about fines?</p> <p><b>Suggestion for panic button to be added</b></p> <p>Security staff/equipment must be expensive reducing your saving</p> <p>What about energy efficiency/lights etc.?</p> <p>What about unaccompanied children both in terms of their safety but also them getting access?</p> <p>I would feel vulnerable in an unstaffed library</p>	<p>Tie in with Jubilee Library hours-detailed</p> <p>Access card, pin, cctv live monitoring, intercom to security, direct telephone link to library staff at Jubilee Library comprehensively detailed.</p> <p>Collected by self-service machine. Aiming to have card payment as well as cash by July</p> <p><b>Yes good idea</b></p> <p>Equipment one off capital cost. Staffing a library is much more expensive than on-going security firm contract</p> <p>Will look at this but need to balance set up cost and keeping the library light and welcoming</p> <p>In overall terms children under 8 must be accompanied in any library staffed or unstaffed. Libraries Extra (LE) in the current pilots at Woodingdean and Portslade children and young people under 18 need to be accompanied by a responsible adult who is a LE member. Looking to re-examine appropriate age when LE extended.</p> <p>Understandable. Staffed library days will be offered across the city- there will be a staffed library open every day-including Saturday and</p>

<p>How will the toilet be kept clean</p> <p>Has this been done/tested elsewhere?</p>	<p>Sunday in each area of the city. In terms of unstaffed hours working to maximise individual and community groups use- e.g. knitting groups, class visits(happening at Woodingdean on closed days) etc. so with people in get it community 'owned' and feeling safe. Also talking to union and health and safety colleagues about safety issues and procedures and community colleagues about issues for vulnerable people</p> <p>Part of the cleaning contract</p> <p>Leeds but with much less extra hours and security. We are piloting extended scheme and assessing at Woodingdean and Portslade.</p>
<p>When would this happen and how long would there be no library facility/</p>	<p>If agreed likely to be done for September 2016 so a close down from July 2016</p>
<p>Could there be staff provision back in the future if local government finance improves?</p>	<p>Keeping library building, albeit smaller, does make it possible.</p>
<p>Are staff being made redundant?</p>	<p>No. Reductions are being made via voluntary severance.</p>

Conclusion.

- Everyone thanked for their attendance and participation
- Everyone encouraged to do consultation survey if not already done so- preferably on-line if possible- flyers plus hard copy forms distributed
- Clarified that Economic Development and Culture Committee on March 11 will make decision on all the Library review proposals.